

Technical Proposal
The evaluation of Technical Proposal will be done as follows

| | Component | Weight agepts |
|------------|---|----------------------|
| Annexure-1 | Statement of Strategy for implementation including Activity Chart | 10 |
| Annexure-2 | Experience in handling hospitalization claims of minimum families during the Financial year 2020-21. a) Up to 25 lakh families- - 2 b) Above 25 lakh , upto 50 lakh families- 5 c) Above 50 lakh families -10 | 10 |
| Annexure-3 | Experience of handling state/central govt. health assurance schemes in last Financial year i.e. FY 2020-21 a) One Scheme - 10 points b) More than one scheme - 20 points | 20 |
| Annexure-4 | Experiencing in managing hospitalization claims by Volume in last Financial year 2020-21 a) up to 2,00,000 claims - 10 points b) 200,001- 3,00,000 claims - 15 points c) more than 3,00,000 claims - 20 points | 20 |
| Annexure-5 | Technical and Management skills- MBBS & Above Doctors on payroll/Consultant a) 10 Doctors - 5 points b) more than 10 doctors - 10 points | 10 |
| Annexure-6 | Claims Management capacity of medical claims: Total Claims Management Capacity during the year 2020-21. a) Up to Rs. 200 crores - 10 pts b) More than Rs. 201 crores - 20 pts | 20 |

Selection Of TPA for Servicing of AB-PMJAY

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|------------|---|--------------------------------|
| Annexure-7 | If already serving OICL as retail TPA. | 10 |
| | Total | 100 |
| Annexure-8 | Self-declaration certificate regarding details of terminations and litigations against the Bidder | A self-declaration certificate |

Note:

1)The bidders are required to submit a self-declaration certificate regarding details of terminations and litigations against the Bidder- As Annexure-8

2)The shortlisted Bidder shall be required to make a presentation of not more than 20 minutes to demonstrate their capability to meet the deliverables.

3)Bidders scoring **at least 50 points** in the Technical Proposal shall be declared as Technically Qualified Bidders. Financial Proposal of only the Technically Qualified Bidders shall be opened for further evaluation.

Selection Of TPA for Servicing of AB-PMJAY

SCORING OF TECHNICAL PROPOSAL WILL BE AS DETAILED BELOW

Annexure 1

Statement of strategy for implementation of

- a. Cashless transaction
- b. Pre-authorization (24x7) and portability of benefits
- c. Claims management
- d. Publicity
- e. Quality assurance
- f. Controlling fraud
- g. Medical and Health facility audits
- h. Handling 24x7 state or national level toll free call center

Activity Chart

| Sr. No. | Activity | Number of days required to complete the activity from the award date | Remarks |
|----------------|--|---|----------------|
| 1 | Identifying the Project Officer | | |
| 2 | Setting up of Project Office with Infrastructure | | |
| 3 | Appointment of Medical Officers | | |
| 4 | Establishment of other staff | | |
| 5 | Preparatory meeting with hospitals | | |
| 6 | Inspection of hospitals vis-à-vis scheme requirements, identification of District Coordinators and District Level auditors | | |

Selection Of TPA for Servicing of AB-PMJAY

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| | | | |
| 7 | Issue of CUG connections to District Coordinators & Arogya Mitras | | |
| 8 | Distribution of publicity Material | | |
| 9 | Engaging services of Arogya Mitras at Network Hospitals | | |
| 10 | Training of Arogya Mitras, distribution of Aprons and CUG mobiles. | | |
| 11 | Training of Doctors | | |
| 12 | Training of other staff | | |
| 13 | IT enabling | | |
| 14 | Establishment of 24 Hrs. Call Center | | |
| 15 | Establishment of other infrastructure | | |
| 16 | Establishment of infrastructure in the districts | | |
| 17 | Preparatory meetings and trainings at district level for inaugural of mega camps. | | |

Selection Of TPA for Servicing of AB-PMJAY

Annexure-2

Experience in handling hospitalization claims of families during the year 2020-21.

| Year | Name of the Scheme/ Contract | No. of Claims Processed | Amount of Claims processed for the period |
|------|------------------------------|-------------------------|---|
| | | | |
| | | | |
| | | | |

Annexure-3

Experience of handling state/central govt. health assurance schemes in last Financial year i.e. FY 2020-21

| Name of the Scheme / Contract | No. of Months/ Years Scheme is handled | No. of Beneficiaries | Per Capita Benefit | Amount of claims reported for the period |
|-------------------------------|--|----------------------|--------------------|--|
| | | | | |
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Annexure-4

Experiencing in managing hospitalization claims by Volume in last financial year 2020-21

| Name of the Scheme / Contract/ Policies | No. of Families | No. of Beneficiaries | Per Capita Benefit | Amount of claims Processed for the period |
|---|-----------------|----------------------|--------------------|---|
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Selection Of TPA for Servicing of AB-PMJAY

Annexure- 5

Curriculum Vitae of MBBS & above Doctors on payroll

| Name of the person | Qualification | Designation | Date of Joining | Service period during financial year 2020-21 (in months) | State Medical Council /Medical Council of India (MCI) registration number. |
|--------------------|---------------|-------------|-----------------|--|--|
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Annexure-6

Total Claims Management Capacity during the year 2020-21.

Annexure 7

Annexure 8