

s.no	Page no	point	Existing Clause	Query	Reply
1	11	6.2/ Availability of Doc	2. The RFP document will be available for sale at the above address between 11.00 Hours to 15.00 Hours on all working days from 01.03.2021 to 12.03.2021 on payment of non-refundable Tender Fee of Rs.1,000/- inclusive of all taxes (Exempt for eligible entities i.e. MSME/NSIC, as per Government of India Guidelines, subject to submission of the relevant certificate. Certificate shall be valid on the date of Bid Submission) by crossed Demand Draft/ Banker's Pay Order in favor of "The Oriental Insurance Company Limited" payable at Indore	Is it Mandatory to Purchase the Tender from OICL RO Office or Vendor Can Download the Tender From OICL Website and Submit Without Tender Cost by Attaching Valid MSME Certificate)???	As per Goi guideline companies having valid Certificate of MSMe Certificate exempted for Fees
2	12	7.5 /Eligibility Criteria	Bidder must provide minimum one reference of Bidder's clients who have made purchase of IT Services (AMC / FM Services) in excess of Rupees Ten Lakhs (single order) for multi locations in the state during the last year (2019-20) & Also having services in OICL any Regional Offices.	IT Vendor Mandatory to Have Experience in OICL Region office???? If it So, this Point Make it Biased Tender Favoring to Only Some Vendors. If your organization not Given Chance to Other New Vendor , Than Who IT Will Get Experience. There is Other Criteria to Check the Eligibility, Like Experience, Past Client Database .	May be relaxed ,at least need to have working experience of any PSU
3	14	6 / Performance Secur	Within 15 days after the receipt of Notification of Award from OICL, the Bidder shall furnish performance security to OICL as per Appendix - 5, which shall be equal to 10 percent of the value of the contract - valid till date of expiry of contract period in the form of a bank guarantee from a nationalized/ scheduled bank as per the norms laid by the RBI.	As per latest Govt. Circular, Government has come up with decrease in PBG to 3% amount while earlier they were asking 10% . Circular is attached. Request you to Kindly Reduce the Performance Security Amount to 3 %	considered to 3%
4	26	13.1.3 /Eligibility Bid D	EMD of Rs. 2,00,000/- (Rupees Two Lakhs Only) in the form of BG favoring 'The Oriental Insurance Company Limited' as per Appendix	If the Vendor is MSME/NSIC Registered Firm, than Still he has to Submit the Appendix4??	As per Goi guideline companies having valid Certificate of MSMe Certificate exempted for BG
5	26	13.1. 6/ Eligibility Bid D	List mapping OICL offices with the corresponding nearest Bidder's support locations	Pl. Provide the List of OICL offices in M.P. for Sharing our Nearest Support location Details.	list of offices provided, and for more information please refer to our Portal
6	35	15.6 /OEM Authorizati	Appendix 6:OEM Authorization Form	Is it Mandatory to Submit Along with Technical Documents or Vendor Can Submit it After being Selected L1 In Tender? As OEM Only Give Authorization to Only One or Two Vendor Prior to Finalization of Tender	As per term and condition in RFP
7	40	16.1 /Annexure 1: Techn	A) The Bidder Shall Make Back-to-back Arrangement with OEMs/OEM Certified Partner for APC Make UPSs	if Vendor Submit this Letter , After Finalization of Tender within One Week , it Can Consider or not	As per term and condition in RFP