

## Bidders\_Clarification

## Bidder's Clarification Regarding Tender Reference No.: OICL/AMB/ITD/PC-AMC/2018/02 Dated 09.03.2018

S.No.	PAGE NO	POINT/SECTION#	EXISTING CLAUSE	QUERY SOUGHT	Response by OICL
1	13	8(13)	Installation of Earthing System including Earthing pits. Excavated earth pits should be filled by mixture of coke/charcoal, salt & sand up to top	Please share the status of existing earthing pits & rate should be sought separately for maintenance of earthing of each office.	All our offices (RO/BO/DO) have Earthing, except for Bcs (One Man Offices), Bidder has to quote Base rate for locations as per RFP
2	15	9.6	Within 15 days after the receipt of Notification of Award from OICL, the Bidder shall furnish performance security to OICL as per Appendix 5, which shall be equal to 10 percent of the value of the contract valid till date of expiry of contract period in the form of a bank guarantee from a nationalized/ scheduled bank as per the norms laid by the RBI	Request to change PBG of 10% of the annual contract value.	Performance Security in the form of a bank guarantee shall be 15% of Annual Contract Value which was earlier 10% of the value of the contract for three years
3	16	9.9	All the Amounts will be paid quarterly in arrears in Indian Rupees Only (INR)	Request to change the payment terms to quarterly advance against 10% PBG.	No Change in Clause. As Per RFP
4	27	14(2)	If the breakdown call is not resolved within the resolution time of the bidder provides no standby equipment, penalty will be charged as per the rates below to the maximum of unit purchase price of that machine	Penalty should not exceed the total AMC cost of the equipment for that particular quarter.	No Change in Clause. As Per RFP
5	40	16.1 Annexure 1 ( Technical Secpecification ) S.No A of Mandatory Technical Requirements	The Bidder shall make back-to-back arrangement with OEMs/OEM certified partner for APC make UPSs and HP make LaserJet Printers	In case of back to back arrangement with OEMs / OEM certified partner for APC make UPS , the clause should be changed as " the Bidder shal make back to back arrangement with OEM only " And in case of HP Laser jet Printers , the OEM i.e. HP never agree to take the AMC services for the products which are old more than 5 years , then in that case there will be no use of back to back arrangements without support of OEM , however you can take the undertaking from the bidder that bidder will make the arrangements at their own for genuine spares of HP laser jet printers during the whole period of AMC .	No Change in Clause. As Per RFP

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