

TECHNICAL BID FORMAT FOR TPAs

| S.NO. | ELIGIBILITY CRITERIA (Please reply in Yes/No and if YES attach the Annexure containing details) | YES/NO | Annex no. |
|-------|---|--------|-----------|
| 1 | The Bidder must possess IRDAI license to act as a TPA for (2017-18 to 2021-22) and Certificate of Incorporation (Duly Signed). Please attach copies. | | |
| 2 | The bidder must have Annual Turnover of Rs. 50.00 crores in any two of the previous three (3) financial years (2018-19, 2019-20 & 2020-21) . Please Attach Last three (3) years audited Balance Sheet and Profit and Loss Statement with Auditors Report. | | |
| 3 | The Bidding TPA must be empanelled with The Oriental Insurance Co. Ltd. Please provide Documentary Proof. | | |
| 4 | The TPA must have experience of working in IT intensive environment with their own server. Please provide documentary proof. | | |
| 5 | The TPA must have experience in handling health claims- should have processed at least 2,00,000 claims in any two of the previous three (3) financial years. Please attach Documentary proof. | | |
| 6 | The TPA must have experience in claims management capacity in any two of the previous three (3) financial years (2018-19, 2019-20 & 2020-21) of not less than Rs.500 Crores worth of claims, out of which Rs.150 Crore should be in Kerala Region. Please attach Documentary proof | | |
| 7 | The TPA must have minimum 10 doctors on payroll/consultants with minimum MBBS qualification in the last financial year 2020-21 . Please attach appointment letter. | | |
| 8 | The TPA must have serviced any Government Scheme in any state of India/UT of India in any of the last three (03) completed financial years . Please attach Documentary proof. | | |
| 9 | The TPA must not have been black listed by any State government/ Central Government/UT's/PSU's or their agencies/Insurer's/SHA/NHA/Fraud Case/Initiated any action/terminations/litigations against the TPA by any Insurance Company in operation of mass health policy/retail health policy also the bidder should not have denied/withdrawn after submission of any RFP/Quote at any stage to service Group Scheme/Government Scheme to any insurer. Please provide Undertaking to the effect by CEO/COO of the Company. | | |
| 10 | The bidder should be an income tax assessee. Please provide Income tax returns filed for the FY 2020-21. | | |
| 11 | The bidder must have complied with PF, ESIC, GST and other legal provisions. Please attach Copies of registration and self-declaration that no dues are pending. | | |

SEAL & SIGNATURE OF TPA
(AUTHORIZED SIGNATORY)

FULL NAME AND ADDRESS OF TPA

Selection Of TPA for Servicing of MEDISEP, Kerala

Note: Bidders shall need to fulfil all the above mentioned qualification criteria in order to qualify for the evaluation of the Technical Proposal.

Instructions:

The Bidder should provide the details mentioned above based on its own technical capability. Technical capability of the Bidder's parent company or its subsidiary or any associate company will not be considered for assessment of the qualification parameters of the Bidder.

The Bidder should not have been blacklisted by Government of Kerala/ Central Government or any of its agencies/any insurance company. If it is found that the Bidder has not disclosed above information during the Bid stage and such information has been found after the award of the contract, The Oriental Insurance Company Limited will impose a penalty of 10% of the total cost of the work order issued under MEDISEP besides forfeiting the Performance Security. Such Bidder will also be blacklisted for all further award of contracts by The Oriental Insurance Company Limited.