

Public Disclosures on quantitative and qualitative Parameters of Health services rendered
Information as at 31/03/2021 for FY 2020-21 for OICL

Name of TPA	License number	Valid From DD/MM/YYYY	To DD/MM/YYYY
Health Insurance TPA of India Ltd.	036	06-06-2020	05-06-2023

b. Number of policies and lives serviced in respect of which public disclosure is made:

Description	Individual	Group	Government	Total
No of policies serviced	360374	38	1	360413
No of lives serviced	891859	107726	307495	1307080

c. Geographical Area of services Rendered in respect of which public disclosure is made:

Sr. No.	Name of State	Name of District	No. of policies serviced	No. of lives serviced
1	CHANDIGARH	CHANDIGARH	4	12
2	ANDHRA PRADESH	VISAKHAPATNAM	31	88
3	ANDHRA PRADESH	Adilabad	5	7
4	ANDHRA PRADESH	Ananthapur	2	2
5	ANDHRA PRADESH	Azamgarh	20	70
6	ANDHRA PRADESH	Chittoor	14	39
7	ANDHRA PRADESH	Cuddapah	4	10
8	ANDHRA PRADESH	East Godavari	24	63
9	ANDHRA PRADESH	Guntur	82	229
10	ANDHRA PRADESH	K.V.Rangareddy	8	44
11	ANDHRA PRADESH	Karim Nagar	11	34
12	ANDHRA PRADESH	Khammam	6	7
13	ANDHRA PRADESH	Krishna	73	141
14	ANDHRA PRADESH	Kurnool	5	19
15	ANDHRA PRADESH	Medak	2	6
16	ANDHRA PRADESH	Nalgonda	43	132
17	ANDHRA PRADESH	Nellore	14	36
18	ANDHRA PRADESH	Nizambad	26	128
19	ANDHRA PRADESH	Prakasam	22	113
20	ANDHRA PRADESH	Srikakulam	17	26
21	ANDHRA PRADESH	Valsad	1	2
22	ANDHRA PRADESH	Visakhapatnam	108	215
23	ANDHRA PRADESH	Vizianagaram	736	1536
24	ANDHRA PRADESH	Warangal	2	3
25	ANDHRA PRADESH	West Godavari	5	8
26	ARUNACHAL PRADESH	Papum Pare	1	5
27	ASSAM	GUwahati	409	1192
28	ASSAM	Barpeta	68	200
29	ASSAM	Bongaigaon	346	1070

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30	ASSAM	Cachar	1	4
31	ASSAM	Chhatrapur	2	4
32	ASSAM	Darrang	17	22
33	ASSAM	Debagarh	1	1
34	ASSAM	Dhemaji	9	21
35	ASSAM	Dhenkanal	1	4
36	ASSAM	Dhubri	86	232
37	ASSAM	Dibrugarh	26	68
38	ASSAM	Dimapur	1	3
39	ASSAM	East Khasi Hills	3	5
40	ASSAM	Erakulam	1	1
41	ASSAM	Goalpara	51	114
42	ASSAM	Golaghat	11	23
43	ASSAM	Guwahati	79	214
44	ASSAM	Jajapur	1	3
45	ASSAM	Jorhat	2	10
46	ASSAM	Kamrup	85	252
47	ASSAM	Karbi Anglong	6	12
48	ASSAM	Karimganj	6	21
49	ASSAM	Kheri	12	13
50	ASSAM	Khorda	1	3
51	ASSAM	Kokrajhar	35	88
52	ASSAM	Marigaon	1	1
53	ASSAM	Nalbari	23	60
54	ASSAM	Seraikeia-kharsawa	1	1
55	ASSAM	Sibsagar	1	5
56	ASSAM	Sontipur	1	3
57	ASSAM	Tinsukia	1	1
58	BIHAR	PATNA	14	36
59	BIHAR	Ahmed Nagar	1	3
60	BIHAR	Alirajpur	1	2
61	BIHAR	Aurangabad	3	4
62	BIHAR	Banka	2	16
63	BIHAR	Bankura	1	3
64	BIHAR	Begusarai	7	17
65	BIHAR	Bhagalpur	34	87
66	BIHAR	Bhojpur	8	17
67	BIHAR	Buxar	1	1
68	BIHAR	Darbhanga	17	21
69	BIHAR	East Champaran	4	7
70	BIHAR	East Singhbhum	2	5
71	BIHAR	Gaya	9	19
72	BIHAR	Gopalganj	4	5
73	BIHAR	Jaunpur	3	4
74	BIHAR	Lehanabad	1	1
75	BIHAR	Katihar	3	11

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76	BIHAR	Kendujhar	28	78
77	BIHAR	Lehardaga	13	25
78	BIHAR	Madhepura	9	10
79	BIHAR	Madhubani	19	29
80	BIHAR	Munger	9	32
81	BIHAR	Muzaffarnagar	2	6
82	BIHAR	Muzaffarpur	30	68
83	BIHAR	Nadia	3	7
84	BIHAR	Nawada	2	6
85	BIHAR	Palamau	1	1
86	BIHAR	Patna	41	101
87	BIHAR	Purnia	27	52
88	BIHAR	Rohitas	4	10
89	BIHAR	Saharsa	4	7
90	BIHAR	Samastipur	2	4
91	BIHAR	Shahdol	1	1
92	BIHAR	Sheohar	1	1
93	BIHAR	Siwan	31	48
94	BIHAR	Supaul	2	3
95	BIHAR	Vaishali	5	13
96	BIHAR	West Champaran	1	1
97	Chandigarh	Chandigarh	29	67
98	CHATTISGARH	RAIPUR	18	43
99	CHATTISGARH	Bankura	22	56
100	CHATTISGARH	Bastar	85	98
101	CHATTISGARH	Bilaspur(CGH)	9	34
102	CHATTISGARH	Dantewada	6	10
103	CHATTISGARH	Dhanbari	2	2
104	CHATTISGARH	Dhanbad	1	3
105	CHATTISGARH	Dibrugarh	2	6
106	CHATTISGARH	Durg	227	613
107	CHATTISGARH	Jangir-champa	4	6
108	CHATTISGARH	Pali	3	7
109	CHATTISGARH	Raigarh	7	15
110	CHATTISGARH	Raipur	1056	2335
111	CHATTISGARH	Rajnandgaon	1	1
112	CHATTISGARH	Rampur	1	3
113	CHATTISGARH	Surguja	2	2
114	CHATTISGARH	Vizianagaram	1	2
116	Delhi	Delhi	21583	65909
117	Haryana	Fatehabad	1	2
118	Uttarpradesh	Gautam Buddha N	1	4
119	Uttarpradesh	Ghaziabad	1	3
120	Uttarpradesh	Hathras	1	5
121	Haryana	Sonapat	1	5
122	GOA	GOA	9	28

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123	GOA	North Goa	2	3
124	GOA	South Goa	4	8
125	GUJARAT	Ahmed Nagar	1	6
126	GUJARAT	Ahmedabad	39158	122024
127	GUJARAT	Ahmadabad	1	1
128	GUJARAT	Alahabad	1	2
129	GUJARAT	Amravati	16	51
130	GUJARAT	Amreli	197	433
131	GUJARAT	Anand	4716	11756
132	GUJARAT	Bharuch	4781	13056
133	GUJARAT	Bhavnagar	248	651
134	GUJARAT	Bongalgaon	2	7
135	GUJARAT	Buldhana	1	1
136	Dadra & Nagar Haveli	Dadra & Nagar Hav	156	307705
137	GUJARAT	Dahod	1058	3293
138	GUJARAT	Daman	1145	3418
139	GUJARAT	Darbhanga	1	1
140	GUJARAT	Dhalaj	1	1
141	GUJARAT	Dhanbad	2	2
142	GUJARAT	Dhubri	1	2
143	GUJARAT	Diu	1	1
144	GUJARAT	Durg	316	834
145	GUJARAT	Ernakulam	103	285
146	GUJARAT	Faizabad	1	1
147	GUJARAT	Gadchiroli	1	1
148	GUJARAT	Gandhi Nagar	671	2028
149	GUJARAT	Ghaziabad	8	23
150	GUJARAT	Gondia	1	4
151	GUJARAT	Jabalpur	5	10
152	GUJARAT	Jalgaon	1	1
153	GUJARAT	Jalna	1	2
154	GUJARAT	Jalor	4	13
155	GUJARAT	Jamnagar	158	370
156	GUJARAT	Jodhpur	1	4
157	GUJARAT	Junagadh	234	532
158	GUJARAT	K.V.Rangareddy	4	9
159	GUJARAT	Kachchh	856	1738
160	GUJARAT	Kalahandi	2	7
161	GUJARAT	Kanpur Dehat	1	2
162	GUJARAT	Kanpur Nagar	1	1
163	GUJARAT	Karim Nagar	3	7
164	GUJARAT	Kheda	5987	16422
165	GUJARAT	Kollam	2	6
166	GUJARAT	Kottayam	6	23
167	GUJARAT	Kozhikode	1	4
168	GUJARAT	Krishna	3	4

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169	GUJARAT	Lucknow	1	2
170	GUJARAT	Mahesana	95	257
171	GUJARAT	Makppuram	3	4
172	GUJARAT	Muzaffarpur	1	1
173	GUJARAT	Nalbari	2	4
174	GUJARAT	Nalgonda	1	1
175	GUJARAT	Nanded	3	9
176	GUJARAT	Narmada	18	48
177	GUJARAT	Nashik	1	5
178	GUJARAT	Navsari	2980	8514
179	GUJARAT	North 24 Parganas	12	32
180	GUJARAT	Palakkad	8	11
181	GUJARAT	Palamu	69	225
182	GUJARAT	Panch Mahals	3979	11990
183	GUJARAT	Parbhani	3	5
184	GUJARAT	Patna	24	70
185	GUJARAT	Portbandar	35	58
186	GUJARAT	Raigarh	3	9
187	GUJARAT	Rajkot	1282	3535
188	GUJARAT	Sabarkantha	103	327
189	GUJARAT	Sagar	1	1
190	GUJARAT	Shimoga	40	114
191	GUJARAT	Surat	39097	126798
192	GUJARAT	Surendra Nagar	70	212
193	GUJARAT	Tapi	21	66
194	GUJARAT	Vadodara	113195	301599
195	GUJARAT	Valsad	12760	36389
196	HARYANA	Ambala	2	6
197	HARYANA	Ambala	32	92
198	HARYANA	Bhiwani	24	75
199	HARYANA	Faridabad	5476	16598
200	HARYANA	Fatehabad	19	45
201	HARYANA	Gurgaon	3704	11342
202	HARYANA	Hisar	7	27
203	HARYANA	Jhajjar	55	191
204	HARYANA	Jind	9	28
205	HARYANA	Kaithal	10	27
206	HARYANA	Karnal	17	49
207	HARYANA	Kasargod	1	1
208	HARYANA	Katni	1	4
209	HARYANA	Mahendragarh	13	24
210	HARYANA	Panchkula	223	800
211	HARYANA	Panipat	26	86
212	HARYANA	Rewari	42	119
213	HARYANA	Rohtak	42	123
214	HARYANA	Sirsa	6	15

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215	HARYANA	Sonapat	45	153
216	HARYANA	Yamuna Nagar	23	52
217	Himachal Pradesh	Hamirpur (HP)	3	4
218	Himachal Pradesh	Jangir-champa	4	18
219	Himachal Pradesh	Kangra	16	41
220	Himachal Pradesh	Kullu	1	4
221	Himachal Pradesh	Tahul & Spiti	23	42
222	Himachal Pradesh	Solan	4	4
223	JAMMU & KASHMIR	Anantnag	2	6
224	JAMMU & KASHMIR	Jammu	7	23
225	JAMMU & KASHMIR	Kargil	1	1
226	JAMMU & KASHMIR	Poonch	1	1
227	JAMMU & KASHMIR	Udhampur	16	44
228	JHARKHAND	Bokaro	5	13
229	JHARKHAND	Deoghar	3	6
230	JHARKHAND	Dhanbad	13	41
231	JHARKHAND	Dumka	6	12
232	JHARKHAND	East Singhbhum	110	271
233	JHARKHAND	Giridh	6	6
234	JHARKHAND	Gumla	2	4
235	JHARKHAND	Hazaribag	12	24
236	JHARKHAND	Jamtara	1	1
237	JHARKHAND	Jhansi	1	2
238	JHARKHAND	Khunti	1	2
239	JHARKHAND	Koderma	1	2
240	JHARKHAND	Lohardaga	65	182
241	JHARKHAND	Munger	4	7
242	JHARKHAND	Rajsamand	1	1
243	JHARKHAND	Ranchi	5	19
244	JHARKHAND	Seraikela-kharsawa	52	101
245	JHARKHAND	West Singhbhum	4	4
246	KARNATAKA	Anand	1	3
247	KARNATAKA	Bagalgot	1	2
248	KARNATAKA	Bangalore	1021	2637
249	KARNATAKA	Belgaum	14	33
250	KARNATAKA	Bellary	2	9
251	KARNATAKA	Bidar	1	4
252	KARNATAKA	Bijapur (KAR)	3	8
253	KARNATAKA	Chickmagalur	9	43
254	KARNATAKA	Chitradurga	1	3
255	KARNATAKA	Dakshina Kannada	25	62
256	KARNATAKA	East Khasi Hills	9	27
257	KARNATAKA	Gulbarga	1	1
258	KARNATAKA	Hassan	4	9
259	KARNATAKA	Haveri	1	1
260	KARNATAKA	Kolar	5	19

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261	KARNATAKA	Mangya	2	11
262	KARNATAKA	Mysore	30	76
263	KARNATAKA	Nalgonda	1	4
264	KARNATAKA	Rachur	2	7
265	KARNATAKA	Sheepur	1	1
266	KARNATAKA	Shimoga	2	5
267	KARNATAKA	Tumkur	4	13
268	KARNATAKA	Udupi	5	11
269	KERALA	COCHIN	4699	10703
270	KERALA	Alappuzha	59	175
271	KERALA	Amreli	1	1
272	KERALA	Belgaum	1	4
273	KERALA	Bongalgaon	5	16
274	KERALA	Chittoor	2	2
275	KERALA	Cuddapah	2	2
276	KERALA	Dakshina Kannada	2	2
277	KERALA	East Godavari	1	3
278	KERALA	East Khasi Hills	1	4
279	KERALA	Ernakulam	15051	36655
280	KERALA	Guntur	4	15
281	KERALA	Hooghly	1	1
282	KERALA	Idukki	122	360
283	KERALA	K.V.Rangareddy	2	12
284	KERALA	Kannur	456	1136
285	KERALA	Karbi Anglong	1	4
286	KERALA	Karim Nagar	1	5
287	KERALA	Kasargod	218	365
288	KERALA	Kheda	2	7
289	KERALA	Khorda	2	3
290	KERALA	Kokrajhar	1	3
291	KERALA	Kollam	189	406
292	KERALA	Kottayam	1631	4549
293	KERALA	Kozhikode	907	2092
294	KERALA	Lakshadweep	3	4
295	KERALA	Malappuram	368	880
296	KERALA	Nalgonda	3	10
297	KERALA	Namakkal	8	10
298	KERALA	Nizamabad	4	6
299	KERALA	Palakkad	1006	2028
300	KERALA	Panch Mahals	1	3
301	KERALA	Pathanamthitta	31	51
302	KERALA	Rajkot	1	1
303	KERALA	Thanjavur	3	5
304	KERALA	Thiruvananthapura	1253	1949
305	KERALA	Thrisur	829	1575
306	KERALA	Tiruchirappalli	7	2

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307	KERALA	Tirunelveli	3	5
308	KERALA	Tiruvallur	2	8
309	KERALA	Tiruvarur	2	7
310	KERALA	Vizhinagar	1	1
311	KERALA	Wayanad	6	6
312	MADHYA PRADESH	INDORE	8	18
313	MADHYA PRADESH	Airajpur	30	80
314	MADHYA PRADESH	Anuppur	1	3
315	MADHYA PRADESH	Balaghat	2	2
316	MADHYA PRADESH	Betul	5	6
317	MADHYA PRADESH	Bhind	6	7
318	MADHYA PRADESH	Bhopal	46	124
319	MADHYA PRADESH	Buldhana	1	1
320	MADHYA PRADESH	Burhanpur	1	3
321	MADHYA PRADESH	Chhindwara	22	52
322	MADHYA PRADESH	Dahod	1	2
323	MADHYA PRADESH	Datta	8	9
324	MADHYA PRADESH	Dewas	1	8
325	MADHYA PRADESH	Dhar	3	9
326	MADHYA PRADESH	Dibrugarh	2	7
327	MADHYA PRADESH	Durg	1	2
328	MADHYA PRADESH	East Nimar	6	14
329	MADHYA PRADESH	Guna	5	12
330	MADHYA PRADESH	Gwalior	14	33
331	MADHYA PRADESH	Harda	3	8
332	MADHYA PRADESH	Hingoli	2	2
333	MADHYA PRADESH	Hoshangabad	4	12
334	MADHYA PRADESH	Indore	268	831
335	MADHYA PRADESH	Katni	33	73
336	MADHYA PRADESH	Khandwa	3	11
337	MADHYA PRADESH	Koraput	1	2
338	MADHYA PRADESH	Mandla	3	4
339	MADHYA PRADESH	Mandsaur	12	32
340	MADHYA PRADESH	Morena	5	6
341	MADHYA PRADESH	Nagpur	3	5
342	MADHYA PRADESH	Nanded	20	32
343	MADHYA PRADESH	Narsinghpur	1	4
344	MADHYA PRADESH	Neemuch	5	15
345	MADHYA PRADESH	Palamu	2	12
346	MADHYA PRADESH	Panna	2	5
347	MADHYA PRADESH	Parthani	10	22
348	MADHYA PRADESH	Raisen	1	1
349	MADHYA PRADESH	Ratlam	8	20
350	MADHYA PRADESH	Sehore	2	5
351	MADHYA PRADESH	Seoni	7	13
352	MADHYA PRADESH	Shandol	2	2

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353	MADHYA PRADESH	Shajapur	3	3	1
354	MADHYA PRADESH	Sonmoga	3	5	5
355	MADHYA PRADESH	Shivpuri	1	1	1
356	MADHYA PRADESH	Sidhi	1	1	1
357	MADHYA PRADESH	Singrauli	1	1	1
358	MADHYA PRADESH	Ujjain	25	78	78
359	MADHYA PRADESH	Vidisha	1	2	2
360	MADHYA PRADESH	Wardha	1	2	2
361	MADHYA PRADESH	West Nimar	6	13	13
362	MAHARASHTRA	NAGPUR	18	35	35
363	MAHARASHTRA	PUNE	62	183	183
364	MAHARASHTRA	Adilabad	2	2	2
365	MAHARASHTRA	Ahmed Nagar	34	106	106
366	MAHARASHTRA	Akola	24	65	65
367	MAHARASHTRA	Amravati	113	383	383
368	MAHARASHTRA	Amreli	1	2	2
369	MAHARASHTRA	Anand	6	16	16
370	MAHARASHTRA	Aurangabad	144	376	376
371	MAHARASHTRA	Balaghat	5	9	9
372	MAHARASHTRA	Banaskantha	1	4	4
373	MAHARASHTRA	Beed	11	25	25
374	MAHARASHTRA	Bhandara	16	41	41
375	MAHARASHTRA	Bharuch	12	55	55
376	MAHARASHTRA	Bhavnagar	3	5	5
377	MAHARASHTRA	Bijapur(KAR)	1	2	2
378	MAHARASHTRA	Buldhana	40	94	94
379	MAHARASHTRA	Chandrapur	2	8	8
380	MAHARASHTRA	Chhindwara	195	396	396
381	MAHARASHTRA	Dharwad	1	3	3
382	MAHARASHTRA	Dhule	104	313	313
383	MAHARASHTRA	Durg	5	14	14
384	MAHARASHTRA	East Godavari	5	8	8
385	MAHARASHTRA	East Nimar	1	2	2
386	MAHARASHTRA	Gadchiroli	8	34	34
387	MAHARASHTRA	Gondia	34	91	91
388	MAHARASHTRA	Hingoli	10	14	14
389	MAHARASHTRA	Jalgaon	28	75	75
390	MAHARASHTRA	Jalna	5	20	20
391	MAHARASHTRA	Janjgir-Champa	5	9	9
392	MAHARASHTRA	Jaunpur	8	16	16
393	MAHARASHTRA	Junagadh	2	5	5
394	MAHARASHTRA	Katni	3	3	3
395	MAHARASHTRA	Kheda	28	98	98
396	MAHARASHTRA	Kolhapur	2	8	8
397	MAHARASHTRA	Koraput	6	18	18
398	MAHARASHTRA	Latur	7	14	14

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399	MAHARASHTRA	Mumbai	15543	43333
400	MAHARASHTRA	Nagaur	25	69
401	MAHARASHTRA	Nagpur	6165	15926
402	MAHARASHTRA	Nanded	482	856
403	MAHARASHTRA	Nandurbar	19	58
404	MAHARASHTRA	Nashik	36	96
405	MAHARASHTRA	Navsari	9	22
406	MAHARASHTRA	North Goa	1	3
407	MAHARASHTRA	North Tripura	23	56
408	MAHARASHTRA	Osmanabad	16	41
409	MAHARASHTRA	Palakkad	3	12
410	MAHARASHTRA	Parbhani	328	657
411	MAHARASHTRA	Pune	1421	4350
412	MAHARASHTRA	Raigarh	168	440
413	MAHARASHTRA	Raigarh(MH)	41	126
414	MAHARASHTRA	Raipur	149	304
415	MAHARASHTRA	Rajnandgaon	1	1
416	MAHARASHTRA	Ranchi	4	7
417	MAHARASHTRA	Ratnagiri	35	67
418	MAHARASHTRA	Sebrakantha	1	2
419	MAHARASHTRA	Sangli	12	35
420	MAHARASHTRA	Satara	40	96
421	MAHARASHTRA	Shahdol	1	1
422	MAHARASHTRA	Sindhudurg	3	4
423	MAHARASHTRA	Singrauli	1	2
424	MAHARASHTRA	Solapur	18	46
425	MAHARASHTRA	Thane	6737	20039
426	MAHARASHTRA	Valsad	1	3
427	MAHARASHTRA	Wardha	35	110
428	MAHARASHTRA	Washim	20	65
429	MAHARASHTRA	West Godavari	2	5
430	MAHARASHTRA	West Nimar	1	3
431	MAHARASHTRA	Yavatmal	16	39
432	MAHARASHTRA	Churachandpur	2	2
433	MEGHALAYA	East Khasi Hills	173	305
434	MEGHALAYA	Ri Bhoi	2	4
435	MEGHALAYA	West Garo Hills	1	1
436	NAGALAND	Dimapur	2	2
437	NAGALAND	Kheri	1	1
438	NAGALAND	Mokokchung	1	1
439	ODISHA	Bhubaneswar	34	58
440	ODISHA	Ahmed Nagar	1	3
441	ODISHA	Angul	8	15
442	ODISHA	Balangir	1	1
443	ODISHA	Baleswar	7	17
444	ODISHA	Bargarh	2	2

MR
R.R. Singh
 Managing Director and CEO
 Health Insurance TPA of India Ltd.

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445	ODISHA	Bhadrak	6	6	9
446	ODISHA	Bhubaneswar	4	6	6
447	ODISHA	Dariling	1	1	1
448	ODISHA	Dhenkanal	6	9	9
449	ODISHA	Gajapati	5	9	9
450	ODISHA	Jagatsinghpur	9	12	12
451	ODISHA	Jajapur	3	4	4
452	ODISHA	Kendrapara	10	19	19
453	ODISHA	Kendujhar	2	2	2
454	ODISHA	Khorda	196	329	329
455	ODISHA	Koraput	2	4	4
456	ODISHA	Nagpur	7	24	24
457	ODISHA	Nayagarh	3	6	6
458	ODISHA	Patna	4	7	7
459	ODISHA	Puri	12	18	18
460	ODISHA	Sambalpur	20	48	48
461	ODISHA	Sundergarh	7	14	14
462	ODISHA	Thiruvananthapura	3	3	3
463	PONDICHERRY	East Godavari	1	3	3
464	PONDICHERRY	Pondicherry	4	5	5
465	PUNJAB	Amritsar	23	55	55
466	PUNJAB	Barnala	7	14	14
467	PUNJAB	Bathinda	11	28	28
468	PUNJAB	Faridkot	11	19	19
469	PUNJAB	Fatehgarh Sahib	1	2	2
470	PUNJAB	Firozpur	25	42	42
471	PUNJAB	Hoshiarpur	7	15	15
472	PUNJAB	Jalandhar	18	56	56
473	PUNJAB	Kapurthala	4	7	7
474	PUNJAB	Ludhiana	46	124	124
475	PUNJAB	Moga	1	3	3
476	PUNJAB	Muktsar	12	24	24
477	PUNJAB	Patiala	15	39	39
478	PUNJAB	Rupnagar	2	4	4
479	PUNJAB	Sangrur	2	7	7
480	Bihar	Sehore	1	3	3
481	PUNJAB	Tarn Taran	17	32	32
482	RAJASTHAN	JALPUR	2	5	5
483	RAJASTHAN	Almer	1747	1997	1997
484	RAJASTHAN	Alwar	86	257	257
485	RAJASTHAN	Anand	2	4	4
486	RAJASTHAN	Banskantha	47	138	138
487	RAJASTHAN	Banswara	27	54	54
488	RAJASTHAN	Baran	10	17	17
489	RAJASTHAN	Barmer	44	115	115
490	RAJASTHAN	Bharatpur	11	28	28

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Managing Director TPA of India Ltd.
Health Insurance

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491	RAJASTHAN	Bhiliwara	20	59
492	RAJASTHAN	Bikaner	6	12
493	RAJASTHAN	Chittorgarh	26	54
494	RAJASTHAN	Churu	22	49
495	RAJASTHAN	Dausa	7	11
496	RAJASTHAN	Dhalai	2	5
497	RAJASTHAN	Dholpur	3	4
498	RAJASTHAN	Dungarpur	31	63
499	RAJASTHAN	East Singhbhum	1	4
500	RAJASTHAN	Ganganagar	1	5
501	RAJASTHAN	Hanumangarh	81	147
502	RAJASTHAN	Jaisalmer	146	410
503	RAJASTHAN	Jaisalmer	3	9
504	RAJASTHAN	Jalore	33	88
505	RAJASTHAN	Jhalawar	5	15
506	RAJASTHAN	Jhujhunu	22	42
507	RAJASTHAN	Jodhpur	36	99
508	RAJASTHAN	Karauli	3	8
509	RAJASTHAN	Karbi Anglong	1	4
510	RAJASTHAN	Korba	11	23
511	RAJASTHAN	Mysore	3	7
512	RAJASTHAN	Nellore	8	26
513	RAJASTHAN	Pali	25	77
514	RAJASTHAN	Rajkot	11	24
515	RAJASTHAN	Rajsamand	5746	5759
516	RAJASTHAN	Sawai Madhopur	1	5
517	RAJASTHAN	Sikar	21	47
518	RAJASTHAN	Sirohi	27	65
519	RAJASTHAN	Tonk	6	10
520	TAMIL NADU	COIMBATORE	3	11
521	TAMIL NADU	MADURAI	12	23
522	TAMIL NADU	Azamgarh	2	8
523	TAMIL NADU	Bagalkot	1	2
524	TAMIL NADU	Baleswar	1	3
525	TAMIL NADU	Chennai	6156	16212
526	TAMIL NADU	Chickmagalur	2	4
527	TAMIL NADU	Chittoor	1	8
528	TAMIL NADU	Coimbatore	56	165
529	TAMIL NADU	Cuddalore	4	12
530	TAMIL NADU	Cuddapah	2	3
531	TAMIL NADU	Dharmapuri	9	25
532	TAMIL NADU	Dindigul	4	13
533	TAMIL NADU	East Godavari	8	22
534	TAMIL NADU	Ernakulam	4	7
535	TAMIL NADU	Erode	7	13
536	TAMIL NADU	Kanchipuram	28	63

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Health Insurance TPA of India Ltd.

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537	TAMIL NADU	Kannur	10	35
538	TAMIL NADU	Karim Nagar	8	8
539	TAMIL NADU	Kozhikode	3	6
540	TAMIL NADU	Krishnagiri	5	24
541	TAMIL NADU	Kurmoil	4	13
542	TAMIL NADU	Madurai	46	89
543	TAMIL NADU	Nagapattinam	230	253
544	TAMIL NADU	Namakkal	1	4
545	TAMIL NADU	Nellore	3	3
546	TAMIL NADU	Perambalur	2	6
547	TAMIL NADU	Pondicherry	2	5
548	TAMIL NADU	Rajkot	12	16
549	TAMIL NADU	Salem	3	7
550	TAMIL NADU	Sivaganga	18	36
551	TAMIL NADU	Thanjavur	16	40
552	TAMIL NADU	Theni	4	4
553	TAMIL NADU	Thiruvananthapuram	2	8
554	TAMIL NADU	Thirissur	25	88
555	TAMIL NADU	Tiruchirappalli	9	21
556	TAMIL NADU	Tirunelveli	44	119
557	TAMIL NADU	Tiruvallur	12	40
558	TAMIL NADU	Tiruvannamalai	11	29
559	TAMIL NADU	Tuticorin	5	18
560	TAMIL NADU	Vellore	2	8
561	TAMIL NADU	Villupuram	150	272
562	TELANGANA	Adilabad	1026	2759
563	TELANGANA	Azamgarh	2	16
564	TELANGANA	Chittoor	3	10
565	TELANGANA	East Godavari	3	8
566	TELANGANA	Ernakulam	3	9
567	TELANGANA	Guntur	3044	9620
568	TELANGANA	Hyderabad	49	157
569	TELANGANA	K. V. Rangareddy	598	1646
570	TELANGANA	Karim Nagar	11	27
571	TELANGANA	Khammam	9	26
572	TELANGANA	Krishna	2	5
573	TELANGANA	Mahabub Nagar	19	61
574	TELANGANA	Medak	625	1459
575	TELANGANA	Nalgonda	2	7
576	TELANGANA	Nellore	451	1281
577	TELANGANA	Nizamabad	1	8
578	TELANGANA	Palakkad	1	4
579	TELANGANA	Rajkot	2	3
580	TELANGANA	Sangli	2	6
581	TELANGANA	Srikakulam	1	4
582	TELANGANA	Turnkur	1	4

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583	TELANGANA	Vizianagaram	20	51
584	TELANGANA	Warangal	19	49
585	Tripura	Kamrup	4	18
586	Tripura	North Tripura	2	10
587	Tripura	South Tripura	29	58
588	Tripura	West Garo Hills	1	1
589	Tripura	West Tripura	71	142
590	UTTAR PRADESH	LUCKNOW	1	2
591	UTTAR PRADESH	Agra	42	119
592	UTTAR PRADESH	Aligarh	12	37
593	UTTAR PRADESH	Allahabad	24	54
594	UTTAR PRADESH	Auraiya	5	5
595	UTTAR PRADESH	Azamgarh	35	58
596	UTTAR PRADESH	Bagpat	17	65
597	UTTAR PRADESH	Baflia	14	18
598	UTTAR PRADESH	Bairampur	1	1
599	UTTAR PRADESH	Banda	6	12
600	UTTAR PRADESH	Bareilly	16	39
601	UTTAR PRADESH	Basti	7	13
602	UTTAR PRADESH	Bellary	1	2
603	UTTAR PRADESH	Bharuch	1	1
604	UTTAR PRADESH	Bhojpur	1	2
605	UTTAR PRADESH	Bijnor	12	27
606	UTTAR PRADESH	Budaun	1	3
607	UTTAR PRADESH	Bulandshahr	30	80
608	UTTAR PRADESH	Chandauli	2	2
609	UTTAR PRADESH	Deoria	10	13
610	UTTAR PRADESH	Etah	9	21
611	UTTAR PRADESH	Etawah	4	17
612	UTTAR PRADESH	Faizabad	8	17
613	UTTAR PRADESH	Farrukhabad	1	3
614	UTTAR PRADESH	Fatehpur	1	1
615	UTTAR PRADESH	Firozabad	13	41
616	UTTAR PRADESH	Gautam Buddha N	1509	4747
617	UTTAR PRADESH	Gaya	2	5
618	UTTAR PRADESH	Ghaziabad	2621	8598
619	UTTAR PRADESH	Ghazipur	16	30
620	UTTAR PRADESH	Gonda	7	15
621	UTTAR PRADESH	Gorakhpur	20	48
622	UTTAR PRADESH	Hardoi	6	13
623	UTTAR PRADESH	Haridwar	1	4
624	UTTAR PRADESH	Hathras	20	52
625	UTTAR PRADESH	Howrah	1	5
626	UTTAR PRADESH	Jalaun	9	17
627	UTTAR PRADESH	Jaunpur	47	81
628	UTTAR PRADESH	Jhajjar	2	10


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 Managing Director and CEO
 Health Insurance TPA of India Ltd.

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629	UTTAR PRADESH	Jhansi	11	35
630	UTTAR PRADESH	Jyotiba Phule Naga	99	281
631	UTTAR PRADESH	Kannauj	5	12
632	UTTAR PRADESH	Kanpur Dehat	38	111
633	UTTAR PRADESH	Kanpur Nagar	12	36
634	UTTAR PRADESH	Khandwa	1	1
635	UTTAR PRADESH	Kheri	1	3
636	UTTAR PRADESH	Lakhimpur	23	66
637	UTTAR PRADESH	Lalitpur	1	1
638	UTTAR PRADESH	Lucknow	69	182
639	UTTAR PRADESH	Mainpuri	3	16
640	UTTAR PRADESH	Mathura	22	69
641	UTTAR PRADESH	Mau	5	5
642	UTTAR PRADESH	Meerut	59	216
643	UTTAR PRADESH	Mirzapur	18	42
644	UTTAR PRADESH	Moradabad	21	51
645	UTTAR PRADESH	Muzaffarnagar	16	43
646	UTTAR PRADESH	Muzaffarpur	3	5
647	UTTAR PRADESH	Nagpur	1	1
648	UTTAR PRADESH	North Tripura	1	4
649	UTTAR PRADESH	Pratapgarh	7	13
650	UTTAR PRADESH	Raebareli	9	21
651	UTTAR PRADESH	Rajkot	1	3
652	UTTAR PRADESH	Rohtas	1	2
653	UTTAR PRADESH	Sagar	6	11
654	UTTAR PRADESH	Saharanpur	14	44
655	UTTAR PRADESH	Sant Ravidas Nagar	8	15
656	UTTAR PRADESH	Shahjahanpur	4	12
657	UTTAR PRADESH	Sikar	3	4
658	UTTAR PRADESH	Singrauli	1	4
659	UTTAR PRADESH	Sonhadra	5	7
660	UTTAR PRADESH	Sultanpur	13	25
661	UTTAR PRADESH	Surendra Nagar	1	8
662	UTTAR PRADESH	Surujia	2	2
663	UTTAR PRADESH	Uttar Pradesh	8	9
664	UTTAR PRADESH	Vaishali	1	2
665	UTTAR PRADESH	Valsad	1	2
666	UTTAR PRADESH	Varanasi	32	81
667	UTTARAKHAND	DEHRADUN	1	1
668	UTTARAKHAND	Almora	4	12
669	UTTARAKHAND	Chamoli	3	3
670	UTTARAKHAND	Dehradun	23	58
671	UTTARAKHAND	Deoria	1	4
672	UTTARAKHAND	Haridwar	21	57
673	UTTARAKHAND	Nainital	15	15
674	UTTARAKHAND	Pauri Garhwal	17	17

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Managing Director and CEO
Health Insurance TPA of India Ltd.

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675	UTTARAKHAND	Rajnangpore	1	2
676	UTTARAKHAND	Udham Singh Nag	1	4
677	WEST BENGAL	Bankura	25	41
678	WEST BENGAL	Bardhaman	640	677
679	WEST BENGAL	Barpeta	1	4
680	WEST BENGAL	Birbhum	5	10
681	WEST BENGAL	Bongalgaon	2	7
682	WEST BENGAL	Darjiling	13	27
683	WEST BENGAL	Dhule	2	9
684	WEST BENGAL	East Midnapore	21	50
685	WEST BENGAL	East Singhbhum	3	6
686	WEST BENGAL	Ernakulam	1	1
687	WEST BENGAL	Ganjam	2	4
688	WEST BENGAL	Hooghly	41	101
689	WEST BENGAL	Howrah	148	426
690	WEST BENGAL	Jalpaiguri	17	42
691	WEST BENGAL	Kokrajhar	1	1
692	WEST BENGAL	Kolkata	1221	2934
693	WEST BENGAL	Kozhikode	1	2
694	WEST BENGAL	Munger	2	7
695	WEST BENGAL	Murshidabad	7	13
696	WEST BENGAL	Nadia	5	12
697	WEST BENGAL	North 24 Parganas	66	165
698	WEST BENGAL	Panch Mahals	1	4
699	WEST BENGAL	Puruliya	23	49
700	WEST BENGAL	Seraikela-kharsawa	3	8
701	WEST BENGAL	South 24 Parganas	1	1
702	WEST BENGAL	West Midnapore	20	35
703	WEST BENGAL	West Tripura	295	485

d. Data of number of claims processed:

TPA	No. of claims outstanding at the beginning of year	No. of claims received during the year	No. of claims paid during the year	Settlement ratio(%)	No. of claims repudiated during the year	Claims repudiation %	No. of claims outstanding at the end of the year
Health Insurance TPA of India Ltd.	7089	67782	62809	89%	3531	5%	8531

e.

Turn Around Time (TAT) for cashless claims (in respect of number of claims):

Sr. No.	Description	Individual Policies (in %)		Group Policies (in %)	
		TAT for pre-auth**	TAT for discharge***	TAT for pre-auth**	TAT for discharge***
1	Within <1 Hour	80	88	90	96

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 TAT Director and CEO
 Manoj Singh
 Director TPA of India Ltd.
 Health Insurance

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2	Within 1-2 Hours	20	12	10	4
3	Within 2-6 Hours	0	0	0	0
4	Within 6-12 Hours	0	0	0	0
5	Within 12-24 Hours	0	0	0	0
6	>24 Hours	0	0	0	0
Total					

* Percentage to be calculated on total of respective column

** Reckoned from the time last necessary document is received by insurer/TPA (whichever is earlier) and till final pre auth is issued in the hospital)

*** Reckoned as final discharge summary sent to hospital from the time discharge bill is received by TPA

Turn Around Time (TAT) in respect of payment/ repudiation of claims:	Description (to reckoned from the date of receipt of last necessary document)	Individual		Group		Government		Total	
		No. of claims	percentage (%)	No. of claims	percentage (%)	No. of claims	percentage (%)	No. of claims	percentage(%)
	Within 1 Month	36875	75%	11309	83%	0	0%	48184	77%
	Between 1-3 Months	11457	23%	1579	12%	0	0%	13036	21%
	Between 3-6 Months	584	1%	352	3%	0	0%	936	1%
	More than 6 Months	278	1%	375	3%	0	0%	653	1%
	Total	49194	100%	13615	100%	0	0%	62809	100%

* Percentage shall be calculated on total of respective column

8.

Data of grievances received against the TPA:

Sr. No.	Description	No. of Grievances
1	Grievances outstanding at the beginning of year	5
2	Grievances received during the year	179
3	Grievances resolved during the year	182
4	Grievances outstanding at the end of the year	2

Chief Executive Officer

R. R. Singh and CEO

Managing Director TPA of India Ltd.
Health Insurance

K.R. Singh

अंजन डे/ANJAN DEY

अध्यक्ष एवं प्रबंध निदेशक
Chairman cum Managing Director
हे ऑरिएण्टल हेल्थ इंश्योरेंस कंपनी लि.
The Oriental Insurance Co. Ltd.

प्राण कक्षा, 307, 308, 309, 310, 311, 312, 313, 314, 315, 316, 317, 318, 319, 320, 321, 322, 323, 324, 325, 326, 327, 328, 329, 330, 331, 332, 333, 334, 335, 336, 337, 338, 339, 340, 341, 342, 343, 344, 345, 346, 347, 348, 349, 350, 351, 352, 353, 354, 355, 356, 357, 358, 359, 360, 361, 362, 363, 364, 365, 366, 367, 368, 369, 370, 371, 372, 373, 374, 375, 376, 377, 378, 379, 380, 381, 382, 383, 384, 385, 386, 387, 388, 389, 390, 391, 392, 393, 394, 395, 396, 397, 398, 399, 400, 401, 402, 403, 404, 405, 406, 407, 408, 409, 410, 411, 412, 413, 414, 415, 416, 417, 418, 419, 420, 421, 422, 423, 424, 425, 426, 427, 428, 429, 430, 431, 432, 433, 434, 435, 436, 437, 438, 439, 440, 441, 442, 443, 444, 445, 446, 447, 448, 449, 450, 451, 452, 453, 454, 455, 456, 457, 458, 459, 460, 461, 462, 463, 464, 465, 466, 467, 468, 469, 470, 471, 472, 473, 474, 475, 476, 477, 478, 479, 480, 481, 482, 483, 484, 485, 486, 487, 488, 489, 490, 491, 492, 493, 494, 495, 496, 497, 498, 499, 500, 501, 502, 503, 504, 505, 506, 507, 508, 509, 510, 511, 512, 513, 514, 515, 516, 517, 518, 519, 520, 521, 522, 523, 524, 525, 526, 527, 528, 529, 530, 531, 532, 533, 534, 535, 536, 537, 538, 539, 540, 541, 542, 543, 544, 545, 546, 547, 548, 549, 550, 551, 552, 553, 554, 555, 556, 557, 558, 559, 560, 561, 562, 563, 564, 565, 566, 567, 568, 569, 570, 571, 572, 573, 574, 575, 576, 577, 578, 579, 580, 581, 582, 583, 584, 585, 586, 587, 588, 589, 590, 591, 592, 593, 594, 595, 596, 597, 598, 599, 600, 601, 602, 603, 604, 605, 606, 607, 608, 609, 610, 611, 612, 613, 614, 615, 616, 617, 618, 619, 620, 621, 622, 623, 624, 625, 626, 627, 628, 629, 630, 631, 632, 633, 634, 635, 636, 637, 638, 639, 640, 641, 642, 643, 644, 645, 646, 647, 648, 649, 650, 651, 652, 653, 654, 655, 656, 657, 658, 659, 660, 661, 662, 663, 664, 665, 666, 667, 668, 669, 670, 671, 672, 673, 674, 675, 676, 677, 678, 679, 680, 681, 682, 683, 684, 685, 686, 687, 688, 689, 690, 691, 692, 693, 694, 695, 696, 697, 698, 699, 700, 701, 702, 703, 704, 705, 706, 707, 708, 709, 710, 711, 712, 713, 714, 715, 716, 717, 718, 719, 720, 721, 722, 723, 724, 725, 726, 727, 728, 729, 730, 731, 732, 733, 734, 735, 736, 737, 738, 739, 740, 741, 742, 743, 744, 745, 746, 747, 748, 749, 750, 751, 752, 753, 754, 755, 756, 757, 758, 759, 760, 761, 762, 763, 764, 765, 766, 767, 768, 769, 770, 771, 772, 773, 774, 775, 776, 777, 778, 779, 780, 781, 782, 783, 784, 785, 786, 787, 788, 789, 790, 791, 792, 793, 794, 795, 796, 797, 798, 799, 800, 801, 802, 803, 804, 805, 806, 807, 808, 809, 810, 811, 812, 813, 814, 815, 816, 817, 818, 819, 820, 821, 822, 823, 824, 825, 826, 827, 828, 829, 830, 831, 832, 833, 834, 835, 836, 837, 838, 839, 840, 841, 842, 843, 844, 845, 846, 847, 848, 849, 850, 851, 852, 853, 854, 855, 856, 857, 858, 859, 860, 861, 862, 863, 864, 865, 866, 867, 868, 869, 870, 871, 872, 873, 874, 875, 876, 877, 878, 879, 880, 881, 882, 883, 884, 885, 886, 887, 888, 889, 890, 891, 892, 893, 894, 895, 896, 897, 898, 899, 900, 901, 902, 903, 904, 905, 906, 907, 908, 909, 910, 911, 912, 913, 914, 915, 916, 917, 918, 919, 920, 921, 922, 923, 924, 925, 926, 927, 928, 929, 930, 931, 932, 933, 934, 935, 936, 937, 938, 939, 940, 941, 942, 943, 944, 945, 946, 947, 948, 949, 950, 951, 952, 953, 954, 955, 956, 957, 958, 959, 960, 961, 962, 963, 964, 965, 966, 967, 968, 969, 970, 971, 972, 973, 974, 975, 976, 977, 978, 979, 980, 981, 982, 983, 984, 985, 986, 987, 988, 989, 990, 991, 992, 993, 994, 995, 996, 997, 998, 999, 1000

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