

**Technical Proposal**  
**The evaluation of Technical Proposal will be done as follows**

	<b>Component</b>	<b>Weightage pts</b>
Annexure-1	Statement of Strategy for implementation	20
Annexure-2	Experience in handling hospitalization claims of minimum families in any of the last three completed Financial years. a) Up to 2 lakh families- 10 points b) Above 2 lakh families- 15 points	15
Annexure-3	Experience of handling state/central govt. health assurance schemes in any of the last three completed Financial years. a) One Scheme - 10 points b) More than one scheme - 20 points	20
Annexure-4	Experiencing in managing hospitalization claims by Volume in any of the last three completed Financial years. a) up to 2,00,000 claims - 10 points b) Above 200,000 claims – 20 points	20
Annexure-5	Technical and Management skills- MBBS & Above Doctors on payroll/consultant. a) Up to 5 Doctors - 5 points b) more than 5 doctors - 10 points	10
Annexure-6	Claims Management capacity of medical claims: Total Claims Management Capacity in any of the last three completed Financial years. a) Up to Rs. 200 crores - 10 pts b) Rs. 200 crores and above - 15 pts.	15
	<b>Total</b>	<b>100</b>

## Selection Of TPA for Servicing of AB-PMJAY

### Note:

- 1) Bidders scoring **at least 50 points in** the Technical Proposal shall be declared as Technically Qualified Bidders. Financial Proposal of only the Technically Qualified Bidders shall be opened for further evaluation.
- 2) Financial Bid of the concerned bidder shall be opened if they qualify only in the Technical Bid.

### **SCORING OF TECHNICAL PROPOSAL WILL BE AS DETAILED BELOW**

#### **Annexure 1**

#### **Statement of strategy for implementation of the Scheme**

- a. Infrastructure Setup & Deployment
- b. Manpower Deployment
- c. Cashless Access
- d. Pre-authorization (24x7)
- c. Claims Management
- d. Publicity
- e. Quality assurance
- f. Controlling fraud
- g. Medical and Health facility Audits
- h. Website Creation and Operation
- i. BIS Implementation
- j. Grievance Redressal Mechanism

#### **Annexure-2**

Experience in handling hospitalization claims of minimum families in any of the last three completed financial years

- a) Up to 2 lakh families- 10 points
- b) Above 2 lakh families- 15 points

Year	Name of the Insured/ Scheme/ Contract	No. of Families Covered	Amount of Claims processed for the period

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### **Annexure-3**

Experience of handling State/Central govt. health assurance schemes in any of the last three completed financial years

- a) One Scheme - 10 points
- b) More than one scheme - 20 points

Name of the Scheme / Contract	No. of Months/ Years Scheme is handled	No. of Beneficiaries/Families	Fees Per Family Per Beneficiary and Total fees	Amount of claims reported for the period

### **Annexure-4**

Experiencing in managing hospitalization claims by Volume in any of the last three completed financial years.

- a) up to 2,00,000 claims - 10 points
- b) Above 200,000 claims – 20 points

Name of the Scheme / Contract/ Policies	No. of Claims	No. of Families/Beneficiaries	Fees Per Family Per Beneficiary and Total fees	Amount of claims Processed for the period

### **Annexure- 5**

Technical and Management skills- MBBS & Above Doctors on payroll/consultant.

- a) Up to 5 Doctors - 5 points
- b) more than 5 doctors - 10 points

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Appointment Letter of the Doctors mentioned below should be attached.

Name of the person	Qualification	Designation	Date of Joining	Service period during financial year 2019-20 (in months)	State Medical Council /Medical Council of India (MCI) registration number.

**Annexure-6**

Claims Management capacity of medical claims: Total Claims Management Capacity in any of the last three completed financial years.

- a) Up to Rs. 200 crores - 10 pts
- b) Rs. 200 crores and above - 15 pts.

Name of the Scheme / Contract/ Policies	No. of Claims	No. of Families/Beneficiaries	Fees Per Family Per Beneficiary and Total fees	Amount of claims Processed for the period