

THE ORIENTAL INSURANCE COMPANY LIMITED

REGIONAL OFFICE LUCKNOW

Date:-05-02-2021

Corrigendum- 2 for RFP Ref. No. OICL/RO/ITD/PC-AMC/2021/01 dated 07/01/2021 for AMC and FM Services for IT Hardware items

1. With reference to Tender No. OICL/RO/ITD/PC-AMC/2021/01 dated 07/01/2021 for AMC and FM Services for IT Hardware items, the Competent Authority has amended following clauses:-

Existing Clause	Amended Clause
The Bidder shall furnish performance security to OICL as per Appendix - 5, which shall be equal to 10 percent of the value of the contract. RFP page no. 16, point F	The Bidder shall furnish performance security to OICL as per Appendix - 5, which shall be equal to 3 percent of the value of the contract.
The Bidder During the Period of contract shall pay wages not less that Minimum Wages. RFP page no. 22-23, point U	The Bidder During the Period of contract shall pay wages not less that Minimum Wages as per State Govt Rules.
The Bidder shall make back-to-back arrangement with OEMs/OEM certified partner for APC make UPSs and HP make LaserJet Printers. RFP page no. 41	The Bidder shall make back-to-back arrangement with OEMs/OEM certified partner for APC make UPSs. Bidder is required to submit the back-to-back arrangement certificate on the OEM Letterhead before raising the first invoice/bill to OICL and payment shall be made by OICL post receiving of the required certificate inline with the RFP requirement. For the Product for which bidder is not providing the back-to-back arrangement certificate, the bidder is required to provide the required support for the entire contract period.

2. The competent authority has also approved Exemption for eligible entities (i.e. MSME/NSIC), as per Government of India Guidelines, subject to submission of the relevant certificate. Certificate should be valid on the date of Bid Submission.
3. Clauses added in Annexure 1 Technical Specification (Page No. 41-42)
 - a) Health Check-up of all IT equipments under lucknow region along with Asset Tagging of each IT equipment done by the vendor. The format for the same will be provided by OICL. The report has to be submitted to OICL before commencement of the AMC.
 - b) The Resident Engineer / Helpdesk Coordinator should have minimum 5 years / 2 years of relevant experience in Managing PC Hardware, LAN Services and Network Switches effectively.
 - c) All the engineers posted / deputed at OICL sites shall be provided with a photo Identity card by the Vendor which they should carry / wear during their working hours in the OICL. The OICL reserves the right to conduct independent background checks on the Engineers posted / deputed at site.
 - d) In case Resident Engineer or Helpdesk Coordinator are required to be deputed at some other location to resolve any IT related issue, the cost travelling / Stay will be borne by the Vendor.

e) The attendance register for the Resident Engineer, Helpdesk Coordinator or replacement engineer deployed will have to be maintained by the vendor and shall be submitted along with the quarterly AMC invoice.

4. The Competent Authority has further revised the schedule of the RFP, details of which are as under:-

Event	Revised Schedule
Sale of RFP Document	07 th January 2021 to 15 th Feb 2021 between 11:00 AM and 03:00 PM
Last date to send in requests for clarifications	11 th Feb 2021; till 5:00 PM
Pre-Bid meeting*	12 th Feb 2021; till 5:00 PM
Last date for submission of bids	17 th Feb 2021; till 5:00 PM
Opening of pre-qualification bid	19 th Feb 2021; till 5:00 PM
Declaration of Short-listing of Bidders based on pre-qualification criteria	Shall be announced Later
Opening of technical bid	Shall be announced Later
Technical Presentation	Shall be announced Later
Declaration of short-list of Bidders for commercial bid	Shall be announced Later
Opening of commercial bids	Shall be announced Later
Declaration of L1 Bidder	Shall be announced Later
Notification of Award	Shall be announced Later