

FORM NL-37-CLAIMS DATA

Name of the Insurer: THE ORIENTAL INSURANCE CO.LTD.

Upto the quarter ending _31st December 2023

| Sl. No. | Claims Experience | Fire | Marine Cargo | Marine Hull | Total Marine | Motor OD | Motor TP | Total Motor | Health | Personal Accident | Travel | Total Health | Workmen's Compensation/ | Public/Product Liability | Engineering | Aviation | Crop Insurance | No. of claims only | | |
|---------|--|------|--------------|-------------|--------------|----------|----------|-------------|---------|-------------------|--------|--------------|-------------------------|--------------------------|-------------|----------|----------------|--------------------|---------------|---------|
| | | | | | | | | | | | | | | | | | | Other segments ** | Miscellaneous | Total |
| 1 | Claims O/S at the beginning of the period | 2342 | 2582 | 197 | 2779 | 28237 | 91274 | 119511 | 141926 | 6264 | 7 | 141933 | 853 | 1094 | 1348 | 69 | 254872 | 7226 | 533170 | 538291 |
| 2 | Claims reported during the period | | | | | | | | | | | | | | | | | | | |
| | (a) Booked During the period | 5712 | 14934 | 405 | 15339 | 221506 | 44003 | 265509 | 1937690 | 18432 | 65 | 1937755 | 1395 | 1758 | 4156 | 187 | 23718 | 37329 | 2290239 | 2311290 |
| | (b) Reopened during the Period | 286 | 457 | 13 | 470 | 3640 | 3755 | 7395 | 9284 | 1589 | 1 | 9285 | 112 | 42 | 154 | 2 | 100 | 1092 | 19771 | 20527 |
| | (c) Other Adjustment (to be specified) | | | | | | | | | | | | | | | | | | | |
| | (i) _____ | | | | | | | | | | | | | | | | | | | |
| | (ii) _____ | | | | | | | | | | | | | | | | | | | |
| 3 | Claims Settled during the period | 4619 | 13184 | 380 | 13564 | 187475 | 42864 | 230339 | 1834361 | 12687 | 59 | 1834420 | 1316 | 1573 | 3379 | 179 | 259068 | 33866 | 2376827 | 2395010 |
| | (a) paid during the period | | | | | | | | | | | | | | | | | | | |
| | (b) Other Adjustment (to be specified) | | | | | | | | | | | | | | | | | | | |
| | (i) _____ | 399 | 614 | 14 | | 4023 | 5121 | 9144 | 11634 | 2062 | 1 | 11635 | 162 | 54 | 183 | 3 | 150 | 1496 | 24889 | 25916 |
| | (ii) _____ | | | | | | | | | | | | | | | | | | | |
| 4 | Claims Repudiated during the period | 332 | 487 | 5 | 492 | 5532 | 1249 | 6781 | 99697 | 3266 | 5 | 99702 | 222 | 68 | 303 | 4 | 17365 | 3365 | 131076 | 131900 |
| | Other Adjustment (to be specified) | | | | | | | | | | | | | | | | | | | |
| | (i) _____ | | | | 0 | | | 0 | | | | 0 | | | | | | | | 0 |
| | (ii) _____ | | | | | | | | | | | | | | | | | | | 0 |
| 5 | Unclaimed (Pending claims which are transferred to Unclaimed A/c. after the mandatory period as prescribed by the Authority) | | | | | | | | | | | | | | | | | | | 0 |
| 6 | Claims O/S at End of the period | 3389 | 4302 | 230 | 4532 | 60376 | 94919 | 155295 | 154842 | 10332 | 9 | 154851 | 822 | 1253 | 1976 | 75 | 2257 | 8416 | 335277 | 343198 |
| | Less than 3months | 1159 | 2350 | 33 | 2383 | 38367 | 14051 | 52418 | 120065 | 3050 | 0 | 120065 | 122 | 408 | 866 | 3 | 113 | 3524 | 180569 | 184111 |
| | 3 months to 6 months | 815 | 1208 | 155 | 1363 | 11166 | 8984 | 20150 | 21816 | 2381 | 3 | 21819 | 251 | 504 | 455 | 56 | 198 | 1668 | 47482 | 49660 |
| | 6months to 1 year | 794 | 436 | 17 | 453 | 7598 | 14908 | 22506 | 9877 | 3004 | 3 | 9880 | 311 | 59 | 383 | 7 | 329 | 1180 | 37659 | 38906 |
| | 1year and above | 621 | 308 | 25 | 333 | 3245 | 56976 | 60221 | 3084 | 1897 | 3 | 3087 | 138 | 282 | 272 | 9 | 1617 | 2044 | 69567 | 70521 |

Notes:-

- (a) The Claims O/S figures are consistent with all relevant NL forms
- (b) Repudiated means rejected, partial rejection on account of policy terms and conditions
- (c) Claim o/s should be exclusive of IBNR AND IBNER reserves

Upto the quarter ending _31st December 2023

| Sl. No. | Claims Experience | Fire | Marine Cargo | Marine Hull | Total Marine | Motor OD | Motor TP | Total Motor | Health | Personal Accident | Travel | Total Health | Workmen's Compensation/ | Public/Product Liability | Engineering | Aviation | Crop Insurance | (Amount in Rs. Lakhs) | | |
|---------|--|-----------|--------------|-------------|--------------|-----------|-----------|-------------|-----------|-------------------|--------|--------------|-------------------------|--------------------------|-------------|----------|----------------|-----------------------|---------------|------------|
| | | | | | | | | | | | | | | | | | | Other segments ** | Miscellaneous | Total |
| 1 | Claims O/S at the beginning of the period | 256765.38 | 16405.94 | 55971.81 | 72377.75 | 46038.07 | 628769.88 | 674807.95 | 117415.82 | 24541.44 | 9.77 | 117425.59 | 2208.96 | 17781.17 | 42197.00 | 6135.93 | 77376.39 | 28750.07 | 991224.51 | 1320367.64 |
| 2 | Claims reported during the period | | | | | | | | | | | | | | | | | | | |
| | (a) Booked During the period | 62738.45 | 212996.81 | 675.91 | 213672.73 | 106467.32 | 114264.97 | 220732.29 | 485699.61 | 45905.41 | 70.50 | 485770.11 | 962.88 | 1068.18 | 31535.98 | 545.39 | 23121.02 | 30242.79 | 839884.04 | 1116295.23 |
| | (b) Reopened during the Period | 47407.88 | 7354.94 | 380.19 | 7735.13 | 5835.83 | 14203.86 | 20039.69 | 6283.79 | 5830.74 | 0.22 | 6284.01 | 248.27 | 152.71 | 3383.06 | 20.00 | 551.08 | 2493.01 | 39002.56 | 94145.57 |
| | (c) Other Adjustment (to be specified) | | | | | | | | | | | | | | | | | | | |
| | (i) _____ | | | | 0.00 | | | 0.00 | | | | 0.00 | | | | | | | | 0.00 |
| | (ii) _____ | | | | | | | | | | | | | | | | | | | 0.00 |
| 3 | Claims Settled during the period | 69267.44 | 11153.46 | 2877.59 | 14031.05 | 88472.44 | 155146.29 | 243618.73 | 647947.76 | 52389.55 | 67.15 | 648014.91 | 1588.97 | 939.81 | 5639.00 | 1210.48 | 64024.69 | 18868.99 | 1036295.13 | 1119593.62 |
| | (a) paid during the period | | | | | | | | | | | | | | | | | | | |
| | (b) Other Adjustment (to be specified) | | | | | | | | | | | | | | | | | | | |
| | (i) _____ | | | | 0.00 | | | 0.00 | | | | 0.00 | | | | | | | | 0.00 |
| | (ii) _____ | | | | | | | | | | | | | | | | | | | 0.00 |
| 4 | Claims Repudiated during the period | 688.55 | 465.97 | 0.70 | 466.67 | 476.01 | 58.17 | 534.18 | 103.40 | 4082.63 | 0.00 | 103.40 | 21.97 | 29.07 | 43.90 | 0.00 | 0.21 | 1418.36 | 6233.72 | 7388.94 |
| | Other Adjustment (to be specified) | | | | | | | | | | | | | | | | | | | |
| | (i) _____ | | | | | | | | | | | | | | | | | | | 0.00 |
| | (ii) _____ | | | | | | | | | | | | | | | | | | | 0.00 |
| 5 | Unclaimed (Pending claims which are transferred to Unclaimed A/c. after the mandatory period as prescribed by the Authority) | | | | | | | | | | | | | | | | | | | 0.00 |
| 6 | Claims O/S at End of the period | 270055.79 | 16889.95 | 65166.25 | 82056.20 | 61874.06 | 667278.19 | 729152.25 | 78568.20 | 62066.10 | 24.81 | 78593.01 | 2432.06 | 17503.06 | 55764.04 | 6055.23 | 52965.37 | 27549.40 | 1032080.51 | 1384192.50 |
| | Less than 3months | 43574.74 | 5955.41 | 32443.03 | 38398.44 | 41242.22 | 110108.10 | 151350.32 | 44998.74 | 37243.77 | 0.00 | 44998.74 | 239.73 | 2780.31 | 18236.77 | 2533.96 | 9101.21 | 6831.84 | 273316.65 | 355289.82 |
| | 3 months to 6 months | 39387.92 | 2414.57 | 3527.95 | 5942.52 | 6202.89 | 92565.49 | 98768.38 | 13428.30 | 8717.63 | 13.20 | 13441.51 | 857.65 | 2221.51 | 6920.47 | 787.74 | 779.28 | 1740.79 | 134234.96 | 179565.40 |
| | 6months to 1 year | 84746.56 | 3020.07 | 5847.48 | 8867.54 | 9366.06 | 164316.79 | 173682.85 | 13390.43 | 8593.33 | 6.27 | 13396.70 | 936.46 | 2460.65 | 15251.80 | 973.88 | 1548.90 | 9698.61 | 226543.18 | 320157.28 |
| | 1year and above | 102346.57 | 5499.91 | 23347.79 | 28847.70 | 5062.89 | 300287.81 | 305350.70 | 6750.72 | 7511.37 | 5.34 | 6756.06 | 398.22 | 10040.59 | 15355.00 | 1759.65 | 41535.98 | 9278.15 | 397985.73 | 529180.00 |

Notes:-

- (a) The Claims O/S figures are consistent with all relevant NL forms
- (b) Repudiated means rejected, partial rejection on account of policy terms and conditions
- (c) Claim o/s should be exclusive of IBNR AND IBNER reserves