

Selection Of TPA for Servicing of AB-PMJAY

Appendix F

TECHNICAL BID FORMAT FOR TPAs

S.No.	Technical Evaluation Parameter	YES/NO	Required Supporting Document
1	The TPA should have operational experience of minimum of 5 years prior to 31/03/2022.		As per Appendix G
2	Experience of processing total medical hospitalisation claims of at least Rs. 200 crores in FY 2021-22 and not less than Rs. 500 crs cumulative in last three consecutive financial years (2019-20, 2020-21 and 2021-22)		As per Appendix G
3	Experience of processing total medical hospitalisation claims of at least 2.5 lacs by volume (Number) annually in the last three financial years (2019-20, 2020-21 and 2021-22)		As per Appendix G
4	TPA having Annual Turnover of Rs. 35.00 Crores in each of the previous 4 (Four) Financial Years (2018-19, 2019-20, 2020-21 and 2021-22)		As per Appendix G
5	Experience of handling total State/Central Govt Health Insurance Schemes in at least 5 States/UT in the Last 3 Financial Years (2019-20, 2020-21 and 2021-22)		As per Appendix G
6	Does the TPA have fully functional offices in the state of GUJARAT?		As per Appendix G
7	Should have minimum 30 full time doctors including 5 doctors with minimum MBBS qualification during last financial year 2021-22		As per Appendix G
8	The TPA should already be in empanelment of OICL.		Relevant document
	9. Does the TPA have experience of working in IT intensive environment? The TPA should have adequate IT infrastructure, capable of integration and interoperability with AB-PMJAY, MA & MAV/State Platform and IT system of Insurers Does the TPA have their own server? Please attach proof.		Relevant document
	10. Does the TPA has 24 hours call center facility?		Undertaking to the effect

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			byCEO/COO
	11. Does The TPA have any pending/lodged proceedings/cases/FIR of fraud/ongoing investigations or have been black listed by any Sr. Executive of State/UT government/ Central Government or their agencies/Insurance Companies/ CBI or similar agencies in last three financial years.		Undertaking to the effect byCEO/COO
	12. Should be an income tax assessee.		Income tax returns filed for the preceding 1 (one) financial years (2021-22) or (2020-21)
	13. PF, ESIC, GST etc compliant. Please attach details.		Copies of registration and self-declaration that no dues are pending.
14	The Bidder should unconditionally accept the terms and conditions of this Tender Document.		
15.	Share the no of show cause notice received from Insurance Company under Govt or non Govt Scheme.		

SEAL & SIGNATURE OF TPA

(AUTHORIZED SIGNATORY)

FULL NAME AND ADDRESS OF TPA

Note: Bidders shall need to fulfill all the above mentioned qualification criteria in order to qualify for the evaluation of the Technical Proposal.

Instructions:

The Bidder should provide the details mentioned above based on its own technical capability. Technical capability of the Bidder's parent company or its subsidiary or any associate company will not be considered for assessment of the qualification parameters of the Bidder.

The Bidder should not have been blacklisted by Gujarat State/ Central Government or any of its agencies/any insurance company. If it is found that the Bidder has not disclosed above information during the Bid stage and such information has been found after the award of the contract, the oriental insurance company limited will impose a penalty of 10% of the total cost of the work order issued under AB PMJAY Yojana besides forfeiting the Performance Security.