

**TECHNICAL BID FORMAT FOR TPAs**

<b>SR. NO.</b>	<b><u>ELIGIBILITY CRITERIA</u></b> <b>(Please reply in Yes/No and if YES attach the Annexure containing details)</b>	<b>YES/NO</b>	<b>Annex no.</b>
1	Does the TPA have an IRDAI license to act as a TPA for Mediclaim? Please attach Copy.		
2	a) The bidder must have operational experience in servicing Health Insurance policy in the North East States. Provide Proff. b) The bidder must have Annual Turnover of Rs. 10.00 crores in each of the previous three (3) financial years(2016-17, 2017-18 & 2018-19)		
3	Whether TPA is empanelled with OICL, RO Guwahati		
4	Does the TPA have experience of working in IT intensive environment? Does the TPA have their own server? Please attach proof.		
5	Does the TPA have fully functional office in the District of Nagaland. Please attach proof.		
6	Experience in handling health claims- should have processed at least 2,00,000 claims during the financial year 2018-19. Please attach proof.		
7	Claims management capacity of medical claims: <ul style="list-style-type: none"> <li>• In the year 2018-19 not less than Rs.200 Crores worth of claims</li> <li>• Company should have minimum 3 doctors on payroll/consultants with minimum MBBS qualification in the last financial year 2018-19.</li> </ul> Please attach proof.		
8	Does the TPA have serviced AB-PMJAY or Government Scheme in any state of India/UT of India. Please attach proof.		
9	Has your Company ever been blacklisted/Cautioned by Central Government/SHA/NHA/UT Administration/PSU/Insurers or Initiated any action against you ?		
10	Should be an income tax assessee. Please attach proof.		
11	PF, ESIC, GST etc. compliant. Please attach details.		

-----  
**SEAL & SIGNATURE OF TPA**

-----  
**(AUTHORIZED SIGNATORY)**  
**ADDRESS OF TPA**

-----  
**FULL NAME AND**

### Proof of Eligibility

#### Qualification Criteria:

The TPA should have been incorporated at least 5 (five) years before as of the tender notification date. It should have full-fledged establishment with relevant experience in handling Medical Claims for a minimum period of 5 years.

The ISA should furnish the following

<b>Sl. No.</b>	<b>Qualification Criteria</b>	<b>Supporting document</b>
1	Company should have been incorporated at least 5 (five) years prior to 31/03/2019	Copy of the Registration certificate and Audited Balance sheet of the preceding 5 (five) financial years issued by the Chartered Accountant.
2	Having Annual Turnover of Rs. 10.00 crore in each of the previous three (3) financial years(2016-17, 2017-18 & 2018-19)	Last three (3) years- audited Balance Sheet and Profit and Loss Statement with Auditors Report
3	Experience in handling health claims- should have processed at least 2,00,000 claims during the financial year 2018-19	Certificate from Relevant authority
4	Claims management capacity of medical claims: 1) In the year 2018-19 not less than Rs.200 Crores worth of claims 2) Company should have minimum 3 doctors on payroll/consultant with minimum MBBS qualification in the last financial year 2018-19.	Proof of experience issued by the relevant authority. Submit Appointment letter, MCI/State Medical Council Registration Certificate, Form 16/ 16A of financial year 2018-19.
5	Should be an income tax assessee	Income tax returns filed for the preceding 1 (one) financial years (2017-18)
6	Should not have been black listed by any State government/ Central Government/PSU or their agencies/Fraud Case/Initiated any action against you by any insurance co. In operation of mass policy/retail policy	Undertaking to the effect by CEO/COO
7	PF, ESIC, GST compliant	Copies of registration and self-declaration that no dues are pending.

Selection Of TPA for Servicing of AB-PMJAY, Nagaland

**Note: Bidders shall need to fulfill all the above mentioned qualification criteria in order to qualify for the evaluation of the Technical Proposal.**

**Instructions:**

The Bidder should provide the details mentioned above based on its own technical capability. Technical capability of the Bidder's parent company or its subsidiary or any associate company will not be considered for assessment of the qualification parameters of the Bidder.

The Bidder should not have been blacklisted by Government of Nagaland/ Central Government or any of its agencies/any insurance company. If it is found that the Bidder has not disclosed above information during the Bid stage and such information has been found after the award of the contract, the oriental insurance company limited will impose a penalty of 10% of the total cost of the work order issued under AB-PMJAY besides forfeiting the Performance Security. Such Bidder will also be blacklisted for all further award of contracts by The Oriental Insurance Company Limited.