

The Oriental Insurance Company Limited



Request for Proposal

for

**Procurement of IT Support Service
(Annual Maintenance Contract & Facility Management Services).**

(Tender No.: OICL/NRO 2/ITD/PC-AMC/2021/01 Dated 01/10/2021)

**The Oriental Insurance Company Limited
Information Technology Department
Regional Office 2
1st Floor, Core 1, Scope Minar
Distt. Center Laxmi Nagar, Delhi-110092**

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Non-Refundable Tender Fee

Non-Transferable Receipt

To be filled by OICL Official

OICL's Copy

Tender Ref. No.	OICL/NRO2/ITD/PC-AMC/2021/01		
Copy No.			
Date of Issue			
Tender Issued to Bidder			
Cheque No./Draft No.			
Date			
Cheque/Draft Amount			
Bank Name			
Name of OICL Official			
Designation of OICL Official			
Signature			
OICL Official		Bidder's Representative with Contact No. and Date	

Important Notice

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This tender document is not transferable.

Bidders are advised to study this tender document carefully. Submission of bid shall be deemed to have been done after careful study and examination of the tender document with full understanding of its implications.

The response to this tender should be full and complete in all respects. Incomplete or partial bids shall be rejected. The Bidder must quote for all the items asked for, in this tender.

The Bidder shall bear all costs associated with the preparation and submission of the bid, including cost of presentation and demonstration for the purposes of clarification of the bid, if so desired by OICL. OICL will in no case be responsible or liable for those costs, regardless of the conduct or outcome of the bidding process.

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Purpose of this document

The purpose of this Request for Proposal (hereafter referred to as “RFP”) is to define scope of work for the Bidder for IT Support Services (Annual maintenance Contract and Facility Management). This RFP contains details regarding scope, project timelines, evaluation process, terms and conditions as well as other relevant details which Bidder needs to factor while responding to this RFP.

Definitions and Acronyms

Following terms are used in the document interchangeably to mean:

AMC	Annual Maintenance Contract
API	Application Program Interface
ATR	Acceptance Test Report
ATS	Annual Technical Support
Bidder	Single point appointed by OICL for procurement and supply of the solution, based on the bill of materials shared by OICL.
DC	Data Centre which is located at Bengaluru
DRS/DRC/DR	Disaster Recovery Site which is located in Navi-Mumbai
HO	Head Office (Head Office includes OSTC Faridabad as well)
RO	Regional Office
DO	Divisional Office
BO	Branch Office
SVC	Service Centre
BC	Business Center
MO	Micro Office
INR	Indian Rupees
LAN	Local Area Network
Mbps	Million Bits per Second
MS	Microsoft
NCR	National Capital Region
PO	Purchase Order
OEM	Original Equipment Manufacturer
OICL	Oriental Insurance Company Limited
OS	Operating System
RF	Radio Frequency
RFP	Request for Proposal
SOW	Scope of Work
SDK	Software Development Kit
T&C	Terms & Conditions
TCO	Total Cost of Ownership
ToR	Terms of Reference
UAT	User Acceptance Test
Vendor	Selected / Successful Bidder as an outcome of the RFP with whom OICL signs the Contract.
VSAT	Very Small Aperture Terminal

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1. Introduction

About the Company

The Oriental Insurance Company Limited (OICL), a public sector undertaking dealing in non-life insurance, is ahead of its peers in the industry in adopting Information Technology. OICL has been enjoying the highest rating from leading Indian Credit Rating agencies such as CRISIL and ICRA.

OICL has its Office at New Delhi, Primary Data Centre (PDC) at Bengaluru and Secondary Data Centre (SDC/DR) at Navi Mumbai, 29 Regional offices in various cities, Oriental Staff Training College (OSTC) at Faridabad, 450+ divisional offices, 500+ branch offices, Regional Training Centers, 30+ Claims Service centers, 30+ TP Hubs and 900+ Business Centers/micro offices geographically spread out across India. Currently head office has 5 buildings located in New Delhi along with OSTC Faridabad.

As on date, all offices of OICL are provisioned with dual active-active links using MPLS over RF, leased lines etc. Further, Roam connectivity is provided to BCs and Micro Offices. For more than a decade, OICL has leveraged information technology to serve its customers effectively. The company also has a presence in Nepal, Dubai and Kuwait.

Apart from the Core-Insurance application (INLIAS), OICL has various centralized applications like web portal, E-mail, Video Conferencing, HRMS etc. hosted at its Data Centers at Bengaluru and Navi Mumbai. These Data Centers are equipped with Rack Mounted Servers, Blade Servers, Enterprise Class Storage systems, Tape Libraries, SAN Switches, Backup Solution and other related tools and solutions.

The company has sold more than 12 million new policies in the year 2019-20. The Company has more than 100 General Insurance products to cater to the varied insurance needs of its customers. It also has a strong workforce of about 12,000 employees and over 35,000 agents. The Company has a web portal www.orientalinsurance.org.in for use of its customers and agents with a provision for premium calculator, payment gateway and online issue/ renewal of policies.

2. Notice inviting bids for purchase of IT Support and FM Services.

The Regional Manager (IT), The Oriental Insurance Company Limited invites online bids from eligible companies / organisations/firms to provide 'IT Support Services' for IT Infrastructure' and 'Softwares' in OICL Regional Office-1 for a period of **3 years** with effect from **01st Jan 2022 to 31st December 2025**.

3. Project Objective

The Oriental Insurance Company Ltd. (OICL) envisages procurement of IT Support Services (Annual maintenance Contract and Facility Management) to meet its business and technology requirements. OICL proposes to invite online bids from eligible Bidders for IT Support Services (Annual maintenance Contract and Facility Management).

3.1 Schedule of Events

Event	Target Date
Sale of RFP Document	01/10/2021 to 29/10/2021 between 11:00 AM and 05:00 PM
Last date to send in requests for pre-bid clarifications on mail id prarabdhkoomar@orientalinsurance.co.in	08/10/2021; till 5:00 PM
Pre-Bid meeting (to be held online through video conference)	12/10/2021, 03:00 PM
Last date for submission of online bid	29/10/2021, 5:00 PM
Opening of Eligibility Bid	29/10/2021, 5:30 PM
Declaration of Bidders shortlisted for opening of technical bid	Shall be announced later
Opening of Technical Bid	Shall be announced later
Declaration of Bidders shortlisted for opening of commercial bid	Shall be announced later
Opening of Commercial bid	Shall be announced later
Declaration of L1 Bidder	Shall be announced later

- OICL reserves the exclusive right to make any amendments / changes to or cancel any of the above events or any other action related to this RFP.
- If any of the above dates is declared a holiday for OICL, the next working day will be considered. OICL reserves the right to change the dates mentioned in the RFP.

3.2 Pre-Bid Clarifications Meeting

- 1) Pre-Bid Clarifications meeting will be held online through the mode of video conferencing.
- 2) To participate in the pre-Bid Clarifications meeting, it is mandatory for the Bidder to purchase the tender document and provide the transaction ID/Demand Draft no. over e-mail prarabdhkoomar@orientalinsurance.co.in at least one day before the scheduled date of pre-bid meeting.
- 3) Video Conference link for Pre-Bid Meeting will be provided one day before the scheduled date of pre-bid meeting after the Bidder shares the transaction ID/Demand Draft no. of tender purchase over e-mail prarabdhkoomar@orientalinsurance.co.in. In case of Bidder claiming MSME/NSIC exemption, a valid certificate should be submitted one day before the scheduled date of pre-bid meeting over e-mail ID prarabdhkoomar@orientalinsurance.co.in
- 4) Response to Pre-Bid clarifications will be published after the Pre-Bid Meeting.
- 5) All queries/ requests for clarification from Bidders must reach us by e-mail (prarabdhkoomar@orientalinsurance.co.in) as per the schedule mentioned in Section 3.1 of the RFP.
- 6) Format for the queries / clarification is provided in "Appendix 3 - Query Format". No clarification or queries will be responded in any other format. OICL will respond to any request for clarification of the tender document in the pre-bid meeting to be held as per the schedule mentioned in Section 3.1 of the RFP.
- 7) Any modification to the Bidding Documents, which may become necessary as a result of the pre-bid meeting, shall be made by the Company exclusively through the issuance of an Addendum and not through the minutes of the pre-bid meeting.

4. Availability of tender document

- 1) Non-transferable RFP document containing conditions of pre-qualification, detailed requirement specifications and also the terms and conditions can be obtained from the below address:

The Oriental Insurance Company Limited, Information Technology Department, Regional Office 2, 1st Floor, Core 1, Scope Minar, Distt. Center Laxmi Nagar, Delhi-110092.

- 2) The RFP document will be available for sale at the above address on all working days as per the schedule mentioned in Section. 4.1 on payment of non-refundable Tender Fee of Rs.2,000/- inclusive of all taxes by crossed Demand Draft/ Banker's Pay Order in favour of **"The Oriental Insurance Company Limited" payable at New Delhi. (Exemption for eligible entities (i.e. MSME/NSIC), as per Government of India Guidelines, subject to submission of the relevant certificate. Certificate should be valid on the date of Bid Submission)**
- 3) The Tender Document can also be purchased by online bank NEFT transaction with following bank details:

Name of Bank A/c (ie beneficiary)	The Oriental Insurance Company Limited
Name of Bank & Address of the Bank	The Hongkong and Shanghai Banking Corporation Limited, Barakhama Road, New Delhi
Bank Branch Name	Barakhama Road, New Delhi
Account type	Current
Account No	OICLNRO2270000
IFSC Code	HSBC0110002
Nine digit MICR Code No	110039002

- 4) Copy of Tender document will be available on our web portal www.orientalinsurance.org.in under the link 'Tenders'.

- 5) Bidders have to purchase Tender document in order to submit bids. Please note that the Company shall not accept any liability for non-receipt/non-delivery of bid document(s) in time.
- 6) Exemption for eligible entities (i.e. MSME/NSIC), as per Government of India Guidelines, subject to submission of the relevant certificate. Certificate should be valid on the date of Bid Submission

5. Eligibility Criteria

Bidders should meet the following Eligibility Criteria in order to bid for the RFP:

S.N.	Eligibility Criteria	Documents Required
1	Bidder should be a registered company in India under Companies Act 1956. Bidder should be in operation in India for minimum of Three years.	Certificate of incorporation
2	Bidder's annual turnover should be more than Rupees 5 Crore and Bidder should have positive Net worth (measured as paid-up capital plus free reserves) in the previous three financial years viz. FY 2017-18, 2018-19 & 2019-20.	<ol style="list-style-type: none"> 1. Audited Financial statements for the respective financial years and/or 2. Published Balance Sheet and/or 3. CA certificate clearly highlighting the turnover and net worth as per the formula in the RFP
3	Bidder should be able to provide support at Delhi, NCR (Noida, Faridabad) and Agra and Branches under DO 1 & DO 2 Agra	Undertaking specifying the list of support location/service centres mapped with New Delhi and Gurgaon as a part of the bid document and Undertaking duly signed and stamped by the Authorized signatory stating that bidder will be able to provide the support as required in the RFP for the entire contract period at all the locations specified in the RFP.
4	Bidder should have local presence and must have prior experience of successfully providing IT Support Services for at least three BFSI/PSU/Govt. Customers in last three financial years (2017-18, 2018-19, 2019-20).	<ol style="list-style-type: none"> 1. Undertaking from bidder specifying their offices and the quantity of staff in Delhi NCR 2. Copy of original PO / Contract <p>OICL may at its discretion ask the bidder to provide the name, designation, contact details and address of a contact person for each reference.</p>
5	Bidder must provide minimum three references of Bidder's clients who have made purchase of IT Services (AMC / FM Services) in excess of Rupees Thirty Lakhs (single order) during last three financial years (2017-18, 2018-19, 2019-20).	Copy of original PO / Contract
6	The bidder should not be debarred / black listed by any Government or PSU enterprise in India as on date of the submission of RFP.	Self-Declaration on Bidder's Letterhead signed by authorized signatory.
7	Bidder should have at least 5 resources with ITIL certification valid as on the date of bid submission or Bidder shall have ISO 20000 Certification	Copy of Certifications
8	The Bidder should have their own service centre setup within Delhi/NCR/Agra and they should have complete tools for support/repair of computers and peripherals.	Relevant Documentary proof to be attached.

6. Scope of Work

The Scope of Work includes:

1. Onsite comprehensive Maintenance Support for all IT Equipment as per list given in Annexure-6 at offices under NRO-2.
2. Onsite Facility Management Services for assets under AMC as per list given in Annexure-6, assets under OEM/Supplier warranty and onsite support to employees of NRO 2 while performing their duties from home in Delhi/NCR/Agra at NRO-2. The Facility Management services shall consist of following:
 - i. Support for installation/reinstallation/uninstallation of Operating System, Device drivers, configuration of computer peripherals, Adobe Reader, Open Office, MSOffice (Licensed Version), Hindi Typing Software, INLIAS configuration, and any other software required in office PCs for OICL functioning.
 - ii. Client /Agents Management and patch update Management in OICL's PCs in coordination with Head Office teams for:-
 - a. Centralised Anti-virus software (Symantec)
 - b. Enterprise Management Solution (Sapphire)
 - c. Centralized Helpdesk (Sapphire) at HO.
 - d. Biometric Solution (Secugen)
 - e. Data Loss Prevention (DLP) Solution
 - f. Network Access Control (NAC)
 - g. Mail Microsoft Exchange
 - h. Enterprise Content Management (EMC - Documentum)
 - i. Any other application required for OICL functioning.
 - iii. Domain Joining of PCs including proxy server settings in PCs in coordination with NRO 2 team.

- iv. Configuration/reconfiguration of Network Switches.
 - v. Coordinate with OEM/ Supplier for support for Items under warranty.
3. Service Desk Management at NRO 2. Service calls will be recorded and monitored through centralized Helpdesk portal (Sapphire) installed at OICL NRO 2.
 4. The Bidder shall deploy 2 Resident Engineers and one Helpdesk Coordinator at NRO 2 premises subject to acceptance by OICL. OICL may at its discretion ask the bidder to deploy additional resources, OICL will make the payment of the additional resource on the Pro-rata basis as per the Base Unit Price provided in the commercial (Table -2).
 5. The Service Engineer/Resident Engineer should have minimum two years of relevant experience in managing PC Hardware, LAN Services and Network Switches.
 6. Remote Call Maintenance for IT Assets mentioned in Annexure-6 installed at NRO 2 and to users of Delhi NCR and Agra while working from home.
 7. Quarterly Preventive Maintenance Activity in all the Offices of NRO 2. PM activities should be planned before each quarter start and details shall be shared with the OICL team.
 8. Maintenance of Local Area Network (LAN), which includes reconfiguration of network switches, maintenance & replacement of I/O ports and existing LAN Cabling.
 9. Office wise earthing parameters Voltage (P-N, P-E and N-E) should be measured with the help of meter during Preventive Maintenance activity of UPS and office wise statement should be submitted to NRO 2. In case earthing parameters are beyond permissible limits, the same should be discussed with NRO 2 for issue resolution. The standard earthing parameters are:

Phase to Neutral (PN): 220V-240V

Phase to Earth (PE): 220V-240V

Neutral to Earth (NE): 0.5V -3 V

7. Terms and Conditions

7.1 Definitions

- a. **OICL/ PURCHASER:** Shall mean The Oriental Insurance Company Limited, NRO 2.
- b. **'IT Support Services'** shall mean onsite comprehensive maintenance support to all 'IT Infrastructure', onsite 'Facility Management' support and loading/reloading, configuration/reconfiguration 'Softwares' Services as per detailed scope of work defined.
- c. **'IT Infrastructure'** shall mean Workstations, LaserJet (stand alone and Network) Printers, All-in-One Printers, High Speed Dot Matrix Printers, Line Matrix Printers, Scanners, Unix Servers, Windows Servers, LAN Switches, Online UPSs including External Chargers & Isolation Transformers, LAN Cabling, etc.
- d. **'Facility Management'** shall mean soft call support (excluding part replacement) for the IT assets which are under OEM/Supplier's warranty, support for dealer counters where IT Asset not owned by OICL, onsite support to employees of NRO 2, NCR and DO 1 & DO 2 Agra and Branches under their control while performing their duties from home in Delhi/NCR.
- e. **'Software'** shall mean Default OS, Device drivers, Adobe Reader, Open Office, MSOffice (Licensed Version), Hindi Typing Software, Clients / Agents for Anti-virus, Enterprise Management Solution, Patch management, Email software, INLIAS configuration, and any other software required for OICL functioning.

f. 'Regional Office' or 'RO' shall mean following offices under Regional Office:-

S.No	Office Code	Office Name	Office Address
1	270000	RO 2 NEW DELHI (premises)	SCOPE MINAR CORE-1, 1ST FLOOR, DISTRICT CENTRE LAKSHMI NAGAR DELHI DELHI
2	270011	SVC RO2 DELHI	4 E -14, GROUND FLOOR , AZAD BHAVAN JHANDEWALAN EXTN. DELHI
3	270022	TP HUB AGRA RO 2	T.P.HUB, DIVL.OFFICE 2ND, BLOCK-I, 2NDFLOOR, LIC BLDG., SANJAY PLACE AGRA
4	272200	DO 3 NEW DELHI	AZADBHAWAN 4E/14 1ST FLOOR JHANDELWALAN JHANDELWALAN DELHI
5	272203	CB0 21 NEW DELHI	10184, MAIN ARYA SAMAJROAD, HOTEL LANDMARK INN, THIRD FLOOR, KAROL BAGH DELHI
6	271400	DO 11 NEW DELHI	30/26,1ST FLOOR, NANGIA PARK SHAKTI NAGAR, DELHI
7	271500	DO 12 NEW DELHI	7678 SINGH SABHAROAD NEAR AMBA CINEMAROAD NEAR AMBA CINEMAROAD DELHI
8	271600	DO 13 NEW DELHI	23/23 B EMCA HOUSE ANSARIROAD DARYA GANJ DELHI
9	271601	BO KASHMERE GATE DELHI	1576, 1ST FLOOR, CHURCHROAD, KASHMIRI GATE DELHI
10	271602	BO CHANDANI CHOWK DELHI	1893, CHANDNI CHOWK CHANDNI CHOWK DELHI
11	271700	DO 14 DELHI	80, FIRST FLOOR, F.I.E. PATPAR GANJ INDUSTRIAL AREA, PATPAR GANJ INDUSTRIAL AREA, DELHI
12	271701	CBO 12 DELHI	SCOPE MINAR CORE-1, 1ST FLOOR, DISTRICT CENTRE LAKSHMI NAGAR DELHI DELHI
13	271702	BO SHAHDARA DELHI	
14	272300	DO 21 NEW DELHI	K-37, CONNAUGHT CIRCUS, NEW DELHI-1 DELHI DELHI
15	271900	DO 22 NEW DELHI	28/12, EAST PUNJABI BAGH II FLOOR , FACING RING ROAD DELHI
16	271901	BO ROHINI NEW DELHI	215, RAMA MARKET PITAM PURA, PITAM PURA, DELHI
17	272100	DO 23 NEW DELHI	2/13-14, SARAI JULENA SARAI JULENA DELHI
18	272101	BO KALKAJI, NEW DELHI	8, KRISHNA MARKET FIRST FLOOR, KALKAJI DELHI
19	272102	BO NEHRU PLACE, NEW DELHI	CBO-17, 57/203, MANJUSHA BLDG. NEHRU PLACE DELHI
20	272600	DO 26 NEW DELHI	19A SECOND FLOOR SARTI CO-OP JWALA HERI, PASCHIM VIHAR
21	272601	BO AZADPUR DELHI	ANUPAM BHAWAN A-1/3, NANIWALA BAGH AZADPUR DELHI
22	272900	DO 29 NEW DELHI	88 JANPATH, GROUND FLOOR JANPATH DELHI DELHI
23	272500	DO NOIDA	H-1 A/18, SECTOR 63 NEAR DOMINOZ PIZZA NOIDA NOIDA

24	272591	BC-NEPZ	ADMIN. BLOCK NSEZ PHASE II,NOIDA NOIDA NOIDA
25	272400	DO FARIDABAD	4-BP NEELAM BATAROAD BATA CHOWK NIT FARIDABAD [HARYANA] FARIDABAD
26	272401	BO PALWAL	KALRA NIWAS GTROAD PALWAL PALWAL
27	272491	BC NUH	GURGAON ALWAR ROAD, OPP BUS STAND HARYANA NUH
28	272700	DO 1 AGRA	8/13 F KAUSHAL PUR OPPOSITE TULSI CINEMA BY PASS ROAD AGRA
29	272703	BO MATHURA	33,MAYUR VIHAR DHAULI PIYAOO ROAD MATHURA MATHURA
30	272705	BO SADABAD	IST FLOOR, NARAAIN EYE HOSPITAL, HATHRAS ROAD, SADABAD SADABAD
31	272790	BC HATHRAS	PREMISES OF SHRI DAU DAYA ,IST FLOOR, AGRA ALIGARH ROAD HATHRAS HATHRAS
32	272791	BC ETMADPUR	NEAR AGRA ZILA SAHKARI BANK ETMADPUR ETMADPUR
33	272792	BC RAYA	J.D.PLAZA,(SHOP NO. 6) MAIN MARKET RAYA RAYA
34	272793	BC KIRAWALI	BY PASS ROAD, NER KIRAWALI,TEHSIL KIRAWALI
35	272800	DO 2 AGRA	LIC BUILDING, SANJAY PALACE,2ND FLOOR AGRA UTTARPRADESH
36	272801	BO FIOZABAD	BRANCH OFFICE,"EKANT",SHIVAM COMPLEX, IST. FLOOR, NEAR SYNDICATE BANK, KOTLA CHUNGI UP
37	272890	BC TUNDLA	GALI MANGAL SAIN, NAI BASTI, TUNDLA TUNDLA
38	272891	BC SHIKOHABAD	1975,NEAR RAGHUVAR PALACE, BYE PASS ROAD SHIKOHABAD SHIKOHABAD
39	272892	BO SIRSAGANJ	M/S R K SERVICE CENTRE , AGRA ROAD SIRSAGANJ, FEROSABAD SIRSAGANJ
40	272893	BC KURAOLI	MUHALLA-BAIDANTOLL GT ROAD, KURAOLI MAINPURI-UP KURAOLI

The above list is not exhaustive and is subject to change.

7.2 Amendment to Bid Document

At any time prior to the deadline for submission of Bids, OICL may for any reason either on its own initiative or in response to a clarification requested by a prospective Bidder, modify the Bid Document, by amendment.

All prospective Bidders that have received the Bid Document will be notified of the amendment. The same will be binding on them. In order to allow prospective Bidders reasonable time in which to take the amendment into account in preparing their Bids, OICL may, at its discretion, extend the deadline for a

reasonable period to be decided by OICL for the submission of Bids. Details will be communicated and published on our portal www.orientalinsurance.org.in.

- a. OICL also reserves the right to change any terms and conditions of the RFP and its subsequent addendums, as it deems necessary at its sole discretion. OICL will inform the Bidder about changes, if any, before the deadline of bids submission.
- b. OICL may revise any part of the RFP, by providing an addendum to the Bidder at stage till commercial bids are opened. OICL reserves the right to issue revisions to this RFP at any time before the deadline for bid submissions.
- c. OICL reserves the right to extend the dates for submission of responses to this document.
- d. Preliminary Scrutiny – OICL will scrutinize the offer to determine whether it is complete, whether any errors have been made in the offer, whether required technical documentation has been furnished, whether the documents have been properly signed, and whether items are quoted as per the schedule. OICL may, at its discretion, waive any minor non-conformity or any minor deficiency in an offer. This shall be binding on the Bidder and OICL reserves the right for such waivers and OICLs decision in the matter will be final.
- e. Clarification of Offer – To assist in the scrutiny, evaluation and comparison of offer, OICL may, at its discretion, ask the Bidder for clarification of their offer. OICL has the right to disqualify the Bidder whose clarification is found not suitable to the proposed project.
- f. OICL reserves the right to make any changes in the terms and conditions of purchase. OICL will not be obliged to meet and have discussions with any Bidder, and / or to listen to any representations.
- g. Erasures or Alterations – The offer containing erasures or alterations will not be considered. There should be no hand-written material, corrections or alterations in the offer. Technical details must be completely filled up. Correct technical information of the product being offered must be filled in. Filling up of the information using terms such as “OK”, “accepted”, “noted”, “as given in brochure / manual” is not acceptable. OICL may treat the offers not adhering to these guidelines as unacceptable.
- h. Right to Alter Quantities – OICL reserves the right to alter the requirements specified in the tender. OICL also reserves the right to delete or increase one or more items from the list of items specified in the tender. OICL will inform the Bidder about changes, if any. In the event of any alteration in the quantities the price quoted by the Bidder against the item would be considered for such alteration. The Bidder agrees that the prices quoted for each line item & component is valid for period of contract and can be used by OICL for alteration in quantities. Bidder agrees that there is no limit on the quantities that can be altered under this contract. During the contract period the Bidder agrees to pass on the benefit of reduction in pricing for any additional items to be procured by OICL in the event the market prices / rate offered by the Bidder are lower than what has been quoted by the Bidder as the part of commercial offer. Any price benefit in the products, licenses, software, services & equipment should be passed on to OICL within the contract period.

7.3 Sub-contracts

It is clarified that notwithstanding the use of sub-contractors by the Bidder, the Bidder shall be solely responsible for performance of all obligations under the RFP irrespective of the failure or inability of the subcontractor chosen by the Bidder to perform its obligations. The Bidder shall also have the responsibility for payment of all dues and contributions, as applicable including any statutory requirement and compliance. No additional cost will be incurred by OICL on account of sub-contract, if any.

7.4 Conditional bids

Conditional bids shall not be accepted on any ground and shall be rejected straightway. If any clarification is required, the same should be obtained before submission of bids.

7.5 Submission of Bids

Bidders shall submit the Bids online. For details please refer RFP Section 11 – Instructions to Bidders.

7.6 Performance Security

Within 15 days after the receipt of Notification of Award from OICL, the Bidder shall furnish performance security to OICL as per Appendix - 4, which shall be equal to **3 percent** of the value of the contract - valid till date of expiry of contract period in the form of a bank guarantee from a nationalized/ scheduled bank as per the norms laid by the RBI.

Failure by Bidder to submit the Performance security will result in invocation of Bid security held by the Company (OICL).

7.7 Delay in Bidder's performance

Performance of service shall be made by the Bidder in accordance with the time schedule specified by OICL in the contract. Any unexcused delay by the Bidder in the performance of his implementation/service/other obligations shall render the Bidder liable to any or all of the following sanctions: forfeiture of his performance security, imposition of liquidated damages, and/ or termination of the contract for default.

If at any time during performance of the contract, the Bidder should encounter conditions impeding timely performance of services, the Bidder shall promptly notify OICL in writing of the fact of delay, its likely duration and cause(s), before the scheduled delivery / installation / implementation date. OICL shall evaluate the situation after receipt of the Bidder's notice and may at their discretion extend the Bidder's time for delivery / installation / implementation, in which case the extension shall be ratified by the parties by amendment of the contract. If the Bidder's request to delay the performance of services is not found acceptable to OICL, the above mentioned clause would be invoked.

7.8 Payment terms

All the Amounts will be paid quarterly in arrears in Indian Rupees Only (INR).

7.9 Mode of Payment

OICL shall make all payments only through Electronic Payment mechanism (viz. ECS). Bidders should invariably provide the following particulars along with their offers:

- a) Account Number and Type of Bank account (Current / Savings/Cash Credit).
- b) IFSC / NEFT Code (11 digit code) / MICR code, as applicable, along with a cancelled cheque leaf.
- c) Permanent Account Number (PAN) under Income Tax Act.
- d) GST Number.
- e) E-mail address of the Bidder / authorized official (for receiving the updates on status of payments).

7.10 Currency of Payments

Payment shall be made in Indian Rupees (INR) only.

7.11 Other RFP Requirements

Quoting multiple options for any of the line item mentioned in the Bill of Material is not allowed.

7.12 Extension of the Contract

The AMC Contract may be extended for a further period up to one year (maximum) on pro-rata basis price negotiated up to max. 10% of the expiring contract value on mutually agreed terms between OICL and Bidder.

8. Terms of Reference ('ToR')

8.1 Contract Commitment

OICL intends that the contract, which is contemplated herein with the Bidder, shall be for a period of three years.

8.2 Completeness of Project

The project will be deemed as incomplete if the desired objectives of the project Section 6 – Scope of Work of this document are not achieved.

8.3 Assignment

OICL shall have the right to assign such portion of the services to any of the sub-contractors, at its sole option, upon the occurrence of the following: (i) Bidder refuses to perform; (ii) Bidder is unable to perform; (iii) termination of the contract with the Bidder for any reason whatsoever; (iv) Expiry of the contract. Such right shall be without prejudice to the rights and remedies, which OICL may have against the Bidder. The Bidder shall ensure that the said subcontractors shall agree to provide such services to OICL at no less favourable terms than that provided by the Bidder and shall include appropriate wordings to this effect in the agreement entered into by the Bidder with such sub-contractors. The assignment envisaged in this scenario is only in certain extreme events such as refusal or inability of the Bidder to perform or termination/expiry of the contract.

8.4 Canvassing/Contacting

Any effort by a Bidder to influence the Company in its decisions on Bid evaluation, Bid comparison or award of contract may result in the rejection of the Bidder's Bid. No Bidder shall contact the Company on any matter relating to its Bid, from the time of opening of Commercial Bid to the time the Contract is awarded.

8.5 Indemnity

The Bidder should indemnify OICL (including its employees, directors or representatives) from and against claims, losses, and liabilities arising from:

- a) Non-compliance of the Bidder with Laws / Governmental Requirements
- b) IP infringement
- c) Negligence and misconduct of the Bidder, its employees, and agents

Indemnity would be limited to court awarded damages and shall exclude indirect, consequential and incidental damages.

The Bidder shall not indemnify OICL for

- (i) Any loss of profits, revenue, contracts, or anticipated savings or

(ii) Any consequential or indirect loss or damage however caused

8.6 Inspection of Records

All Bidder records with respect to any matters covered by this tender shall be made available to OICL or its designees at any time during normal business hours, as often as OICL deems necessary, to audit, examine, and make excerpts or transcripts of all relevant data. Said records are subject to examination. OICL's auditors would execute confidentiality agreement with the Bidder, provided that the auditors would be permitted to submit their findings to OICL, which would be used by OICL. The cost of the audit will be borne by OICL. The scope of such audit would be limited to Service Levels being covered under the contract, and financial information would be excluded from such inspection, which will be subject to the requirements of statutory and regulatory authorities.

8.7 Publicity

Any publicity by the Bidder in which the name of OICL is to be used should be done only with the explicit written permission of OICL.

8.8 Solicitation of Employees

Both the parties agree not to hire, solicit, or accept solicitation (either directly, indirectly, or through a third party) for their employees directly involved in this contract during the period of the contract and one year thereafter, except as the parties may agree on a case-by-case basis. The parties agree that for the period of the contract and one year thereafter, neither party will cause or permit any of its directors or employees who have knowledge of the agreement to directly or indirectly solicit for employment the key personnel working on the project contemplated in this proposal except with the written consent of the other party. The above restriction would not apply to either party for hiring such key personnel who (i) initiate discussions regarding such employment without any direct or indirect solicitation by the other party (ii) respond to any public advertisement placed by either party or its affiliates in a publication of general circulation or (iii) has been terminated by a party prior to the commencement of employment discussions with the other party.

8.9 Information Ownership

All information processed, stored, or transmitted by Bidder equipment belongs to OICL. By having the responsibility to maintain the equipment, the Bidder does not acquire implicit access rights to the information or rights to redistribute the information. The Bidder understands that civil, criminal, or administrative penalties may apply for failure to protect information appropriately.

8.10 Sensitive Information

The Bidder is prohibited from unauthorized disclosure, modification or access any information considered sensitive.

Types of sensitive information that will be found on OICL systems the Bidder may support or have access to include, but are not limited to: Information subject to special statutory protection, legal actions, disciplinary actions, complaints, IT security, pending cases, civil and criminal investigations, etc.

8.11 Confidentiality

Bidder understands and agrees that all materials and information marked and identified by OICL as 'Confidential' are valuable assets of OICL and are to be considered OICL's proprietary information and property. Bidder will treat all confidential materials and information provided by OICL with the highest degree of care necessary to insure that unauthorized disclosure does not occur. Bidder will not use or disclose any materials or information provided by OICL without OICL's prior written approval.

Bidder shall not be liable for disclosure or use of any materials or information provided by OICL or developed by Bidder, which is:

- a. possessed by Bidder prior to receipt from OICL, other than through prior disclosure by OICL, as documented by Bidder's written records;
- b. published or available to the general public otherwise than through a breach of Confidentiality; or
- c. obtained by Bidder from a third party with a valid right to make such disclosure, provided that said third party is not under a confidentiality obligation to OICL; or
- d. Developed independently by the Bidder.

In the event that Bidder is required by judicial or administrative process to disclose any information or materials required to be held confidential hereunder, Bidder shall promptly notify OICL and allow OICL a reasonable time to oppose such process before making disclosure.

Bidder understands and agrees that any use or dissemination of information in violation of this Confidentiality Clause will cause OICL irreparable harm, may leave OICL with no adequate remedy at law and OICL is entitled to seek to injunctive relief.

Nothing herein shall be construed as granting to either party any right or license under any copyrights, inventions, or patents now or hereafter owned or controlled by the other party.

The requirements of use and confidentiality set forth herein shall survive the expiration, termination or cancellation of this tender.

Nothing contained in this contract shall limit the Bidder from providing similar services to any third parties or reusing the skills, know-how, and experience gained by the employees in providing the services contemplated under this contract. The confidentiality obligations shall survive for a period of one year post the termination/expiration of the Agreement.

The Bidder shall adhere to the norms of Information Security guidelines laid down by OICL.

8.12 Termination for Default

OICL may, without prejudice to any other remedy for breach of contract, by 30 calendar days written notice of default sent to the Bidder, terminate the contract in whole or in part:

- a) If the Bidder fails to deliver any or all of the Solution and services within the time period(s) specified in the contract, or any extension thereof granted by OICL; or
- b) If the Bidder fails to perform any other obligation(s) under the contract

In the event of OICL terminating the contract in whole or in part, pursuant to above mentioned clause, OICL may procure, upon such terms and in such manner, as it deems appropriate, goods and services similar to those undelivered and the Bidder shall be liable to OICL for any excess costs incurred for procurement of such similar goods or services (capped at 5% differential value). However, the Bidder shall continue performance of the contract to the extent not terminated.

8.13 Force Majeure

The Bidder shall not be liable for forfeiture of his performance security, liquidated damages or termination for default, if and to the extent that, his delay in performance or other failure to perform his obligations under the contract is the result of an event of Force Majeure.

For purposes of this clause, "Force Majeure" means an event beyond the control of the Bidder and not involving the Bidder and not involving the Bidder's fault or negligence and not foreseeable. Such events

may include, but are not restricted to, acts of OICL either in its sovereign or contractual capacity, wars or revolutions, fires, floods, epidemics, quarantine restrictions and freight embargoes.

If a Force Majeure situation arises, the Bidder shall promptly notify OICL in writing of such conditions and the cause(s) thereof. Unless otherwise directed by OICL, the Bidder shall seek all reasonable alternative means for performance not prevented by the Force Majeure event.

8.14 Termination for Insolvency

OICL may, at any time, terminate the contract by giving written notice to the Bidder, without any compensation to the Bidder, whatsoever if:

- i. The Bidder becomes bankrupt or otherwise insolvent, provided that such termination will not prejudice or affect any right of action or remedy which has accrued or will accrue thereafter to OICL.
- ii. The Supplier being a company is wound up voluntarily or by the order of a court or a receiver, or manager is appointed on behalf of the debenture/shareholders or circumstances occur entitling the court or debenture/shareholders to appoint a receiver or a manager, provided that such termination will not prejudice or affect any right of action or remedy accrued or that might accrue thereafter to the OICL.

8.15 Termination for Convenience

OICL may send by 30 calendar days written notice to the Bidder to terminate the contract, in whole or in part at any time of their convenience. The notice of termination shall specify the extent to which performance of work under the contract is terminated, and the date upon which such termination becomes effective. In the event of the Bidder wishing to terminate this agreement, the bidder may send by 90 calendar days written notice to OICL to terminate the contract, in whole or in part at any time of their convenience. The notice of termination shall specify the extent to which performance of work under the contract is terminated, and the date upon which such termination becomes effective.

The goods and services that are complete and ready for shipment within 30 calendar days after the receipt of notice of termination by the Bidder shall be purchased by OICL at the contracted terms and prices. For the remaining goods and services, OICL may elect:

- i. To have any portion completed and delivered at the contracted terms and prices; and/ or
- ii. To cancel the remainder and pay to the Bidder a mutually agreed amount for partially completed goods and services and for materials and parts previously procured by the Bidder.

8.16 Resolution of disputes

OICL and the Bidder shall make every effort to resolve amicably, by direct informal negotiation between the respective project managers of OICL and the Bidder, any disagreement or dispute arising between them under or in connection with the contract. If OICL project manager and the Bidder project manager are unable to resolve the dispute they shall immediately escalate the dispute to the senior authorized personnel designated by the Bidder and OICL respectively. If after thirty days from the commencement of such negotiations between the senior authorized personnel designated by the Bidder and OICL, OICL and the Bidder have been unable to resolve amicably a contract dispute; either party may require that the dispute be referred for resolution through formal arbitration. All questions, claims, disputes or differences arising under and out of, or in connection with the contract or carrying out of the work whether during the progress of the work or after the completion and whether before or after the determination, abandonment or breach of the contract shall be referred to arbitration by a sole Arbitrator acceptable to both parties failing which the number of arbitrators shall be three, with each side to the dispute being entitled to appoint one arbitrator. The two arbitrators appointed by the parties shall appoint a third arbitrator who shall act as the presiding arbitrator. The Arbitration and Reconciliation Act, 1996 or any statutory modification thereof shall apply to the arbitration proceedings and the venue of the arbitration shall be New Delhi. The arbitration proceedings shall be conducted in English language. Subject to the above, the courts of law at New Delhi alone shall have the jurisdiction in respect of all matters connected with the Contract. The arbitration award shall be final, conclusive and binding upon the Parties and judgment may be entered thereon, upon the application of either Party to a court of competent jurisdiction. Each Party shall bear the cost of preparing and

presenting its case, and the cost of arbitration, including fees and expenses of the arbitrators, shall be shared equally by the Parties unless the award otherwise provides.

8.17 Governing Language

The contract shall be written in the language of the bid i.e. English. All correspondence and other documents pertaining to the contract, which are exchanged by the parties, shall be written in that same language. English Language version of the contract shall govern its implementation.

8.18 Applicable Law

The contract shall be interpreted in accordance with the Indian Laws for the time being in force and will be subject to the exclusive jurisdiction of Courts at Delhi (with the exclusion of all other Courts).

The personnel employed by Bidder in OICL's premises shall be engaged by him as his own employee in all respects and responsibilities/obligations under Contract Labour (Regulation & Abolition) Act 1970, Factories Act 1948, Workmen's Compensation Act 1923, the Employees' Provident Fund and Miscellaneous Provisions Act 1952, The Minimum Wages Act 1948, Child Labour (Prohibition & Regulation) Act, 1986 and other applicable statutory enactments shall be that of the Bidder. The Bidder shall indemnify OICL against all claims whatsoever in respect of the said personnel under the aforesaid Acts or any other statutory provisions or the like in respect of any damage, penalty, compensation, interest, fines payable consequent to any accident or injury sustained by any worker of the Bidder during the period of contract.

8.19 Minimum Wages

The Bidder during the period of contract shall pay wages not less than minimum wage prescribed by Government from time to time to the personnel engaged by him in this contract.

The Bidder must ensure that the wages to the Workers are paid within the stipulated time as provided under relevant Rules & Regulations/Law/Statute in force. The Service Provider/ Contractor will not link the payment of wages to the workers with settlement of his bills by OICL.

The Bidder will deduct ESI contribution and Provident fund contribution of the employees from the minimum wages of the workers at the rate as applicable from time to time and deposit the same with the appropriate authorities along with Employer's contribution of ESI and PF as per the rate applicable from time to time wherever applicable.

The Bidder will be liable to get the Provident fund refunded from the Provident Fund Commissioner of the worker, if he is terminated, dies, or leaves the job.

8.20 Prices

The prices quoted (as mentioned in Appendix 01- Bill of Materials submitted by the Bidder) for the solution and services shall be firm throughout the period of contract and shall not be subject to any escalation.

8.21 Taxes & Duties

The Prices Quoted by the bidder shall be exclusive of all the applicable taxes. OICL shall pay the taxes on actuals.

8.22 Deduction

Payments shall be subject to deductions (such as TDS) of any amount, for which the Bidder is liable under the agreement against this tender.

8.23 No Claim Certificate

The Bidder shall not be entitled to make any claim whatsoever against OICL under or by virtue of or arising out of this contract, nor shall OICL entertain or consider any such claim, if made by the Bidder after he shall have signed a "No Claim" certificate in favour of OICL in such forms as shall be required by OICL after all payments due to the Supplier are made in full.

8.24 Rights reserved by OICL

- i. Company reserves the right to accept or reject any or all Bids without assigning any reasons.
- ii. Company reserves the right to verify the validity of information given by the Bidders. If at any future point of time, it is found that the Bidder had made a statement, which is factually incorrect, OICL will reserve the right to debar the Bidder from bidding prospectively for a period to be decided by OICL and take any other action as maybe deemed necessary.
- iii. OICL reserves the right to issue a fresh RFP for this project at any time during the validity of the contract period with the selected Bidder.

8.25 Limitation of Liability

Bidder's cumulative liability for its obligations under the contract shall not exceed the total contract value and the Bidder shall not be liable for incidental / consequential or indirect damages including loss of profit or saving.

8.26 Waiver

No failure or delay on the part of either party relating to the exercise of any right power privilege or remedy provided under this tender document or subsequent agreement with the other party shall operate as a waiver of such right power privilege or remedy or as a waiver of any preceding or succeeding breach by the other party nor shall any single or partial exercise of any right power privilege or remedy preclude any other or further exercise of such or any other right power privilege or remedy provided in this tender document all of which are several and cumulative and are not exclusive of each other or of any other rights or remedies otherwise available to either party at law or in equity.

8.27 Violation of terms

OICL clarifies that OICL shall be entitled to an injunction, restraining order, right for recovery, suit for specific performance or such other equitable relief as a court of competent jurisdiction may deem necessary or appropriate to restrain the Bidder from committing any violation or enforce the performance of the covenants, obligations and representations contained in this tender document. These injunctive remedies are cumulative and are in addition to any other rights and remedies OICL may have at law or in equity, including without limitation a right for recovery of any amounts and related costs and a right for damages.

9. Instructions to Bidders

9.1 Procedure for submission of Bids: Bids will be submitted in online mode on GeM Portal

The Bidders will be required to submit following three separate documents.

1. Eligibility Bid
2. Technical Bid
3. Commercial Bid

9.2 Offline Submissions

The Bidder is requested to submit the following documents offline in a Sealed Envelope at the address mentioned in **Section 4** before the start of Public Online Tender Opening Event.

The envelope shall bear (the project name), the tender number and the words 'DO NOT OPEN BEFORE' (due date & time).

1. Hard Copy of Commercial Bid in a sealed envelope as per format mentioned in Appendix-1 Bill of Material.
2. Original copy of the power-of-attorney.

Note: The Bidder should also upload the scanned copies of all the above-mentioned original documents as Bid-Annexures during Online Bid-Submission.

Note:

- a) The Bid shall be typed in English and signed by the Bidder or a person duly authorized to bind the Bidder to the Contract. The person(s) signing the Bids shall initial all pages of the Bids.
- b) All envelopes should be securely sealed and stamped.
- c) It is mandatory for the Bidder to quote for all the items mentioned in the RFP.

10. Evaluation Criteria

The competitive bids shall be evaluated in three stages:

10.1 Eligibility Evaluation

Eligibility criterion for the Bidders to qualify this stage is clearly mentioned in Section 5 - Eligibility Criteria of this document. The Bidders who meet ALL these criteria would only qualify for the second stage of evaluation. The Bidder would also need to provide supporting documents for eligibility proof. All the credentials of the Bidder necessarily need to be relevant to the Indian market.

The decision of OICL shall be final and binding on all the Bidders to this document. OICL may accept or reject an offer without assigning any reason whatsoever.

10.2 Technical Evaluation

The Technical bids of bidders qualifying the eligibility criteria will be opened and reviewed to determine whether the technical bids are substantially responsive. Bids that are not substantially responsive are liable to be disqualified at OICL'S discretion. It is mandatory for the Bidder to comply with all the line items given in the technical specifications (Annexure 1). In case if the Bidder does not comply with any of the line items given in technical specifications (Annexure 1), it will not qualify to Stage 3 of evaluation process.

10.3 Commercial Evaluation

The commercial bids for the technically qualified Bidders will be opened and reviewed to determine whether the commercial bids are substantially responsive. Bids that are not substantially responsive are liable to be disqualified at OICL'S discretion.

OICL will award the contract to the successful Bidder whose bid has been determined to be substantially responsive and has been determined as the lowest commercial bid (L1), provided further that the Bidder is determined to be qualified to perform the contract satisfactorily.

11. Bid Documents

11.1 Eligibility Bid Documents

Eligibility document should contain following:-

1. Compliance to Eligibility Criteria on the Bidder's letter head along with required supporting documents as per Section 5 duly signed and stamped by the Authorized signatory.
2. The power of attorney or authorization, or any other document consisting of adequate proof of the ability of the signatory to bind the Bidder.
3. Undertaking that the Bidder has quoted for all items and the bid validity will be for 180 days from the date of submission of commercial bid.
4. Statement of No-Deviation as per Appendix-5.
5. Application Form for Eligibility Bid as per Annexure 3.
6. Confirmation of Tender Fee Submission.
7. Non-Disclosure Agreement Signed and Stamped as per Annexure-5

Note:

1. Participation in this tender will mean that the Bidder has accepted all terms and conditions and clauses of this tender and subsequent modifications to this tender, if any.
2. The documentary evidence asked in respect of the eligibility criteria would be essential. Bids not accompanied by documentary evidence may be subject to rejection. Clarification/ Additional documents, if any, sought by OICL from the Bidder has to be submitted within the stipulated time. Otherwise, bid will be rejected and no further correspondence in the matter will be entertained by OICL.
3. Any alterations, erasures or discrepancies in figures etc. may render the bid invalid. The bid may be rejected in case of non-adherence to any of the instructions given above.

11.2 Technical Bid Documents

Technical Bid should contain the following:

1. Executive Summary of Bidder's response: The Executive Summary should be limited to a maximum of five pages and should summarize the content of the response. It should initially provide an overview of Bidder's organization and position with regards to proposed solution and professional services. A brief description of the unique qualifications of the Bidder should be included. Information provided in the Executive Summary is to be presented in a clear and concise manner.
2. Covering Technical Letter (Appendix 2), giving reference of this tender and consent for acceptance of all the Terms and Conditions of this tender.
3. Implementation Methodology & Detailed Work Plan (Project Plan).
4. Compliance to Minimum Technical Specifications as per Annexure-1.
5. Masked Commercial Bid: The Bidder should also include a replica of the final commercial bid without prices in the technical bid. "The Bidder must note that the masked commercial bid should be actual copy of the commercial bid submitted with prices masked and not copy of the Pro-forma/format of the Appendix 1 – Bill of Materials in the RFP."
6. Escalation Matrix for call logging and escalation purpose.

OICL reserves the right not to allow / permit changes in the technical specifications and not to evaluate the offer in case of non-submission or partial submission of technical details.

OICL may at its discretion waive any minor non-conformity in any offer and the same shall be binding on all Bidders and OICL reserves the right for such waivers.

If OICL is not satisfied with the technical specifications in any tender and observes major deviations, the technical bids of such Bidders will not be short-listed and the price bids of such Bidders will not be opened. No further discussions shall be entertained with such Bidders in respect of the subject technical bid.

11.3 Commercial Bid Documents

Commercial Bid should be as per the format mentioned in Appendix 1 – Bill of Materials. The Commercial Bid should give all relevant price information and should not contradict the Technical Bid in any manner. There should be no hidden costs for items quoted.

The rates quoted should be in Indian Rupees only and same should be rounded off to the nearest rupee and filled in both words and figures.

12. Service Level Agreement:

The bidder is required to provide a draft SLA covering all the equipment and services supplied. The SLA must clearly mention how the commitments will be monitored and measured. The final SLA shall be drafted in consultation with OICL.

The SLA should ensure that the entire 'IT Infrastructure' is available for use during business hours (10:00 AM to 6:00 PM, Monday to Friday) and any Complaint Booking: onsite engineers or OICL officials can book Complaint.

In case office operate on Saturdays, Sundays or any other holiday, OICL office will inform in advance and the bidder shall arrange support accordingly.

Telephone / Web / Fax / E-mail etc will intimate breakdown / failure calls to the bidder. The bidder should compulsorily allot a complaint ID for every complaint booked by any office by any medium. The downtime / breakdown period will be reckoned from the date and time of logging of the complaint by OICL.

Complaint Resolution: in case of Physical visit by the engineer, Company's authorized personnel will validate all the reports of complaint resolution / closure. Complaints will be deemed resolved if the customer call report is signed by both the service engineer and company's authorised personnel specifying that the complaint is satisfactorily resolved and giving the date and time of complaint booking and resolution.

1. Conditions: The bidder has to ensure that all the complaints lodged by the company are attended to and rectified within the shortest possible time. Sufficient spares need to be maintained by the bidder at appropriate locations to address any equipment related problem within the stipulated resolution time frame desired by OICL.
2. 80% of the Machines shall be with latest versions/patches of Antivirus as released by OEM(Symantec) and bidder shall submit the report to OICL about the versions running in the PC at the end of every quarter. For every default, a penalty of 5% of the quarterly pay-out will be deducted.
3. Resolution time: 24 Hrs (1 Working Day)

If the breakdown call is not resolved within the resolution time of the bidder provides no standby equipment, penalty will be charged as per the rates below to the maximum of unit purchase price of that machine:-

S.No.	Items	Penalty per day (in Rs.)
	Windows 10 PC - Dell - (Pentium dual core G4400/4GB RAM/500GB HDD) with 18.5" Monitor	500
	Windows 10 PC- Acer – (AMD A6 7400/4 GB RAM/1 TB HDD) with 18.5" Monitor	500
	Windows 10 PC (HP/Acer) - AMD Ryzen 3/8 GB RAM/1 TB HDD with 18.5" Monitor	500
	Windows 8 PC - Wipro (Intel Core i3-3240/4 GB RAM/500 GB HDD)	500
	LJP - HP 202dw, 403dn,501dn,202dn	100
	LJP - HP M203d	100
	All Other HP LJPs	100
	All other Non HP LJPs	100
	Scanner SJ5590, SJ G2410, SJ2400, SJ3000, G3010, SJ 200	100
	LIPI Printers 6306, T6100	100
	UPS 10 KVA - APC	1500
	Ext. charger for 10 KVA UPS	1500
	Isolation Transformer for 10 KVA UPS	1500
	UPS 5 KVA – APC	1500
	External Charger for 5 KVA UPS	1500
	Isolation Transformer for 5 KVA UPS	1500
	UPS 5 KVA Delta Make	1500
	UPS Tritronincs 10 KVA	1500
	Network Switch – Cisco 2960	1500
	Network Switch – D link DESI1016D	1500
	Racks	100

Note: Failure/crashing of Operating System (OS) shall also be considered as machine breakdown.

Exclusions from downtime calculations:

- Scheduled downtime approved by OICL for preventive maintenance, testing, system upgrades etc.
- Failures due to source power unavailability.
- Downtime because of LAN cabling faults or WAN link failures
- Force Majeure conditions not foreseen but mutually agreed by both parties.

13. Appendix

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13.1 Appendix 1: Bill of Material

Table 1 : AMC and PM activity

S.no	Items Description	Years of Purchase	Basic Unit Price	Qty	Total Price Year1	Total Price Year 2	Total Price Year 3
1	Windows 10 PC (Acer - (AMD A6 7400/4 GB RAM/1TB HDD)	2017		40			
2	Windows 8 PC Wipro - (Intel core i3-3240/4 GB RAM/ 500GB HDD)	2013		10			
3	Windows 10 PC (AMD Ryzen 3 Pro 2200F /8 GB RAM/500 GB HDD)	2019		361			
4	PCs - other make	2013		1			
5	LJP- HP 203d	2017		14			
6	LJP- HP 1007, HP 1108, 1020, 1022,1008,1015,1005, CANON	2011		42			
7	Network LJP- HP M501	2019		8			
8	Network LJP- HP 403	2019		3			
9	LJP- 1606	2013		6			
10	Network LJP- HP 202w	2019		112			
11	Network LJP- HP 1566	2010		9			
12	Network LJP- HP 82540/50	2019		2			
13	Scanner ADF	2017		42			
14	Scanner Flatbed	2017		48			
15	LJPs- Other make	2017		4			
16	Multifuction Printer	2013					
17	UPS 10 KVA- APC	2007		23			
18	External Charger for 10KV UPS	2007		23			
19	Isolation Transformer for 10 KVA UPS	2007		23			
20	UPS 5 KVA- APC	2007		6			
21	External Charger for 5KV UPS	2007		6			
22	Isolation Transformer for 5 KVA UPS	2007		6			
23	UPS 1 Aur 2 KVA - APC AUR APC	2008		11			
24	External Charger for 1KV UPS	2008		11			
25	Isolation Transformer for 1 KVA UPS	2008		11			
26	UPS other Make- IGBT unipowe, compact(12KVA)	2008		2			
27	Network Switch (Manageable)- Cisco 2960	2017		36			
28	Racks	2010		30			
29	Laptops	2017		15			
30	Earthing Pit	2010		5			
Total							
Grand Total for 3 years (Year 1 + Year 2 + Year 3)							

Note:- Total cost for each line item quoted in Table 1 shall be sum of AMC and PM Activity out of which 20% of total quoted cost for each line item will be considered as cost of PM Activity for that line item.

Table.2 Resident Engineer and Helpdesk Coordinator**(Amount in Rs.) (Excluding taxes)**

S.No	Item Description	Quantity	Year 1		Year 2		Year 3	
			Unit Price	Total Price	Unit Price	Total Price	Unit Price	Total Price
		A	B	C= AxB	D	E=AxD	F	G=AxF
1	Charges for Resident Engineer for Regional Office (NRO-2 premises)	2						
2	Charges for Helpdesk Coordinator at Regional Office	1						
Total Price								
Total Price for Year 1 + Year 2+ Year 3 (C+G+E)								

Total Price (Amount in Rs.) (Excluding taxes)	
Table1 (AMC and PM Activity)	
Table 2 (Resident Engineer and Helpdesk Coordinator)	
Total Price (Table 1 + Table 2)	

Total Cost in figures: _____

Total Cost in Words: _____

Grand Total in Words – (Rupees.....)

Note:

- Bidder should strictly follow the format given in Table.
- OICL also reserves the right to delete or increase one or more items from the list of items specified in the tender. OICL will inform the Bidder about changes, if any. In the event of any alteration in the quantities the price quoted by the bidder against the item would be considered for such alteration. The bidder agrees that the prices quoted for each line item & component is valid for period of contract and can be used by OICL for alteration in quantities. Bidder agrees that there is no limit on the quantities that can be altered under this contract. During the contract period the bidder agrees to pass on the benefit of reduction in pricing for any additional items to be procured by OICL in the event the market prices / rate offered by the bidder are lower than what has been quoted by the bidder as the part of commercial offer. The Bidder is responsible for all the arithmetic computation and price flows. OICL is not responsible for any errors.

13.2 Appendix 2: Covering Technical Offer

To,

The Deputy General Manager,
IT Department,
Regional Office-2, Delhi

Dear Sir,

1. Having examined the Scope Documents including all Annexures and Appendices, the receipt of which is hereby duly acknowledged, we, the undersigned offer to supply and deliver all the items mentioned in the 'Request for Proposal' and the other schedules of requirements and services for your company in conformity with the said Scope Documents in accordance with the schedule of Prices indicated in the Price Bid and made part of this Scope.
2. If our Bid is accepted, we undertake to abide by all terms and conditions of this Scope and also to comply with the delivery schedule as mentioned in the Scope Document.
3. We agree to abide by this Scope Offer for 180 days after the last date of submission of commercial bid and our Offer shall remain binding on us and may be accepted by OICL any time before expiry of the offer.
4. This Bid, together with your written acceptance thereof and your notification of award, shall constitute a binding Contract between us.
5. We undertake that in competing for and if the award is made to us, in executing the subject Contract, we will strictly observe the laws against fraud and corruption in force in India namely "Prevention of Corruption Act 1988".
6. We certify that we have provided all the information requested by OICL in the format requested for. We also understand that OICL has the exclusive right to reject this offer in case OICL is of the opinion that the required information is not provided or is provided in a different format.

Dated this.....by20

Authorised Signatory

(Name: Contact Person, Phone No., Fax, E-mail)

(This letter should be on the letterhead of the Bidder duly signed by an authorized signatory)

Signature and Seal of the Bidder

13.3 Appendix 3: Query Format

S.N.	Page No.	Point / Section #	Existing Clause	Query Sought
1				
2				
3				
4				
5				

13.4 Appendix 4: Pro forma for Performance Security

To: (Name of Purchaser)

WHEREAS..... (Name of Supplier) (Hereinafter called "the Supplier") has undertaken, in pursuance of Contract No..... dated..... 2021 to supply..... (Description of Products and Services) (Hereinafter called "the Contract").

AND WHEREAS it has been stipulated by you in the said Contract that the Supplier shall furnish you with a Bank Guarantee by a recognized Bank for the sum specified therein, as security for compliance with the Supplier's performance obligations in accordance with the Contract.

AND WHEREAS we have agreed to give the Supplier a Guarantee:

THEREFORE, WE hereby affirm that we are Guarantors and responsible to you, on behalf of the Supplier, up to a total of..... (Amount of the Guarantee in Words and Figures) and we undertake to pay you, upon your first written demand declaring the Supplier to be in default under the Contract and without cavil or argument, any sum or sums within the limit of (Amount of Guarantee) as aforesaid, without your needing to prove or to show grounds or reasons for your demand or the sum specified therein.

This guarantee is valid until theday of.....

Signature and Seal of Guarantors (Supplier's Bank)

.....

Date.....

13.5 Appendix 5: Statement of No Deviation from Tender Terms and Conditions

To,
The Deputy General Manager,
IT Department,
Regional Office-2, New Delhi

Tender Ref. No. OICL/NRO 2/ITD/PC-AMC/2021/01

Dear Sir,

There are no deviations (null deviations) from the terms and conditions of the tender. All the terms and conditions of the tender are acceptable to us.

Yours faithfully,

For and on behalf of M/s _____(Name of the manufacturer)

Signature _____

Name _____

Designation _____

Address _____

Date _____

Company Seal

13.6 Appendix 6: Non-Blacklisting Declaration form

To,
The Deputy General Manager,
IT Department,
Regional Office 2, New Delhi

Tender Ref. No. OICL/NRO 2/ITD/PC-AMC/2021/01

Dear Sir /Madam,

With reference to your above referred tender regarding procurement of Procurement of IT Support Services(Annual Maintenance Contract & Facility Management Services), we hereby confirm that we are not debarred / black listed by any Government or PSU enterprise in India as on date of the submission of RFP.

Authorized Signatory

Name:

(Stamp)

Date:

Place:

14. Annexure

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14.1 Annexure 1: Technical Specifications

S. No.	Mandatory Technical Requirements	Bidder's Detailed Response
A	<p>Comprehensive Annual Maintenance Contract:</p> <ul style="list-style-type: none"> i. The List of IT Assets to be included under AMC is given as per Annexure-6. ii. The onsite AMC support will be for 3 years i.e. from 01st Jan 2022 to 31st Dec 2024. The normal support window would be applicable from 10:00 AM to 6:00 PM (Monday to Friday) as per Company's current working hours. In case, office working hours change, the support window will change accordingly. iii. In case office operate on Saturdays, Sundays or any other holiday, OICL office will inform in advance and the bidder shall arrange support accordingly. iv. Resolution Time: – 24 Hrs (1 working day) v. Bidder is required to adhere to the Scope , terms and SLA of the RFP. vi. In case problem persists or the equipment needs to be removed to workshop for repairs, a standby should be provided within 24 hours of receiving complaint. The standby equipment provided should be of equivalent or higher specifications, so that normal job of OICL is not hampered. In this case, the repaired original equipment is to be installed back/permanent replacement provided within 25 days of removal. vii. The bidder shall provide 'IT Support Services' as per detailed scope of work defined. The list of IT equipment is as per Annexure-6. viii. The support will survive even after change of location of the IT Equipment. ix. All the parts of the machines will be covered under AMC except printer cartridge, UPS Batteries and user induced externally visible broken components. x. AMC would also cover maintenance of patches/bug fixes (available from the original software vendor) for Operating System, Antivirus, and other softwares under use or OICL Procures during the contract period. xi. The Bidder shall ensure Proper Data Backup in consultation with user in case of OS reinstallation and restore the machine to the earlier state. The Bidder will have to carry external CD/DVD drive wherever OS installation is required. xii. Any deletion of IT Asset will be done on the discretion of OICL during the contract. Billing for such excluded assets will stop from the date of intimation from OICL for exclusion xiii. Any addition of IT Asset will be done on the discretion of OICL during the contract period. Billing for such included assets will be made on pro rata basis. xiv. The Bidder is also required to arrange resource to coordinate with OICL's WAN Service Provider and PC-NOC helpdesk teams enabling their network access through office router to the office networking 	

	<p>equipment as and when required.</p> <p>xv. The Bidder will keep 10% spares in stock for PC & Its sub Component, Printers and Its sub component at Head Office to meet day-to-day requirement for speedy complaint resolution.</p>	
B	<p>Onsite Resources:</p> <p>i. The Bidder shall deploy 2 Resident Engineers and 1 Helpdesk Coordinator at OICL NRO 2 Office subject to acceptance by OICL.</p> <p>ii. The Service Engineer/Resident Engineer should have minimum two years of relevant experience in Managing PC Hardware, LAN Services and Network Switches effectively.</p> <p>iii. In case of absence of Resident Engineer / Helpdesk Coordinator, the Bidder without any delay shall provide a backup Resource.</p> <p>iv. OICL has its centralised helpdesk portal for which limited access will be provided to the Bidder for complaints lodging/monitoring/reporting and penalty calculation, etc.</p> <p>v. Bidder shall facilitate and coordinate with users for registering complaints through telephone call, email, web interface on centralised helpdesk portal.</p> <p>vi. Call tracking reports from the help-desk will be made available online to OICL by the bidder.</p> <p>vii. The Bidder, on its own expenses will arrange all PCs and Phone lines to be used by Helpdesk coordinators and Resident Engineers.</p> <p>viii. In case the total number of assets under warranty (i.e. UPS, Printer, Desktop etc.) increases, for every 20% increase in assets, OICL will ask the bidder to deploy additional engineer. Payment will be made for the additional resource on pro rata basis at the rates provided in the Bill of material –Table 2. If the asset increment is less than 20% than Facility Management services has to be performed by the deployed resources only, no additional payment will be provided by OICL. The Resource services are required till the warranty of the assets and once the warranty expires the assets will be included in the AMC and PM activity assets list and same shall be paid on pro rata basis as per the costing provided in the Bill of Material (Table 1)</p>	
C	<p>Symantec Antivirus Software Updates:</p> <p>i. The bidder shall implement /integrate/ maintain/manage/support (includes patches, updates and upgrade implementation) regularly with latest version as well as check and clean the system for Viruses.</p> <p>ii. Though the Symantec Anti Virus client updation in PCs will be regularly done through centralised system but in case any PC is not able to take automatic update due to malfunctioning, auto update from Data Centre will be stopped to avoid choking of office band width and in such cases, the Bidder shall update Anti Virus client manually/Remote and verify in the details in the reports shared by OICL for Anti Virus</p> <p>iii. The daily/weekly reports giving information for non-updated Antivirus clients will be provided by the OICL. The Bidder will submit compliance analysis report to NRO-2.</p> <p>iv. The Bidder shall coordinate with Centralized Antivirus Helpdesk Team for maintenance and upkeep of Group Update Provider (GUP) Server.</p>	

D	<p>Clients/Agents Management and patch update Management in coordination with Head Office teams: The bidder shall implement /integrate/ maintain/manage/support (includes patches, updates and upgrade implementation) on all workstations across all OICL offices mentioned in Annexure-6 and keep it up to date throughout the contract period for following applications:-</p> <ul style="list-style-type: none"> a) Centralised Anti-virus software (Symantec) b) Enterprise Management Solution (Sapphire) c) Centralized Helpdesk (Sapphire) at HO having partitions for individual ROs d) Biometric Solution (Secugen) e) Data Loss Prevention (DLP) Solution f) Network Access Control (NAC) g) Mail Microsoft Exchange h) Enterprise Content Management (EMC - Documentum) i) Any other application required for OICL functioning. 	
E	<p>Preventive Maintenance Activity:</p> <ul style="list-style-type: none"> i. The bidder shall perform quarterly preventive maintenance of all the equipment under AMC. ii. The PM activity sheet will be provided by the OICL 15 days prior to the beginning of every quarter for each type of machine. iii. The Bidder shall provide office wise PM activity schedule one week prior to the beginning of every quarter. iv. The Bidder shall install necessary softwares, OS patches, Anti-Virus patches etc. as per the requirement of OICL during PM activity. v. The Bidder shall ensure that all machines are in domain. vi. The Bidder shall make any changes required in configuration and settings of OS or any other software during PM activity. vii. PM activity for Network Switch and UPS will be carried out either after working hours or on weekends after finalizing the date in consultation with OICL. viii. The Bidder shall check the earthing status for each office during PM activity and report the same in PM call sheet. ix. The PM activity report signed by user is to be submitted to OICL quarterly along with quarterly bill/invoice. x. The bidder shall arrange for regular cleaning and hygiene of the Racks. 	
F	<p>Monthly Meeting:</p> <p>The Bidder will have Monthly Review Meeting with concerned RO-IT team and submit Minutes of Meeting.</p>	
G	<p>Training:</p> <p>The Resident Engineer shall prepare, update and provide documentation to Field Engineers/Service Engineers deployed across OICL Offices as mentioned in the RFP for call resolution.</p>	

Annexure 2: Authorization letter to attend tender opening

To,
The Deputy General Manager,
IT Department,
Regional Office 2, New Delhi

Dear Sir,

Tender Ref. No. OICL/NRO 2/ITD/PC-AMC/2021/01

Mr. /Ms..... has been authorized to be present at the time of opening of above tender due on at on my/our behalf.

Yours faithfully

Signature of Bidder

Note: Authorization should be on the letterhead of the concerned Bidder and should be signed by Authorized Signatory to bind the Bidder.

14.2 Annexure 3: Application form for Eligibility Bid

To,
The Deputy General Manager,
IT Department,
Regional Office 2, New Delhi

Application form for the Eligibility of the Bidder

Tender Ref. No. OICL/NRO 2/ITD/PC-AMC/2021/01

Company Details

1	Registered Name, Date and Address of The Bidder.	
2	Location of Corporate Headquarters.	
3	Address for Communication	
4	Contact Person 1 (Name, Designation, Phone, Email ID)	
5	Contact Person 2 (Name, Designation, Phone, Email ID)	

Turnover and Net worth

Financial Year	Turnover (Rs. In Crores)	Net Worth
2017-18		
2018-19		
2019-20		

Signature: _____

Name: _____

Designation: _____

Date: _____

(Company Seal)

14.3 Annexure 4: Contract Form

THIS AGREEMENT made on this _____ day of _____ between The Oriental Insurance Company Limited (hereinafter “the Purchaser”) of one part and “<Name of Bidder>” (hereinafter “the Bidder”) of the other part:

WHEREAS the Purchaser is desirous that certain software and services should be provided by the Bidder viz., _____ and has accepted a bid by the Bidder for the supply of those software and services in the sum of _____ (Contract Price in Words and Figures) (hereinafter “the Contract Price”).

NOW THIS AGREEMENT WITNESSETH AS FOLLOWS:

In this Agreement, words and expressions shall have the same meaning as are respectively assigned to them in the Conditions of Contract referred to.

The following documents shall be deemed to form and be read and construed as part of this Agreement viz.

The Tender Document Ref. No. OICL/NRO 2/ITD/PC-AMC/2021/01 and subsequent clarifications
The Schedule of Requirements and the Requirement Specifications
The Service Level Agreement
The General Conditions of Contract
The Purchaser's Notification of Award

In consideration of the payments to be made by the Purchaser to the Bidder as hereinafter mentioned, the Bidder hereby covenants with the purchaser to provide the hardware, associated software, and services and to remedy defects therein the conformity in all respects with the provisions of the contract.

The purchaser hereby covenants to pay the Bidder in consideration of the provision of the hardware, associated software, and services and the remedying of defects therein, the contract price or such other sum as may become payable under the provisions of the Contract at the times and in the manner prescribed by the Contract.

Brief particulars of the goods and services, which shall be supplied/ provided by the Bidder, are as under:

Item No.	Description of the Item	Quantity	Price per Unit*	Total Price	Payment Terms

* Break-up would be as per commercial bid format

Total Value: _____

Delivery Schedule: _____

Outsourcing Agreement

The outsourcing contract, inter alia, shall have in place following clauses or conditions listed below:-

- 1. Contingency Planning:** The Bidder is responsible for contingency planning of the outsourcing service to provide business continuity for the outsourced arrangements that are material in nature.

2. **Express Clause:** The contract shall neither prevent nor impede the company from meeting its respective regulatory obligations, nor the IRDAI from exercising its regulatory powers of conducting inspection, investigation, obtaining information from either the company or the Bidder.
3. **Handing over of the Data, Assets etc.:** In case of termination of the contract, the Bidder is responsible for handing over of the data, assets (hardware/software) or any other relevant information specific to the contract and ensure that there is no further use of the same by the Bidder.
4. **Inspection and Audit by the Company:** The Company shall conduct periodic inspection or audit on the Bidder either by internal auditors or by Chartered Accountant firms appointed by the Company to examine the compliance of the outsourcing agreement while carrying out the activities outsourced.
5. **Legal and Regulatory Obligations:** The Bidder shall ensure that the outsourcing contract/ arrangements do not:-
 - a) Diminish the Company's ability to fulfil their obligations to Policyholders and the IRDAI.
 - b) Impede effective supervision by the IRDAI.
 - c) Result in Company's internal control, business conduct or reputation being compromised or weakened.
6. **Applicability of the laws/regulations:** The Regulations apply irrespective of whether the outsourcing arrangements are entered into with an affiliated entity within the same group as the Company, or an outsourcing service Provider external to the group or the one who has been given sub-contract. The Outsourcing Agreement shall not diminish the obligations of the Company and its Board & Senior Management to comply with the relevant law/s and regulations. The Bidder engaged by the company is subject to the provisions of the Insurance Act 1938, IRDA Act 1999, rules & regulations and any other order issued thereunder.

In case, the Bidder operates from outside India, it shall ensure that the terms of the agreement are in compliance with respective local regulations governing the Bidder and laws of the country concerned and such laws and regulations do not impede the regulatory access and oversight by the Authority.

IN WITNESS where of the parties hereto have caused this Agreement to be executed in accordance with their respective laws the day and the year first above written.

**Signed, Sealed and Delivered for
"The Oriental Insurance Co. Ltd." by it's
constituted Attorney**

**Signed, Sealed and Delivered for
M/s _____ by its constituted
Attorney**

Signature _____
Name _____
Designation _____
Address _____
Company _____
Date _____

Signature _____
Name _____
Designation _____
Address _____
Company _____
Date _____

Company Seal

Witness I

Company Seal

Witness II

Signature	_____	Signature	_____
Name	_____	Name	_____
Designation	_____	Designation	_____
Address	_____	Address	_____
Company	_____	Company	_____
Date	_____	Date	_____

14.4 Annexure 5: Non-Disclosure Agreement

(On Rs.100 Non-Judicial stamp paper)

This Non-Disclosure Agreement made and entered into at..... Thisday of.....2020 BY AND BETWEEN..... Company Limited, a company incorporated under the Companies Act, 1956 having its registered office at (Hereinafter referred to as the Vendor which expression unless repugnant to the context or meaning thereof be deemed to include its permitted successors) of the ONE PART;

AND

The Oriental Insurance Company Ltd, NRO-2 having its Office at 1st Floor, Core 1, Scope Minar Distt. Center Laxmi Nagar, Delhi-110092 (hereinafter referred to as "OICL" which expression shall unless it be repugnant to the subject, meaning or context thereof, be deemed to mean and include its successors and assigns) of the OTHER PART.

The Vendor and The Oriental Insurance Company Ltd are hereinafter collectively referred to as "the Parties" and individually as "the Party"

WHEREAS:

1. The Oriental Insurance Company Ltd is engaged in the business of providing financial services to its customers and intends to engage Vendor for providing

2. In the course of such assignment, it is anticipated that The Oriental Insurance Company Ltd or any of its officers, employees, officials, representatives or agents may disclose, or deliver, to the Vendor some Confidential Information (as hereinafter defined), to enable the Vendor to carry out the aforesaid assignment (hereinafter referred to as " the Purpose").

3. The Vendor is aware and confirms that all information, data and other documents made available in the RFP/Bid Documents/Agreement /Contract or in connection with the Services rendered by the Vendor are confidential information and are privileged and strictly confidential and or proprietary of The Oriental Insurance Company Ltd. The Vendor undertakes to safeguard and protect such confidential information as may be received from The Oriental Insurance Company Ltd

NOW, THEREFORE THIS AGREEMENT WITNESSED THAT in consideration of the above premises and The Oriental Insurance Company Ltd granting the Vendor and or his agents, representatives to have specific access to The Oriental Insurance Company Ltd property / information and other data it is hereby agreed by and between the parties hereto as follows:

1. Confidential Information:

(i) "Confidential Information" means all information disclosed/furnished by The Oriental Insurance Company Ltd to the Vendor whether orally, in writing or in electronic, magnetic or other form for the limited purpose

of enabling the Vendor to carry out the proposed Implementation assignment, and shall mean and include data, documents and information or any copy, abstract, extract, sample, note or module thereof, explicitly designated as "Confidential"; Provided the oral information is set forth in writing and marked "Confidential" within seven (7) days of such oral disclosure.

(ii) The Vendor may use the Confidential Information solely for and in connection with the Purpose and shall not use the Confidential Information or any part thereof for any reason other than the Purpose stated above.

Confidential Information in oral form must be identified as confidential at the time of disclosure and confirmed as such in writing within seven (7) days of such disclosure. Confidential Information does not include information which:

(a) Is or subsequently becomes legally and publicly available without breach of this Agreement by either party,

(b) was rightfully in the possession of the Vendor without any obligation of confidentiality prior to receiving it from The Oriental Insurance Company Ltd,

(c) Was rightfully obtained by the Vendor from a source other than The Oriental Insurance Company Ltd without any obligation of confidentiality,

(d) was developed by for the Vendor independently and without reference to any Confidential Information and such independent development can be shown by documentary evidence, or is/was disclosed pursuant to an order of a court or governmental agency as so required by such order, provided that the Vendor shall, unless prohibited by law or regulation, promptly notify The Oriental Insurance Company Ltd of such order and afford The Oriental Insurance Company Ltd the opportunity to seek appropriate protective order relating to such disclosure.

(e) the recipient knew or had in its possession, prior to disclosure, without limitation on its confidentiality;

(f) is released from confidentiality with the prior written consent of the other party.

The recipient shall have the burden of proving hereinabove are applicable to the information in the possession of the recipient. Confidential Information shall at all times remain the sole and exclusive property of the disclosing party. Upon termination of this Agreement, Confidential Information shall be returned to the disclosing party or destroyed, if incapable of return. The destruction shall be witnessed and so recorded, in writing, by an authorized representative of each of the parties.

Nothing contained herein shall in any manner impair or affect rights of The Oriental Insurance Company Ltd in respect of the Confidential Information.

In the event that any of the Parties hereto becomes legally compelled to disclose any Confidential Information, such Party shall give sufficient notice to the other party to enable the other Party to prevent or minimize to the extent possible, such disclosure. Neither party shall disclose to a third party any Confidential Information or the contents of this Agreement without the prior written consent of the other party. The obligations of this Clause shall be satisfied by handling Confidential Information with the same degree of care, which the receiving party applies to its own similar confidential information but in no event less than reasonable care.

The obligations of this clause shall survive the expiration, cancellation or termination of this Agreement

2. Non-disclosure: The Vendor shall not commercially use or disclose any Confidential Information or any materials derived there from to any other person or entity other than persons in the direct employment of the Vendor who have a need to have access to and knowledge of the Confidential Information solely for the Purpose authorized above. The Vendor shall take appropriate measures by instruction and written agreement prior to disclosure to such employees to assure against unauthorized use or disclosure. The Vendor may disclose Confidential Information to others only if the Vendor has executed a Non-Disclosure Agreement with the other party to whom it is disclosed that contains terms and conditions that are no less restrictive than these presents and the Vendor agrees to notify The Oriental Insurance Company Ltd immediately if it learns of any use or disclosure of the Confidential Information in violation of terms of this Agreement.

Notwithstanding the marking and identification requirements above, the following categories of information shall be treated as Confidential Information under this Agreement irrespective of whether it is marked or identified as confidential:

a) Information regarding The Oriental Insurance Company Ltd and any of its Affiliates, customers and their accounts ("Customer Information"). For purposes of this Agreement, Affiliate means a business entity now or hereafter controlled by, controlling or under common control. Control exists when an entity owns or controls more than 10% of the outstanding shares or securities representing the right to vote for the election of directors or other managing authority of another entity; or

b) Any aspect of The Oriental Insurance Company Ltd business that is protected by patent, copyright, trademark, trade secret or other similar intellectual property right; or

c) Business processes and procedures; or

d) Current and future business plans; or

e) Personnel information; or

f) Financial information.

3. Publications: The Vendor shall not make news releases, public announcements, give interviews, issue or publish advertisements or publicize in any other manner whatsoever in connection with this Agreement, the contents / provisions thereof, other information relating to this Agreement, the Purpose, the Confidential Information or other matter of this Agreement, without the prior written approval of The Oriental Insurance Company Ltd.

4. Term: This Agreement shall be effective from the date hereof and shall continue till expiration of the Purpose or termination of this Agreement by The Oriental Insurance Company Ltd, whichever is earlier. The Vendor hereby agrees and undertakes to The Oriental Insurance Company Ltd that immediately on termination of this Agreement it would forthwith cease using the Confidential Information and further promptly return or destroy, under information to The Oriental Insurance Company Ltd, all information received by it from The Oriental Insurance Company Ltd for the Purpose, whether marked Confidential or otherwise, and whether in written, graphic or other tangible form and all copies, abstracts, extracts, samples, notes or modules thereof. The Vendor further agree and undertake to The Oriental Insurance Company Ltd to certify in writing upon request of The Oriental Insurance Company Ltd that the obligations set forth in this Agreement have been complied with.

Any provisions of this Agreement which by their nature extend beyond its termination shall continue to be binding and applicable without limit in point in time except and until such information enters the public domain

5. Title and Proprietary Rights: Notwithstanding the disclosure of any Confidential Information by The Oriental Insurance Company Ltd to the Vendor, the title and all intellectual property and proprietary rights in the Confidential Information shall remain with The Oriental Insurance Company Ltd.

6. Remedies: The Vendor acknowledges the confidential nature of Confidential Information and that damage could result to The Oriental Insurance Company Ltd if the Vendor breaches any provision of this Agreement and agrees that, if it or any of its directors, officers or employees should engage or cause or permit any other person to engage in any act in violation of any provision hereof, The Oriental Insurance Company Ltd may suffer immediate irreparable loss for which monetary compensation may not be adequate. The Oriental Insurance Company Ltd shall be entitled, in addition to other remedies for damages & relief as may be available to it, to an injunction or similar relief prohibiting the Vendor, its directors, officers etc. from engaging in any such act which constitutes or results in breach of any of the covenants of this Agreement.

Any claim for relief to The Oriental Insurance Company Ltd shall include The Oriental Insurance Company Ltd costs and expenses of enforcement (including the attorney's fees).

7. Entire Agreement, Amendment and Assignment: This Agreement constitutes the entire agreement between the Parties relating to the matters discussed herein and supersedes any and all prior oral discussions and / or written correspondence or agreements between the Parties. This Agreement may be amended or modified only with the mutual written consent of the Parties. Neither this Agreement nor any right granted hereunder shall be assignable or otherwise transferable.

8. Governing Law: The provisions of this Agreement shall be governed by the laws of India and the competent court at Delhi shall have exclusive jurisdiction in relation thereto even though other Courts in India may also have similar jurisdictions.

9. Indemnity: The Vendor shall defend, indemnify and hold harmless The Oriental Insurance Company Ltd , its affiliates, subsidiaries, successors, assigns, and their respective officers, directors and employees, at all times, from and against any and all claims, demands, damages, assertions of liability whether civil, criminal, tortuous or of any nature whatsoever, arising out of or pertaining to or resulting from any breach of representations and warranties made by the Vendor. and/or breach of any provisions of this Agreement, including but not limited to any claim from third party pursuant to any act or omission of the Vendor, in the course of discharge of its obligations under this Agreement.

10. General: The Vendor shall not reverse - engineer, decompile, disassemble or otherwise interfere with any software disclosed hereunder.

All Confidential Information is provided "as is". In no event shall The Oriental Insurance Company Ltd be liable for the inaccuracy or incompleteness of the Confidential Information. None of the Confidential Information disclosed by The Oriental Insurance Company Ltd constitutes any representation, warranty, assurance, guarantee or inducement with respect to the fitness of such Confidential Information for any particular purpose.

The Oriental Insurance Company Ltd discloses the Confidential Information without any representation or warranty, whether express, implied or otherwise, on truthfulness, accuracy, completeness, lawfulness, and merchantability, fitness for a particular purpose, title, non-infringement, or anything else.

11. Waiver: A waiver (whether express or implied) by The Oriental Insurance Company Ltd of any of the provisions of this Agreement, or of any breach or default by the Vendor in performing any of the provisions hereof, shall not constitute a continuing waiver and such waiver shall not prevent The Oriental Insurance Company Ltd from subsequently enforcing any of the subsequent breach or default by the Vendor under any of the provisions of this Agreement.

In witness whereof, the Parties hereto have executed these presents the day, month and year first herein above written.

For and on behalf of (Company Name)_____.

Name (_____)

(Designation)

For and on behalf of The Oriental Insurance Company Ltd

Name: (_____)

(Designation)

14.5 Annexure 6: Location wise List of IT Equipment

S. No	Office Code	Office Name	Hardware Item	Make	Model	Serial No.
1	271602	Chandni Chowk	Desktop	HP	HP DESKTOP A G2	INA933X7960
2	271602	Chandni Chowk	Desktop	HP	HP DESKTOP A G2	INA933X7WV
3	271602	Chandni Chowk	Desktop	ACER	VERITON M2120G	UXVKSSISS
4	271602	Chandni Chowk	Desktop	ACER	VERITON M2120G	2H3909826
5	271602	Chandni Chowk	Desktop	HP	HP DESKTOP A G2	INA933X7WX
6	271602	Chandni Chowk	Desktop	HP	HP DESKTOP A G2	INA933X7WZ
7	271602	Chandni Chowk	Desktop	HP	HP DESKTOP A G2	INA933X7WS
8	271602	Chandni Chowk	Desktop	HP	HP DESKTOP A G2	INA933X7WR
9	271602	Chandni Chowk	Printer	HP	HP LASERJET M202	VNC4L22059
10	271602	Chandni Chowk	Scanner	HP	HP SCANJET 200	CN67PBBYP
11	271602	Chandni Chowk	Scanner	HP	HP SCANJET 2000S1	CN71GA1046
12	271602	Chandni Chowk	Printer	HP	HP LASERJET M202	VNC4L23382
13	271602	Chandni Chowk	Printer	HP	HP LASERJET M202	VNC4L21813
14	272401	BO PALWAL	Desktop	HP	HP DESKTOP A G2	INA933X7GD
15	272401	BO PALWAL	Desktop	HP	HP DESKTOP A G2	INA933X7GM
16	272401	BO PALWAL	Desktop	HP	HP DESKTOP A G2	INA933X7GN
17	272401	BO PALWAL	Desktop	HP	HP DESKTOP A G2	INA933X7GH
18	272401	BO PALWAL	Desktop	HP	HP DESKTOP A G2	INA933X7GJ
19	272401	BO PALWAL	Desktop	HP	HP DESKTOP A G2	INA933X7GG
20	272401	BO PALWAL	Desktop	HP	HP DESKTOP A G2	INA933X7GF
21	272401	BO PALWAL	Desktop	HP	HP DESKTOP A G2	INA933X7GL
22	272401	BO PALWAL	Printer	HP	HP LASERJET M202	VNC4L22095
23	272401	BO PALWAL	Printer	HP	HP LASERJET M202	VNC4L22115
24	272401	BO PALWAL	Printer	HP	HP LASERJET M202	VNC4L22094
25	272401	BO PALWAL	Scanner	HP	HP SCANJET 2000S1	CN727A103W
26	272401	BO PALWAL	Printer	HP	HP LASERJET M202	VNC4L22812
27	272400	DO FDB	Desktop	HP	HP DESKTOP A G2	INA933X8SQ
28	272400	DO FDB	Desktop	HP	HP DESKTOP A G2	INA933X8SW
29	272400	DO FDB	Desktop	HP	HP DESKTOP A G2	INA933X8T4
30	272400	DO FDB	Desktop	HP	HP DESKTOP A G2	INA933X8SP
31	272400	DO FDB	Desktop	HP	HP DESKTOP A G2	INA933X8SZ
32	272400	DO FDB	Desktop	HP	HP DESKTOP A G2	INA933X8T0
33	272400	DO FDB	Desktop	HP	HP DESKTOP A G2	INA933X8T6
34	272400	DO FDB	Desktop	HP	HP DESKTOP A G2	INA933X8T9
35	272400	DO FDB	Desktop	HP	HP DESKTOP A G2	INA933X8T2
36	272400	DO FDB	Desktop	HP	HP DESKTOP A G2	INA933X8T7
37	272400	DO FDB	Desktop	HP	HP DESKTOP A G2	INA933X8SV
38	272400	DO FDB	Desktop	HP	HP DESKTOP A G2	INA933X88R
39	272400	DO FDB	Desktop	HP	HP DESKTOP A G2	INA933X85X

40	272400	DO FDB	Desktop	HP	HP DESKTOP A G2	INA933X883
41	272400	DO FDB	Desktop	HP	HP DESKTOP A G2	INA933X878
42	272400	DO FDB	Desktop	HP	HP DESKTOP A G2	INA933X875
43	272400	DO FDB	Printer	HP	HP LASERJET M202	VNC4L22276
44	272400	DO FDB	Printer	HP	HP LASERJET M202	VNC3Q05192
45	272400	DO FDB	Scanner	HP	HP SCANJET 2000S1	CN726A107F
46	272400	DO FDB	Printer	HP	HP LASERJET 1020	CNCFL39934
47	272400	DO FDB	Printer	HP	HP LASERJET M202	VNC4L22101
48	272400	DO FDB	Printer	HP	HP LASERJET M202	VNC4L20592
49	272400	DO FDB	Printer	HP	HP LASERJET M501	DNCVR17339
50	272400	DO FDB	Printer	HP	HP LASERJET M202	VNC4L21807
51	272400	DO FDB	Printer	HP	HP LASERJET 1566	VNC3905204
52	272400	DO FDB	Scanner	HP	HP SCANJET 200	CN69081061
53	272400	DO FDB	Desktop	HP	HP DESKTOP A G2	INA933X88R
54	272400	DO FDB	Desktop	HP	HP DESKTOP A G2	INA933X85X
55	272400	DO FDB	Desktop	HP	HP DESKTOP A G2	INA933X885
56	272400	DO FDB	Desktop	HP	HP DESKTOP A G2	INA933X8T8
57	272400	DO FDB	Desktop	HP	HP DESKTOP A G2	INA933X8TS
58	271702	CBO-SHAHDARA	Desktop	HP	HP DESKTOP A G2	INA933X8HD
59	271702	CBO-SHAHDARA	Desktop	HP	HP DESKTOP A G2	INA933X8HK
60	271702	CBO-SHAHDARA	Desktop	HP	HP DESKTOP A G2	INA933X8H9
61	271702	CBO-SHAHDARA	Desktop	HP	HP DESKTOP A G2	INA933X8HF
62	271702	CBO-SHAHDARA	Desktop	HP	HP DESKTOP A G2	INA933X8HC
63	271702	CBO-SHAHDARA	Desktop	HP	HP DESKTOP A G2	INA933X8HM
64	271702	CBO-SHAHDARA	Desktop	HP	HP DESKTOP A G2	INA933X8HB
65	271702	CBO-SHAHDARA	Desktop	HP	HP DESKTOP A G2	INA933X8HH
66	271702	CBO-SHAHDARA	Desktop	HP	HP DESKTOP A G2	INA933X8KS
67	271702	CBO-SHAHDARA	Desktop	HP	HP DESKTOP A G2	INA933X8H8
68	271702	CBO-SHAHDARA	Printer	HP	HP LASERJET 1015	SGFBF08179
69	271702	CBO-SHAHDARA	Printer	HP	HP LASERJET 1007	VNFNS98277
70	271702	CBO-SHAHDARA	Printer	HP	HP LASERJET M501	PHCVR17336
71	271702	CBO-SHAHDARA	Printer	HP	HP LASERJET M202	VNC4L21839
72	271702	CBO-SHAHDARA	Printer	HP	HP LASERJET M202	VNC4L21820
73	271702	CBO-SHAHDARA	Printer	HP	HP LASERJET 1606	VNC3Z07174
74	271702	CBO-SHAHDARA	Printer	HP	HP LASERJET M202	VNC4L23385
75	271702	CBO-SHAHDARA	Scanner	HP	HP SCANJET 200	CN67PB13V1
76	272100	DO 23	Desktop	HP	HP DESKTOP A G2	INA933X8QY
77	272100	DO 23	Desktop	HP	HP DESKTOP A G2	INA933X8R7
78	272100	DO 23	Desktop	HP	HP DESKTOP A G2	INA933X8R5
79	272100	DO 23	Desktop	HP	HP DESKTOP A G2	INA933X8R9
80	272100	DO 23	Desktop	HP	HP DESKTOP A G2	INA933X8QK
81	272100	DO 23	Desktop	HP	HP DESKTOP A G2	INA933X8R4
82	272100	DO 23	Desktop	HP	HP DESKTOP A G2	INA933X8RO

83	272100	DO 23	Desktop	HP	HP DESKTOP A G2	INA933X8QM
84	272100	DO 23	Desktop	HP	HP DESKTOP A G2	INA933X8QP
85	272100	DO 23	Desktop	HP	HP DESKTOP A G2	INA933X8QT
86	272100	DO 23	Desktop	HP	HP DESKTOP A G2	INA933X8QW
87	272100	DO 23	Desktop	HP	HP DESKTOP A G2	INA933X8R2
88	272100	DO 23	Desktop	HP	HP DESKTOP A G2	INA933X8QR
89	272100	DO 23	Printer	HP	HP LASERJET 1015	SGFBF08191
90	272100	DO 23	Printer	CANON	LBP112	NLAA102010
91	272100	DO 33	Printer	HP	HP LASERJET M202	VNC4L22743
92	272100	DO 23	Scanner	HP	HP SACNJET 200	CN67PB13ZZ
93	272100	DO 23	Printer	HP	HP LASERJET 1007	VNC3207334
94	272100	DO 23	Scanner	HP	HP SCANJET 2000S1	CN71GA1059
95	272100	DO 23	Printer	HP	HP LASERJET M202	VNC4L22563
96	272100	DO 23	Printer	HP	HP LASERJET M202	VNC4L22531
97	272100	DO 23	Desktop	HP	HP DESKTOP A G2	INA933X8R2
98	272100	DO 23	Desktop	HP	HP DESKTOP A G2	INA933X8QR
99	271900	DO-22 P.BABH	Desktop	HP	HP DESKTOP A G2	INA933X850
100	271900	DO-22 P.BABH	Desktop	HP	HP DESKTOP A G2	INA933X84W
101	271900	DO-22 P.BABH	Desktop	HP	HP DESKTOP A G2	INA933X84V
102	271900	DO-22 P.BABH	Desktop	HP	HP DESKTOP A G2	INA933X854
103	271900	DO-22 P.BABH	Desktop	HP	HP DESKTOP A G2	INA933X84T
104	271900	DO-22 P.BABH	Desktop	HP	HP DESKTOP A G2	INA933X852
105	271900	DO-22 P.BABH	Desktop	HP	HP DESKTOP A G2	INA933X84X
106	271900	DO-22 P.BABH	Desktop	HP	HP DESKTOP A G2	INA933X851
107	271900	DO-22 P.BABH	Desktop	HP	HP DESKTOP A G2	INA933X842
108	271900	DO-22 P.BABH	Desktop	HP	HP DESKTOP A G2	INA933X853
109	271900	DO-22 P.BABH	Desktop	HP	HP DESKTOP A G2	INA933X84X
110	271900	DO-22 P.BABH	Printer	HP	HP LASERJET 1108	VNF4G29112
111	271900	DO-22 P.BABH	Printer	HP	HP LASERJET 1007	VNFN898664
112	271900	DO-22 P.BABH	Printer	HP	HP LASERJET M202	VNC4L22944
113	271900	DO-22 P.BABH	Scanner	HP	HP SCANJET 200	CN67PB140C
114	271900	DO-22 P.BABH	Printer	HP	HP LASERJET 1566	VNF3D14353
115	271900	DO-22 P.BABH	Printer	HP	HP LASERJET M202	VNC4L21743
116	271900	DO-22 P.BABH	Scanner	HP	HP SCANJET 2000S1	CN71GA1047
117	271900	DO-22 P.BABH	Printer	HP	HP LASERJET M501	PHCVR17338
118	271900	DO-22 P.BABH	Printer	HP	HP LASERJET M202	VNC4L22536
119	271900	DO-22 P.BABH	Desktop	WIPRO	WSG59355W7	13HGUG02401009
120	271900	DO-22 P.BABH	Desktop	WIPRO	WSG59355W7	11FFIT20905490
121	271900	DO-22 P.BABH	Desktop	WIPRO	WSG59355W7	11FFIT20905360
122	271900	DO-22 P.BABH	Desktop	WIPRO	WSG59355W7	13HGUG02400999
123	271600	DO-13 DARYAGANJ	Printer	HP	HP LASERJET 1007	VNFNS98190
124	271600	DO-13 DARYAGANJ	Printer	HP	HP LASERJET M202	VNC4L21682

125	271600	DO-13 DARYAGANJ	Printer	HP	HP LASERJET 1015	SGFBSS1380
126	271600	DO-13 DARYAGANJ	Printer	HP	HP LASERJET M202	VNC4L22107
127	271600	DO-13 DARYAGANJ	Scanner	HP	HP SCANJET 200	CN67PB1324
128	271600	DO-13 DARYAGANJ	Scanner	HP	HP SCANJET 2000S1	CN71GQA102Y
129	271600	DO-13 DARYAGANJ	Printer	HP	HP LASERJET M202	VNC4L21815
130	271600	DO-13 DARYAGANJ	Desktop	HP	HP DESKTOP A G2	INA933X8NZ
131	271600	DO-13 DARYAGANJ	Desktop	HP	HP DESKTOP A G2	INA933X8PO
132	271600	DO-13 DARYAGANJ	Desktop	HP	HP DESKTOP A G2	INA933X8P3
133	271600	DO-13 DARYAGANJ	Desktop	HP	HP DESKTOP A G2	INA933X8NS
134	271600	DO-13 DARYAGANJ	Desktop	HP	HP DESKTOP A G2	INA933X8NV
135	271600	DO-13 DARYAGANJ	Desktop	HP	HP DESKTOP A G2	INA933X8P2
136	271600	DO-13 DARYAGANJ	Desktop	HP	HP DESKTOP A G2	INA933X8P4
137	271600	DO-13 DARYAGANJ	Desktop	HP	HP DESKTOP A G2	INA933X8NX
138	271600	DO-13 DARYAGANJ	Desktop	HP	HP DESKTOP A G2	INA933X8NY
139	271600	DO-13 DARYAGANJ	Desktop	HP	HP DESKTOP A G2	INA933X8P1
140	272300	DO-21 C. CIRCUS	Desktop	HP	HP DESKTOP A G2	INA933X8QS
141	272300	DO-21 C. CIRCUS	Desktop	HP	HP DESKTOP A G2	INA933X8R6
142	272300	DO-21 C. CIRCUS	Desktop	HP	HP DESKTOP A G2	INA933X8QL
143	272300	DO-21 C. CIRCUS	Desktop	HP	HP DESKTOP A G2	INA933X8RF
144	272300	DO-21 C. CIRCUS	Desktop	HP	HP DESKTOP A G2	INA933X8RB
145	272300	DO-21 C. CIRCUS	Desktop	HP	HP DESKTOP A G2	INA933X8QN
146	272300	DO-21 C. CIRCUS	Desktop	HP	HP DESKTOP A G2	INA933X8R1
147	272300	DO-21 C. CIRCUS	Desktop	HP	HP DESKTOP A G2	INA933X8RG
148	272300	DO-21 C. CIRCUS	Desktop	HP	HP DESKTOP A G2	INA933X8RD
149	272300	DO-21 C. CIRCUS	Desktop	HP	HP DESKTOP A G2	INA933X8QQ
150	272300	DO-21 C. CIRCUS	Desktop	HP	HP DESKTOP A G2	INA933X8RC
151	272300	DO-21 C. CIRCUS	Desktop	HP	HP DESKTOP A G2	INA933X8R8
152	272300	DO-21 C. CIRCUS	Desktop	HP	HP DESKTOP A G2	INA933X8QZ
153	272300	DO-21 C. CIRCUS	Printer	HP	HP LASERJET M202	VNC4L22889
154	272300	DO-21 C. CIRCUS	Scanner	HP	HP SCANJET 2000S1	CN71GA1052
155	272300	DO-21 C. CIRCUS	Printer	HP	HP LASERJET 1566	VNC3Q06253
156	272300	DO-21 C. CIRCUS	Printer	HP	HP LASERJET M202	VNC4L22112
157	272300	DO-21 C. CIRCUS	Printer	HP	HP LASERJET 1606	VNC3Z07609
158	272300	DO-21 C. CIRCUS	Printer	HP	HP LASERJET M202	VNC4L22532
159	272300	DO-21 C. CIRCUS	Scanner	HP	HP SCANJET 200	CN67PB13YS

160	272300	DO-21 C. CIRCUS	Scanner	HP	HP SCANJET 200	CN66DB133S
161	272300	DO-21 C. CIRCUS	Printer	HP	HP LASERJET M202	VNC4L22952
162	272900	DO-29 JANPATH	Desktop	HP	HP DESKTOP A G2	INA933X8MR
163	272900	DO-29 JANPATH	Desktop	HP	HP DESKTOP A G2	INA933X8N3
164	272900	DO-29 JANPATH	Desktop	HP	HP DESKTOP A G2	INA933X8NO
165	272900	DO-29 JANPATH	Desktop	HP	HP DESKTOP A G2	INA933X8MX
166	272900	DO-29 JANPATH	Desktop	HP	HP DESKTOP A G2	INA933X8MY
167	272900	DO-29 JANPATH	Desktop	HP	HP DESKTOP A G2	INA933X8MT
168	272900	DO-29 JANPATH	Desktop	HP	HP DESKTOP A G2	INA933X8MM
169	272900	DO-29 JANPATH	Desktop	HP	HP DESKTOP A G2	INA933X8MS
170	272900	DO-29 JANPATH	Desktop	HP	HP DESKTOP A G2	INA933X8N5
171	272900	DO-29 JANPATH	Desktop	HP	HP DESKTOP A G2	INA933X8N2
172	272900	DO-29 JANPATH	Desktop	HP	HP DESKTOP A G2	INA933X8MV
173	272900	DO-29 JANPATH	Desktop	HP	HP DESKTOP A G2	INA933X8MW
174	272900	DO-29 JANPATH	Desktop	HP	HP DESKTOP A G2	INA933X8N1
175	272900	DO-29 JANPATH	Desktop	HP	HP DESKTOP A G2	INA933X8MQ
176	272900	DO-29 JANPATH	Desktop	HP	HP DESKTOP A G2	INA933X8N4
177	272900	DO-29 JANPATH	Desktop	HP	HP DESKTOP A G2	INA933X8MP
178	272900	DO-29 JANPATH	Desktop	HP	HP DESKTOP A G2	INA933X8MN
179	272900	DO-29 JANPATH	Desktop	HP	HP DESKTOP A G2	INA933X8MZ
180	272900	DO-29 JANPATH	Printer	HP	HP LASERJET M202	VNC4L22706
181	272900	DO-29 JANPATH	Printer	HP	HP LASERJET M202	VNC4L22756
182	272900	DO-29 JANPATH	Printer	HP	HP LASERJET 1606	VNC3Z07613
183	272900	DO-29 JANPATH	Printer	HP	HP LASERJET M501	PHCVR17348
184	272900	DO-29 JANPATH	Printer	HP	HP LASERJET M202	VNC4L20921
185	272900	DO-29 JANPATH	Printer	HP	HP LASERJET M202	VNC3521063
186	272900	DO-29 JANPATH	Printer	HP	HP LASERJET M202	VNC4L22096
187	272102	BO-NEHRUPLACE	Desktop	HP	HP DESKTOP A G2	INA933X8GB
188	272102	BO-NEHRUPLACE	Desktop	HP	HP DESKTOP A G2	INA933X8GC
189	272102	BO-NEHRUPLACE	Desktop	HP	HP DESKTOP A G2	INA933X784
190	272102	BO-NEHRUPLACE	Desktop	HP	HP DESKTOP A G2	INA933X8GD
191	272102	BO-NEHRUPLACE	Desktop	HP	HP DESKTOP A G2	INA933X8G9
192	272102	BO-NEHRUPLACE	Printer	HP	HP LASERJET M202	VNC4L22534
193	272102	BO-NEHRUPLACE	Printer	HP	HP LASERJET M202	VNC4L22105
194	272102	BO-NEHRUPLACE	Printer	HP	HP LASERJET M202	VNC4L22904
195	272102	BO-NEHRUPLACE	Printer	HP	HP LASERJET M202	VNC4L22538
196	272102	BO-NEHRUPLACE	Scanner	HP	HP SCANJET 2000S1	CN6BA1058
197	272601	BO-AZADPUR	Desktop	HP	HP DESKTOP A G2	INA933X84P

198	272601	BO-AZADPUR	Desktop	WIPRO	WSG59355W7	13HGUG024-0105
199	272601	BO-AZADPUR	Desktop	HP	HP DESKTOP A G2	INA933X84J
200	272601	BO-AZADPUR	Desktop	HP	HP DESKTOP A G2	INA933X84Q
201	272601	BO-AZADPUR	Desktop	HP	HP DESKTOP A G2	INA933X84K
202	272601	BO-AZADPUR	Desktop	HP	HP DESKTOP A G2	INA933X84S
203	272601	BO-AZADPUR	Desktop	HP	HP DESKTOP A G2	INA933X84L
204	272601	BO-AZADPUR	Desktop	HP	HP DESKTOP A G2	INA933X84R
205	272601	BO-AZADPUR	Desktop	HP	HP DESKTOP A G2	INA933X84N
206	272601	BO-AZADPUR	Printer	HP	HP LASERJET M202	VNC4L22959
207	272601	BO-AZADPUR	Printer	HP	HP LASERJET M202	VNC4L22957
208	272601	BO-AZADPUR	Printer	CANON	LBP 2900B	CNCGY23550
209	272601	BO-AZADPUR	Scanner	HP	HP SCANJET 200	CN67PB1325
210	272601	BO-AZADPUR	Printer	HP	HP LASERJET M202	VNC4L22954
211	272601	BO-AZADPUR	Printer	CANON	2900B	MBGA458052
212	272601	BO-AZADPUR	Printer	HP	HP LASERJET 1007	VNFNSS98704
213	272601	BO-AZADPUR	Printer	HP	HP LASERJET M202	VNC4L22960
214	272601	BO-AZADPUR	Scanner	HP	HP SCANJET 2000S1	CN71GA1040
215	271400	DO-11 SAKTI NAGER	Desktop	HP	HP DESKTOP A G2	INA933X753
216	271400	DO-11 SAKTI NAGER	Desktop	HP	HP DESKTOP A G2	INA933X754
217	271400	DO-11 SAKTI NAGER	Desktop	HP	HP DESKTOP A G2	INA933X755
218	271400	DO-11 SAKTI NAGER	Desktop	HP	HP DESKTOP A G2	INA933X756
219	271400	DO-11 SAKTI NAGER	Desktop	HP	HP DESKTOP A G2	INA933X757
220	271400	DO-11 SAKTI NAGER	Desktop	HP	HP DESKTOP A G2	INA933X74P
221	271400	DO-11 SAKTI NAGER	Desktop	HP	HP DESKTOP A G2	INA933X74Q
222	271400	DO-11 SAKTI NAGER	Desktop	HP	HP DESKTOP A G2	INA933X74R
223	271400	DO-11 SAKTI NAGER	Desktop	HP	HP DESKTOP A G2	INA933X74S
224	271400	DO-11 SAKTI NAGER	Desktop	HP	HP DESKTOP A G2	INA933X74V
225	271400	DO-11 SAKTI NAGER	Desktop	HP	HP DESKTOP A G2	INA933X74X
226	271400	DO-11 SAKTI NAGER	Printer	HP	HP LASERJET M202	INA933X74Z
227	271400	DO-11 SAKTI NAGER	Printer	HP	HP LASERJET M202	INA933X751
228	271400	DO-11 SAKTI NAGER	Printer	HP	HP LASERJET 1566	INA933X752
229	271400	DO-11 SAKTI NAGER	Printer	HP	HP LASERJET M202	
230	271400	DO-11 SAKTI NAGER	Printer	HP	HP LASRJET M403	PHCRF07040
231	271400	DO-11 SAKTI NAGER	Scanner	HP	HP SCANJET 2000S1	CN71GA102P

232	272302	CBO-18	Desktop	HP	HP DESKTOP A G2	INA933X8MH
233	272302	CBO-18	Desktop	HP	HP DESKTOP A G2	INA933X8M6
234	272302	CBO-18	Desktop	HP	HP DESKTOP A G2	INA933X8M2
235	272302	CBO-18	Desktop	HP	HP DESKTOP A G2	INA933X8MF
236	272302	CBO-18	Desktop	HP	HP DESKTOP A G2	INA933X8MJ
237	272302	CBO-18	Desktop	HP	HP DESKTOP A G2	INA933X8MC
238	272302	CBO-18	Printer	HP	HP LASERJET M202	VNC4L22110
239	272302	CBO-18	Printer	HP	HP LASERJET M202	VNC4L205997
240	272302	CBO-18	Scanner	HP	HP SCANJET 2000S1	CN71GA1042
241	272302	CBO-18	Printer	HP	HP LASERJET M202	VNC4L21871
242	272302	CBO-18	Scanner	HP	HP SCANJET200	CN67PB13VX
243	272302	CBO-18	Printer	HP	HP LAERJET 1007	VNFNX34050
244	270011	SVC	Desktop	ACER	VERITON M2120G	UXVKSSISS2H3911096
245	270011	SVC	Desktop	HP	HP DESKTOP A G2	INA933X8NL
246	270011	SVC	Desktop	ACER	VERITON M2120G	UXVKSSISS2H3911187
247	270011	SVC	Desktop	ACER	VERITON M2120G	UXVKSSISS2H3911084
248	270011	SVC	Desktop	ACER	VERITON M2120G	UXVKSSISS2H3911209
249	270011	SVC	Desktop	HP	HP DESKTOP A G2	INA933X764
250	270011	SVC	Printer	HP	HP LASERJET 1008	VNC8P01577
251	270011	SVC	Printer	HP	HP LASERJET M203	VNCST00376
252	270011	SVC	Printer	HP	HP LASERJET 1008	VNF4704982
253	270011	SVC	Scanner	HP	HP SCANJET 2000S1	CN71GA102V
254	270011	SVC	Desktop	ACER	VERITON M2120G	UXVKSSISS2H3911114
255	270011	SVC	Desktop	HP	HP DESKTOP A G2	INA933X8NJ
256	270011	SVC	Desktop	HP	HP DESKTOP A G2	INA933X8LW
257	270011	SVC	Desktop	ACER	VERITON M2120G	UXVKSSISS2H3911106
258	270011	SVC	Desktop	ACER	VERITON M2120G	UXVKSSISS2H3911102
259	270011	SVC	Desktop	ACER	VERITON M2120G	UXVKSSISS2H3911182
260	270011	SVC	Desktop	ACER	VERITON M2120G	UXVKSSISS2H3911120
261	270011	SVC	Desktop	HP	HP DESKTOP A G2	INA933X8ND
262	270011	SVC	Desktop	HP	HP DESKTOP A G2	INA933X8NK
263	270011	SVC	Desktop	ACER	VERITON M2120G	UXVKSSISS2H3911104
264	270011	SVC	Desktop	HP	HP DESKTOP A G2	INA933X8NG
265	270011	SVC	Printer	HP	HP LASERJET M203	VNCST00357
266	270011	SVC	Printer	HP	HP LASERJET M202	VNC4L22407
267	270011	SVC	Printer	HP	HP LASERJET M203	VNCST00664
268	270011	SVC	Printer	HP	HP LASERJET M203	VNCST00348
269	270011	SVC	Printer	HP	M 1522n	CNC97C6QUW
270	270011	SVC	Printer	HP	HP LASERJET 1008	VNC6938226
271	270011	SVC	Printer	HP	HP LASERJET 1007	VNFPN09677
272	272200	DO-3	Desktop	HP	HP DESKTOP A G2	INA933X9M1
273	272200	DO-3	Desktop	HP	HP DESKTOP A G2	INA933X9LQ
274	272200	DO-3	Desktop	HP	HP DESKTOP A G2	INA933X9KW

275	272200	DO-3	Desktop	HP	HP DESKTOP A G2	INA933X9LX
276	272200	DO-3	Desktop	HP	HP DESKTOP A G2	INA933X9LK
277	272200	DO-3	Desktop	HP	HP DESKTOP A G2	INA933X9LM
278	272200	DO-3	Desktop	HP	HP DESKTOP A G2	INA933X9LR
279	272200	DO-3	Desktop	HP	HP DESKTOP A G2	INA933X9LG
280	272200	DO-3	Desktop	HP	HP DESKTOP A G2	INA933X9LZ
281	272200	DO-3	Desktop	HP	HP DESKTOP A G2	INA933X9LL
282	272200	DO-3	Printer	HP	HP LASERJET M202	VNC4L22120
283	272200	DO-3	Printer	HP	HP LASERJET M202	VNC4L22539
284	272200	DO-3	Printer	HP	HP LASERJET 1566	VNC3Q05301
285	272200	DO-3	Printer	HP	HP LASERJET 1566	VNC3Q05794
286	272200	DO-3	Printer	HP	HP LASERJET M202	VNC4122958
287	272200	DO-3	Scanner	HP	HP SCANJET 2000S1	CN71BA1MB
288	272200	DO-3	Printer	HP	HP LASERJET M403	PHCRF07043
289	271500	DO-12 S.S ROAD	Desktop	HP	HP DESKTOP A G2	INA933X70T
290	271500	DO-12 S.S ROAD	Desktop	HP	HP DESKTOP A G2	INA933X712
291	271500	DO-12 S.S ROAD	Desktop	HP	HP DESKTOP A G2	INA933X713
292	271500	DO-12 S.S ROAD	Desktop	HP	HP DESKTOP A G2	INA933X70P
293	271500	DO-12 S.S ROAD	Desktop	HP	HP DESKTOP A G2	INA933X753
294	271500	DO-12 S.S ROAD	Desktop	HP	HP DESKTOP A G2	INA933X710
295	271500	DO-12 S.S ROAD	Desktop	HP	HP DESKTOP A G2	INA933X70S
296	271500	DO-12 S.S ROAD	Desktop	HP	HP DESKTOP A G2	INA933X70Q
297	271500	DO-12 S.S ROAD	Desktop	HP	HP DESKTOP A G2	INA933X70X
298	271500	DO-12 S.S ROAD	Desktop	HP	HP DESKTOP A G2	INA933X70Z
299	271500	DO-12 S.S ROAD	Desktop	HP	HP DESKTOP A G2	INA933X70W
300	271500	DO-12 S.S ROAD	Desktop	HP	HP DESKTOP A G2	INA933X70V
301	271500	DO-12 S.S ROAD	Scanner	HP	HP SCANJET 2000S1	CN71BA114W
302	271500	DO-12 S.S ROAD	Printer	HP	HP LASERJET M403	PHCRF07041
303	271500	DO-12 S.S ROAD	Printer	HP	HP LASERJET M202	VNC4L22070
304	271500	DO-12 S.S ROAD	Printer	HP	HP LASERJET M202	VNC4L22392
305	271500	DO-12 S.S ROAD	Printer	HP	HP LASERJET M202	VNC4L22543
306	271500	DO-12 S.S ROAD	Scanner	HP	HP SCANJET 200	CN67PB132F
307	272203	CBO-21 K. BABH	Desktop	HP	HP DESKTOP A G2	INA933X86P
308	272203	CBO-21 K. BABH	Desktop	HP	HP DESKTOP A G2	INA933X86Q
309	272203	CBO-21 K. BABH	Desktop	HP	HP DESKTOP A G2	INA933X86S
310	272203	CBO-21 K. BABH	Desktop	HP	HP DESKTOP A G2	INA933X86N
311	272203	CBO-21 K. BABH	Desktop	HP	HP DESKTOP A G2	INA933X86R
312	272203	CBO-21 K. BABH	Desktop	HP	HP DESKTOP A G2	INA933X86T
313	272203	CBO-21 K. BABH	Desktop	HP	HP DESKTOP A G2	INA933X86M
314	272203	CBO-21 K. BABH	Desktop	HP	HP DESKTOP A G2	INA933X86V
315	272203	CBO-21 K. BABH	Printer	HP	HP LASERJET M202	VNC4L22104
316	272203	CBO-21 K. BABH	Printer	HP	HP LASERJET M202	VNC4L22195
317	272203	CBO-21 K. BABH	Scanner	HP	HP SCANJET 2000S1	CN71GA1045

318	272203	CBO-21 K. BABH	Printer	HP	HP LASERJET 1606	VNC3Z07607
319	272203	CBO-21 K. BABH	Printer	HP	HP LASERJET 1007	VNFN127578
320	272101	BO-KALKAJI	Desktop	HP	HP DESKTOP A G2	INA933X818
321	272101	BO-KALKAJI	Desktop	HP	HP DESKTOP A G2	INA933X815
322	272101	BO-KALKAJI	Desktop	HP	HP DESKTOP A G2	INA933X763
323	272101	BO-KALKAJI	Desktop	HP	HP DESKTOP A G2	INA933X8L7
324	272101	BO-KALKAJI	Desktop	HP	HP DESKTOP A G2	INA933X8L6
325	272101	BO-KALKAJI	Desktop	HP	HP DESKTOP A G2	INA933X8L4
326	272101	BO-KALKAJI	Desktop	HP	HP DESKTOP A G2	INA933X8L3
327	272101	BO-KALKAJI	Printer	HP	HP LASERJET M202	VNC4L21774
328	272101	BO-KALKAJI	Scanner	HP	HP SCANJET 2000S1	CN71EA1079
329	272101	BO-KALKAJI	Printer	HP	HP LASERJET M202	VNC4L21783
330	272101	BO-KALKAJI	Printer	HP	HP LASERJET M202	VNC4L22568
331	272101	BO-KALKAJI	Printer	HP	HP LASERJET 1606	VNC3Z07342
332	272101	BO-KALKAJI	Printer	HP	HP LASERJET M202	VNC4L22913
333	272101	BO-KALKAJI	Scanner	HP	HP SCANJET 200	CN67PB13ZG
334	272500	DO-NOIDA	Desktop	HP	HP DESKTOP A G2	INA933X9KP
335	272500	DO-NOIDA	Printer	N/A	N/A	CNBKL8X9DL
336	272500	DO-NOIDA	Desktop	HP	HP DESKTOP A G2	INA933X9KR
337	272500	DO-NOIDA	Printer	HP	HP LASERJET M202	VNC4L20593
338	272500	DO-NOIDA	Desktop	HP	HP DESKTOP A G2	INA933X9KG
339	272500	DO-NOIDA	Desktop	HP	HP DESKTOP A G2	INA933X9K6
340	272500	DO-NOIDA	Desktop	HP	HP DESKTOP A G2	INA933X9KV
341	272500	DO-NOIDA	Printer	HP	HP LASERJET M202	VNC4L22961
342	272500	DO-NOIDA	Desktop	HP	HP DESKTOP A G2	INA933X9K8
343	272500	DO-NOIDA	Desktop	HP	HP DESKTOP A G2	INA933X9KT
344	272500	DO-NOIDA	Printer	HP	HP LASERJET M202	VNC4L22635
345	272500	DO-NOIDA	Scanner	HP	HP SCANJET 200	CN69FB11NT
346	272500	DO-NOIDA	Desktop	HP	HP DESKTOP A G2	INA933X9KB
347	272500	DO-NOIDA	Printer	HP	HP LASERJET M202	VNC4L22912
348	272500	DO-NOIDA	Desktop	HP	HP DESKTOP A G2	INA933X9KX
349	272500	DO-NOIDA	Desktop	HP	HP DESKTOP A G2	INA933X9KL
350	272500	DO-NOIDA	Printer	HP	HP LASERJET M202	VNC4L22086
351	272500	DO-NOIDA	Desktop	HP	HP DESKTOP A G2	INA933X9KD
352	272500	DO-NOIDA	Desktop	HP	HP DESKTOP A G2	INA933X9KJ
353	272500	DO-NOIDA	Scanner	HP	HP SCANJET 2000S1	CN71BA1089
354	272500	DO-NOIDA	Desktop	HP	HP DESKTOP A G2	INA933X8K
355	272500	DO-NOIDA	Printer	HP	HP LASERJET M202	VNC4L22087
356	272591	NSEZ-NOIDA	Desktop	HP	HP DESKTOP A G2	INA933X6ZR
357	272591	NSEZ-NOIDA	Desktop	HP	HP DESKTOP A G2	INA933X6ZS
358	272591	NSEZ-NOIDA	Printer	HP	HP LASERJET M202	VNC4L22531
359	272591	NSEZ-NOIDA	Scanner	HP	HP SCANJET 200	CNC8NB1055
360	272600	DO-26 P.VIHAR	Desktop	HP	HP DESKTOP A G2	INA93X740

361	272600	DO-26 P.VIHAR	Desktop	HP	HP DESKTOP A G2	INA933XGLS
362	272600	DO-26 P.VIHAR	Desktop	HP	HP DESKTOP A G2	INA933X7NZ
363	272600	DO-26 P.VIHAR	Desktop	HP	HP DESKTOP A G2	INA933X7P7
364	272600	DO-26 P.VIHAR	Desktop	HP	HP DESKTOP A G2	INA933X7P3
365	272600	DO-26 P.VIHAR	Desktop	HP	HP DESKTOP A G2	INA933X74X
366	272600	DO-26 P.VIHAR	Desktop	HP	HP DESKTOP A G2	INA9339XLV
367	272600	DO-26 P.VIHAR	Desktop	HP	HP DESKTOP A G2	INA933X77L
368	272600	DO-26 P.VIHAR	Desktop	HP	HP DESKTOP A G2	INA933X7NT
369	272600	DO-26 P.VIHAR	Desktop	HP	HP DESKTOP A G2	INA933X747
370	272600	DO-26 P.VIHAR	Desktop	HP	HP DESKTOP A G2	INA933X7P4
371	272600	DO-26 P.VIHAR	Desktop	HP	HP DESKTOP A G2	INA933X7P5
372	272600	DO-26 P.VIHAR	Desktop	HP	HP DESKTOP A G2	INA933X7P1
373	272600	DO-26 P.VIHAR	Desktop	HP	HP DESKTOP A G2	INA933X700
374	272600	DO-26 P.VIHAR	Printer	HP	HP LASERJET M202	VNC9222629
375	272600	DO-26 P.VIHAR	Printer	HP	HP LASERJET 1007	VNPNX36BO
376	272600	DO-26 P.VIHAR	Printer	HP	HP LASERJET M202	VNC422627
377	272600	DO-26 P.VIHAR	Printer	CANON	LBP 290B	
378	272600	DO-26 P.VIHAR	Scanner	HP	HP SCANJET 2000S1	CNZ1GA1034
379	271701	CBO-SHAKARPUR	Desktop	HP	HP DESKTOP A G2	INA933X732
380	271701	CBO-SHAKARPUR	Desktop	HP	HP DESKTOP A G2	INA933X740
381	271701	CBO-SHAKARPUR	Desktop	HP	HP DESKTOP A G2	INA933X73W
382	271701	CBO-SHAKARPUR	Desktop	HP	HP DESKTOP A G2	INA933X73X
383	271701	CBO-SHAKARPUR	Desktop	HP	HP DESKTOP A G2	INA933X744
384	271701	CBO-SHAKARPUR	Printer	HP	HP LASERJET 1007	VNFN522816
385	271701	CBO-SHAKARPUR	Desktop	HP	HP DESKTOP A G2	INA933X73Y
386	271701	CBO-SHAKARPUR	Desktop	HP	HP DESKTOP A G2	INA933X743
387	271701	CBO-SHAKARPUR	Desktop	HP	HP DESKTOP A G2	INA933X742
388	271701	CBO-SHAKARPUR	Printer	HP	HP LASERJET M202	VNC4123401
389	271701	CBO-SHAKARPUR	Printer	HP	HP LASERJET M202	VNC4121840
390	271701	CBO-SHAKARPUR	Printer	HP	HP LASERJET M202	VNC4121823
391	271701	CBO-SHAKARPUR	Printer	HP	HP LASERJET 1015	SGFB551235
392	271701	CBO-SHAKARPUR	Scanner	HP	HP SCANJET 2000 S1	CN71GA105J
393	271700	DO-14 PATPARGANJ	Desktop	HP	HP DESKTOP A G2	INA933X74G
394	271700	DO-14 PATPARGANJ	Desktop	HP	HP DESKTOP A G2	INA933X74N

395	271700	DO-14 PATPARGANJ	Desktop	HP	HP DESKTOP A G2	INA933X74M
396	271700	DO-14 PATPARGANJ	Desktop	HP	HP DESKTOP A G2	INA933X74H
397	271700	DO-14 PATPARGANJ	Desktop	HP	HP DESKTOP A G2	INA933X74W
398	271700	DO-14 PATPARGANJ	Desktop	HP	HP DESKTOP A G2	INA933X750
399	271700	DO-14 PATPARGANJ	Desktop	HP	HP DESKTOP A G2	INA933X742
400	271700	DO-14 PATPARGANJ	Desktop	HP	HP DESKTOP A G2	INA933X74Y
401	271700	DO-14 PATPARGANJ	Desktop	HP	HP DESKTOP A G2	INA933X74K
402	271700	DO-14 PATPARGANJ	Desktop	HP	HP DESKTOP A G2	INA933X74J
403	271700	DO-14 PATPARGANJ	Desktop	HP	HP DESKTOP A G2	INA933X74F
404	271700	DO-14 PATPARGANJ	Desktop	HP	HP DESKTOP A G2	INA933X74T
405	271700	DO-14 PATPARGANJ	Printer	HP	HP LASERJET M202	VNC422231
406	271700	DO-14 PATPARGANJ	Printer	HP	HP LASERJET 1015	SGRB551238
407	271700	DO-14 PATPARGANJ	Printer	HP	HP LASERJET M202	VNCUL23399
408	271700	DO-14 PATPARGANJ	Printer	HP	LASERJET P 1007	VNF8M08667
409	271700	DO-14 PATPARGANJ	Printer	HP	HP LASERJET M202	VNC46223386
410	271700	DO-14 PATPARGANJ	Printer	HP	LASERJET M 501	PHCVR17335
411	271700	DO-14 PATPARGANJ	Scanner	HP	HP SCANJET 200	CN67PB13V3
412	271901	CBO-ROHANI	Desktop	HP	HP DESKTOP A G2	INA933X833
413	271901	CBO-ROHANI	Desktop	HP	HP DESKTOP A G2	INA933X835
414	271901	CBO-ROHANI	Desktop	HP	HP DESKTOP A G2	INA933X836
415	271901	CBO-ROHANI	Desktop	HP	HP DESKTOP A G2	INA933X838
416	271901	CBO-ROHANI	Desktop	HP	HP DESKTOP A G2	INA933X834
417	271901	CBO-ROHANI	Desktop	HP	HP DESKTOP A G2	INA933X831
418	271901	CBO-ROHANI	Desktop	HP	HP DESKTOP A G2	INA933X832
419	271901	CBO-ROHANI	Desktop	HP	HP DESKTOP A G2	INA933X830
420	271901	CBO-ROHANI	Printer	HP	LASERJET P 1007	VNFN898674
421	271901	CBO-ROHANI	Printer	HP	HP LASERJET M202	VNC4222103
422	271901	CBO-ROHANI	Printer	HP	HP LASERJET M202	VNC4222527
423	271901	CBO-ROHANI	Printer	HP	HP LASERJET M202	VNC4222116
424	271901	CBO-ROHANI	Scanner	HP	HP SCANJET 200	CN67PB13XJ
425	271901	CBO-ROHANI	Scanner	HP	HP SCANJET 2000S1	CN71GA105G
426	271601	BO-K. GATE	Desktop	HP	HP DESKTOP A G2	INA933X6XN
427	271601	BO-K. GATE	Desktop	HP	HP DESKTOP A G2	INA933X6XS
428	271601	BO-K. GATE	Desktop	HP	HP DESKTOP A G2	INA933X6XP

429	271601	BO-K. GATE	Desktop	HP	HP DESKTOP A G2	INA933X6XR
430	271601	BO-K. GATE	Desktop	HP	HP DESKTOP A G2	INA933X6XV
431	271601	BO-K. GATE	Desktop	HP	HP DESKTOP A G2	INA933X6YZ
432	271601	BO-K. GATE	Desktop	HP	HP DESKTOP A G2	INA933X6YO
433	271601	BO-K. GATE	Desktop	HP	HP DESKTOP A G2	INA933X6XY
434	271601	BO-K. GATE	Printer	HP	HP LASERJET M202	VNC4L23522
435	271601	BO-K. GATE	Printer	HP	HP LASERJET M202	VNC4L21890
436	271601	BO-K. GATE	Printer	HP	HP LASERJET M202	VNC4L22535
437	271601	BO-K. GATE	Printer	HP	HP LASERJET 1606	VNC3Z07006
438	271601	BO-K. GATE	Scanner	HP	HP SCANJET 200	CN67PB13ZD
439	271601	BO-K. GATE	Scanner	HP	HP SCANJET 2000 S1	CN71GA1039
440	272703	BO-MATHURA	Desktop	HP	HP DESKTOP A G2	INA933X6TJ
441	272703	BO-MATHURA	Desktop	HP	HP DESKTOP A G2	INA933X6TQ
442	272703	BO-MATHURA	Desktop	HP	HP DESKTOP A G2	INA933X6TN
443	272703	BO-MATHURA	Desktop	HP	HP DESKTOP A G2	INA933X6TG
444	272703	BO-MATHURA	Desktop	HP	HP DESKTOP A G2	INA933X6TL
445	272703	BO-MATHURA	Desktop	HP	HP DESKTOP A G2	INA933X6TS
446	272703	BO-MATHURA	Desktop	ACER	VERITON M2120G	UXVKSSI552H3910660
447	272703	BO-MATHURA	Desktop	ACER	VERITON M2120G	UXVKSSI552H3910734
448	272703	BO-MATHURA	Printer	HP	HP LASERJET M202	VNC4L22533
449	272703	BO-MATHURA	Printer	HP	HP LASERJET M202	VNC4L22962
450	272703	BO-MATHURA	Printer	HP	HP LASERJET M202	VNC4L22634
451	272703	BO-MATHURA	Scanner	HP	HP SCANJET 200	CN69FB11NQ
452	272703	BO-MATHURA	Scanner	HP	HP SCANJET 2000S1	CN69FB11H4
453	272792	EC-RAYA	Desktop	WIPRO	WSG59355W7	11FFIT20903424
454	272792	EC-RAYA	Printer	HP	HP LASEERJET 1108	VNF3N02811
455	272792	EC-RAYA	Scanner	HP	HP SCANJET 200	CN51KB113S
456	272892	EC-SIRSAGANJ	Desktop	HP	HP DESKTOP A G2	INA933X7FD
457	272892	EC-SIRSAGANJ	Desktop	ACER	VERITON M2120G	UXVKSSI552H39
458	272892	EC-SIRSAGANJ	Printer	HP	HP LASERJET M202	VNC4222560
459	272892	EC-SIRSAGANJ	Printer	HP	LASEJET 1108	VNF3NO2596
460	272892	EC-SIRSAGANJ	Scanner	HP	LASERJET 200	CN68NBLOBY
461	272801	BO-FIROZABAD	Desktop	ACER	VERITON M2120G	uxvkssi552h3920884
462	272801	BO-FIROZABAD	Desktop	ACER	VERITON M2120G	uxvkssi552h3910908
463	272801	BO-FIROZABAD	Desktop	ACER	VERITON M2120G	uxvkssi552h3910757
464	272801	BO-FIROZABAD	Desktop	HP	HP DESKTOP A G2	INA933X7FC
465	272801	BO-FIROZABAD	Desktop	HP	VERITON M2120G	UXVKSSI552H3910867
466	272801	BO-FIROZABAD	Printer	ACER	HP LASERJET M202	VNC4L220611
467	272801	BO-FIROZABAD	Printer	HP	HP LASERJET M202	VNC4L22278
468	272801	BO-FIROZABAD	Printer	HP	LASERJET 1022 PLUS	CNCFL20841
469	272801	BO-FIROZABAD	Printer	HP	LASERJET 1022	VRJ754152
470	272801	BO-FIROZABAD	Printer	HP	LASERJET M 501 dn	PHCVR17347

471	272801	BO-FIROZABAD	Scanner	HP	HP SCANJET 2000 S1	CN71BA10HS
472	272801	BO-FIROZABAD	Scanner	HP	Scanjet 200	CN68NB1063
473	272791	EC-ETMADPUR	Desktop	ACER	VERITON M2120G	UXVKSSI552H3911601
474	272791	EC-ETMADPUR	Printer	HP	LASERJET 1566	VNF3N01445
475	272791	EC-ETMADPUR	Scanner	HP	LASERJET 200	CN68NB10CK
476	272893	EC-KURAOLI	Desktop	ACER	VERITON M2120G	UXVKSSI552H9311625
477	272893	EC-KURAOLI	Printer	HP	LASERJET P 1108	VNF4801796
478	270000	NRO-2	Desktop	HP	HP DESKTOP A G2	INA933X77G
479	270000	NRO-2	Desktop	HP	HP DESKTOP A G2	INA933X77R
480	270000	NRO-2	Desktop	HP	HP DESKTOP A G2	INA933X773
481	270000	NRO-2	Desktop	HP	HP DESKTOP A G2	INA933X77L
482	270000	NRO-2	Desktop	HP	HP DESKTOP A G2	INA933X8QM
483	270000	NRO-2	Desktop	HP	HP DESKTOP A G2	INA933X76C
484	270000	NRO-2	Desktop	ACER	VERITON M2120G	UXVKSSI532H39019708
485	270000	NRO-2	Desktop	ACER	VERITON M2120G	UXVKSSI532H3910008
486	270000	NRO-2	Desktop	HP	HP DESKTOP A G2	INA933X77Z
487	270000	NRO-2	Desktop	HP	HP DESKTOP A G2	INA933X778
488	270000	NRO-2	Desktop	HP	HP DESKTOP A G2	INA933X8M4
489	270000	NRO-2	Desktop	HP	HP DESKTOP A G2	INA933X775
490	270000	NRO-2	Desktop	HP	HP DESKTOP A G2	INA933X780
491	270000	NRO-2	Desktop	HP	HP DESKTOP A G2	INA933X77M
492	270000	NRO-2	Desktop	HP	HP DESKTOP A G2	INA933X771
493	270000	NRO-2	Desktop	ACER	VERITON M2120G	UXVKSSI552H3909859
494	270000	NRO-2	Desktop	ACER	VERITON M2120G	UXVKSSI552H3909855
495	270000	NRO-2	Desktop	HP	HP DESKTOP A G2	INA933X772
496	270000	NRO-2	Desktop	HP	HP DESKTOP A G2	INA933X778
497	270000	NRO-2	Desktop	HP	HP DESKTOP A G2	INA933X76X
498	270000	NRO-2	Desktop	HP	HP DESKTOP A G2	INA933X75X
499	270000	NRO-2	Desktop	WIPRO	WSG59355W7	11FFIT20902739
500	270000	NRO-2	Desktop	ACER	VERITON M2120G	UXVKSSI552H39V9956
501	270000	NRO-2	Desktop	HP	HP DESKTOP A G2	INA933X775
502	270000	NRO-2	Desktop	HP	HP DESKTOP A G2	INA933X774
503	270000	NRO-2	Desktop	HP	HP DESKTOP A G2	INA933X8M2
504	270000	NRO-2	Desktop	HP	HP DESKTOP A G2	INA933X775
505	270000	NRO-2	Desktop	HP	HP DESKTOP A G2	INA933X92N
506	270000	NRO-2	Desktop	HCL		B103AC063119
507	270000	NRO-2	Desktop	WIPRO	WSG59355W7	11FFIT20902747
508	270000	NRO-2	Desktop	HP	HP DESKTOP A G2	INA933X76R
509	270000	NRO-2	Desktop	HP	HP DESKTOP A G2	INA933X765
510	270000	NRO-2	Desktop	HP	HP DESKTOP A G2	INA933X766
511	270000	NRO-2	Desktop	HP	HP DESKTOP A G2	INA933X77Y
512	270000	NRO-2	Desktop	HP	HP DESKTOP A G2	INA933X782

513	270000	NRO-2	Desktop	HP	HP DESKTOP A G2	INA933X777
514	270000	NRO-2	Desktop	HP	HP DESKTOP A G2	INA933X770
515	270000	NRO-2	Desktop	HP	HP DESKTOP A G2	INA933X77B
516	270000	NRO-2	Desktop	HP	HP DESKTOP A G2	INA933X76F
517	270000	NRO-2	Desktop	HP	HP DESKTOP A G2	INA933X781
518	270000	NRO-2	Desktop	HP	HP DESKTOP A G2	INA933X765
519	270000	NRO-2	Desktop	HP	HP DESKTOP A G2	INA933X76Q
520	270000	NRO-2	Desktop	HP	HP DESKTOP A G2	INA933X767
521	270000	NRO-2	Desktop	HP	HP DESKTOP A G2	INA933X9LT
522	270000	NRO-2	Desktop	HP	HP DESKTOP A G2	INA933X76K
523	270000	NRO-2	Desktop	ACER	VERITON M2120G	UXVKSSI5532H3909719
524	270000	NRO-2	Desktop	HP	HP DESKTOP A G2	INA933X77N
525	270000	NRO-2	Desktop	HP	HP DESKTOP A G2	INA933X783
526	270000	NRO-2	Desktop	HP	HP DESKTOP A G2	INA933X77T
527	270000	NRO-2	Desktop	HP	HP DESKTOP A G2	INA933X76L
528	270000	NRO-2	Desktop	HP	HP DESKTOP A G2	INA933X76D
529	270000	NRO-2	Printer	HP	HP LASERJET M203	VNL5T00056
530	270000	NRO-2	Printer	HP	LASERJET P 1566	VNC3005244
531	270000	NRO-2	Scanner	HP	SCANJET 2410	CN4AV57028
532	270000	NRO-2	Printer	HP	HP LASERJET M203	VNL5ST00138
533	270000	NRO-2	Printer	HP	HP LASERJET M202	VNC4L22774
534	270000	NRO-2	Printer	HP	HP LASERJET 1015	8GFB223414
535	270000	NRO-2	Printer	HP	HP LASERJET 1015	SGF551259
536	270000	NRO-2	Printer	HP	LASERJET 1022	VNRJ76B165
537	270000	NRO-2	Scanner	HP	HP SCANJET 200	CN67PB140J
538	270000	NRO-2	Printer	HP	LASERJET 1015	SGFBSS1248
539	270000	NRO-2	Printer	HP	HP LASERJET M203	VNC3K03799
540	270000	NRO-2	Printer	HP	HP LASERJET M202	VNC4L22569
541	270000	NRO-2	Scanner	HP	HP SCANJET 200	CN67PB13VX
542	270000	NRO-2	Printer	HP	HP LASERJET M203	VNC5T00235
543	270000	NRO-2	Printer	HP	LASERJET 1015	8GFB23910
544	270000	NRO-2	Scanner	HP	HP SCANJET 200	CN67PB1409
545	270000	NRO-2	Scanner	HP	HP SCANJET 200	CN67PB1405
546	270000	NRO-2	Printer	HP	HP LASERJET M202	VNC4L22630
547	270000	NRO-2	Printer	HP	HP LASERJET M203	VNC3K01745
548	270000	NRO-2	Scanner	HP	HP SCANJET 200	CN67PB1402
549	270000	NRO-2	Scanner	HP	HP SCANJET 2000 S1	CN7GA103J
550	270000	NRO-2	Printer	HP	HP LASERJET M203	VNC5T00716
551	270000	NRO-2	Printer	HP	HP LASERJET M202	VNC4L22532
552	270000	NRO-2	Printer	HP	HP LASERJET M203	VNC3K01303
553	270000	NRO-2	Printer	HP	HP LASERJET M202	VNC4L22571
554	270000	NRO-2	Scanner	HP	SCANJET 2410	CN9695615L

555	270000	NRO-2	Printer	HP	HP LASERJET 203	VNCST004117
556	270000	NRO-2	Printer	HP	HP LASERJET M202	VNC4L22633
557	270000	NRO-2	Printer	HP	HP LASERJET M202	VNC4L22781
558	270000	NRO-2	Printer	HP	HP LASERJET M203	VNC3K01525
559	270000	NRO-2	Scanner	HP	HP SCANJET 200	CN67PB13TG
560	270000	NRO-2	Printer	HP	LASERJET 1015	SGFBN79648
561	270000	NRO-2	Scanner	HP	HP SCANJET 200	CN67PB140Q
562	270000	NRO-2	Scanner	HP	HP SCANJET 200	CN67PB11MB
563	270000	NRO-2	Printer	HP	HP LASERJET M202	VNC4L22710
564	270000	NRO-2	Scanner	HP	HP SCANJET 2000 S1	CN71BA1154
565	270000	NRO-2	Scanner	HP	HP SCANJET 2000 S1	CN71BA1153
566	270000	NRO-3	printer	HP	HP LASERJET M202	VNC7L22824
567	270000	NRO-2	printer	HP	82540 DN	CNC1M5B0FK
568	270000	NRO-2	Printer	HP	82540 DN	CNC1M5BOF6
569	270000	NRO-2	Desktop	HP	HP DESKTOP A G2	INA933X76P
570	272705	BO SADABAD	Desktop	HP	HP DESKTOP A G2	INA933X8Q0
571	272705	BO SADABAD	Desktop	ACER	VERITON M2120G	UXVKSSI5532H3910740
572	272705	BO SADABAD	Desktop	HP	HP DESKTOP A G2	INA933X8Q1
573	272705	BO SADABAD	Desktop	HP	HP DESKTOP A G2	INA933X8Q2
574	272705	BO SADABAD	Printer	HP	HP LASERJET M202	VNC4L22252
575	272705	BO SADABAD	Printer	HP	HP LASERJET M202	VNC4L22275
576	272705	BO SADABAD	Printer	HP	HP LASERJET P1007	VNSFX85706
577	272705	BO SADABAD	Printer	HP	HP LASERJET 1022	VNRJ7540ZH
578	272705	BO SADABAD	Desktop	ACER	VERITON M2120G	UXVKSSI5532H3910788
579	272705	BO SADABAD	Desktop	ACER	VERITON M2120G	UXVKSSI5532H3910691
580	272705	BO SADABAD	Desktop	HP	HP SCANJET 200	CN68NB10BJ
581	272705	BO SADABAD	Scanner	HP	HP SCANJET 2000S1	CN71BA10HH
582	271400	DO-11 SAKTI NAGER	Desktop	HP	WSG59355W7	13HGUG0240-0972
583	271400	DO-11 SAKTI NAGER	Scanner	HP	HP SCANJET 200	CN67PB13WV
584	271601	BO-K. GATE	Scanner	HP	HP SCANJET 2000S1	CN71GA1039
585	271601	BO-K. GATE	Desktop	HP	HP DESKTOP A G2	INA933X6Y2
586	271601	BO-K. GATE	Desktop	HP	HP DESKTOP A G2	INA933X6XT
587	271602	Chandni Chowk	Printer	HP	HP LASERJET M501	PHCVR17334
588	271700	DO-14 PATPARGANJ	Scanner	HP	HP SCANJET 2000S1	CN71GA103C
589	271701	CBO-SHAKARPUR	Desktop	HP	HP DESKTOP A G2	INA933X73Z
590	271701	CBO-SHAKARPUR	Scanner	HP	HP SCANJET 200	CN67PB13Z9
591	271702	CBO-SHAHDARA	Scanner	HP	HP SCANJET 2000S1	CN71GA103G
592	271901	CBO-ROHANI	Printer	HP	HP LASERJET M202	VNC4L22562
593	272100	DO 23	Scanner	HP	HP SCANJET 200	CN67PB13ZZ

594	272100	DO 23	Scanner	HP	HP SCANJET 2000S1	CN71GA1059
595	272100	DO 23	Scanner	HP	F4185	272100DOSCN001
596	272700	DO-1 AGRA	Desktop	HP	HP DESKTOP A G2	INA933X7GS
597	272700	DO-1 AGRA	Desktop	HP	HP DESKTOP A G2	INA933X7GW
598	272700	DO-1 AGRA	Scanner	HP	HP SCANJET 200	CN435B10G8
599	272700	DO-1 AGRA	Desktop	HP	HP DESKTOP A G2	INA933X7GX
600	272700	DO-1 AGRA	Printer	HP	HP LASERJET M202	VNC4L22628
601	272700	DO-1 AGRA	Desktop	HP	HP DESKTOP A G2	INA933X7GY
602	272700	DO-1 AGRA	Desktop	HP	HP DESKTOP A G2	INA933X7GV
603	272700	DO-1 AGRA	Desktop	HP	HP DESKTOP A G2	INA933X7GX
604	272700	DO-1 AGRA	Desktop	HP	N/A	4CE0262H1OF
605	272700	DO-1 AGRA	Desktop	ACER	VERITON M2120G	UXVKSSI552H3910781
606	272700	DO-1 AGRA	Printer	HP	HP LASERJET M202	VNC4L22948
607	272700	DO-1 AGRA	Scanner	HP	HP SCANJET 2000S1	CN68NV10CK
608	272700	DO-1 AGRA	Scanner	HP	HP SCANJET 2000S1	CN51KB113N
609	272700	DO-1 AGRA	Printer	HP	HP LASERJET M202	VNC4L22943
610	272700	DO-1 AGRA	Desktop	ACER	VERITON M2120G	UXVKSSI552H3910699
611	272700	DO-1 AGRA	Printer	HP	HP LASERJET M202	VNC4L25843
612	272700	DO-1 AGRA	Scanner	HP	HP SCANJET 2000S1	CN68NV0012
613	271601	BO-K. GATE	Printer	HP	HP LASERJET 1566	VNC3Q05316
614	272401	BO PALWAL	Scanner	HP	HP SCANJET 200	CN4BHB103P
615	272401	BO PALWAL	Desktop	HP	HP DESKTOP A G2	INA933X7GK
616	272500	DO-NOIDA	Desktop	HP	HP DESKTOP A G2	INA933X9KS
617	272600	DO-26 P.VIHAR	Printer	HP	HP LASERJET M202	VNC4L22627
618	272600	DO-26 P.VIHAR	Scanner	HP	HP SCANJET 200	CN67PB13ZT
619	272900	DO-29 JANPATH	Scanner	HP	HP SCANJET 200	CN67PB13ZX
620	272900	DO-29 JANPATH	Scanner	HP	HP SCANJET 2000S1	CN71GA104B
621	272700	DO-1 AGRA	Desktop	ACER	VERITON M2120G	UXVKSSI552H3910987
622	272700	DO-1 AGRA	Desktop	WIPRO	WSG59355W7	13HG0G02400992
623	272700	DO-1 AGRA	Printer	HP	HP LASERJET M202	VNC4L22725
624	272700	DO-1 AGRA	Printer	HP	HP LASERJET M202	VNC4L22948
625	272700	DO-1 AGRA	Printer	HP	HP LASERJET M202	VNC4L22943
626	272700	DO-1 AGRA	Printer	HP	HP LASERJET M202	VNC4L22628
627	272700	DO-1 AGRA	Printer	HP	HP LASERJET 1007	VNFN827815
628	272700	DO-1 AGRA	Printer	HP	HP LASERJET 1007	VNFN127666
629	272700	DO-1 AGRA	Scanner	HP	HP SCANJET 200	CN67PB13P4
630	272700	DO-1 AGRA	Scanner	HP	HP SCANJET 200	CN51KB113N
631	272700	DO-1 AGRA	Scanner	HP	HP SCANJET 200	CN68NB10CK
632	272700	DO-1 AGRA	Scanner	HP	HP SCANJET 200	CN438B10GB
633	272700	DO-1 AGRA	Scanner	HP	HP SCANJET 200	CN51KB113X
634	272700	DO-1 AGRA	Scanner	HP	HP SCANJET 2000S1	CN71BA10H0
635	272200	DO-3	Desktop	HP	HP DESKTOP A G2	INA933X9MC
636	272200	DO-3	Desktop	HP	HP DESKTOP A G2	INA933X9LY

637	272200	DO-3	Desktop	HP	HP DESKTOP A G2	INA933X9LMO
638	272200	DO-3	Scanner	HP	HP SCANJET 200	CN67PB13ZN
639	272200	DO-3	Scanner	HP	HP SCANJET 2000S1	CN71BA114M
640	270000	NRO-2	Desktop	HP	HP DESKTOP A G2	INA933X77W
641	270000	NRO-2	Desktop	HP	HP DESKTOP A G2	INA933X77X
642	270000	NRO-2	Desktop	HP	HP DESKTOP A G2	INA933X76H
643	270000	NRO-2	Desktop	HP	HP DESKTOP A G2	INA933X75Z
644	270000	NRO-2	Desktop	HP	HP DESKTOP A G2	INA933X8M6
645	270000	NRO-2	Desktop	HP	HP DESKTOP A G2	INA933X76M
646	270000	NRO-2	Desktop	HP	HP DESKTOP A G2	INA933X76M
647	270000	NRO-2	Desktop	HP	HP DESKTOP A G2	INA933X77V
648	270000	NRO-2	Desktop	HP	HP DESKTOP A G2	INA933X77K
649	270000	NRO-2	Desktop	HP	HP DESKTOP A G2	INA933X776
650	270000	NRO-2	Desktop	HP	HP DESKTOP A G2	INA933X9LP
651	270000	NRO-2	Desktop	HP	HP DESKTOP A G2	INA933X75Y
652	270000	NRO-2	Desktop	HP	HP DESKTOP A G2	INA933X779
653	270000	NRO-2	Desktop	HP	HP DESKTOP A G2	INA933X772
654	270000	NRO-2	Desktop	HP	HP DESKTOP A G2	INA933X765
655	270000	NRO-2	Desktop	HP	HP DESKTOP A G2	INA933X76N
656	270000	NRO-2	Desktop	HP	HP DESKTOP A G2	INA933X769
657	270000	NRO-2	Desktop	HP	HP DESKTOP A G2	INA933X9LH
658	270000	NRO-2	Desktop	HP	HP DESKTOP A G2	INA933X757
659	270000	NRO-2	Desktop	HP	HP DESKTOP A G2	INA933X9LJ
660	270000	NRO-2	Desktop	HP	HP DESKTOP A G2	INA933X76L
661	270000	NRO-2	Desktop	HP	HP DESKTOP A G2	INA933X779
662	270000	NRO-2	Desktop	HP	HP DESKTOP A G2	INA933X9LD
663	270000	NRO-2	Desktop	HP	HP DESKTOP A G2	INA933X8MF
664	270000	NRO-2	Desktop	HP	HP DESKTOP A G2	INA933X8MJ
665	272800	DO-2 AGRA	Printer	HP	HP LASERJET M202	VNC4L22632
666	272800	DO-2 AGRA	Scanner	HP	HP SCANJET 2000S1	CN694B10H3
667	272800	DO-2 AGRA	Scanner	HP	HP SCANJET 2000S1	L2759A
668	272800	DO-2 AGRA	Scanner	HP	HP SCANJET 200	CL4C2B13M8
669	272800	DO-2 AGRA	Printer	HP	HP LASERJET M202	VNC422Z263
670	272800	DO-2 AGRA	Printer	HP	HP LASERJET M501	PHCVR17345
671	272800	DO-2 AGRA	Scanner	HP	HP SCANJET 200	CN3C6V11WZ
672	272800	DO-2 AGRA	Scanner	HP	HP SCANJET 200	CN71BH10GY
673	272800	DO-2 AGRA	Desktop	HP	BT PRO AG 2E 8300G	52B8214
674	272800	DO-2 AGRA	Desktop	HP	BT PRO AG 2E 8300G	52B821C
675	272800	DO-2 AGRA	Desktop	HP	BT PRO AG 2E 8300G	52B828C
676	272800	DO-2 AGRA	Desktop	HP	BT PRO AG 2E 8300G	531106C
677	272800	DO-2 AGRA	Desktop	ACER	VERITON M2120G	UR14701001736005AF9F001
678	272800	DO-2 AGRA	Desktop	ACER	VERITON M2120G	5311118
679	272800	DO-2 AGRA	Desktop	HP	BT PRO AG 2E 8300G	52B8259

680	272800	DO-2 AGRA	Desktop	HP	BT PRO AG 2E 8300G	52B8246
681	272800	DO-2 AGRA	Desktop	HP	BT PRO AG 2E 8300G	52B828Z
682	272800	DO-2 AGRA	Desktop	HP	BT PRO AG 2E 8300G	531144A
683	272800	DO-2 AGRA	Desktop	HP	BT PRO AG 2E 8300G	5311345
684	272800	DO-2 AGRA	Desktop	HP	BT PRO AG 2E 8300G	52B8226
685	272800	DO-2 AGRA	Desktop	ACER	VERITON M2120G	UXVKSS1552H3916716
686	272800	DO-2 AGRA	Desktop	HP	BT PRO AG 2E 8300G	52B8204
687	272800	DO-2 AGRA	Desktop	ACER	VERITON M2120G	UXVKSS1552H3910739
688	272800	DO-2 AGRA	Desktop	ACER	VERITON M2120G	UXVKSS1552H3910850
689	272800	DO-2 AGRA	Desktop	ACER	VERITON M2120G	UXVKSS1552H3910793
690	272800	DO-2 AGRA	Desktop	ACER	VERITON M2120G	UXVKSS1552H3911064
691	272800	DO-2 AGRA	Scanner	HP	SCANNERPSO2000S1	6N71BA10H5
692	272800	DO-2 AGRA	Scanner	HP	SCANNERPSO2000S1	CN71BA10H2
693	272800	DO-2 AGRA	Printer	HP	HPM202DW PRINTER	VNC4L22644
694	272800	DO-2 AGRA	Printer	HP	HPM202DW PRINTER	VNC4L23055
695	272800	DO-2 AGRA	Desktop	WIPRO	WIPRO	13HGUH02400973
696	272800	DO-2 AGRA	Desktop	HP	BT PRO AG 2E 8300G	4CE026281T

List of UPS :

<u>Office Name</u>	<u>Hardware Item</u>	<u>Make</u>	<u>Model</u>	<u>Equipment Serial No.Equipment Serial No.Equipment Serial No.</u>	<u>Year of Purchase</u>	<u>S.No.</u>
RO-2	UPS	APC	SURT10000UXI	NQ0816022867	17-Apr-07	NQ0643017419
RO-2	UPS	APC	SURT10000UXI	YS0524220613	17-Apr-07	NQ0816022867
SVC	UPS	NA	1150	V082903337	2008	V082903337
DO11 NEW DELHI	UPS	APC	SURT10000UXI	271400DOUPS001	17-Apr-07	IQ1149002619
NEW DELHI DO 12	UPS	APC	SURT10000UXI	NSP639005729	17-Apr-07	IQ0821000812
DO13 NEW DELHI	UPS	APC	SURT10000UXI	ISO84000228	17-Apr-07	BQ1217002754
CBO8 NEW DELHI	UPS	APC	10kVA	N5639004400	17-Apr-07	EQ1048005307
CBO BO C'CHOWK	UPS	APC	5KVA	SB21524000200	2017	BQ1616001154
DO14 NEW DELHI	UPS	APC	SURT10000UXI	NSO618008339	17-Apr-07	IQ0743008556
CBO 12 NEW DELHI	UPS	APC	SURT10000UXI	JS0513014683	17-Apr-07	BQ1118000099
BO SHAHDARA	UPS	APC	SURT10000UXI	271702BOUPS001	17-Apr-07	BQ1221000833
DO 22 NEW DELHI	UPS	APC	APC	EQ1052003263	17-Apr-07	BQ1221000852
BO ROHINI	UPS	APC	SURT10000UXI	JQ0610016135	17-Apr-07	NQ0813002257
DO 23 NEW DELHI	UPS	APC	APC	JS0509033019	17-Apr-07	IQ0821000701
BO KALKAJI	UPS	APC	SURT10000UXI	NS0616009136	17-Apr-07	BQ1117000597
BO N'PLACE	UPS	APC	SURT10000UXI	NQ0639004383	17-Apr-07	NQ0639004383
DO-3. DELHI	UPS	APC	SURT10000UXI	NQ08210148	17-Apr-07	BQ1118000090
CBO21 NEW DELHI	UPS	APC	SURT10000UXI	YSO414121163	17-Apr-07	BQ1352000199
DO 21 NEW DELHI	UPS	APC	SURT10000UXI	IQ0850005200	17-Apr-07	BQ1118000103 /SURT10000UXIQ
CBO18 NEW DELHI	UPS	APC	SURT10000UXI	NSO750030126	17-Apr-07	IQ0944002470

DO FARIDABAD	UPS	APC	SURT10000UXI	ES1018001370	17-Apr-07	BQ1632002712
BO PALWAL	UPS	APC	SURT10000UXI	1508L8003249	17-Apr-07	IQ0934001041
EC NUH	UPS	UNILINE	01 KVA	UPL12-F-653	2008	UPL12-F-653
DO NOIDA	UPS	COMPACT	12KVA	6801296	2008	6801296
EC NOIDA	UPS	APC	SURT10000UXI	272591ECUPS001	17-Apr-07	BQ1249000059
DO26 NEW DELHI	UPS	APC	SURT10000UXI	NQ0821011529	17-Apr-07	NQ0821011529
CBO9 NEW DELHI	UPS	APC	SURT10000UXI	IS0743008520	17-Apr-07	NQ0704019146
DO1 AGRA	UPS	APC	SURT5000UXI	EQ103600036	17-Apr-07	NQ0946000498
BO MATHURA	UPS	APC	SURT5000UXI	NQ080902228457	17-Apr-07	NQ0846009380
BO SADABAD	UPS	APC	SURT5000UXI	NQ0837004663	17-Apr-07	NQ0725013039
EC HATHRAS	UPS	UNILINE	01 KVA	ULP-12f-654	2008	ULP12F654
EC ETMADPUR	UPS	Uniline	1 KVA ONLINE UPS	ULP13B-95 AA	2008	3LAI081023089010456
EC RAYA	UPS	Uniline	1 KVA ONLINE UPS	ULP13B-96 AA	2008	2K12C-AA-2251(1KVA,UNILINE)
EC KIRAWALI	UPS	Uniline	1 KVA ONLINE UPS	ULP13B-97 AA	2008	ULP13-B-97AA
DO2 AGRA	UPS	APC	SURT5000UXI	272800DOUPS001	17-Apr-07	NQ0748035161
BO FER0ZABAD	UPS	APC	SURT5000UXI	NQ0828006926	17-Apr-07	BQ1120000575(5kva)
EC TUNDLA	UPS	UNILINE	01 KVA	ULP12F655AA	2008	13AA89659
EC SHIKOHABAD	UPS	UNILINE	01 KVA	ULP12F655	2008	17AAA45373
EC Sirsaganj	UPS	Uniline	1 KVA ONLINE UPS	ULP13B-98 AA	2008	ULP13B-98 AA
EC KURAOI	UPS	Uniline	1 KVA ONLINE UPS	ULP13B-99 AA	2008	1307B1-0045
EC Atasu	UPS	Uniline	1 KVA ONLINE UPS	ULP13B-100 AA	2008	ULP13B-100 AA
EC Bakewar	UPS	Uniline	1 KVA ONLINE UPS	ULP13B-101 AA	2008	S9J1017
DO-29. NEW DELHI	UPS	IGBT unipower	10000 KVA	272900DOUPS001	2006	48010019
SVC	UPS	NA	1150	VO82903337	2008	VO82903337
EC NUH	UPS	UNILINE	01 KVA	UPL12-F-653	2007	UPL12-F-653
DO NOIDA	UPS	COMPACT	12KVA	6801296	2008	6801296
EC HATHRAS	UPS	UNILINE	01 KVA	ULP12F654	2007	ULP12F654
EC ETMADPUR	UPS	Uniline	1 KVA ONLINE UPS	3LAI081023089010456	2008	3LAI081023089010456
EC RAYA	UPS	Uniline	1 KVA ONLINE UPS	2K12C-AA-2251(1KVA,UNILINE)	2007	2K12C-AA-2251(1KVA,UNILINE)
EC KIRAWALI	UPS	Uniline	1 KVA ONLINE UPS	ULP13-B-97AA	2008	ULP13-B-97AA
EC TUNDLA	UPS	UNILINE	01 KVA	13AA89659	2007	13AA89659
EC SHIKOHABAD	UPS	UNILINE	01 KVA	17AAA45373	2008	17AAA45373
EC Sirsaganj	UPS	Uniline	1 KVA ONLINE UPS	ULP13B-98 AA	2007	ULP13B-98 AA
EC KURAOI	UPS	Uniline	1 KVA ONLINE UPS	1307B1-0045	2008	1307B1-0045
EC Atasu	UPS	Uniline	1 KVA ONLINE UPS	ULP13B-100 AA	2007	ULP13B-100 AA
EC Bakewar	UPS	Uniline	1 KVA ONLINE UPS	S9J1017	2008	S9J1017
DO-29. NEW DELHI	UPS	IGBT	10000 KVA	48010019	2007	48010019

Note: Each 10 KVA APC make UPS and 5 KVA APC make UPS is with 1 External Charger and 1 isolation transformer.

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