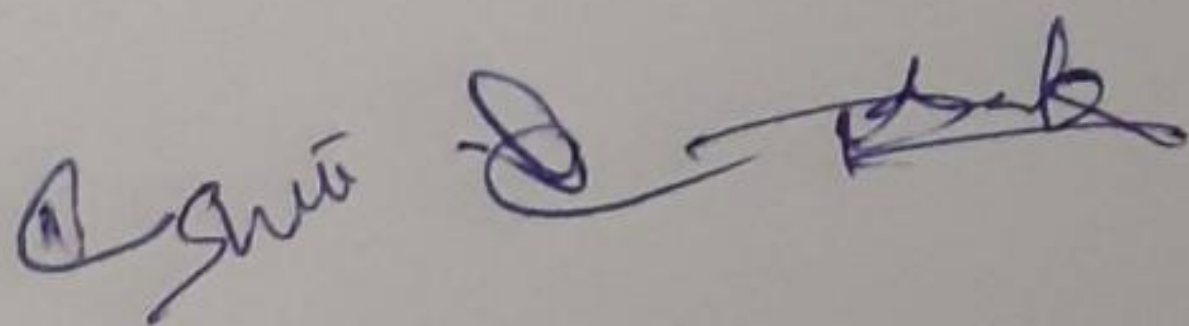


REPLY TO PRE BID QUERIES for RFP Ref. No. OICL/RO PUNE/ITD/PC-AMC/2021/01 Dt. 03/02/2021

S. NO.	PAGE NO.	SECTION	EXISTING CLAUSE QUERY SOUGHT	SUGGESTIONS	REPLY FROM OICL RO PUNE
1	18	8.19	8.19 Minimum Wages :	(A) which wages to be considered for resources salary calculation (State or Central). Please confirm (B) Please share Minimum Wages to conclude on different skillsets of manpower.	As per applicable State Labour Laws
2	20	9.1	Bid Security in the form of Bank Guarantee (BG) / Bank Draft of Rs. 2,00,000/- (Rupees Two Lakhs Only) favouring 'The Oriental Insurance Company Ltd' payable at PUNE valid for 180 days from the last date of submission of Commercial Bid should be submitted (Exemption for eligible entities (i.e. MSME/NSIC), as per Government of India Guidelines, subject to submission of the relevant certificate. Certificate should be valid on the date of Bid Submission)	Our Organization is MSME Certified, Hence we are enclosing MSME Certificate and Rule 170 of General Financial Rules (GFRs) 2017 Circular dated : 12/NOV/2020 for getting Exemption in BID Security Submission, Please check our enclosed certificate and confirm for exemption	MSME /NSIC are exempted from Bid security in form of BG/EMD , mentioned in RFP .
3	13	7.6	Performance Security	As per recent GOI circular request to reduce the PBG to 3% from 10% of contract value	As per office memorandum No. F.9/4/2020-PPD dt. 12/12/2020
4	10	Eligibility criteria Point No. 2	Three financial year FY 2018-19 , 2019-20, 2020-21 networth require	FY 2020-21 not completed so Balance sheet will not be available. You can ask for FY 2017-18, 2018-19 & 2019-20, you can verify with Mumbai & Bangalore Amc RFP.	FY 2017-18 . 2018-19 and 2019-20 networth can be submitted.(Refer corrigendum -2)
5	10	Eligibility criteria Point No. 2	Bidder's annual turnover should be more than Rupees 5 Crore and Bidder should have positive Net worth (measured as paid-up capital plus free reserves) in the previous three financial years viz. FY 2018-19, 2019-20 & 2020-21	Turnover should be minimum 20 Crore, you can verify with OICL Mumbai & OICL Bangalore AMC tender Documents.	As per Terms and conditions of RFP
6	39	Point No. 14.1 - X	Laptop Batteries , Projector Lamp is cover in AMC or not	It is consumable items. Should be on chargeable basis.	Laptop Batteries , Projector Lamp will not be cover under AMC
7	19	Point No. D	Soft copy of the response to the technical bids should also be provided in MS excel/MS word	Technical bid should be PDF, How the technical documents can be uploaded in word/excel?	Technical documents can be provided in PDF/Word/Excel
8	39	Point 14.1; V	The Bidder shall make back-to-back arrangement with OEMs/OEM certified partner for APC make UPSs	UPS more than 12 years old. End of support model, not able get OEM support. We are capable of maintain the UPS without back to back OEM support.	As per Terms and conditions of RFP
9	24	Penalty	Penalty per day for UPS items	OEM not ready to accept penalty. Hence we suggest not to insist back to back support for UPS.	As per Terms and conditions of RFP
10	41	Preventive maintenance	UPS PM activity	Not received any confirmation from OEM	As per Terms and conditions of RFP



11	N. A.	Tender Value	General Enquiry	Tender Value is not Defined in tender document. Please let us know the tender value which can help to vendors for estimation/Calculation of AMC Expenses & FMS Expenses.	No such value defined
12	N. A.	Transition Period	General Enquiry	Transition period is not defined in tender document, please let us know about the same.	As per our current schedule L1 will be decided by 19th Mar 2021. You may consider 21st march 2021 to 31st march 2021 as transition period, no payment for this period will be done to L1.
13	18	8.21 Taxes & Duties	The Prices Quoted by the bidder shall be exclusive of all the applicable taxes. OICL shall pay the taxes on actual.	Need to know we have to quote either basic price + GST or only basic prices.	Quotation will be made in Basic Price only. OICL will pay GST to L1 vendor on invoice basis.
14	23 & 24	12. Service Level Agreement	IF the breakdown call is not resolved within the resolution time of the bidder provides no standby equipment, penalty will be charged as per the rates below to the maximum of unit purchase price of that machine:-	We suggest some capping of penalty please do the needful for the same.	As per Terms and conditions of RFP
15	11-Oct	4. Availability of tender document and Point No. 6	Exemption for eligible entities (i.e. MSME/NSIC), as per Government of India Guidelines, subject to submission of the relevant Certificate. Certificate should be valid on the date of Bid Submission.	We can provide you MSME Certificate for both tender fee and EMD exemption.	MSME/NSIC are exempted subject to submission of valid certificate
16	10	5. Eligibility Criteria and Point No. 1	Bidder should be a registered company in India under companies Act 1956. Bidder should be in operation in India for minimum of Three years	Can you consider SHOP ACT (Proprietary Firm) instead of Certificate of Incorporation.	As per Terms and conditions of RFP
17	10	5. Eligibility Criteria and Point No. 7	Bidder should have at least 5 resources with ITIL certification valid as on the date of bid submission or Bidder shall have ISO 20000 Certification.	Can you consider only ISO 9001:2015 certificate instead of Both ISO 20000 or ITIL.	As per Terms and conditions of RFP
18	33	Appendix 6: OEM's Authorization Form (for UPS)	Appendix 6: OEM's Authorization Form (for UPS)	We are trying to get the MAF from APC and will let you know. If APC is not ready to give us MAF then we are ready to provide support from our in-house UPS repairing team.	As per Terms and conditions of RFP

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