

TECHNICAL BID FORMAT FOR TPAs

SR. NO.	<u>ELIGIBILITY CRITERIA</u> (Please reply in Yes/No and if YES attach the Annexure containing details)	YES/NO	Annex no.
1	Registered as Third Party Administrator under the IRDAI (TPA-Health Services) Regulations, 2016 and should be engaged for the purposes of providing health services as defined in those regulations.? Please attach Copy.		
2	The TPA should have operational experience of minimum of 5 years prior to 31/03/2021? Please attach Copy.		
3	Having Annual Turnover of Rs.20.00crore in each of the previous four (4) financial years (2017-18, 2018-19, 2019-20, 2020-21) If yes attach details.		
4	Does the TPA have experience of working in IT intensive environment? The TPA should have adequate IT infrastructure, capable of integration and interoperability with AB-PMJAY, MA & MAV/State Platform and IT system of Insurers Does the TPA have their own server? Please attach proof.		
5	Does the TPA have fully functional offices in the state of GUJARAT? Please attach proof.		
6	Experience in handling health claims- should have processed at least 2,00,000 claims during the financial year 2020-21. Please attach proof.		
7	Claims management capacity of medical claims: <ul style="list-style-type: none"> • In the year 2020-21 not less than Rs.200 Crores worth of claims • Company should have minimum 10 full time /consultant doctors with minimum MBBS qualification during last financial year 2020-21. Please attach proof.		
8	Does the TPA has handled Govt. scheme in any Region of any insurance company? Please attach proof.		
9	Does the TPA has 24 hours call center facility?		
10	Does The TPA have any pending cases of fraud/ongoing investigations And have been black listed by any State government/ Central Government or their agencies/Insurance Companies.		
11	Should be an income tax assessee. Please attach proof.		
12	PF, ESIC, GST etc compliant. Please attach details.		
13	They must have adequate infrastructure to fulfill the conditions laid down in the Tender Document of AB-PMJAY, MA & MAV for effective servicing for the scheme		
14	They must have capability to provide offices, manpower and other		

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	required infrastructure as per the provisions of this Scheme		
15	The TPA should already be in empanelment of OICL.		

SEAL & SIGNATURE OF TPA

(AUTHORIZED SIGNATORY)

**FULL NAME AND
ADDRESS OF TPA**

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Proof of Eligibility

Qualification Criteria:

The TPA should have been incorporated at least 5 (five) years before as of the tender notification date. It should have full-fledged establishment with relevant experience in handling Medical Claims for a minimum period of 5 years.

The ISA should furnish the following

Sl. No.	Qualification Criteria	Supporting document
1	Company should have been incorporated at least 5 (five) years prior to 31/03/2021	Copy of the Registration certificate and Audited Balance sheet of the preceding 5 (five) financial years issued by the Chartered Accountant.
2	Having Annual Turnover of Rs. 20.00 crore in each of the previous four (4) financial years(2017-18, 2018-19, 2019-20 & 2020-21)	Three (3) years- audited Balance Sheet and Profit and Loss Statement with Auditors Report for financial years 2017-18, 2018-19, 2019-20 and self-attested Profit and Loss Statement for FY 2020-21.
3	Experience in handling health claims- should have processed at least 2,00,000 claims during the financial year 2020-21	- IRDA Extract and Chartered Accountant Certificate
4	Claims management capacity of medical claims: 1) In the year 2020-21 not less than Rs.200 Crores worth of claims 2) Company should have minimum 10 full time medical consultants/doctors with minimum MBBS qualification during last financial year 2020-21	Proof of experience issued by the relevant authority. Submit Appointment letter, MCI/State Medical Council Registration Certificate, Form 16 /Form 16 A of financial year 2020-21.
5	Should be an income tax assessee	Income tax returns filed for the preceding 1 (one) financial years (2020-21) or (2019-20)

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| 6 | (i) Should not have been black listed by any State government/ Central Government or their agencies/Fraud Case
(ii) Should not have been issue show cause/letter (which may or may not be concluded) for any fraudulent activity | Undertaking to the effect by CEO/COO |
| 7 | PF, ESIC, GST compliant | Copies of registration and self-declaration that no dues are pending. |

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Note: Bidders shall need to fulfill all the above mentioned qualification criteria in order to qualify for the evaluation of the Technical Proposal.

Instructions:

The Bidder should provide the details mentioned above based on its own technical capability. Technical capability of the Bidder's parent company or its subsidiary or any associate company will not be considered for assessment of the qualification parameters of the Bidder.

The Bidder should not have been blacklisted by Gujarat State/ Central Government or any of its agencies/any insurance company. If it is found that the Bidder has not disclosed above information during the Bid stage and such information has been found after the award of the contract, the oriental insurance company limited will impose a penalty of 10% of the total cost of the work order issued under AB –NHPPM Yojana besides forfeiting the Performance Security.