

Technical Proposal
The evaluation of Technical Proposal will be done as follows

	Component	Weightage points
Annexure-1	Statement of Strategy for implementation including Activity Chart	10
Annexure-2	TPA should have operational experience of minimum of 5 years prior to 31/03/2021 5-8 years -5 point More than 8 years – 10 points	10
Annexure-3	Experience of handling state/central govt. health assurance schemes in last Financial year i.e. FY 2020-21 a) One policy - 5 points b) One – Two policies - 10 points c) More than 2 policies - 20	20
Annexure-4	Experiencing in managing hospitalization claims by Volume in last Financial year 2020-21 a) 200,001- 3,00,000 claims - 10 points b) more than 3,00,000 claims – 20 points	20
Annexure-5	Technical and Management skills- MBBS & Above Doctors on payroll/Consultant a) 10 -15 Doctors - 0 points b) more than 15 doctors - 10 points	10
Annexure-6	Claims Management capacity of medical claims: Total Claims Management Capacity during the year 2020-21. a) Rs. 200 crores – Rs. 300 crs - 10 pts b) More than Rs. 301 crores - 20 pts	20

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Annexure-7	Fully functional offices in the state of Gujarat	10
	Total	100
Annexure-8	Self-declaration certificate regarding details of terminations and litigations against the Bidder	A self-declaration certificate

Note:

- 1)The bidders are required to submit a self-declaration certificate regarding details of terminations and litigations against the Bidder- As Annexure-8
- 2)The shortlisted Bidder shall be required to make a presentation of not more than 20 minutes to demonstrate their capability to meet the deliverables.
- 3)Bidders scoring **at least 50 points** in the Technical Proposal shall be declared as Technically Qualified Bidders. Financial Proposal of only the Technically Qualified Bidders shall be opened for further evaluation.

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SCORING OF TECHNICAL PROPOSAL WILL BE AS DETAILED BELOW

Annexure 1

Statement of strategy for implementation of

- a. Cashless transaction
- b. Pre-authorization (24x7) and portability of benefits
- c. Claims management
- d. Publicity
- e. Quality assurance
- f. Controlling fraud
- g. Medical and Health facility audits
- h. Handling 24x7 state or national level toll free call center

Activity Chart

Sr. No.	Activity	Number of days required to complete the activity from the award date	Remarks
1	Identifying the Project Officer		
2	Setting up of Project Office with Infrastructure		
3	Appointment of Medical Officers		
4	Establishment of other staff		
5	Preparatory meeting with hospitals		
6	Inspection of hospitals vis-à-vis scheme requirements, identification of District Coordinators and District Level auditors		

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7	Distribution of publicity Material		
8	Training of Arogya Mitras		
9	Training of Doctors		
10	Training of other staff		
11	IT enabling		
12	Establishment of 24 Hrs. Call Center		
13	Establishment of other infrastructure		
14	Establishment of infrastructure in the districts		
15	Preparatory meetings and trainings at district level for inaugural of mega camps.		

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Annexure-2

Annexure-3

Experience of handling state/central govt. health assurance schemes in last Financial year i.e. FY 2020-21

Name of the Scheme / Contract	No. of Months/ Years Scheme is handled	No. of Beneficiaries	Per Capita Benefit	Amount of claims reported for the period

Annexure-4

Experiencing in managing hospitalization claims by Volume in last financial year 2020-21

Name of the Scheme / Contract/ Policies	No. of Families	No. of Beneficiaries	Per Capita Benefit	Amount of claims Processed for the period

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Annexure- 5

Curriculum Vitae of MBBS & above Doctors on payroll

Name of the person	Qualification	Designation	Date of Joining	Service period during financial year 2020-21 (in months)	State Medical Council /Medical Council of India (MCI) registration number.

Annexure-6

Total Claims Management Capacity during the year 2020-21.

Annexure 7

Annexure 8