

# **The Oriental Insurance Company Limited**



**Request for Proposal**

**For**

**Procurement of IT Support Service  
(Annual Maintenance Contract & Facility Management Services).**

**(Tender No.: OICL/RO VIZAG/ITD/PC-AMC/2024/02 Dated 10/04/2024)**

**Information Technology Department**

**The Oriental Insurance Company Limited  
Regional Office Visakhapatnam  
Sri Nitya Complex, 2nd Floor,  
Rama Talkies Road  
Visakhapatnam-530013,  
Andhra Pradesh.**

<https://orientalinsurance.org.in>

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**Non-Refundable Tender Fee****Non-Transferable Receipt****To be filled by OICL Official****OICL's Copy**

<b>Tender Ref. No.</b>	<b>OICL/RO VIZAG/ITD/PC-AMC/2024/02</b>
<b>Copy No.</b>	
<b>Date of Issue</b>	
<b>Tender Issued to Bidder</b>	
<b>Cheque No./Draft No.</b>	
<b>Date</b>	
<b>Cheque/Draft Amount</b>	
<b>Bank Name</b>	
<b>Name of OICL Official</b>	
<b>Designation of OICL Official</b>	
<b>Signature</b>	
<b>OICL Official</b>	<b>Bidder's Representative with Contact No. and Date</b>

**Important Notice**

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This tender document is not transferable.

Bidders are advised to study this tender document carefully. Submission of bid shall be deemed to have been done after careful study and examination of the tender document with full understanding of its implications.

The response to this tender should be full and complete in all respects. Incomplete or partial bids shall be rejected. The Bidder must quote for all the items asked for, in this tender.

The Bidder shall bear all costs associated with the preparation and submission of the bid, including cost of presentation and demonstration for the purposes of clarification of the bid, if so desired by OICL. OICL will in no case be responsible or liable for those costs, regardless of the conduct or outcome of the bidding process.

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## Purpose of this document

The purpose of this Request for Proposal (hereafter referred to as “RFP”) is to define scope of work for the Bidder for IT Support Services (Annual maintenance Contract and Facility Management). This RFP contains details regarding scope, project timelines, evaluation process, terms and conditions as well as other relevant details which Bidder needs to factor while responding to this RFP.

## Definitions and Acronyms

Following terms are used in the document interchangeably to mean:

AMC	Annual Maintenance Contract
ATR	Acceptance Test Report
ATS	Annual Technical Support
Bidder	Single point appointed by OICL for Procurement, Implementation, Maintenance and Support of DLP Solution, based on the bill of materials shared by OICL.
CVC	Central Vigilance Commission
DC	Data Centre which is located at Bengaluru
DRS/DRC/DR	Disaster Recovery Site which is located in Mumbai
HO	Head Office
RO	Regional Office
CBO/KBO/BO	Corporate Business office/ Key Business Office/Business office
SVCs/LH	Service Claim Centres/ Legal Hub
INR	Indian Rupees
IP	Internet Protocol
IRM	Information Rights Management
IT	Information Technology
LAN	Local Area Network
Mbps	Million Bits per Second
MPLS	Multi-Protocol Label Switching
RF	Radio Frequency
NCR	National Capital Region
PO	Purchase Order
OEM	Original Equipment Manufacturer
OICL	Oriental Insurance Company Limited
OS	Operating System
RFP	Request for Proposal
SOW	Scope of Work
T&C	Terms & Conditions
TCO	Total Cost of Ownership
TO	Technical Offer
ToR	Terms of Reference
UAT	User Acceptance Test

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# 1. Introduction

## About the Company

The Oriental Insurance Company Limited (OICL), a public sector undertaking dealing in non-life insurance, is ahead of its peers in the industry in adopting Information Technology. OICL has been enjoying the highest rating from leading Indian Credit Rating agencies such as CRISIL and ICRA.

OICL has its Head Office at New Delhi, Primary Data Centre (PDC) at Bengaluru and Secondary Data Centre (SDC/DR) at Navi Mumbai, 28 Regional offices in various cities, Oriental Staff Training College (OSTC) at Faridabad, 1292+ Business offices, Regional Training Centers, 13 Corporate Business office, 80+ Service Claim Centres, 75+ Legal Hubs and 20+ Key Business offices geographically spread out across India. Currently head office has 5 buildings located in New Delhi along with OSTC Faridabad.

As on date, all offices of OICL are provisioned with dual active-active links using MPLS over RF, leased lines etc. Further, Roam connectivity is provided to BCs and Micro Offices. For more than a decade, OICL has leveraged information technology to serve its customers effectively. The company also has a presence in Nepal, Dubai and Kuwait.

Apart from the Core-Insurance application (INLIAS), OICL has various centralized applications like web portal, E-mail, Video Conferencing, HRMS etc. hosted at its Data Centers at Bengaluru and Navi Mumbai. These Data Centers are equipped with Rack Mounted Servers, Blade Servers, Enterprise Class Storage systems, Tape Libraries, SAN Switches, Backup Solution and other related tools and solutions.

The company has sold more than 7 million new policies in the year 2022-23. The Company has more than 100 General Insurance products to cater to the varied insurance needs of its customers. It also has a strong workforce of about 8,000 employees and over 40,000 agents. The Company has a web portal <https://orientalinsurance.org.in> for use of its customers and agents with a provision for premium calculator, payment gateway and online issue/ renewal of policies.

## 2. Notice inviting bids for purchase of IT Support and FM Services.

The Deputy General Manager I/c, Vizag, The Oriental Insurance Company Limited invites online bids from eligible companies / organisations / firms to provide 'IT Support Services' for 'IT Infrastructure' and 'Software's' in **OICL Vizag region** for a period of **2 years and 11 months** with effect from **01<sup>st</sup> May 2024 to 31<sup>st</sup> March 2027**.

The existing 'IT Support Services' contract of 'IT Infrastructure' and 'Software's' is expiring on **30<sup>th</sup> APRIL 2024**. The Vendor shall familiarize itself with the OICL Environment and infrastructure before the start of the contract.

## 3. Project Objective

The Oriental Insurance Company Ltd. (OICL) envisages procurement of IT Support Services (Annual maintenance Contract and Facility Management) to meet its business and technology requirements. OICL proposes to invite online bids from eligible Bidders for IT Support Services (Annual maintenance Contract and Facility Management).



### 3.1 Schedule of Events

<b>General Details</b>																	
<b>Department's Name</b>	Information Technology Department																
<b>Scope of Work</b>	Procurement of IT Support Service (Annual Maintenance Contract & Facility Management Services)																
<b>Tender Details</b>	Procurement of IT Support Service (Annual Maintenance Contract & Facility Management Services)																
<b>Tender Type</b>	Open																
<b>Tender No.</b>	OICL/RO VIZAG/ITD/PC-AMC/2024/02 Dated 10/04/2024																
<b>Consortium</b>	Not Allowed																
<b>Download Tender Documents</b>	Document to be purchased from: Information Technology Department, Regional Office Visakhapatnam Sri Nitya Complex, 2nd Floor, Rama Talkies Road Visakhapatnam-530013, Andhra Pradesh																
<b>Key Dates</b>																	
Document Purchase Start Date and Time	12/04/2024 - 11:00 AM																
Document Purchase End Date and Time	24/04/2024 - 12:00 PM																
Last Date and Time for receipt of pre-bid queries	19/04/2024– 05:00 PM																
Pre-Bid Meeting Date, Time and Location*	22/04/2024 – 03:00PM (Online)																
Last Date and Time for submission of Bids	24/04/2024 - 03:00 PM																
Date and Time of Eligibility cum technical Bid Opening	24/04/2024 - 03:30 PM																
Opening of Commercial bid	Will be communicated																
Declaration of L1 Bidder	Will be communicated																
<b>Payment Details</b>																	
<b>Tender Fees (INR)</b>	<p>INR 1,000 (Rupees One Thousand plus GST) by crossed Demand Draft/Banker's Pay Order/ Online transfer in favour of "The Oriental Insurance Company Limited" payable at Visakhapatnam. The RFP Document Price is non-refundable and inclusive of taxes. In case of Online transfer:-</p> <table border="1"> <tr> <td>Name of Bank A/c (i.e. beneficiary)</td> <td>The Oriental Insurance Company Limited</td> </tr> <tr> <td>Name of the Bank</td> <td>AXIS Bank</td> </tr> <tr> <td>Address of the Bank</td> <td>Ram Nagar, Vizag</td> </tr> <tr> <td>Bank Branch Name</td> <td>RAM NAGAR</td> </tr> <tr> <td>Account type</td> <td>Current</td> </tr> <tr> <td>Account No</td> <td>554010200004954</td> </tr> <tr> <td>IFSC Code</td> <td>UTIB0000554</td> </tr> <tr> <td>Nine digit MICR Code No</td> <td>-</td> </tr> </table> <p>(Exempt for MSE (Micro and Small Enterprises) as defined in MSE Procurement Policy issued by department of MSME/NSIC, as per Government of India Guidelines, subject to submission of the relevant certificate. Certificate shall be valid on the date of Bid Submission)</p>	Name of Bank A/c (i.e. beneficiary)	The Oriental Insurance Company Limited	Name of the Bank	AXIS Bank	Address of the Bank	Ram Nagar, Vizag	Bank Branch Name	RAM NAGAR	Account type	Current	Account No	554010200004954	IFSC Code	UTIB0000554	Nine digit MICR Code No	-
Name of Bank A/c (i.e. beneficiary)	The Oriental Insurance Company Limited																
Name of the Bank	AXIS Bank																
Address of the Bank	Ram Nagar, Vizag																
Bank Branch Name	RAM NAGAR																
Account type	Current																
Account No	554010200004954																
IFSC Code	UTIB0000554																
Nine digit MICR Code No	-																
<b>EMD Amount (INR)</b>	<p><b>Rs. 2,00,000/-</b> (Rupees Two Lakh Only) in form of Bank Guarantee with 180 Days validity from the last date of submission of the Bid. This shall not carry any interest. (Exempt for MSE (Micro and Small Enterprises) as defined in MSE Procurement Policy issued by department of MSME/NSIC, as per Government of India Guidelines, subject to submission of the relevant certificate. Certificate shall be valid on the date of Bid Submission).</p> <p>Sellers/Service Provider having annual turnover of <b>INR 500 Crore or more</b>, at least in one of the past three completed financial year(s) are exempted from furnishing Bid Security.</p> <p>Bidders claiming exemption of EMD are required to submit a signed Bid security declaration as per Appendix 5.</p>																
<b>Bid Validity</b>	As per Tender Document																

<b>General Details</b>	
<b>Performance Guarantee (for successful Bidder)</b>	<b>Bank</b> As per Tender Document
<b>Other Details</b>	
<b>Mode of Tender</b>	Online
<b>Contact details of e-Tender service provider</b>	GeM Portal
<b>Contact Information</b>	Regional Manager Information Technology Department, The Oriental Insurance Company Limited, Regional Office Visakhapatnam, Sri Nitya Complex, 2nd Floor, Rama Talkies Road, Visakhapatnam-530013, Andhra Pradesh. <a href="mailto:460000@orientalinsurance.co.in">E-mail: 460000@orientalinsurance.co.in</a>

***\*It is mandatory for the Bidder to purchase the tender document so as to participate in the pre-bid meeting.***

- OICL reserves the exclusive right to make any amendments / changes to or cancel any of the above actions or any other action related to this RFP.
- If any of the above dates is declared a holiday for OICL, the next working date will be considered. OICL reserves the right to change the dates mentioned in the RFP.

### **3.2 Pre-Bid Clarifications Meeting**

- To participate in the pre-Bid Clarifications meeting, it is mandatory for the Bidder to purchase the tender document and provide the transaction ID/Demand Draft no. over e-mail [460000@orientalinsurance.co.in](mailto:460000@orientalinsurance.co.in) at least one day before the scheduled date of pre-bid meeting.
- Pre-Bid Meeting details will be provided one day before the scheduled date of pre-bid meeting after the Bidder shares the transaction ID/Demand Draft no. of tender purchase over e-mail [460000@orientalinsurance.co.in](mailto:460000@orientalinsurance.co.in). In case of Bidder claiming exemption, a valid certificate should be submitted one day before the scheduled date of pre-bid meeting over e-mail ID [460000@orientalinsurance.co.in](mailto:460000@orientalinsurance.co.in)
- Response to Pre-Bid clarifications will be published after the Pre-Bid Meeting.
- All queries/ requests for clarification from Bidders must reach us by e-mail ([460000@orientalinsurance.co.in](mailto:460000@orientalinsurance.co.in)) as per the schedule mentioned in Section 3.1 of the RFP.
- Format for the queries / clarification is provided in "Appendix 3 - Query Format". No clarification or queries will be responded in any other format. OICL will respond to any request for clarification of the tender document in the pre-bid meeting to be held as per the schedule mentioned in Section 3.1 of the RFP.
- Any modification to the Bidding Documents, which may become necessary as a result of the pre-bid meeting, shall be made by the Company exclusively through the issuance of an Addendum and not through the minutes of the pre-bid meeting.

## **4. Availability of tender document**

- Non-transferable RFP document containing conditions of pre-qualification, detailed requirement specifications and also the terms and conditions can be obtained from the below address:

**The Oriental Insurance Company Limited,  
Regional Office Visakhapatnam  
Sri Nitya Complex, 2nd Floor,  
Rama Talkies Road  
Visakhapatnam-530013,  
Andhra Pradesh.**

- The RFP document will be available for sale at the above address on all working days as per the schedule mentioned in Section. 4.1 on payment of non-refundable Tender Fee of Rs.1,000/- Plus GST by crossed Demand Draft/ Banker's Pay Order in favour of "The Oriental Insurance

Company Limited” payable at Visakhapatnam. (Exempt for MSE (Micro and Small Enterprises) as defined in MSE Procurement Policy issued by department of MSME/NSIC, as per Government of India Guidelines, subject to submission of the relevant certificate. Certificate shall be valid on the date of Bid Submission)

- 3) The Tender Document can also be purchased by online bank NEFT transaction with following bank details:

Name of Bank A/c (i.e. beneficiary)	The Oriental Insurance Company Limited
Name of Bank & Address of the Bank	Regional Office Visakhapatnam, Sri Nitya Complex, 2nd Floor, Rama Talkies Road, Visakhapatnam-530013, Andhra Pradesh.
Bank Branch Name	Ram Nagar
Account type	Current
Account No	554010200004954
IFSC Code	UTIB0000554
Nine digit MICR Code No	-

- 4) Copy of Tender document will be available on our web portal [www.orientalinsurance.org.in](http://www.orientalinsurance.org.in) under the link 'Tenders'.
- 5) Bidders have to purchase Tender document in order to submit bids. Please note that the Company shall not accept any liability for non-receipt/non-delivery of bid document(s) in time.
- 6) Exemption for MSE (Micro and Small Enterprises) as defined in MSE Procurement Policy issued by department of MSME/NSIC, as per Government of India Guidelines, subject to submission of the relevant certificate. Certificate shall be valid on the date of Bid Submission.

## 5. Eligibility Criteria

Bidders should meet the following Eligibility Criteria in order to bid for the RFP:

S. N.	Eligibility Criteria	Documents Required
1	Bidder should be a registered company in India under Companies Act 1956. Bidder should be in operation in India for minimum of Five years.	Certificate of incorporation
2	Bidder's annual turnover should be more than Rupees 5 Crore in the last three financial year's viz. FY 2020-21, 2021-22 & 2022-23.	Audited Financial statements for the financial years (2020-2021, 2021-2022 and 2022-2023) or CA certificate
3.	Bidder should have positive Net worth (measured as paid-up capital plus free reserves) in each of the last three financial years viz. FY 2020-21, 2021-22 & 2022-23	Audited Financial statements for the financial years (2020-2021, 2021-2022 and 2022-2023) or CA certificate
4	(1)Bidder should have local presence in Andhra Pradesh & be able to provide support to all our offices.  (2)The Bidder should have their own service centre setup within Andhra Pradesh and they should have complete tools for support/repair of computers and peripherals.	1).Undertaking from bidder specifying their offices and staff strength in Andhra Pradesh.  2). Undertaking specifying the list of support location/service centres mapped with Andhra Pradesh and other locations as a part of the bid document and Undertaking duly signed and stamped by the Authorized signatory stating that bidder will be able to provide the support as required in the RFP for the entire contract period at all the locations specified in the RFP.
5	Bidder must have successfully completed/executed at least three contracts for AMC of IT Assets during last three financial years (2020-21, 2021-22 & 2022-23) with BFSI/PSU/Govt. Customers.	Copy of original PO / Contract along with satisfactory completion certificate/sign off from the client.  OICL may at its discretion ask the bidder to provide the name, designation, contact details and address of a contact person for each reference.

6	Bidder should have certifications of ISO 9001:2015 (Quality Management System), ISO/IEC 20000-1:2018 (IT Service Management) & ISO 27001:2013 (Information Security Management System) or equivalent/higher valid certification or equivalent/higher valid certification	Copy of Certification need to be submitted
7	Bidder must provide services directly from their firm/company, not from any dealer/subcontractor. Bidder has to give undertaking that for contract period, support will be provided directly by the bidder and no subcontracting will be allowed during the AMC Agreement.	Certificate regarding the same on company's letterhead should be attached
8	The bidder have to submit undertaking for compliance of minimum wages Act for deployed staff and also undertake that the Bidder shall not be debarred / black listed by any Government or PSU enterprise in India as on date of the submission of bid.	Undertaking for compliance of minimum wages Act need to submitted  Self-Declaration on Bidder's Letterhead signed by authorized signatory.
9	The bidder should be registered with EPFO and ESIC as per relevant laws.	Copies of certificate, if any, as well as Registration no. along with the latest three months challan has to be submitted.
10	As per the Government guidelines on Procurement bidder needs to submit the Appendix-9 Land Border with India	Bidder needs to submit Appendix 9 Land Border with India on letter head duly signed by Authorized signatory
11	Bidder should have PAN, GSTIN Registration Certificate	Relevant Documentary proof to be attached.
12	The bidder should be capable of providing multivendor OEM/Company support i.e. capable of providing service & support of APC/Delta/Nexus etc., make UPS or any other make	Relevant proof to be submitted.  Certificate regarding the same on company's letterhead should be attached

**Note:**

- (i) Micro and Small Enterprises are relaxed against point 2 and 5 in section 5 Bidder Eligibility Criteria as per Ministry of MSME Policy Circular no. 1(2)(1)/2016-MA dated 10<sup>th</sup> March 2016.
- (ii) Bidder need to ensure compliance to all the eligibility criteria points.

## 6. Scope of Work

The Scope of Work includes:

1. Onsite comprehensive Maintenance Support for all IT Equipment as per list given in Annexure-6 at offices under RO.
2. Onsite Facility Management Services for assets under AMC as per list given in Annexure-6, assets under OEM/Supplier warranty and onsite support to employees of RO (Visakhapatnam) and other offices while performing their duties from home in Andhra Pradesh. Onsite support to OICL employees working from home in Andhra Pradesh may be done on best effort basis. The Facility Management services shall consist of following:
  - i. Support for installation/reinstallation/uninstallation of Operating System, Device drivers, configuration of computer peripherals, Adobe Reader, Open Office, MSOffice (Licensed Version), Hindi Typing Software, INLIAS configuration, and any other software required in office PCs for OICL functioning.
  - ii. Client /Agents Management and patch update Management in OICL's PCs in coordination with Head Office and our operating office teams for:-
    - a. Centralised Anti-virus software (Checkpoint etc)
    - b. Enterprise Management Solution (Motadata etc)
    - c. Centralized Helpdesk (Motadata) at HO.
    - d. Biometric Solution (Secugen)
    - e. Data Loss Prevention (DLP) Solution
    - f. Network Access Control (NAC)

- g. Mail Microsoft Exchange and/or Zimbra
  - h. Enterprise Content Management (EMC - Documentum)
  - i. Any other application required for OICL functioning.
- iii. Domain Joining of PCs including proxy server settings in PCs in coordination with HO team.
  - iv. Configuration/reconfiguration of Network Switches.
  - v. Coordinate with OEM/ Supplier for support for Items under warranty.
3. Service Desk Management at RO. Service calls will be recorded and monitored through centralized Helpdesk portal (Motadata etc) installed at OICL RO.
  4. The Bidder shall deploy 2 Resident Engineers at Regional Office subject to acceptance by OICL. OICL may at its discretion ask the bidder to deploy additional resources, OICL will make the payment of the additional resource on the Pro-rata basis as per the Base Unit Price provided in the commercial (Table -2).
  5. The Service Engineer/Resident Engineer should have minimum two years of relevant experience in managing PC Hardware, LAN Services and Network Switches.
  6. Remote Call Maintenance for IT Assets mentioned in Annexure-6 installed at RO and to users of other offices while working from home.
  7. Quarterly Preventive Maintenance Activity in all the Offices of RO. PM activities should be planned before each quarter start and details shall be shared with the OICL team.
  8. Maintenance of Local Area Network (LAN), which includes reconfiguration of network switches, maintenance & replacement of I/O ports and existing LAN Cabling.
  9. Office wise earthing parameters Voltage (P-N, P-E and N-E) should be measured with the help of meter during Preventive Maintenance activity of UPS. In case earthing parameters are beyond permissible limits, the same should be discussed with RO for issue resolution. The standard earthing parameters are:
    - Phase to Neutral (PN): 220V-240V
    - Phase to Earth (PE): 220V-240V
    - Neutral to Earth (NE): 0.5V -3 V

## 7. Terms and Conditions

### 7.1 Definitions

- a. **OICL/ PURCHASER:** Shall mean The Oriental Insurance Company Limited.
- b. **'IT Support Services'** shall mean onsite comprehensive maintenance support to all 'IT Infrastructure', onsite 'Facility Management' support and loading/reloading, configuration/reconfiguration 'Softwares' Services as per detailed scope of work defined.
- c. **'IT Infrastructure'** shall mean Workstations, LaserJet (stand alone and Network) Printers, All-in-One Printers, Scanners, Windows Servers, LAN Switches, Online UPSs including External Chargers & Isolation Transformers, LAN Cabling, etc.
- d. **'Facility Management'** shall mean soft call support (excluding part replacement) for the IT assets which are under OEM/Supplier's warranty, support for dealer counters where IT Asset not owned by OICL, onsite support to employees of RO and Other offices while performing their duties from home in Andhra Pradesh.
- e. **'Software'** shall mean Default OS, Device drivers, Adobe Reader, Open Office, MSOffice (Licensed Version), Hindi Typing Software, Clients / Agents for Anti-virus, Enterprise Management Solution, Patch management, Email software, INLIAS configuration, and any other software required for OICL functioning.
- f. **'Regional Office'** or **'RO'** and other offices location details:-

S. No.	Location Name	Address
1	RO VIZAG	The Oriental Insurance Company Ltd, Regional Office, #48-14-111, 2nd Floor, Sri Nitya Complex, Opp. Karnataka Bank, Ramatalkies Road, Visakhapatnam- 530013.
2	SVC VIZAG	The Oriental Insurance Company Ltd SVC VIZAG, D.No 28-1-2, 2nd Floor, Balaji Bldg, Daba Gardens Visakhapatnam-530020
3	SVC VIJAYAWADA	The Oriental Insurance Company Ltd, SVC VIJAYAWADA, SBH COMPLEX, Beside EENADU, PATAMATA, VIJAYAWADA - 520010.
4	TP HUB VIJAYAWADA	The Oriental Insurance Company Ltd TP HUB VIJAYAWADA, D.No 54-15-4, 1st Floor, Guttikonda Zoom Complex, Near Vinayak Theatre, Ring Road, Vijayawada-520008
5	TP HUB VIZAG	The Oriental Insurance Company Ltd TP HUB VIZAG, D.No 28-1-2, 2nd Floor, Balaji Bldg, Daba Gardens Visakhapatnam-530020
6	DO I VIZAG	The Oriental Insurance Company Ltd DO I VIZAG, D.No 28-1-2, 1st Floor, Balaji Bldg, Daba Gardens Visakhapatnam-530020
7	DO II VIZAG	The Oriental Insurance Company Ltd DO 2 VIZAG, Pavan Towers, 4th Floor, 1st Lane Dwarakanagar, Visakhapatnam-530016
8	BC VZM	The Oriental Insurance Company Ltd BC VIZIANAGARAM 1st Floor , Block C, Suribabu Nursery Complex, Lower Tank Bund Road Vizianagaram-535003
9	BC NAD	The Oriental Insurance Company Ltd BC NAD D.No 5-15, Beside Mourya Theatre Gopalapatnam Main Road, Visakhapatnam 530029
10	DO III VIZAG	The Oriental Insurance Company Ltd DO 3 VIZAG, D.No 7-6-17/2, Kranti Arcade NH-5 Road, Chettivanipalem,Gajuwaka Visakhapatnam-530026
11	BO SRIKAKULAM	The Oriental Insurance Company Ltd Opp Saraswathi Mahal Theatre, D.No: 7-3-27/7,2nd Floor, Above Indian Overseas Bank,Ram-Laxman Junction Road, Srikakulam. Pincode: 532001
12	BC PENDURTHI	The Oriental Insurance Company Ltd, BC Pendurthy, D.No.20-14/1, Opp.Varun Motors, Anakapalle Road, Near Chinna Millu, Pendurthy,

13	DO I VIJAYAWADA	The Oriental Insurance Company Ltd DO 1 VIJAYAWADA, D.No 54-15-4, 1st Floor, Guttikonda Zoom Complex Near Vinayak Theatre, Ring Road, Vijayawada-520008
14	CBO I VIJAYAWADA	The Oriental Insurance Company Ltd CBO 1 VIJAYAWADA, D.No 29-36-34, Museum Road Governor pet, Vijayawada-520002
15	DO I GUNTUR	The Oriental Insurance Company Ltd DO 1 GUNTUR, D.No 6-21-21, Gogula House, 2nd Floor 9/2, Arundalpet, Guntur-522001
16	CBO II GUNTUR	The Oriental Insurance Company Ltd, Branch Office-2, D.No: 5-37-135, 1st Floor, Anasuya Homes, 17&18 Cross Roads,4th Lane Brodipet, Guntur-522002.
17	BC SATENAPALLI	The Oriental Insurance Company Ltd BO SATTENAPALLI, 9-1-76/1, Main Road Area, Sattenapalli-522403
18	DO KAKINADA	The Oriental Insurance Co. Ltd, Do Kakinada,# 12-2-32, 1st Floor, (SouthEastCorner)DantuvariStreet, Suryaraopet, Kakinada-533001
19	CBO I KAKINADA	The Oriental Insurance Company Ltd CBO 1 KAKINADA,Sri KRISHNA Complex PB NO.65, Jawahar Street, Opp. Municipal Girl s High School. Sallpeta, KAKAINADA-01
20	BO ANAPARTHY	The Oriental Insurance Company Ltd BO ANAPARTHY, D.No 1-234, Canal Road, Anaparthi-533342
21	BC PITHAPURAM	The Oriental Insurance Company Ltd BC PITHAPURAM, D.No 8-2-48A, Stuartpeta, Uppada Road Pithapuram 533450
22	BC RAMANAY'PETA	The Oriental Insurance Company Ltd BC RAMANAYYAPETA D.No 70-4-18, Ramanayyapeta,Kakinada 533005
23	DO TANUKU	The Oriental Insurance Company Ltd DO TANUKU, Opp Sub Court, Rastrapathi Road Tanuku, West Godavari-534211
24	BO PALAKOLLU	The Oriental Insurance Company Ltd BO PALAKOLLU, D.No 17-1-55A, Mattam Street, Near Head Post Office, Palakollu, West Godavari-534260
25	BC TADDEPALLI GUDEM	The Oriental Insurance Company Ltd BC TADEPALLIGUDEM,D.No 2-12-19, KAM Nursing Home Complex Railway Station Road, Besude BPCL,Tadepalligudem 534 101

26	BC RAZOLE	The Oriental Insurance Company Ltd BC RAZOLE, Balaji Complex, Behind Med Plus, Near Shivalayam, Razole-533242
27	DO RAJAHMUNDRY	The Oriental Insurance Company Ltd DO RAJAHMUNDRY, D.No 6-2-13,2ND FLOOR UP STAIRS OF SBI ,NYAPATHI VARI STREET, T NAGAR, RAJAHMUNDRY-533101
28	BO RAVULAPALEM	The Oriental Insurance Company Ltd BO RAVULAPALEM, D.NO;8-1129,1stFloor ,MBCComplex, BESIDE POLICE STATION ,OPP RTC COMPLEX UPSAIRS OF HDFC BANK, RAVULAPALEM-533238,EG. DIST .AP
29	BC MORAMPUDI JU	The Oriental Insurance Company Ltd BC MORAMPUDI JN, D.No 85-6-23/1, 1st Floor, Subba Raju Complex Near NH5, Morampudi Jn, Rajamundry-533103
30	DO ONGOLE	The Oriental Insurance Company Ltd DO ONGOLE, D.No 58-8-16(3), Ground Floor B.M Apartments, Ramakurivari Street, Santhapet, Ongole-523001
31	BO NELLORE	The Oriental Insurance Company Ltd BO NELLORE, D.No 25-2-10, Plot No 66, SBI Colony Opp Electricity Office, A.K.Nagar, Nellore-524004
32	DO GUDIVADA	The Oriental Insurance Co. Ltd. DIVISIONAL OFFICE, 9-315, Radha Complex, Gopalaraopet, Gowrisankarapuram, GUDIVADA-521301.
33	BO ELURU	The Oriental Insurance Company Ltd BO ELURU, D.No 23A-8-7, Saravanas, 1st Floor Upstairs of SBI, Besides MLV Hospital Bendapudivari Street, RRPeta, Eluru 534002
34	BC JANGAREDDI GUDEM	The Oriental Insurance Company Ltd BC JANGAREDDYGUDEM, D.No 10-371, 1st Floor, Surya Complex Eluru Road, Jangareddy Gudem, WG Dist 534447
35	BC MACHILIPATNAM	The Oriental Insurance Company Ltd BC MACHILIPATNAM, Shop No 15, Police Shopping Complex Lakshmi Talkies Centre, Main Road, Machilipatnam 521001
36	DO II GUNTUR	The Oriental Insurance Company Ltd, DO 2 Guntur, D.NO 4-16-248, 2ndFloor, SLN Plaza, Upstairs Of LIC India, Amaravathi Road, GUNTUR -522002.



37	BC TENALI	The Oriental Insurance Company Ltd BO TENALI, D.No 16-2-81, 1st Floor, Shirdi Sabari Complex Bose Road, Tenali 522201
38	DO II VIJAYAWADA	The Oriental Insurance Company Ltd DO 2 VIJAYAWADA, D.No 40-16-8/1 1st Floor,PB NO 782 Siddartha Womens College Road, Labbipet, Vijayawada-520010
39	BC PORANKI	The Oriental Insurance Company Ltd BC PORANKI, D.No 14-135, Venkatram Plaza, Ground Floor Prabhu Nagar, Bandar Road, Poranki-521137
40	BC BHAVANIPURAM	The Oriental Insurance Company Ltd, BC Bhavanipuram 76-1-1, 1ST FLOOR URMILANAGAR CHURCH CENTER, BHAVANIPURAM
41	BC MANGALAGIRI	The Oriental Insurance Company Ltd BC MANGALAGIRI,D.No 1-437, SNR Complex, 2nd Floor Trunk Road, Kothapeta, Mangalagiri 52250

The above list is not exhaustive and is subject to change.

## 7.2 Amendment to Bid Document

At any time prior to the deadline for submission of Bids, OICL may for any reason either on its own initiative or in response to a clarification requested by a prospective Bidder, modify the Bid Document, by amendment.

All prospective Bidders that have received the Bid Document will be notified of the amendment. The same will be binding on them. In order to allow prospective Bidders reasonable time in which to take the amendment into account in preparing their Bids, OICL may, at its discretion, extend the deadline for a reasonable period to be decided by OICL for the submission of Bids. Details will be communicated and published on our portal [www.orientalinsurance.org.in](http://www.orientalinsurance.org.in).

- a. OICL also reserves the right to change any terms and conditions of the RFP and its subsequent addendums, as it deems necessary at its sole discretion. OICL will inform the Bidder about changes, if any, before the deadline of bids submission.
- b. OICL may revise any part of the RFP, by providing an addendum to the Bidder at stage till commercial bids are opened. OICL reserves the right to issue revisions to this RFP at any time before the deadline for bid submissions.
- c. OICL reserves the right to extend the dates for submission of responses to this document.
- d. Preliminary Scrutiny – OICL will scrutinize the offer to determine whether it is complete, whether any errors have been made in the offer, whether required technical documentation has been furnished, whether the documents have been properly signed, and whether items are quoted as per the schedule. OICL may, at its discretion, waive any minor non-conformity or any minor deficiency in an offer. This shall be binding on the Bidder and OICL reserves the right for such waivers and OICLs decision in the matter will be final.
- e. Clarification of Offer – To assist in the scrutiny, evaluation and comparison of offer, OICL may, at its discretion, ask the Bidder for clarification of their offer. OICL has the right to disqualify the Bidder whose clarification is found not suitable to the proposed project.
- f. OICL reserves the right to make any changes in the terms and conditions of purchase. OICL will not be obliged to meet and have discussions with any Bidder, and / or to listen to any representations.
- g. Erasures or Alterations – The offer containing erasures or alterations will not be considered. There should be no hand-written material, corrections or alterations in the offer. Technical details must be completely filled up. Correct technical information of the product being offered must be filled in. Filling up of the information using terms such as “OK”, “accepted”, “noted”, “as given in brochure / manual” is not acceptable. OICL may treat the offers not adhering to these guidelines as unacceptable.

- h. Right to Alter Quantities – OICL reserves the right to alter the requirements specified in the tender. OICL also reserves the right to delete or increase one or more items from the list of items specified in the tender. OICL will inform the Bidder about changes, if any. In the event of any alteration in the quantities the price quoted by the Bidder against the item would be considered for such alteration. The Bidder agrees that the prices quoted for each line item & component is valid for period of contract and can be used by OICL for alteration in quantities. Bidder agrees that there is no limit on the quantities that can be altered under this contract. During the contract period the Bidder agrees to pass on the benefit of reduction in pricing for any additional items to be procured by OICL in the event the market prices / rate offered by the Bidder are lower than what has been quoted by the Bidder as the part of commercial offer. Any price benefit in the products, licenses, software, services & equipment should be passed on to OICL within the contract period.

### **7.3 Conditional bids**

Conditional bids shall not be accepted on any ground and shall be rejected straightway. If any clarification is required, the same should be obtained before submission of bids.

### **7.4 Submission of Bids**

Bidders shall submit the Bids online. For details please refer RFP Section 9 – Instructions to Bidders.

### **7.5 Performance Security**

Within 15 days after the receipt of Notification of Award from OICL, the Bidder shall furnish performance security to OICL as per Appendix - 6, which shall be equal to 3 percent (3%) of the value of the contract - valid till date of expiry of contract period in the form of a bank guarantee from a nationalized/ scheduled bank as per the norms laid by the RBI.

Failure by Bidder to submit the Performance security will result in invocation of Bid security held by the Company (OICL).

### **7.6 Delay in Bidder's performance**

Performance of service shall be made by the Bidder in accordance with the time schedule specified by OICL in the contract. Any unexcused delay by the Bidder in the performance of his implementation/service/other obligations shall render the Bidder liable to any or all of the following sanctions: forfeiture of his performance security, imposition of liquidated damages, and/ or termination of the contract for default.

If at any time during performance of the contract, the Bidder should encounter conditions impeding timely performance of services, the Bidder shall promptly notify OICL in writing of the fact of delay, its likely duration and cause(s), before the scheduled delivery / installation / implementation date. OICL shall evaluate the situation after receipt of the Bidder's notice and may at their discretion extend the Bidder's time for delivery / installation / implementation, in which case the extension shall be ratified by the parties by amendment of the contract. If the Bidder's request to delay the performance of services is not found acceptable to OICL, the above mentioned clause would be invoked.

### **7.7 Payment terms**

All the Amounts will be paid quarterly in arrears in Indian Rupees Only (INR).

### **7.8 Mode of Payment**

OICL shall make all payments only through Electronic Payment mechanism (viz. ECS). Bidders should invariably provide the following particulars along with their offers:

- a) Account Number and Type of Bank account (Current / Savings/Cash Credit).
- b) IFSC / NEFT Code (11 digit code) / MICR code, as applicable, along with a cancelled cheque leaf.
- c) Permanent Account Number (PAN) under Income Tax Act.
- d) GST Number.

- e) E-mail address of the Bidder / authorized official (for receiving the updates on status of payments).

### **7.9 Currency of Payments**

Payment shall be made in Indian Rupees (INR) only.

### **7.10 Other RFP Requirements**

Quoting multiple options for any of the line item mentioned in the Bill of Material is not allowed.

### **7.11 Contract Period**

The term of the Contract shall be for a period of 3 years from the date of issuance of purchase order and further extension by another year on same rates, terms & conditions subject to currency fluctuations and/ or any unforeseen events / circumstances.

## **8. Terms of Reference ('ToR')**

### **8.1 Contract Commitment**

OICL intends that the contract, which is contemplated herein with the Bidder, shall be for a period of three years.

### **8.2 Completeness of Project**

The project will be deemed as incomplete if the desired objectives of the project Section 6 – Scope of Work of this document are not achieved.

### **8.3 Assignment**

OICL may assign the Services provided therein by the Bidder in whole or as part of a corporate reorganization, consolidation, merger, or sale of substantially all of its assets. OICL shall have the right to assign such portion of the services to any of the sub-contractors, at its sole option, upon the occurrence of the following: (i) Bidder refuses to perform; (ii) Bidder is unable to perform; (iii) termination of the contract with the Bidder for any reason whatsoever; (iv) Expiry of the contract. Such right shall be without prejudice to the rights and remedies, which OICL may have against the Bidder. The Bidder shall ensure that the said subcontractors shall agree to provide such services to OICL at no less favourable terms than that provided by the Bidder and shall include appropriate wordings to this effect in the agreement entered into by the Bidder with such sub-contractors. The assignment envisaged in this scenario is only in certain extreme events such as refusal or inability of the Bidder to perform or termination/expiry of the contract.

### **8.4 Canvassing/Contacting**

Any effort by a Bidder to influence the Company in its decisions on Bid evaluation, Bid comparison or award of contract may result in the rejection of the Bidder's Bid. No Bidder shall contact the Company on any matter relating to its Bid, from the time of opening of Commercial Bid to the time the Contract is awarded.

### **8.5 Indemnity**

The Bidder should indemnify OICL (including its employees, directors or representatives) from and against claims, losses, and liabilities arising from:

- a) Non-compliance of the Bidder with Laws / Governmental Requirements
- b) IP infringement
- c) Negligence and misconduct of the Bidder, its employees, and agents

Indemnity would be limited to court awarded damages and shall exclude indirect, consequential and incidental damages.

## **8.6 Inspection of Records**

All Bidder records with respect to any matters covered by this tender shall be made available to OICL or its designees at any time during normal business hours, as often as OICL deems necessary, to audit, examine, and make excerpts or transcripts of all relevant data. Said records are subject to examination. OICL's auditors would execute confidentiality agreement with the Bidder, provided that the auditors would be permitted to submit their findings to OICL, which would be used by OICL. The cost of the audit will be borne by OICL. The scope of such audit would be limited to Service Levels being covered under the contract, and financial information would be excluded from such inspection, which will be subject to the requirements of statutory and regulatory authorities.

## **8.7 Publicity**

Any publicity by the Bidder in which the name of OICL is to be used should be done only with the explicit written permission of OICL.

## **8.8 Solicitation of Employees**

Both the parties agree not to hire, solicit, or accept solicitation (either directly, indirectly, or through a third party) for their employees directly involved in this contract during the period of the contract and one year thereafter, except as the parties may agree on a case-by-case basis. The parties agree that for the period of the contract and one year thereafter, neither party will cause or permit any of its directors or employees who have knowledge of the agreement to directly or indirectly solicit for employment the key personnel working on the project contemplated in this proposal except with the written consent of the other party. The above restriction would not apply to either party for hiring such key personnel who (i) initiate discussions regarding such employment without any direct or indirect solicitation by the other party (ii) respond to any public advertisement placed by either party or its affiliates in a publication of general circulation or (iii) has been terminated by a party prior to the commencement of employment discussions with the other party.

## **8.9 Information Ownership**

All information processed, stored, or transmitted by Bidder equipment belongs to OICL. By having the responsibility to maintain the equipment, the Bidder does not acquire implicit access rights to the information or rights to redistribute the information. The Bidder understands that civil, criminal, or administrative penalties may apply for failure to protect information appropriately.

## **8.10 Sensitive Information**

Any information considered sensitive must be protected by the Bidder from unauthorized disclosure, modification or access.

Types of sensitive information that will be found on OICL systems the Bidder may support or have access to include, but are not limited to: Information subject to special statutory protection, legal actions, disciplinary actions, complaints, IT security, pending cases, civil and criminal investigations, etc.

## **8.11 Confidentiality**

Bidder understands and agrees that all materials and information marked and identified by OICL as 'Confidential' are valuable assets of OICL and are to be considered OICL's proprietary information and property. Bidder will treat all confidential materials and information provided by OICL with the highest degree of care necessary to insure that unauthorized disclosure does not occur. Bidder will not use or disclose any materials or information provided by OICL without OICL's prior written approval.

Bidder shall not be liable for disclosure or use of any materials or information provided by OICL or developed by Bidder, which is:

- a. possessed by Bidder prior to receipt from OICL, other than through prior disclosure by OICL, as documented by Bidder's written records;
- b. published or available to the general public otherwise than through a breach of Confidentiality; or
- c. obtained by Bidder from a third party with a valid right to make such disclosure, provided that said third party is not under a confidentiality obligation to OICL; or
- d. Developed independently by the Bidder.

In the event that Bidder is required by judicial or administrative process to disclose any information or materials required to be held confidential hereunder, Bidder shall promptly notify OICL and allow OICL a reasonable time to oppose such process before making disclosure.

Bidder understands and agrees that any use or dissemination of information in violation of this Confidentiality Clause will cause OICL irreparable harm, may leave OICL with no adequate remedy at law and OICL is entitled to seek to injunctive relief.

Nothing herein shall be construed as granting to either party any right or license under any copyrights, inventions, or patents now or hereafter owned or controlled by the other party.

The requirements of use and confidentiality set forth herein shall survive the expiration, termination or cancellation of this tender.

Nothing contained in this contract shall limit the Bidder from providing similar services to any third parties or reusing the skills, know-how, and experience gained by the employees in providing the services contemplated under this contract. The confidentiality obligations shall survive for a period of one year post the termination/expiration of the Agreement.

The Bidder shall adhere to the norms of Information Security guidelines laid down by OICL.

#### **8.12 Termination for Default**

OICL may, without prejudice to any other remedy for breach of contract, by 30 calendar days written notice of default sent to the Bidder, terminate the contract in whole or in part:

- a) If the Bidder fails to deliver any or all of the Solution and services within the time period(s) specified in the contract, or any extension thereof granted by OICL; or
- b) If the Bidder fails to perform any other obligation(s) under the contract

In the event of OICL terminating the contract in whole or in part, pursuant to above mentioned clause, OICL may procure, upon such terms and in such manner, as it deems appropriate, goods and services similar to those undelivered and the Bidder shall be liable to OICL for any excess costs incurred for procurement of such similar goods or services (capped at 5% differential value). However, the Bidder shall continue performance of the contract to the extent not terminated.

#### **8.13 Force Majeure**

The Bidder shall not be liable for forfeiture of his performance security, liquidated damages or termination for default, if and to the extent that, his delay in performance or other failure to perform his obligations under the contract is the result of an event of Force Majeure.

For purposes of this clause, "Force Majeure" means an event beyond the control of the Bidder and not involving the Bidder and not involving the Bidder's fault or negligence and not foreseeable. Such events may include, but are not restricted to, acts of OICL either in its sovereign or contractual capacity, wars or revolutions, fires, floods, epidemics, quarantine restrictions and freight embargoes.

If a Force Majeure situation arises, the Bidder shall promptly notify OICL in writing of such conditions and the cause(s) thereof. Unless otherwise directed by OICL, the Bidder shall seek all reasonable alternative means for performance not prevented by the Force Majeure event.

#### **8.14 Termination for Insolvency**

OICL may, at any time, terminate the contract by giving written notice to the Bidder, without any compensation to the Bidder, whatsoever if:

- i. The Bidder becomes bankrupt or otherwise insolvent, provided that such termination will not prejudice or affect any right of action or remedy which has accrued or will accrue thereafter to OICL.
- ii. The Supplier being a company is wound up voluntarily or by the order of a court or a receiver, or manager is appointed on behalf of the debenture/shareholders or circumstances occur entitling the court or debenture/shareholders to appoint a receiver or a manager, provided that such

termination will not prejudice or affect any right of action or remedy accrued or that might accrue thereafter to the OICL.

### **8.15 Termination for Convenience**

OICL may send by 30 calendar days written notice to the Bidder to terminate the contract, in whole or in part at any time of their convenience. The notice of termination shall specify the extent to which performance of work under the contract is terminated, and the date upon which such termination becomes effective. In the event of the Bidder wishing to terminate this agreement, the bidder may send by 90 calendar days written notice to OICL to terminate the contract, in whole or in part at any time of their convenience. The notice of termination shall specify the extent to which performance of work under the contract is terminated, and the date upon which such termination becomes effective.

The goods and services that are complete and ready for shipment within 30 calendar days after the receipt of notice of termination by the Bidder shall be purchased by OICL at the contracted terms and prices. For the remaining goods and services, OICL may elect:

- i. To have any portion completed and delivered at the contracted terms and prices; and/ or
- ii. To cancel the remainder and pay to the Bidder a mutually agreed amount for partially completed goods and services and for materials and parts previously procured by the Bidder.

### **8.16 Resolution of disputes**

OICL and the Bidder shall make every effort to resolve amicably, by direct informal negotiation between the respective project managers of OICL and the Bidder, any disagreement or dispute arising between them under or in connection with the contract. If OICL project manager and the Bidder project manager are unable to resolve the dispute they shall immediately escalate the dispute to the senior authorized personnel designated by the Bidder and OICL respectively. If after thirty days from the commencement of such negotiations between the senior authorized personnel designated by the Bidder and OICL, OICL and the Bidder have been unable to resolve amicably a contract dispute; either party may require that the dispute be referred for resolution through formal arbitration. All questions, claims, disputes or differences arising under and out of, or in connection with the contract or carrying out of the work whether during the progress of the work or after the completion and whether before or after the determination, abandonment or breach of the contract shall be referred to arbitration by a sole Arbitrator acceptable to both parties failing which the number of arbitrators shall be three, with each side to the dispute being entitled to appoint one arbitrator. The two arbitrators appointed by the parties shall appoint a third arbitrator who shall act as the presiding arbitrator. The Arbitration and Reconciliation Act, 1996 or any statutory modification thereof shall apply to the arbitration proceedings and the venue of the arbitration shall be Visakhapatnam. The arbitration proceedings shall be conducted in English language. Subject to the above, the courts of law at Visakhapatnam alone shall have the jurisdiction in respect of all matters connected with the Contract. The arbitration award shall be final, conclusive and binding upon the Parties and judgment may be entered thereon, upon the application of either Party to a court of competent jurisdiction. Each Party shall bear the cost of preparing and presenting its case, and the cost of arbitration, including fees and expenses of the arbitrators, shall be shared equally by the Parties unless the award otherwise provides.

### **8.17 Governing Language**

The contract shall be written in the language of the bid i.e. English. All correspondence and other documents pertaining to the contract, which are exchanged by the parties, shall be written in that same language. English Language version of the contract shall govern its implementation.

### **8.18 Applicable Law**

The contract shall be interpreted in accordance with the Indian Laws for the time being in force and will be subject to the exclusive jurisdiction of Courts at Visakhapatnam (with the exclusion of all other Courts).

The personnel employed by Bidder in OICL's premises shall be engaged by him as his own employee in all respects and responsibilities/obligations under Contract Labour (Regulation & Abolition) Act 1970, Factories Act 1948, Workmen's Compensation Act 1923, the Employees' Provident Fund and Miscellaneous Provisions Act 1952, The Minimum Wages Act 1948, Child Labour (Prohibition & Regulation) Act, 1986 and other applicable statutory enactments shall be that of the Bidder. The Bidder shall indemnify OICL against all claims whatsoever in respect of the said personnel under the aforesaid Acts or any other statutory provisions or the like in respect of any damage, penalty, compensation, interest, fines payable consequent to any accident or injury sustained by any worker of the Bidder during the period of contract.

### 8.19 Minimum Wages

The Bidder during the period of contract shall pay wages not less than the minimum wage prescribed by the Government of India from time to time to the personnel engaged by him in this contract.

The Bidder must ensure that the wages to the Workers are paid within the stipulated time as provided under relevant Rules & Regulations/Law/Statute in force. The Service Provider/ Contractor will not link the payment of wages to the workers with settlement of his bills by OICL.

The Bidder will deduct ESI contribution and Provident fund contribution of the employees from the minimum wages of the workers at the rate as applicable from time to time and deposit the same with the appropriate authorities along with Employer's contribution of ESI and PF as per the rate applicable from time to time wherever applicable.

The Bidder will be liable to get the Provident fund refunded from the Provident Fund Commissioner of the worker, if he is terminated, dies, or leaves the job.

### 8.20 Prices

The prices quoted (as mentioned in Appendix 01- Bill of Materials submitted by the Bidder) for the solution and services shall be firm throughout the period of contract and shall not be subject to any escalation.

### 8.21 Taxes & Duties

The Prices Quoted by the bidder shall be exclusive of all the applicable taxes. OICL shall pay the taxes on actuals.

### 8.22 Deduction

Payments shall be subject to deductions (such as TDS) of any amount, for which the Bidder is liable under the agreement against this tender.

### 8.23 No Claim Certificate

The Bidder shall not be entitled to make any claim whatsoever against OICL under or by virtue of or arising out of this contract, nor shall OICL entertain or consider any such claim, if made by the Bidder after he shall have signed a "No Claim" certificate in favour of OICL in such forms as shall be required by OICL after all payments due to the Supplier are made in full.

### 8.24 Rights reserved by OICL

- i. Company reserves the right to accept or reject any or all Bids without assigning any reasons.
- ii. Company reserves the right to verify the validity of information given by the Bidders. If at any future point of time, it is found that the Bidder had made a statement, which is factually incorrect, OICL will reserve the right to debar the Bidder from bidding prospectively for a period to be decided by OICL and take any other action as maybe deemed necessary.
- iii. OICL reserves the right to issue a fresh RFP for this project at any time during the validity of the contract period with the selected Bidder.

### 8.25 Limitation of Liability

Bidder's cumulative liability for its obligations under the contract shall not exceed the total contract value and the Bidder shall not be liable for incidental / consequential or indirect damages including loss of profit or saving.

### 8.26 Waiver

No failure or delay on the part of either party relating to the exercise of any right power privilege or remedy provided under this tender document or subsequent agreement with the other party shall operate as a waiver of such right power privilege or remedy or as a waiver of any preceding or succeeding breach by the other party nor shall any single or partial exercise of any right power privilege or remedy preclude any other or further exercise of such or any other right power privilege or remedy provided in this tender document all of which are several and cumulative and are not exclusive of each other or of any other rights or remedies otherwise available to either party at law or in equity.

## 8.27 Violation of terms

OICL clarifies that OICL shall be entitled to an injunction, restraining order, right for recovery, suit for specific performance or such other equitable relief as a court of competent jurisdiction may deem necessary or appropriate to restrain the Bidder from committing any violation or enforce the performance of the covenants, obligations and representations contained in this tender document. These injunctive remedies are cumulative and are in addition to any other rights and remedies OICL may have at law or in equity, including without limitation a right for recovery of any amounts and related costs and a right for damages.

# 9. Instruction to Bidders

## 9.1 Instructions for Online Bid Submission

- I. Bidders should comply with rules and regulations of GeM portal for submission of Bids online. **However, Bidder needs to submit the Bid security in the form of BG/DD, Annexure 5:- NDA and Power of Attorney on stamp Paper in offline mode to OICL Regional office, Vizag in a sealed envelope.** Scanned copy of the same shall be uploaded by Bidder in the online bid and hard copy of the same will have to be submitted directly to OICL within 5 working days of bid opening, failing which the bid may be treated as incomplete & may lead to rejection of the bid by OICL without making any reference to the bidder.
- II. The sealed envelope should be properly labeled with the company name, RFP number, date and duly signed and stamped. If Bidder did not submit the same, then Bidder will be disqualified.
- III. The Sealed envelope should reach OICL before or on the date and time of submission schedule as mentioned in the RFP.
- IV. Bidder needs to fill the bill of material properly and the total value in bill of material should match with the total value mentioned in the GEM Portal.
- V. OICL will not be liable of the any arithmetic error in the bill of material, and the GEM final number will be accepted as the Total cost of the Project.
- VI. If Bidder misses or forgets to quote rates of any line item, then it is assumed that Bidder will provide that service at zero cost to OICL during contact period.

## 9.2 Tender Bidding Methodology

The Bidders will be required to submit online documents on GeM.

- 1) Eligibility & Technical Bid
- 2) Commercial Bid

The Bidder is required to submit offline documents **Bid security in the form of BG/DD, Annexure 5:- NDA and Power of Attorney on stamp Paper in offline mode to OICL Regional office, Vizag in a sealed envelope.**

## 9.3 Bid Security

The bidder shall furnish, as part of his bid, a bid security in the form of bank guarantee / DD of Rupees Two Lakhs (INR 2,00,000/-) only favoring 'The Oriental Insurance Company Ltd' which should be valid for 180 days from the last date of submission of Bid.

BG should be drawn on Nationalized / Scheduled bank in favor of 'The Oriental Insurance Company Ltd'.

Non-submission of BG along with Eligibility-Bid document will result in disqualification of the Bidder.

- a. For the Bidders who do not qualify in this tender, Bid Security (Bank Guarantee) will be returned after the selection of successful panel of Bidders. The Oriental Insurance Company Ltd will not pay any Interest for the same.
- b. The successful bidder's bid security will be returned upon the bidder signing the contract and furnishing the performance security



- c. The Bid security of successful bidder will be returned after submission of performance security and signing of contract. The Oriental Insurance Company Ltd will not pay any Interest for the same.
- d. Bid Security submitted by Bidder may be forfeited if the Bidder:
- i. backs out of bidding process after submitting the bids;
  - ii. backs out after qualifying;
  - iii. does not accept the Purchase Order / Sign the Contract within the time prescribed by OICL after qualifying;
  - iv. Fails to furnish performance security

**Note:** (1) Micro and Small Enterprises (MSEs) as defined in MSE Procurement Policy issued by department of MSME/NSIC, as per Government of India Guidelines, subject to submission of the relevant certificate. Certificate shall be valid on the date of Bid Submission). (2) Sellers/Service Provider having annual turnover of INR 500 Crore or more, at least in one of the past three completed financial year(s) are exempted from furnishing Bid Security. Bidders claiming exemption of EMD are required to submit a signed Bid security declaration accepting if they withdraw or modify their Bids during the period of validity, or if they are awarded the contract and they fail to sign the contract, or to submit a performance security before the deadline defined in the request for bid document, they will be suspended for the period of 12 months from being eligible to submit bids. Non submission against the same at submission of bids, will disqualify the bidder.

## 10. Evaluation Criteria

The competitive bids shall be submitted in two stages:

- ▶ Stage 1 – Eligibility cum Technical Evaluation
- ▶ Stage 2– Commercial Evaluation

### 10.1 Eligibility cum Technical Evaluation

The Eligibility cum Technical bids of bidders will be opened and reviewed to determine whether the eligibility cum technical bids are substantially responsive. Bids that are not substantially responsive are liable to be disqualified at OICL'S discretion.

Eligibility criterion for the Bidders to qualify this stage is clearly mentioned in Section 5 - Eligibility Criteria of this document. The Bidder would also need to provide supporting documents for eligibility proof. All the credentials of the Bidder necessarily need to be relevant to the Indian market.

It is mandatory for the Bidder to comply with all the line items given in the technical specifications (Annexure 1). In case if the Bidder does not comply with any of the line items given in technical specifications (Annexure 1), it will not qualify to Stage 2 of evaluation process

The Bidders who meet ALL these criteria would only qualify for the second stage of evaluation.

The decision of OICL shall be final and binding on all the Bidders to this document. OICL may accept or reject an offer without assigning any reason whatsoever.

### 10.2 Commercial Evaluation

The commercial bids for the eligibility cum technically qualified Bidders will be opened and reviewed to determine whether the commercial bids are substantially responsive. Bids that are not substantially responsive are liable to be disqualified at OICL'S discretion.

OICL will award the contract to the successful Bidder whose bid has been determined to be substantially responsive and has been determined as the lowest commercial bid (L1), provided further that the Bidder is determined to be qualified to perform the contract satisfactorily.

## 11. Bid Documents

### 11.1 Eligibility Bid Documents

Eligibility document should contain following:-

1. Compliance to Eligibility Criteria on the Bidder's letter head along with required supporting documents as per Section 5 duly signed and stamped by the Authorized signatory.
2. Application Form for Eligibility Bid as per Annexure 3.
3. The power of attorney or authorization, or any other document consisting of adequate proof of the ability of the signatory to bind the Bidder.
4. Bid Security of INR 2,00,000/- in the form of BG/DD as per format attached in Appendix 4.
5. Undertaking that the Bidder has quoted for all items and the bid validity will be for 180 days from the date of submission of commercial bid.
6. Statement of No-Deviation as per Appendix-7.
7. Confirmation of Tender Fee Submission.
8. Non-Disclosure Agreement Signed and Stamped as per Annexure-5

**Note:**

1. Participation in this tender will mean that the Bidder has accepted all terms and conditions and clauses of this tender and subsequent modifications to this tender, if any.
2. The documentary evidence asked in respect of the eligibility criteria would be essential. Bids not accompanied by documentary evidence may be subject to rejection. Clarification/ Additional documents, if any, sought by OICL from the Bidder has to be submitted within the stipulated time. Otherwise, bid will be rejected and no further correspondence in the matter will be entertained by OICL.
3. Any alterations, erasures or discrepancies in figures etc. may render the bid invalid. The bid may be rejected in case of non-adherence to any of the instructions given above.

## **11.2 Technical Bid Documents**

Technical Bid should contain the following:

1. Executive Summary of Bidder's response: The Executive Summary should be limited to a maximum of five pages and should summarize the content of the response. It should initially provide an overview of Bidder's organization and position with regards to proposed solution and professional services. A brief description of the unique qualifications of the Bidder should be included. Information provided in the Executive Summary is to be presented in a clear and concise manner.
2. Covering Technical Letter (Appendix 2), giving reference of this tender and consent for acceptance of all the Terms and Conditions of this tender.
3. Implementation Methodology & Detailed Work Plan (Project Plan).
4. Compliance to Minimum Technical Specifications as per Annexure-1.
5. Masked Commercial Bid: The Bidder should also include a replica of the final commercial bid without prices in the technical bid. "The Bidder must note that the masked commercial bid should be actual copy of the commercial bid submitted with prices masked and not copy of the Pro-forma/format of the Appendix 1 – Bill of Materials in the RFP."
6. Escalation Matrix for call logging and escalation purpose.

As part of the technical evaluation process, OICL reserves the right to inspect the service centres/offices and satisfy itself about the quality and reliability of the service that can be rendered by the vendor. If found unsatisfactory, technical bids of such Bidders will not be short-listed and the price bids of such Bidders will not be opened.

OICL reserves the right not to allow / permit changes in the technical specifications and not to evaluate the offer in case of non-submission or partial submission of technical details.

OICL may at its discretion waive any minor non-conformity in any offer and the same shall be binding on all Bidders and OICL reserves the right for such waivers.

If OICL is not satisfied with the technical specifications in any tender and observes major deviations, the technical bids of such Bidders will not be short-listed and the price bids of such Bidders will not be opened. No further discussions shall be entertained with such Bidders in respect of the subject technical bid.

### 11.3 Commercial Bid Documents

Commercial Bid should be as per the format mentioned in Appendix 1 – Bill of Materials. The Commercial Bid should give all relevant price information and should not contradict the Technical Bid in any manner. There should be no hidden costs for items quoted.

The rates quoted should be in Indian Rupees only and same should be rounded off to the nearest rupee and filled in both words and figures.

## 12. Service Level Agreement:

The bidder is required to provide a draft SLA covering all the equipment and services supplied. The SLA must clearly mention how the commitments will be monitored and measured. The final SLA shall be drafted in consultation with OICL.

The SLA should ensure that the entire 'IT Infrastructure' is available for use during business hours (10:00 AM to 6:00 PM, Monday to Friday) and any Complaint Booking: onsite engineers or OICL officials can book Complaint.

In case office operate on Saturdays, Sundays or any other holiday, OICL office will inform in advance and the bidder shall arrange support accordingly.

Telephone / Web / Fax / E-mail etc will intimate breakdown / failure calls to the bidder. The bidder should compulsorily allot a complaint ID for every complaint booked by any office by any medium. The downtime / breakdown period will be reckoned from the date and time of logging of the complaint by OICL.

Complaint Resolution: in case of Physical expense by the engineer, Company's authorized personnel will validate all the reports of complaint resolution / closure. Complaints will be deemed resolved if the customer call report is signed by both the service engineer and company's authorised personnel specifying that the complaint is satisfactorily resolved and giving the date and time of complaint booking and resolution.

1. Conditions: The bidder has to ensure that all the complaints lodged by the company are attended to and rectified within the shortest possible time. Sufficient spares need to be maintained by the bidder at appropriate locations to address any equipment related problem within the stipulated resolution time frame desired by OICL.
2. 80% of the Machines shall be with latest versions/patches of Antivirus as released by OEM (Checkpoint) and bidder shall submit the report to OICL about the versions running in the PC at the end of every quarter. For every default, a penalty of 5% of the quarterly pay-out will be deducted.
3. **Resolution time:**  
**RO and offices in Vizag & Vijayawada: 24 Hrs (1 Working Day)**  
**Other Offices – 72 Hrs( 3 working days)**

If the breakdown call is not resolved within the resolution time of the bidder provides no standby equipment, penalty will be charged as per the rates below to the maximum of unit purchase price of that machine:-

S.No.	Items	Penalty per day (in Rs.)
1	Windows 10 PC - Dell - (Pentium dual core G4400/4GB RAM/500GB HDD) with 18.5" Monitor	500
2	Windows 10 PC- Acer – (AMD A6 7400/4 GB RAM/1 TB HDD) with 18.5" Monitor	500
3	Windows 10 PC (HP/Acer) - AMD Ryzen 3/8 GB RAM/1 TB HDD with 18.5" Monitor	500
4	Windows 10 Workstation – Fujitsu – (Intel Xeon E3, /16GB RAM/1 TB HDD) with 27" Monitor	500
5	Acer – (Intel Core i7, 16 GB RAM/1 TB HDD) with 24" Monitor	500
6	Windows 8 PC - Wipro (Intel Core i3-3240/4 GB RAM/500 GB HDD)	500

7	Windows PC--HCL	500
8	Dell Optiplex 7490 All in One	500
9	HP Officejet Pro 9020, HP LJP M255dw	100
10	LJP - HP 202dw, 403dn,501dn,202n, M1136, HP Deskjet 6075 All in One	100
11	LJP-HP M452dn, M154nw, M128fw, M181fw	100
12	LJP - HP M203d, M203dw	200
13	HP LJP M176n, HP 436dn, HP LJ MFP E 82550	200
14	All Other HP LJPs M1005, M251n, P1007, 1566, 1015. 1606 etc	100
15	All other Non HP LJPs	100
16	Scanner SJ 2000s1, SJ5590, SJ G2410, SJ3000, SJ 200, Epson, Canon etc	200
17	Epson Projector / Others	100
18	UPS 100 KVA- Schneider Electric	2000
19	UPS 10 KVA - APC	2000
20	External Charger for 10 KVA UPS	2000
21	Isolation Transformer for 10 KVA UPS	2000
22	UPS 5 KVA –All Models	2000
23	External Charger for 5 KVA UPS	2000
24	Isolation Transformer for 5 KVA UPS	2000
25	UPS 5 KVA Delta Make	2000
26	UPS 1 KVA	500
27	Network Switch – Cisco 2960	1000
28	Network Switch – D link DESI1016D	2000
29	Server Unix Infiniti Global Line 2700 SO 2 Intel® Dual-Core Xeon® Processor 5060 3.20 GHz/2 GB RAM	2000
30	Server - Microsoft Windows Server 2012 R2 Standard- Intel Xeon/ 2 * Intel Xeon E7-8857 v2 12 Core 3.0 GHz	2000
31	Server - Microsoft Windows Server 2012 R2 Standard-1 * Intel Xeon 6 Core minimum 1.6 GHz E5-2600v3	2000

Note: Failure/crashing of Operating System (OS) shall also be considered as machine breakdown.

Exclusions from downtime calculations:

- a) Scheduled downtime approved by OICL for preventive maintenance, testing, system upgrades etc.
- b) Failures due to source power unavailability.
- c) Downtime because of LAN cabling faults or WAN link failures
- d) Force Majeure conditions not foreseen but mutually agreed by both parties.

# Appendix

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### 13.1 Appendix 1: Bill of Material

Table.1 AMC and PM Activity				Year 1(2024-25)		Year 2(2025-26)		Year 2(2026-27)	
S. No	Item Description	Year of Purchase	Qty.	Unit Price	Total Price	Unit Price	Total Price	Unit Price	Total Price
			A	B	C= A x B	D	E=A x D	F	G=A x F
1	Windows 10 PC - Dell - (Intel Core i3, 4GB RAM/500GB HDD) with 18.5" Monitor	2017	48						
2	Windows 10 PC- Acer – (AMD A6 7400/4 GB RAM/1 TB HDD) with 18.5" Monitor	2017	288						
3	Windows 10 PC (HP/Acer) - AMD Ryzen 3/8 GB RAM/1 TB HDD with 18.5" Monitor	2019	0						
4	Windows 10 Workstation – Fujitsu – (Intel Xeon E3, /16GB RAM/1 TB HDD) with 27" Monitor	2015	0						
5	Acer – (Intel Core i7, 16 GB RAM/1 TB HDD) with 24" Monitor	2017	0						
6	Windows 8 PC-Wipro (Intel Core i3-3240/4 GB RAM/500GB HDD), HCL PC	2011	0						
7	Dell Optiplex 7490 All in One	2021	0						
8	LJP - HP 202dw, 403dn,501dn,202n	2019	106						
9	HP M 436dn	2017	1						
10	LJP- HP M203d, M203dw	2019	6						
11	LJP - LJ MFP E 82550	2022	1						
12	LJP - HP 104A, P1007, 1020, 1108, P1566, 1606dn	2012	49						
13	All other Non HP LJPs --Canon, Samsung	2019	4						
14	Scanner SJ2000s1, SJ 200	2017	106						
15	UPS 10 KVA – APC	2007	12						
16	External Charger for 10 KVA UPS	2007	0						
17	Isolation Transformer for 10 KVA UPS	2007	0						
18	UPS 5 KVA – APC	2007	15						
19	External Charger for 5 KVA UPS	2007	0						
20	Isolation Transformer for 5KVA UPS	2007	0						
21	UPS 5 KVA Numeric	2012	4						
22	UPS 1 KVA Eaton/Numeric/Others	2010	23						
23	Network Switch – Cisco 2960	2017	31						
24	Network Switch – D link 8 Port/ 24 Port /	2012	3						
25	Projector – Epson EB X05	2019	1						
<b>Total Price</b>									
<b>Total Price for 1<sup>st</sup> +2<sup>nd</sup> + 3<sup>rd</sup> Year (C+E+G)</b>									

Note: - Total cost for each line item quoted in Table 1 shall be sum of AMC and PM Activity out of which 20% of total quoted cost for each line item will be considered as cost of PM Activity for that line item.

**Table.2 Resident Engineer / Helpdesk Coordinator (Amount in Rs.) (Exclusive of GST)**

S.No	Item Description	Basic Unit Price	Quantity	Year 1		Year 2		Year 3	
				Unit Price	Total Price	Unit Price	Total Price	Unit Price	Total Price
				A	B	C= A x B	D	E=A x D	F
1	Charges for 1 <sup>st</sup> Resident Engineer/ Helpdesk Coordinator for Regional Office	22,000 (monthly in hand)	1						
2	Charges for 2 <sup>nd</sup> Resident Engineer/ Helpdesk Coordinator for Regional Office	18,000 (monthly in hand)	1						
<b>Total Price</b>									
<b>Total Price for 1<sup>st</sup> +2<sup>nd</sup> + 3<sup>rd</sup> Year (C+E+G)</b>									

<b>Total Price (Amount in Rs.) (Exclusive of GST)</b>	
Table1 (AMC and PM Activity)	
Table 2 (Resident Engineer and Helpdesk Coordinator)	
<b>Total Price (Table 1 + Table 2)</b>	

Total Cost in Words (exclusive of GST): \_\_\_\_\_

Percentage of GST (%): \_\_\_\_\_

Total Cost in figures (inclusive of GST): \_\_\_\_\_

Total Cost in Words (inclusive of GST): \_\_\_\_\_

Note:

- Bidder should strictly follow the format given in Table.
- OICL also reserves the right to delete or increase one or more items from the list of items specified in the tender. OICL will inform the Bidder about changes, if any. In the event of any alteration in the quantities the price quoted by the bidder against the item would be considered for such alteration. The bidder agrees that the prices quoted for each line item & component is valid for period of contract and can be used by OICL for alteration in quantities. Bidder agrees that there is no limit on the quantities that can be altered under this contract. During the contract period the bidder agrees to pass on the benefit of reduction in pricing for any additional items to be procured by OICL in the event the market prices / rate offered by the bidder are lower than what has been quoted by the bidder as the part of commercial offer. The Bidder is responsible for all the arithmetic computation and price flows. OICL is not responsible for any errors.

## 13.2 Appendix 2: Covering Technical Offer

To,

The Regional Manager,  
IT Department, The Oriental Insurance Co. Ltd,  
Regional Office Visakhapatnam  
Sri Nitya Complex, 2nd Floor,  
Rama Talkies Road, Visakhapatnam-530013,  
Andhra Pradesh.

Dear Sir,

1. Having examined the Scope Documents including all Annexures and Appendices, the receipt of which is hereby duly acknowledged, we, the undersigned offer to supply and deliver all the items mentioned in the 'Request for Proposal' and the other schedules of requirements and services for your company in conformity with the said Scope Documents in accordance with the schedule of Prices indicated in the Price Bid and made part of this Scope.
2. If our Bid is accepted, we undertake to abide by all terms and conditions of this Scope and also to comply with the delivery schedule as mentioned in the Scope Document.
3. We agree to abide by this Scope Offer for 180 days after the last date of submission of commercial bid and our Offer shall remain binding on us and may be accepted by OICL any time before expiry of the offer.
4. This Bid, together with your written acceptance thereof and your notification of award, shall constitute a binding Contract between us.
5. We undertake that in competing for and if the award is made to us, in executing the subject Contract, we will strictly observe the laws against fraud and corruption in force in India namely "Prevention of Corruption Act 1988".
6. We certify that we have provided all the information requested by OICL in the format requested for. We also understand that OICL has the exclusive right to reject this offer in case OICL is of the opinion that the required information is not provided or is provided in a different format.

Dated this.....by .....20

Authorised Signatory

(Name: Contact Person, Phone No., Fax, E-mail)

(This letter should be on the letterhead of the Bidder duly signed by an authorized signatory)

Signature and Seal of the Bidder



**13.3 Appendix 3: Query Format**

S.N.	Page No.	Point / Section #	Existing Clause	Query Sought
1				
2				
3				
4				
5				

### 13.4 Appendix 4: Bid Security Form

To  
The Regional Manager,  
IT Department, The Oriental Insurance Co. Ltd,  
Regional Office Visakhapatnam  
Sri Nitya Complex, 2nd Floor,  
Rama Talkies Road, Visakhapatnam-530013,  
Andhra Pradesh.  
Sir,

**Reg:** Guarantee Number \_\_\_\_\_ for \_\_\_\_\_ (Amount). Bid Security for Tender Ref No:  
**OICL/RO VIZAG/ITD/PC-AMC/2024/02**

Whereas \_\_\_\_\_ (hereinafter called 'the Bidder') has submitted its bid dated \_\_\_\_\_ for the \_\_\_\_\_. (hereinafter called "the Bid").

KNOW ALL MEN by these presents that WE \_\_\_\_\_ having our registered office at \_\_\_\_\_ (hereinafter called "the Bank") are bound unto The Oriental Insurance Company Limited (hereinafter called "the Purchaser") in the sum of Rupees \_\_\_\_\_ for which payment well and truly to be made to the said Purchaser, the Bank binds itself, its successors and assigns by these presents. Sealed with the Common Seal of the said Bank this \_\_\_\_\_ day of \_\_\_\_\_ 2024.

THE CONDITIONS of this obligation are:

If the Bidder withdraws his bid during the period of bid validity specified by the bidder in the bid; or

If the Bidder, having been notified of the acceptance of its bid by the Purchaser during the period of bid validity

Fails or refuses to execute the Contract Form, if required; or

Fails or refuses to furnish the Performance Security, in accordance with the instructions to Bidder.

We undertake to pay to the Purchaser up to the above amount upon receipt of its first written demand, without the Purchaser having to substantiate its demand, provided that in its demand the Purchaser will note that the amount claimed by it is due to it owing to the occurrence of one or both of the two conditions, specifying the occurred condition or conditions.

This guarantee will remain in force up to period of bid validity i.e. 180 Days from the last date of submission of the Bid, and any demand in respect thereof should reach the Bank not later than the above date.

Authorized Signatory of the Bank

**13.5 Appendix 5: Bid Security Declaration (for MSE Bidders/Exemption Bidders only)**

To  
The Regional Manager,  
IT Department, The Oriental Insurance Co. Ltd,  
Regional Office Visakhapatnam  
Sri Nitya Complex, 2nd Floor,  
Rama Talkies Road, Visakhapatnam-530013,  
Andhra Pradesh.

Sir,

**Reg: Tender Ref No: OICL/RO VIZAG/ITD/PC-AMC/2024/02 dated 10/04/2024**

I/We, the undersigned, declare that:

I/We understand that, according to your conditions, bids must be supported by a Bid Securing Declaration.

I/We accept that I/We may be disqualified from bidding for any contract with you for a period of one year from the date of notification if I am /We are in a breach of any obligation under the bid conditions, because I/We

- a. have withdrawn/modified/amended, impairs or derogates from the tender, my/our Bid during the period of bid validity specified in the form of Bid; or
- b. having been notified of the acceptance of our Bid by the purchaser during the period of bid validity (i) fail or refuse to execute the contract, if required, or (ii) fail or refuse to furnish the Performance Security, in accordance with the Instructions to Bidders.

I/We understand this Bid Securing Declaration shall cease to be valid if I am/we are not the successful Bidder, upon the earlier of (i) the receipt of your notification of the name of the successful Bidder; or (ii) thirty days after the expiration of the validity of my/our Bid.

Name: \_\_\_\_\_

Designation: \_\_\_\_\_

Date: \_\_\_\_\_

Signature: \_\_\_\_\_

Company Seal

**13.6 Appendix 6: Pro forma for Performance Security**

To: (Name of Purchaser)

WHEREAS..... (Name of Supplier) (Hereinafter called "the Supplier") has undertaken, in pursuance of Contract No..... dated..... 2024 to supply..... (Description of Products and Services) (Hereinafter called "the Contract").

AND WHEREAS it has been stipulated by you in the said Contract that the Supplier shall furnish you with a Bank Guarantee by a recognized Bank for the sum specified therein, as security for compliance with the Supplier's performance obligations in accordance with the Contract.

AND WHEREAS we have agreed to give the Supplier a Guarantee:

THEREFORE, WE hereby affirm that we are Guarantors and responsible to you, on behalf of the Supplier, up to a total of..... (Amount of the Guarantee in Words and Figures) and we undertake to pay you, upon your first written demand declaring the Supplier to be in default under the Contract and without cavil or argument, any sum or sums within the limit of ..... (Amount of Guarantee) as aforesaid, without your needing to prove or to show grounds or reasons for your demand or the sum specified therein.

This guarantee is valid until the .....day of.....

Signature and Seal of Guarantors (Supplier's Bank)

.....

Date.....

### 13.7 Appendix 7: Statement of No Deviation from Tender Terms and Conditions

To,  
The Regional Manager,  
IT Department, The Oriental Insurance Co. Ltd,  
Regional Office Visakhapatnam  
Sri Nitya Complex, 2nd Floor,  
Rama Talkies Road, Visakhapatnam-530013,  
Andhra Pradesh.

**Tender Ref. No. OICL/RO VIZAG/ITD/PC-AMC/2024/02**

Dear Sir,

There are no deviations (null deviations) from the terms and conditions of the tender. All the terms and conditions of the tender are acceptable to us.

Yours faithfully,

For and on behalf of M/s \_\_\_\_\_(Name of the manufacturer)

Signature \_\_\_\_\_

Name \_\_\_\_\_

Designation \_\_\_\_\_

Address \_\_\_\_\_

Date \_\_\_\_\_

**Company Seal**

**13.8 Appendix 8: Non-Blacklisting Declaration form**

To,  
The Regional Manager,  
IT Department, The Oriental Insurance Co. Ltd,  
Regional Office Visakhapatnam  
Sri Nitya Complex, 2nd Floor,  
Rama Talkies Road, Visakhapatnam-530013,  
Andhra Pradesh.

**Tender Ref. No. OICL/RO VIZAG/ITD/PC-AMC/2024/02**

Dear Sir /Madam,

With reference to your above referred tender regarding procurement of Procurement of IT Support Services(Annual Maintenance Contract & Facility Management Services), we hereby confirm that we are not debarred / black listed by any Government or PSU enterprise in India as on date of the submission of bid.

Authorized Signatory

Name:

(Stamp)

Date:

Place:

**13.9 Appendix 9: Land Border with India**

To  
The Regional Manager,  
IT Department, The Oriental Insurance Co. Ltd,  
Regional Office Visakhapatnam  
Sri Nitya Complex, 2nd Floor,  
Rama Talkies Road, Visakhapatnam-530013,  
Andhra Pradesh.

**Subject: Offer for RFP Ref. No. OICL/RO VIZAG/ITD/PC-AMC/2024/02 “RFP for Procurement of IT Support Services (Annual Maintenance Contract & Facility Management Services)”**

Dear Sir/ Madam,

I have read Office Memorandum F.No.6/ 18/ 2019-PPD dated 23.07.2020 issued by the Ministry of Finance, Department of Expenditure, Public Procurement Division inserting Rule 144 (xi) in GFRs 2017 which defines clauses regarding restrictions or procurement from a bidder of a country which shares a land border with India. I certify that \_\_\_\_\_ (Bidder/ OEM Name) is not from such a country or, if from such a country, has been registered with the competent authority, I certify that this bidder/ OEM fulfils all requirements in this regard and is eligible to be considered. [Where applicable, evidence of valid registration by the competent authority shall be attached.]”

Signature: \_\_\_\_\_

Name: \_\_\_\_\_

Designation: \_\_\_\_\_

Date: \_\_\_\_\_

(Company Seal)

## 14 Annexure

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## 14.1 Annexure 1: Technical Specifications

S. No.	Mandatory Technical Requirements	Bidder's Detailed Response
A	<p><b>Comprehensive Annual Maintenance Contract:</b></p> <ul style="list-style-type: none"> <li>i. The List of IT Assets to be included under AMC is given as per <b>Annexure-6</b>.</li> <li>ii. The current AMC support contract expires on 31<sup>st</sup> March 2024. The onsite AMC support will be for <b>3 years</b> i.e. from <b>01<sup>st</sup> April 2024 to 31<sup>st</sup> March 2027</b>. The normal support window would be applicable from 10:00 AM to 6:00 PM (Monday to Friday) as per Company's current working hours. In case, office working hours change, the support window will change accordingly.</li> <li>iii. In case office operate on Saturdays, Sundays or any other holiday, OICL office will inform in advance and the bidder shall arrange support accordingly.</li> <li>iv. Resolution Time: – 24 Hrs (1 working day)</li> <li>v. The Bidder shall provide support for APC make UPSs &amp; other UPS. Bidder is required to submit the certificate on their Company Letterhead and is required to provide the required support for the entire contract period.</li> <li>vi. Bidder is required to adhere to the Scope, terms and SLA of the RFP.</li> <li>vii. In case problem persists or the equipment needs to be removed to workshop for repairs, a standby should be provided within 24 hours of receiving complaint. The standby equipment provided should be of equivalent or higher specifications, so that normal job of OICL is not hampered. In this case, the repaired original equipment is to be installed back/permanent replacement provided within 25 days of removal.</li> <li>viii. The bidder shall provide 'IT Support Services' as per detailed scope of work defined. The list of IT equipment is as per Annexure-6.</li> <li>ix. The support will survive even after change of location of the IT Equipment.</li> <li>x. All the parts of the machines will be covered under AMC except printer cartridge, UPS Batteries and user induced externally visible broken components.</li> <li>xi. AMC would also cover maintenance of patches/bug fixes (available from the original software vendor) for Operating System, Antivirus, and other software's under use or OICL Procures during the contract period.</li> <li>xii. The Bidder shall ensure Proper Data Backup in consultation with user in case of OS reinstallation and restore the machine to the earlier state. The Bidder will have to carry external Pen drive/CD/DVD/HDD wherever OS installation is required.</li> <li>xiii. Any deletion of IT Asset will be done on the discretion of OICL during the contract. Billing for such excluded assets will stop from the date of intimation from OICL for exclusion.</li> <li>xiv. Any addition of IT Asset will be done on the discretion of OICL during the contract period. Billing for such included assets will be made on pro rata basis.</li> <li>xv. The Bidder is also required to arrange resource to coordinate with OICL's WAN Service Provider and PC-NOC helpdesk teams enabling their network access through office router to the office networking equipment as and when required to be done by onsite support REs/shared field resource at no extra cost to OICL.</li> </ul>	

	<p>xvi. The Bidder will keep 10% spares in stock for PC &amp; Its sub Component, Printers and Its sub component at our Regional Office to meet day-to-day requirement for speedy complaint resolution.</p>	
B	<p><b>Onsite Resources:</b></p> <p>i. The Bidder shall deploy 2 Resident Engineers / Helpdesk Coordinators at Regional Office subject to acceptance by OICL.</p> <p>ii. The Service Engineer/Resident Engineer should have minimum two years of relevant experience in Managing PC Hardware, LAN Services and Network Switches effectively.</p> <p>iii. In case of absence of Resident Engineer / Helpdesk Coordinator, the Bidder without any delay shall provide a backup Resource without fail.</p> <p>iv. OICL has its centralised helpdesk portal for which limited access will be provided to the Bidder for complaints lodging/monitoring/reporting and penalty calculation, etc.</p> <p>v. Bidder shall facilitate and coordinate with users for registering complaints through telephone call, email, web interface on centralised helpdesk portal.</p> <p>vi. Call tracking reports from the help-desk will be made available online to OICL by the bidder.</p> <p>vii. The Bidder, on its own expenses will arrange all PCs and Phone lines to be used by Helpdesk coordinators and Resident Engineers.</p> <p>viii. In case the total number of assets under warranty (i.e. UPS, Printer, Desktop etc.) increases, for every 20% increase in assets, OICL will ask the bidder to deploy additional engineer. Payment will be made for the additional resource on pro rata basis at the rates provided in the Bill of material –Table 2. If the asset increment is less than 20% than Facility Management services has to be performed by the deployed resources only, no additional payment will be provided by OICL. The Resource services are required till the warranty of the assets and once the warranty expires the assets will be included in the AMC and PM activity assets list and same shall be paid on pro rata basis as per the costing provided in the Bill of Material (Table 1)</p>	
C	<p><b>Checkpoint Antivirus Software Updates:</b></p> <p>i. The bidder shall implement /integrate/ maintain/manage/support (includes patches, updates and upgrade implementation) regularly with latest version as well as check and clean the system for Viruses.</p> <p>ii. Though the Checkpoint Anti Virus client Updation in PCs will be regularly done through centralised system but in case any PC is not able to take automatic update due to malfunctioning, auto update from Data Centre will be stopped to avoid choking of office band width and in such cases, the Bidder shall update Anti Virus client manually/Remote and verify in the details in the reports shared by OICL for Anti Virus</p> <p>iii. The daily/weekly reports giving information for non-updated Antivirus clients will be provided by the OICL. The Bidder will submit compliance analysis report to HO/RO.</p> <p>iv. The Bidder shall coordinate with Centralized Antivirus Helpdesk Team for maintenance and upkeeping of Group Update Provider (GUP) Server.</p>	
D	<p><b>Clients/Agents Management and patch update Management in coordination with Head Office teams:</b> The bidder shall implement /integrate/ maintain/manage/support (includes patches, updates and upgrade implementation) on all workstations across all OICL offices mentioned in Annexure-6 and keep it up to date throughout the contract period for following applications:-</p> <p>a) Centralised Anti-virus software (Checkpoint)</p> <p>b) Enterprise Management Solution (Motadata)</p>	

	<ul style="list-style-type: none"> <li>c) Centralized Helpdesk (Motadata) at RO having partitions for individual BOs/BCs</li> <li>d) Biometric Solution (Secugen)</li> <li>e) Data Loss Prevention (DLP) Solution</li> <li>f) Network Access Control (NAC)</li> <li>g) Mail Microsoft Exchange and/or Zimbra</li> <li>h) Enterprise Content Management (EMC - Documentum)</li> <li>i) Any other application required for OICL functioning.</li> </ul>	
E	<p><b>Preventive Maintenance Activity:</b></p> <ul style="list-style-type: none"> <li>i. The bidder shall perform quarterly preventive maintenance of all the equipment under AMC without fail.</li> <li>ii. The PM activity sheet will be provided by the OICL 15 days prior to the beginning of every quarter for each type of machine.</li> <li>iii. The Bidder shall provide office wise PM activity schedule one week prior to the beginning of every quarter.</li> <li>iv. The Bidder shall install necessary softwares, OS patches, Anti-Virus patches etc. as per the requirement of OICL during PM activity.</li> <li>v. The Bidder shall ensure that all machines are in domain.</li> <li>vi. The Bidder shall make any changes required in configuration and settings of OS or any other software during PM activity.</li> <li>vii. PM activity for Network Switch and UPS will be carried out either after working hours or on weekends after finalizing the date in consultation with OICL.</li> <li>viii. The Bidder shall check the earthing status for each office during PM activity and report the same in PM call sheet.</li> <li>ix. The PM activity report signed by user is to be submitted to OICL quarterly along with quarterly bill/invoice.</li> <li>x. The bidder shall arrange for regular cleaning and hygiene of the Racks.</li> </ul>	
F	<p><b>Quarterly Meeting:</b></p> <p>The Bidder will have Quarterly Review Meeting with concerned RO-IT team and submit Minutes of Meeting.</p>	
G	<p><b>Training:</b></p> <p>The Resident Engineer shall prepare, update and provide documentation to Field Engineers/Service Engineers deployed across OICL Offices as mentioned in the RFP for call resolution.</p>	

**14.2 Annexure 2: Authorization letter to attend tender opening**

To,  
The Regional Manager,  
IT Department, The Oriental Insurance Co. Ltd,  
Regional Office Visakhapatnam  
Sri Nitya Complex, 2nd Floor,  
Rama Talkies Road, Visakhapatnam-530013,  
Andhra Pradesh.

Dear Sir,

**Tender Ref. No. OICL/RO VIZAG/ITD/PC-AMC/2024/02**

Mr. /Ms..... has been authorized to be present at the time of opening of above tender due on ..... at ..... on my/our behalf.

Yours faithfully

Signature of Bidder

Note: Authorization should be on the letterhead of the concerned Bidder and should be signed by Authorized Signatory to bind the Bidder.

**14.3 Annexure 3: Application form for Eligibility Bid**

To,  
 The Regional Manager,  
 IT Department, The Oriental Insurance Co. Ltd,  
 Regional Office Visakhapatnam  
 Sri Nitya Complex, 2nd Floor,  
 Rama Talkies Road, Visakhapatnam-530013,  
 Andhra Pradesh.

**Application form for the Eligibility of the Bidder****Tender Ref. No. OICL/RO VIZAG/ITD/PC-AMC/2024/02****Company Details**

1	Registered Name, Date and Address of The Bidder.	
2	Location of Corporate Headquarters.	
3	Address for Communication	
4	Contact Person 1 (Name, Designation, Phone, Email ID)	
5	Contact Person 2 (Name, Designation, Phone, Email ID)	

**Turnover and Net worth**

Financial Year	Turnover (Rs. In Crores)	Net Worth
2020-21		
2021-22		
2022-23		

**Details of EMD (BG/Demand Draft)**

Description	Rs. 2,00,000/- BG/Demand Draft towards EMD

Signature: \_\_\_\_\_

Name: \_\_\_\_\_

Designation: \_\_\_\_\_

Date: \_\_\_\_\_

(Company Seal)

**14.4 Annexure 4: Contract Form**

THIS AGREEMENT made on this \_\_\_\_\_ day of \_\_\_\_\_ between The Oriental Insurance Company Limited (hereinafter “the Purchaser”) of one part and “<Name of Bidder>” (hereinafter “the Bidder”) of the other part:

WHEREAS the Purchaser is desirous that certain software and services should be provided by the Bidder viz., \_\_\_\_\_ and has accepted a bid by the Bidder for the supply of those software and services in the sum of \_\_\_\_\_ (Contract Price in Words and Figures) (hereinafter “the Contract Price”).

**NOW THIS AGREEMENT WITNESSETH AS FOLLOWS:**

In this Agreement, words and expressions shall have the same meaning as are respectively assigned to them in the Conditions of Contract referred to.

The following documents shall be deemed to form and be read and construed as part of this Agreement viz.

- The Tender Document Ref. No. OICL/RO VIZAG/ITD/PC-AMC/2024/02 and subsequent clarifications
- The Schedule of Requirements and the Requirement Specifications
- The Service Level Agreement
- The General Conditions of Contract
- The Purchaser’s Notification of Award
- EMD

In consideration of the payments to be made by the Purchaser to the Bidder as hereinafter mentioned, the Bidder hereby covenants with the purchaser to provide the hardware, associated software, and services and to remedy defects therein the conformity in all respects with the provisions of the contract.

The purchaser hereby covenants to pay the Bidder in consideration of the provision of the hardware, associated software, and services and the remedying of defects therein, the contract price or such other sum as may become payable under the provisions of the Contract at the times and in the manner prescribed by the Contract.

**Brief particulars of the goods and services, which shall be supplied/ provided by the Bidder, are as under:**

Item No.	Description of the Item	Quantity	Price per Unit*	Total Price	Payment Terms

\* Break-up would be as per commercial bid format

**Total Value:** \_\_\_\_\_

**Delivery Schedule:** \_\_\_\_\_

**Outsourcing Agreement**

The outsourcing contract, inter alia, shall have in place following clauses or conditions listed below:-

- 1. Contingency Planning:** The Bidder is responsible for contingency planning of the outsourcing service to provide business continuity for the outsourced arrangements that are material in nature.
- 2. Express Clause:** The contract shall neither prevent nor impede the company from meeting its respective regulatory obligations, nor the IRDAI from exercising its regulatory powers of conducting inspection, investigation, obtaining information from either the company or the Bidder.

3. **Handing over of the Data, Assets etc.:** In case of termination of the contract, the Bidder is responsible for handing over of the data, assets (hardware/software) or any other relevant information specific to the contract and ensure that there is no further use of the same by the Bidder.
4. **Inspection and Audit by the Company:** The Company shall conduct periodic inspection or audit on the Bidder either by internal auditors or by Chartered Accountant firms appointed by the Company to examine the compliance of the outsourcing agreement while carrying out the activities outsourced.
5. **Legal and Regulatory Obligations:** The Bidder shall ensure that the outsourcing contract/ arrangements do not:-
  - a) Diminish the Company’s ability to fulfil their obligations to Policyholders and the IRDAI.
  - b) Impede effective supervision by the IRDAI.
  - c) Result in Company’s internal control, business conduct or reputation being compromised or weakened.
6. **Applicability of the laws/regulations:** The Regulations apply irrespective of whether the outsourcing arrangements are entered into with an affiliated entity within the same group as the Company, or an outsourcing service Provider external to the group or the one who has been given sub-contract. The Outsourcing Agreement shall not diminish the obligations of the Company and its Board & Senior Management to comply with the relevant law/s and regulations. The Bidder engaged by the company is subject to the provisions of the Insurance Act 1938, IRDA Act 1999, rules & regulations and any other order issued thereunder.

In case, the Bidder operates from outside India, it shall ensure that the terms of the agreement are in compliance with respective local regulations governing the Bidder and laws of the country concerned and such laws and regulations do not impede the regulatory access and oversight by the Authority.

IN WITNESS where of the parties hereto have caused this Agreement to be executed in accordance with their respective laws the day and the year first above written.

**Signed, Sealed and Delivered for  
“The Oriental Insurance Co. Ltd.” by it’s  
constituted Attorney**

**Signed, Sealed and Delivered for  
M/s \_\_\_\_\_ by its constituted  
Attorney**

Signature \_\_\_\_\_  
Name \_\_\_\_\_  
Designation \_\_\_\_\_  
Address \_\_\_\_\_  
Company \_\_\_\_\_  
Date \_\_\_\_\_

Signature \_\_\_\_\_  
Name \_\_\_\_\_  
Designation \_\_\_\_\_  
Address \_\_\_\_\_  
Company \_\_\_\_\_  
Date \_\_\_\_\_

**Company Seal  
Witness I**

**Company Seal  
Witness II**

Signature \_\_\_\_\_  
Name \_\_\_\_\_  
Designation \_\_\_\_\_  
Address \_\_\_\_\_  
Company \_\_\_\_\_  
Date \_\_\_\_\_

Signature \_\_\_\_\_  
Name \_\_\_\_\_  
Designation \_\_\_\_\_  
Address \_\_\_\_\_  
Company \_\_\_\_\_  
Date \_\_\_\_\_

**14.5 Annexure 5: Non-Disclosure Agreement**

(On Rs.100 Non-Judicial stamp paper)

This Non-Disclosure Agreement made and entered into at..... This ... day of..... 2024

BY AND BETWEEN

..... Company Limited, a company incorporated under the

Companies Act, 1956 having its registered office at ..... (Hereinafter referred to as the Vendor which expression unless repugnant to the context or meaning thereof be deemed to include its permitted successors) of the ONE PART;

AND

The Oriental Insurance Company Ltd, Regional Office, Sri Nitya Complex, 2nd Floor, Rama Talkies Road Visakhapatnam-530013, Andhra Pradesh. (hereinafter referred to as "OICL" which expression shall unless it be repugnant to the subject, meaning or context thereof, be deemed to mean and include its successors and assigns) of the OTHER PART.

The Vendor and The Oriental Insurance Company Ltd are hereinafter collectively referred to as "the Parties" and individually as "the Party"

WHEREAS:

1. The Oriental Insurance Company Ltd is engaged in the business of providing financial services to its customers and intends to engage Vendor for providing

2. In the course of such assignment, it is anticipated that The Oriental Insurance Company Ltd or any of its officers, employees, officials, representatives or agents may disclose, or deliver, to the Vendor some Confidential Information (as hereinafter defined), to enable the Vendor to carry out the aforesaid assignment (hereinafter referred to as " the Purpose").

3. The Vendor is aware and confirms that all information, data and other documents made available in the RFP/Bid Documents/Agreement /Contract or in connection with the Services rendered by the Vendor are confidential information and are privileged and strictly confidential and or proprietary of The Oriental Insurance Company Ltd. The Vendor undertakes to safeguard and protect such confidential information as may be received from The Oriental Insurance Company Ltd

NOW, THEREFORE THIS AGREEMENT WITNESSED THAT in consideration of the above premises and the Oriental Insurance Company Ltd granting the Vendor and or his agents, representatives to have specific access to The Oriental Insurance Company Ltd property / information and other data it is hereby agreed by and between the parties hereto as follows:

1. Confidential Information:

(i) "Confidential Information" means and includes all information disclosed/furnished by The Oriental Insurance Company Ltd to the Vendor whether orally, in writing or in electronic, magnetic or other form



for the limited purpose of enabling the Vendor to carry out the proposed Implementation assignment, and shall mean and include data, documents and information or any copy, abstract, extract, sample, note or module thereof, explicitly designated as "Confidential"; Provided the oral information is set forth in writing and marked "Confidential" within seven (7) days of such oral disclosure.

(ii) The Vendor may use the Confidential Information solely for and in connection with the Purpose and shall not use the Confidential Information or any part thereof for any reason other than the Purpose stated above.

Confidential Information in oral form must be identified as confidential at the time of disclosure and confirmed as such in writing within seven (7) days of such disclosure. Confidential Information does not include information which:

(a) is or subsequently becomes legally and publicly available without breach of this Agreement by either party,

(b) was rightfully in the possession of the Vendor without any obligation of confidentiality prior to receiving it from The Oriental Insurance Company Ltd,

(c) was rightfully obtained by the Vendor from a source other than The Oriental Insurance Company Ltd without any obligation of confidentiality,

(d) was developed by for the Vendor independently and without reference to any Confidential Information and such independent development can be shown by documentary evidence, or is/was disclosed pursuant to an order of a court or governmental agency as so required by such order, provided that the Vendor shall, unless prohibited by law or regulation, promptly notify The Oriental Insurance Company Ltd of such order and afford The Oriental Insurance Company Ltd the opportunity to seek appropriate protective order relating to such disclosure.

(e) the recipient knew or had in its possession, prior to disclosure, without limitation on its confidentiality.

(f) is released from confidentiality with the prior written consent of the other party.

The recipient shall have the burden of proving hereinabove are applicable to the information in the possession of the recipient. Confidential Information shall at all times remain the sole and exclusive property of the disclosing party. Upon termination of this Agreement, Confidential Information shall be returned to the disclosing party or destroyed, if incapable of return. The destruction shall be witnessed and so recorded, in writing, by an authorized representative of each of the parties.

Nothing contained herein shall in any manner impair or affect rights of The Oriental Insurance Company Ltd in respect of the Confidential Information.

In the event that any of the Parties hereto becomes legally compelled to disclose any Confidential Information, such Party shall give sufficient notice to the other party to enable the other Party to prevent or minimize to the extent possible, such disclosure. Neither party shall disclose to a third party any Confidential Information or the contents of this Agreement without the prior written consent of the other party. The obligations of this Clause shall be satisfied by handling Confidential Information with the same degree of care, which the receiving party applies to its own similar confidential information but in no event less than reasonable care.

The obligations of this clause shall survive the expiration, cancellation or termination of this Agreement

2. Non-disclosure: The Vendor shall not commercially use or disclose any Confidential Information, or any materials derived there from to any other person or entity other than persons in the direct employment of the Vendor who have a need to have access to and knowledge of the Confidential Information solely for the Purpose authorized above. The Vendor shall take appropriate measures by instruction and written agreement prior to disclosure to such employees to assure against unauthorized use or disclosure. That a copy of the agreement shall also be given to OICL. The Vendor may disclose Confidential Information to others only if the Vendor has executed a Non-Disclosure Agreement with the other party to whom it is disclosed that contains terms and conditions that are no less restrictive than these presents and the Vendor agrees to notify The Oriental Insurance Company Ltd immediately if it learns of any use or disclosure of the Confidential Information in violation of terms of this Agreement.

Notwithstanding the marking and identification requirements above, the following categories of information shall be treated as Confidential Information under this Agreement irrespective of whether it is marked or identified as confidential:

- a) Information regarding The Oriental Insurance Company Ltd and any of its Affiliates, customers and their accounts ("Customer Information"). For purposes of this Agreement, Affiliate means a business entity now or hereafter controlled by, controlling or under common control. Control exists when an entity owns or controls more than 10% of the outstanding shares or securities representing the right to vote for the election of directors or other managing authority of another entity; or
- b) any aspect of The Oriental Insurance Company Ltd business that is protected by patent, copyright, trademark, trade secret or other similar intellectual property right; or
- c) business processes and procedures; or
- d) current and future business plans; or
- e) personnel information; or
- f) financial information.

3. Publications: The Vendor shall not make news releases, public announcements, give interviews, issue or publish advertisements or publicize in any other manner whatsoever in connection with this Agreement, the contents / provisions thereof, other information relating to this Agreement, the Purpose, the Confidential Information or other matter of this Agreement, without the prior written approval of The Oriental Insurance Company Ltd.

4. Term: This Agreement shall be effective from the date hereof and shall survive the expiration, cancellation or termination of this Agreement.

The Vendor hereby agrees and undertakes to The Oriental Insurance Company Ltd that immediately on termination of this Agreement it would forthwith cease using the Confidential Information and further promptly return or destroy, under information to The Oriental Insurance Company Ltd, all information received by it from The Oriental Insurance Company Ltd for the Purpose, whether marked Confidential or otherwise, and whether in written, graphic or other tangible form and all copies, abstracts, extracts, samples, notes or modules thereof. The Vendor further agree and undertake to The Oriental Insurance Company Ltd to certify in writing upon request of The Oriental Insurance Company Ltd that the obligations set forth in this Agreement have been complied with.

Any provisions of this Agreement which by their nature extend beyond its termination shall continue to be binding and applicable without limit in point in time except and until such information enters the public domain

5. Title and Proprietary Rights: Notwithstanding the disclosure of any Confidential Information by The Oriental Insurance Company Ltd to the Vendor, the title and all intellectual property and proprietary rights in the Confidential Information shall remain with The Oriental Insurance Company Ltd.

6. Remedies: The Vendor acknowledges the confidential nature of Confidential Information and that damage could result to The Oriental Insurance Company Ltd if the Vendor breaches any provision of this Agreement and agrees that, if it or any of its directors, officers or employees should engage or cause or permit any other person to engage in any act in violation of any provision hereof, The Oriental Insurance Company Ltd may suffer immediate irreparable loss for which monetary compensation may not be adequate. The Oriental Insurance Company Ltd shall be entitled, in addition to other remedies for damages & relief as may be available to it, to an injunction or similar relief prohibiting the Vendor, its directors, officers etc. from engaging in any such act which constitutes or results in breach of any of the covenants of this Agreement.

Any claim for relief to The Oriental Insurance Company Ltd shall include The Oriental Insurance Company Ltd costs and expenses of enforcement (including the attorney's fees).

7. Entire Agreement, Amendment and Assignment: This Agreement constitutes the entire agreement between the Parties relating to the matters discussed herein and supersedes any and all prior oral discussions and / or written correspondence or agreements between the Parties. This Agreement may be amended or modified only with the mutual written consent of the Parties. Neither this Agreement nor any right granted hereunder shall be assignable or otherwise transferable.

8. Governing Law: The provisions of this Agreement shall be governed by the laws of India and the competent court at Visakhapatnam shall have exclusive jurisdiction in relation thereto.

9. Indemnity: The Vendor shall defend, indemnify and hold harmless The Oriental Insurance Company Ltd, its affiliates, subsidiaries, successors, assigns, and their respective officers, directors and employees, at all times, from and against any and all claims, demands, damages, assertions of liability whether civil, criminal, tortuous or of any nature whatsoever, arising out of or pertaining to or resulting from any breach of representations and warranties made by the Vendor. and/or breach of any provisions of this Agreement, including but not limited to any claim from third party pursuant to any act or omission of the Vendor, in the course of discharge of its obligations under this Agreement.

10. General: The Vendor shall not reverse - engineer, decompile, disassemble or otherwise interfere with any software disclosed hereunder.

All Confidential Information is provided "as is". In no event shall the Oriental Insurance Company Ltd be liable for the inaccuracy or incompleteness of the Confidential Information. None of the Confidential Information disclosed by The Oriental Insurance Company Ltd constitutes any representation, warranty, assurance, guarantee or inducement with respect to the fitness of such Confidential Information for any particular purpose.

The Oriental Insurance Company Ltd discloses the Confidential Information without any representation or warranty, whether express, implied or otherwise, on truthfulness, accuracy, completeness, lawfulness, merchantability, and fitness for a particular purpose, title, non-infringement, or anything else.

11. Waiver: A waiver (whether express or implied) by The Oriental Insurance Company Ltd of any of the provisions of this Agreement, or of any breach or default by the Vendor in performing any of the provisions hereof, shall not constitute a continuing waiver and such waiver shall not prevent The Oriental Insurance Company Ltd from subsequently enforcing any of the subsequent breach or default by the Vendor under any of the provisions of this Agreement.

In witness whereof, the Parties hereto have executed these presents the day, month and year first herein above written.

For and on behalf of ----- Ltd.

(\_\_\_\_\_)

(Designation)

For and on behalf of The Oriental Insurance Company Ltd

(\_\_\_\_\_)

(Designation)

**14.6 Annexure 6: Location wise List of IT Equipment**

S. No	Office	Office Name	Hardware Item	Make	Model	Equipment Serial No.
1	460000	RO VIZAG	PC	DELL	VOSTRO 3669	9J42HL2-20746732934
2	460000	RO VIZAG	PC	DELL	VOSTRO 3669	9J78HL2-20752051718
3	460000	RO VIZAG	PC	DELL	VOSTRO 3669	9JB2HL2-20758490246
4	460000	RO VIZAG	PC	DELL	VOSTRO 3669	9JB8HL2-20758770182
5	460000	RO VIZAG	PC	DELL	VOSTRO 3669	9JC2HL2-20760169862
6	460000	RO VIZAG	PC	DELL	VOSTRO 3669	9JD2HL2-20761849478
7	460000	RO VIZAG	PC	DELL	VOSTRO 3669	9JF2HL2-20765208710
8	460000	RO VIZAG	PC	DELL	VOSTRO 3669	9JF4HL2-20765302022
9	460000	RO VIZAG	PC	DELL	VOSTRO 3669	9JF8HL2-20765488646
10	460000	RO VIZAG	PC	DELL	VOSTRO 3669	9JH2HL2-20768567942
11	460000	RO VIZAG	PC	DELL	VOSTRO 3669	9J74HL2-20751865094
12	460000	RO VIZAG	PC	DELL	VOSTRO 3669	9JJ5HL2-20772067142
13	460000	RO VIZAG	PC	DELL	VOSTRO 3669	9JJ9HL2-20772253766
14	460000	RO VIZAG	PC	DELL	VOSTRO 3669	9JK2HL2-20773606790
15	460000	RO VIZAG	PC	DELL	VOSTRO 3669	9JK8HL2-20768847878
16	460000	RO VIZAG	PC	DELL	VOSTRO 3669	9JL3HL2-20775333062
17	460000	RO VIZAG	PC	DELL	VOSTRO 3669	9JL5HL2-20775426374
18	460000	RO VIZAG	PC	DELL	VOSTRO 3669	9JL5HL2-20773700102
19	460000	RO VIZAG	PC	Acer	ACER VERITON M200-B350	UXVQNS1524J3261029
20	460000	RO VIZAG	PC	Acer	ACER VERITON M200-B350	UXVQNS1524J3261102
21	460000	RO VIZAG	PC	Acer	ACER VERITON M200-B350	UXVQNS1524J3261112
22	460000	RO VIZAG	PC	Acer	ACER VERITON M200-B350	UXVQNS1524J3261119
23	460000	RO VIZAG	PC	Acer	ACER VERITON M200-B350	UXVQNS1524J3261124
24	460000	RO VIZAG	PC	Acer	ACER VERITON M200-B350	UXVQNS1524J3261131
25	460000	RO VIZAG	PC	Acer	ACER VERITON M200-B350	UXVQNS1524J3261137
26	460000	RO VIZAG	PC	Acer	ACER VERITON M200-B350	UXVQNS1524J3261140
27	460000	RO VIZAG	PC	Acer	ACER VERITON M200-B350	UXVQNS1524J3261145
28	460000	RO VIZAG	PC	Acer	ACER VERITON M200-B350	UXVQNS1524J3474777
29	460000	RO VIZAG	PC	Acer	ACER VERITON M200-B350	UXVQNS1524J3261147
30	460000	RO VIZAG	PC	Acer	ACER VERITON M200-B350	UXVQNS1524J3261179
31	460000	RO VIZAG	PC	Acer	ACER VERITON M200-B350	UXVQNS1524J3261335
32	460000	RO VIZAG	PC	Acer	ACER VERITON M200-B350	UXVQNS1524J3261661
33	460000	RO VIZAG	PC	Acer	ACER VERITON M200-B350	UXVQNS1524J3261789
34	460000	RO VIZAG	PC	Acer	ACER VERITON M200-B350	UXVQNS1524J3474043
35	460000	RO VIZAG	PC	Acer	ACER VERITON M200-B350	UXVQNS1524J3474082

36	460000	RO VIZAG	PC	Acer	ACER VERITON M200-B350	UXVQNS1524J3474130
37	460000	RO VIZAG	PC	Acer	ACER VERITON M200-B350	UXVQNS1524J3474141
38	460000	RO VIZAG	PC	Acer	ACER VERITON M200-B350	UXVQNS1524J3474792
39	460000	RO VIZAG	PC	DELL	VOSTRO 3669	9LJ2HL2-20892859526
40	460000	RO VIZAG	PC	Acer	ACER VERITON M200-B350	UXVQNS1524J3474842
41	460000	RO VIZAG	PC	Acer	ACER VERITON M200-B350	UXVQNS1524J3475172
42	460000	RO VIZAG	PC	Acer	ACER VERITON M200-B350	UXVQNS1524J3475186
43	460000	RO VIZAG	PC	Acer	ACER VERITON M200-B350	UXVQNS1524J3474159
44	460000	RO VIZAG	PC	Acer	ACER VERITON M200-B350	UXVQNS1524J3474100
45	460000	RO VIZAG	PC	Acer	ACER VERITON M200-B350	UXVQNS1524J3474121
46	460011	SVC VIZAG	PC	DELL	VOSTRO 3669	9JD9HL2-20762176070
47	460011	SVC VIZAG	PC	Acer	ACER VERITON M200-B350	UXVQNS1524J3474018
48	460011	SVC VIZAG	PC	Acer	ACER VERITON M200-B350	UXVQNS1524J3474117
49	460011	SVC VIZAG	PC	Acer	ACER VERITON M200-B350	UXVQNS1524J3261146
50	460011	SVC VIZAG	PC	Acer	ACER VERITON M200-B350	UXVQNS1524J3474721
51	460011	SVC VIZAG	PC	DELL	VOSTRO 3669	9JLH4HL2-20768661254
52	460011	SVC VIZAG	PC	Acer	ACER VERITON M200-B350	UXVQNS1524J3474168
53	460012	SVC Vijayawada	PC	Acer	ACER VERITON M200-B350	UXVQNS1524J3474359
54	460012	SVC Vijayawada	PC	Acer	ACER VERITON M200-B350	UXVQNS1524J3474210
55	460012	SVC Vijayawada	PC	Acer	ACER VERITON M200-B350	UXVQNS1524J3475118
56	460012	SVC Vijayawada	PC	Acer	ACER VERITON M200-B350	UXVQNS1524J3475143
57	460012	SVC Vijayawada	PC	Acer	ACER VERITON M200-B350	UXVQNS1524J3474306
58	460012	SVC Vijayawada	pc	Acer	ACER VERITON M200-B350	UXVQNS1524J3261117
59	460012	SVC Vijayawada	pc	Acer	ACER VERITON M200-B350	UXVQNS1524J3261923
60	460012	SVC Vijayawada	pc	Acer	ACER VERITON M200-B350	UXVQNS1524J3261746
61	460021	TP HUB VIJAYAWADA	PC	Acer	ACER VERITON M200-B350	UXVQNS1524J3474101
62	460021	TP HUB VIJAYAWADA	PC	DELL	VOSTRO 3669	9JJ7HL2-20772160454
63	460021	TP HUB VIJAYAWADA	PC	DELL	VOSTRO 3669	9JK8HL2-20773886726
64	460021	TP HUB VIJAYAWADA	PC	DELL	VOSTRO 3669	9JG9HL2-20767214918
65	460021	TP HUB VIJAYAWADA	PC	DELL	VOSTRO 3669	9JM4HL2-20777059334
66	460021	TP HUB VIJAYAWADA	PC	DELL	VOSTRO 3669	9J87HL2-20753684678
67	460021	TP HUB VIJAYAWADA	PC	DELL	VOSTRO 3669	9JC5HL2-20760309830
68	460021	TP HUB VIJAYAWADA	PC	Acer	ACER VERITON M200-B350	UXVQNS1524J3474125
69	460022	TP-HUB VIZAG	pc	Acer	ACER VERITON M200-B350	UXVQNS1524J3474151
70	460022	TP-HUB VIZAG	pc	Acer	ACER VERITON M200-B350	UXVQNS1524J3474081
71	460022	TP-HUB VIZAG	pc	Acer	ACER VERITON M200-B350	UXVQNS1524J3474111
72	460022	TP-HUB VIZAG	pc	Acer	ACER VERITON M200-B350	UXVQNS1524J3474217
73	460022	TP-HUB VIZAG	PC	DELL	VOSTRO 3669	9LK3HL2-2771880518

74	460022	TP-HUB VIZAG	PC	DELL	VOSTRO 3669	9LJ2HL2-20888100614
75	460022	TP-HUB VIZAG	PC	DELL	VOSTRO 3669	9LK3HL2-20894585798
76	460022	TP-HUB VIZAG	PC	DELL	VOSTRO 3669	9LG8HL2-20888007302
77	461100	DO I Vizag	PC	DELL	VOSTRO 3669	9JL1HL20775239750
78	461100	DO I Vizag	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3474364
79	461100	DO I Vizag	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3474371
80	461100	DO I Vizag	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3474373
81	461100	DO I Vizag	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3474776
82	461100	DO I Vizag	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3474381
83	461100	DO I Vizag	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3474387
84	461100	DO I Vizag	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3474396
85	461100	DO I Vizag	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3474412
86	461100	DO I Vizag	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3474456
87	461100	DO I Vizag	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3474470
88	461200	DO II Vizag	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J -1
89	461200	DO II Vizag	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3475179
90	461200	DO II Vizag	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3475178
91	461200	DO II Vizag	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3475103
92	461200	DO II Vizag	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3475045
93	461200	DO II Vizag	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3474235
94	461200	DO II Vizag	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3474959
95	461200	DO II Vizag	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3475081
96	461200	DO II Vizag	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3475086
97	461200	DO II Vizag	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3474087
98	461200	DO II Vizag	PC	DELL	VOSTRO 3669	9J92HL2-20755131014
99	461200	DO II Vizag	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3474173
100	461290	BC VIZIANAGARAM	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3474105
101	461290	BC VIZIANAGARAM	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3474207
102	461291	BC NAD	PC	DELL	VOSTRO 3669	9JG1HL2-20766841670
103	461300	DO III Vizag	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3475194
104	461300	DO III Vizag	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3261717
105	461300	DO III Vizag	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3475144
106	461300	DO III Vizag	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3475139
107	461300	DO III Vizag	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3474186
108	461300	DO III Vizag	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3474175
109	461300	DO III Vizag	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3474189
110	461300	DO III Vizag	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3474183
111	461300	DO III Vizag	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3475168
112	461300	DO III Vizag	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3261679

113	461300	DO III Vizag	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3475174
114	461300	DO III Vizag	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3475082
115	461300	DO III Vizag	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3474165
116	461300	DO III Vizag	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3474147
117	461300	DO III Vizag	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3474065
118	461302	BO SRIKAKULAM	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3474148
119	461302	BO SRIKAKULAM	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3475190
120	461302	BO SRIKAKULAM	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3474127
121	461302	BO SRIKAKULAM	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3474122
122	461302	BO SRIKAKULAM	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3474777
123	461302	BO SRIKAKULAM	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3474133
124	461302	BO SRIKAKULAM	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3474094
125	461302	BO SRIKAKULAM	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3474019
126	461302	BO SRIKAKULAM	PC	DELL	VOSTRO 3669	9JG3HL2-20766934982
127	461390	BC PENDURTHY	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3474106
128	461300	DO III Vizag	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3474144
129	462100	DO I Vijayawada	PC	DELL	VOSTRO 3669	9JJ3HL20779
130	462100	DO I Vijayawada	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3475108
131	462100	DO I Vijayawada	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3261363
132	462100	DO I Vijayawada	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3261365
133	462100	DO I Vijayawada	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3261090
134	462100	DO I Vijayawada	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3261348
135	462100	DO I Vijayawada	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3475093
136	462100	DO I Vijayawada	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3261488
137	462100	DO I Vijayawada	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3475079
138	462100	DO I Vijayawada	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3261681
139	462100	DO I Vijayawada	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3475163
140	462100	DO I Vijayawada	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3261017
141	462100	DO I Vijayawada	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3621595
142	462102	CBO I Vijayawada	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3474159
143	462102	CBO I Vijayawada	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3474152
144	462102	CBO I Vijayawada	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3474128
145	462102	CBO I Vijayawada	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3474024
146	462102	CBO I Vijayawada	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3474016
147	462102	CBO I Vijayawada	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3474103
148	462102	CBO I Vijayawada	PC	DELL	VOSTRO 3669	9LF2HL2-20886141062
149	462100	DO I Vijayawada	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3474149
150	462192	DO I Vijayawada	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3474160



151	462300	DO I Guntur	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3474404
152	462300	DO I Guntur	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3474434
153	462300	DO I Guntur	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3474411
154	462300	DO I Guntur	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3474368
155	462300	DO I Guntur	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3474489
156	462300	DO I Guntur	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3474498
157	462300	DO I Guntur	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3474472
158	462300	DO I Guntur	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3261782
159	462300	DO I Guntur	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3474432
160	462300	DO I Guntur	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3474458
161	462300	DO I Guntur	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3474464
162	462300	DO I Guntur	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3474483
163	462300	DO I Guntur	PC	DELL	VOSTRO 3669	9JL9HL2-20775612998
164	462300	DO I Guntur	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3261328
165	462300	DO I Guntur	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3261773
166	462300	DO I Guntur	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3474292
167	462300	DO I Guntur	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3261768
168	462303	CBO II Guntur	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3261648
169	462303	CBO II Guntur	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3261250
170	462303	CBO II Guntur	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3476065
171	462303	CBO II Guntur	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3474259
172	462303	CBO II Guntur	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3474286
173	462393	BC Sattenapally	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3260993
174	462500	DO Kakinada	PC	DELL	VOSTRO 3669	9J53HL2-20748459206
175	462500	DO Kakinada	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3474494
176	462500	DO Kakinada	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3474449
177	462500	DO Kakinada	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3474486
178	462500	DO Kakinada	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3474484
179	462500	DO Kakinada	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3474426
180	462500	DO Kakinada	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3474468
181	462500	DO Kakinada	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3474409
182	462500	DO Kakinada	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3474454
183	462500	DO Kakinada	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3474450
184	462500	DO Kakinada	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3474445
185	462500	DO Kakinada	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3474441
186	462500	DO Kakinada	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3474499
187	462500	DO Kakinada	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3474438
188	462500	DO Kakinada	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3474416

189	462502	CBO I Kakinada	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3474026
190	462502	CBO I Kakinada	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3474091
191	462502	CBO I Kakinada	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3474112
192	462502	CBO I Kakinada	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3474132
193	462502	CBO I Kakinada	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3474013
194	462500	DO Kakinada	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3261625
195	462500	DO Kakinada	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3475113
196	462500	DO Kakinada	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3261750
197	462500	DO Kakinada	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3261058
198	462500	DO Kakinada	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3474277
199	462504	BO Anaparthi	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3261135
200	462504	BO Anaparthi	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3261264
201	462504	BO Anaparthi	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3474244
202	462504	BO Anaparthi	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3261183
203	462504	BO Anaparthi	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3474246
204	462500	DO Kakinada	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3474209
205	462500	DO Kakinada	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3474150
206	462592	BC PITAPURAM	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3474098
207	462593	BC RAMANAYYA PETA	pc	Acer	ACER VERITON M200-B350	UXVQNSI524J3474167
208	462600	DO TANUKU	PC	DELL	VOSTRO 3669	9J95HL220761989446
209	462600	DO TANUKU	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3262072
210	462600	DO TANUKU	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3261978
211	462600	DO TANUKU	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3262181
212	462600	DO TANUKU	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3261946
213	462600	DO TANUKU	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3261932
214	462600	DO TANUKU	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3262180
215	462600	DO TANUKU	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3261359
216	462600	DO TANUKU	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3262120
217	462600	DO TANUKU	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3262176
218	462600	DO TANUKU	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3261943
219	462600	DO TANUKU	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3261877
220	462607	BO PALAKOLLU	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3261099
221	462607	BO PALAKOLLU	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3474237
222	462607	BO PALAKOLLU	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3261121
223	462607	BO PALAKOLLU	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3261548
224	462607	BO PALAKOLLU	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3261698
225	462607	BO PALAKOLLU	PC	DELL	VOSTRO 3669	9JD5HL2-20755270982
226	462607	BO PALAKOLLU	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3474118

227	462607	BO PALAKOLLU	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3474178
228	462607	BO PALAKOLLU	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3474172
229	462690	BC TP GUDEM	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3474021
230	462691	BC RAZOLE	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3474145
231	462800	DO RAJAMUNDRY	pc	Acer	ACER VERITON M200-B350	UXVQNSI524J3474300
232	462800	DO RAJAMUNDRY	pc	Acer	ACER VERITON M200-B350	UXVQNSI524J3475071
233	462800	DO RAJAMUNDRY	pc	Acer	ACER VERITON M200-B350	UXVQNSI524J3261113
234	462800	DO RAJAMUNDRY	pc	Acer	ACER VERITON M200-B350	UXVQNSI524J3261170
235	462800	DO RAJAMUNDRY	pc	Acer	ACER VERITON M200-B350	UXVQNSI524J3475058
236	462800	DO RAJAMUNDRY	pc	Acer	ACER VERITON M200-B350	UXVQNSI524J3475002
237	462800	DO RAJAMUNDRY	pc	Acer	ACER VERITON M200-B350	UXVQNSI524J3261674
238	462800	DO RAJAMUNDRY	pc	Acer	ACER VERITON M200-B350	UXVQNSI524J3474993
239	462800	DO RAJAMUNDRY	pc	Acer	ACER VERITON M200-B350	UXVQNSI524J3475089
240	462800	DO RAJAMUNDRY	pc	Acer	ACER VERITON M200-B350	UXVQNSI524J3261008
241	462800	DO RAJAMUNDRY	PC	DELL	VOSTRO 3669	9JG7HL2
242	462800	DO RAJAMUNDRY	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3474055
243	462800	DO RAJAMUNDRY	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3474109
244	462800	DO RAJAMUNDRY	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3474166
245	462800	DO RAJAMUNDRY	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3474115
246	462800	DO RAJAMUNDRY	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3474061
247	462800	DO RAJAMUNDRY	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3474114
248	462800	DO RAJAMUNDRY	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3474126
249	462805	BO RAVULAPALEM	PC	DELL	VOSTRO 3669	9JF6HL2-20765395334
250	462805	BO RAVULAPALEM	PC	DELL	VOSTRO 3669	9LG4HL2-20887913990
251	462805	BO RAVULAPALEM	PC	DELL	VOSTRO 3669	9D7HL2-220762082758
252	462805	BO RAVULAPALEM	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J4374104
253	462805	BO RAVULAPALEM	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3474096
254	462891	BC MORAMPUDI JN	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3474140
255	462800	DO RAJAMUNDRY	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3261577
256	462800	DO RAJAMUNDRY	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3474324
257	462800	DO RAJAMUNDRY	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3261591
258	462800	DO RAJAMUNDRY	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3474226
259	462800	DO RAJAMUNDRY	PC	DELL	VOSTRO 3669	9JCBHL2- 20760449798
260	462900	DO ONGOLE	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3261114
261	462900	DO ONGOLE	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3474351
262	462900	DO ONGOLE	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3261129
263	462900	DO ONGOLE	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3474134
264	462900	DO ONGOLE	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3261096

265	462900	DO ONGOLE	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3261031
266	462900	DO ONGOLE	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3261091
267	462900	DO ONGOLE	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3474791
268	462900	DO ONGOLE	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3474156
269	462900	DO ONGOLE	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3261141
270	462900	DO ONGOLE	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3261184
271	462900	DO ONGOLE	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3261106
272	462900	DO ONGOLE	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3474744
273	462901	BO NELLORE	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3474099
274	462901	BO NELLORE	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3474110
275	462901	BO NELLORE	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3474164
276	462901	BO NELLORE	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3474116
277	462901	BO NELLORE	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3474155
278	462901	BO NELLORE	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3474162
279	460021	TP HUB VIJAYAWADA	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3474163
280	463000	DO GUDIVADA	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3474124
281	463000	DO GUDIVADA	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3474014
282	463000	DO GUDIVADA	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3474206
283	463000	DO GUDIVADA	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3474050
284	463000	DO GUDIVADA	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3474119
285	463000	DO GUDIVADA	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3474197
286	463000	DO GUDIVADA	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3474027
287	463000	DO GUDIVADA	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3474208
288	463000	DO Gudivada	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3474158
289	463001	BO-Eluru	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3474171
290	463001	BO-Eluru	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3474161
291	463001	BO-Eluru	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3474123
292	463001	BO-Eluru	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3474097
293	463001	BO-Eluru	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3474157
294	463090	BC JAN RED GUEDEM	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3474086
295	463091	BC KAIKALURU	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3474146
296	463092	BC MACHILIPATNAM	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3474170
297	463300	DO II Guntur	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3261005
298	463300	DO II Guntur	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3261077
299	463300	DO II Guntur	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3474230
300	463300	DO II Guntur	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3261081
301	463300	DO II Guntur	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3261138

302	463300	DO II Guntur	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3261107
303	463300	DO II Guntur	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3474303
304	463300	DO II Guntur	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3261070
305	463300	DO II Guntur	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3261004
306	463300	DO II Guntur	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3261064
307	463300	DO II Guntur	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3261187
308	463300	DO II Guntur	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3261029
309	463300	DO II Guntur	PC	DELL	VOSTRO 3669	9J58HL2-20748692486
310	463301	BO Tenali	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3261039
311	463301	BO Tenali	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3475099
312	463301	BO Tenali	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3261605
313	463301	BO Tenali	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3261380
314	463301	BO Tenali	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3474227
315	463301	BO Tenali	PC	ACER	ACER VERITON M200-B350	UXVQNSI524J3261664
316	463400	DO II Vijayawada	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3261825
317	463400	DO II Vijayawada	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3262082
318	463400	DO II Vijayawada	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3262130
319	463400	DO II Vijayawada	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3262076
320	463400	DO II Vijayawada	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3261843
321	463400	DO II Vijayawada	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3261865
322	463400	DO II Vijayawada	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3262160
323	463400	DO II Vijayawada	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3261806
324	463400	DO II Vijayawada	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3262153
325	463400	DO II Vijayawada	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3262070
326	463400	DO II Vijayawada	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3261897
327	463400	DO II Vijayawada	PC	DELL	VOSTRO 3669	9JL7HL2-20775519686
328	463400	DO II Vijayawada	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3474131
329	463400	DO II Vijayawada	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3261757
330	463400	DO II Vijayawada	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3474310
331	463400	DO II Vijayawada	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3474304
332	463400	DO II Vijayawada	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3261180
333	463491	BC MANGALAGIRI	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3474902
334	463492	BC PORANKI	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3474041
335	463492	BC PORANKI	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3474093
336	463493	BC BHAVANIPURAM	PC	Acer	ACER VERITON M200-B350	UXVQNSI524J3474080
337	460000	RO VIZAG	PRINTER	HP	HP LJ P1007	VNF8M20106
338	460000	RO VIZAG	PRINTER	HP	HP LJ P1007	VNF8M22580
339	460000	RO VIZAG	PRINTER	HP	HP LJ P1007	VNF8P24298
340	460000	RO VIZAG	PRINTER	HP	HP LJ P1007	VNFXN54935

341	460000	RO VIZAG	PRINTER	HP	HP LJ P1007	VNFX56775
342	460000	RO VIZAG	PRINTER	HP	HP LJ P1007	VNFX97709
343	460000	RO VIZAG	PRINTER	HP	LJ MFP E 82550	CNC1M5K087
344	460000	RO VIZAG	PRINTER	HP	LJ PRO 201-202DW	VNC4L21165
345	460000	RO VIZAG	PRINTER	HP	LJ PRO 201-202DW	VNC4L21392
346	460000	RO VIZAG	PRINTER	HP	LJ PRO 201-202DW	VNC4L21097
347	460000	RO VIZAG	PRINTER	HP	LJ PRO 201-202DW	VNC4L21355
348	460000	RO VIZAG	PRINTER	HP	LJ PRO 201-202DW	VNC4L21332
349	460000	RO VIZAG	PRINTER	HP	LJ PRO 201-202DW	VNC3J31746
350	460000	RO VIZAG	PRINTER	HP	LJ PRO 201-202DW	VNC4L20989
351	460000	RO VIZAG	PRINTER	HP	LJ PRO 201-202DW	VNC4L20979
352	460000	RO VIZAG	PRINTER	HP	LJ PRO 203D	VNC3H13707
353	460000	RO VIZAG	PRINTER	HP	LJ PRO 203D	VNC3300076
354	460000	RO VIZAG	PRINTER	HP	LJ PRO 203D	VNC3300083
355	460000	RO VIZAG	PRINTER	HP	LJ PRO 203D	VNC3300087
356	460000	RO VIZAG	PRINTER	HP	LJ PRO 203D	VNC3K03941
357	460000	RO VIZAG	PRINTER	HP	LJ PRO 203D	VNC3300082
358	460011	SVC VIZAG	PRINTER	HP	LJ PRO 201-202DW	VNC4L20747
359	460011	SVC VIZAG	PRINTER	HP	HP LJ P1007	VNF8N20188
360	460011	SVC VIZAG	PRINTER	HP	HP LJ P1007	VNFX59035
361	460011	SVC VIZAG	Printer	HP	LJ MFP M 436n	CNB8JD700Y
362	460012	SVC Vijayawada	PRINTER	HP	HP LJ P1007	VNFX123205
363	460012	SVC Vijayawada	PRINTER	SAMSUNG	SCX 4521FF	Z8SUB8KG3D002TZ
364	460012	SVC Vijayawada	PRINTER	HP	LJ PRO 201-202DW	VNC4L20987
365	460012	SVC Vijayawada	PRINTER	HP	LJ PRO 201-202DW	VNC4L21296
366	460012	SVC Vijayawada	PRINTER	HP	LJ PRO 201-202DW	VNC4L20960
367	460021	TP HUB VIJAYAWADA	PRINTER	CANON LBP 2900	L11121E	MBGA433159
368	460021	TP HUB VIJAYAWADA	PRINTER	CANON LBP 2900	L11121E	MBGA331024
369	460022	TP-HUB VIZAG	PRINTER	HP	HP LJ P1007	VNF6F75421
370	460022	TP-HUB VIZAG	PRINTER	HP	104A	VNC4N00729
371	460022	TP-HUB VIZAG	PRINTER	HP	LJ PRO 201-202DW	VNC4L21163
372	461100	DO I Vizag	PRINTER	HP	HP LJ-1566	VNC3O12201
373	461100	DO I Vizag	PRINTER	HP	LJ PRO 201-202DW	VNC4L20754
374	461100	DO I Vizag	PRINTER	HP	LJ PRO 201-202DW	VNC4L20980
375	461100	DO I Vizag	Printer	HP	HP LJ P1007	VNFX97703
376	461100	DO I Vizag	Printer	HP	HP LJ P1007	VNFX42399
377	461200	DO II Vizag	PRINTER	HP	HP LJ P1007	VNFX42751
378	461200	DO II Vizag	PRINTER	HP	LJ PRO 201-202DW	VNC4L21124
379	461200	DO II Vizag	PRINTER	HP	LJ PRO 201-202DW	VNC4L20986
380	461200	DO II Vizag	PRINTER	HP	LJ PRO 201-202DW	VNC4L20982
381	461200	DO II Vizag	PRINTER	HP	LJ PRO 201-202DW	VNC4L21118
382	461200	DO II Vizag	PRINTER	HP	LJ PRO 201-202DW	VNCM21170
383	461200	DO II Vizag	PRINTER	HP	HPLJ P1108	VNC7K32249
384	461290	BC VIZIANAGARAM	PRINTER	HP	LJ PRO 201-202DW	VNC4L22297
385	461291	BC NAD	PRINTER	HP	LJ PRO 201-202DW	VNC4L20985
386	461290	BC VIZIANAGARAM	PRINTER	HP	HPLJ P1108	VNF4G02190
387	461300	DO III Vizag	PRINTER	HP	LJ PRO 201-202DW	VNC4L21114
388	461300	DO III Vizag	PRINTER	HP	LJ PRO 201-202DW	VNC4L21004

389	461300	DO III Vizag	PRINTER	HP	LJ PRO 201-202DW	VNC4L20751
390	461300	DO III Vizag	PRINTER	HP	LJ PRO 201-202DW	VNC4L21116
391	461300	DO III Vizag	PRINTER	HP	LJ PRO 201-202DW	VNC4L21122
392	461302	BO SRIKAKULAM	PRINTER	HP	LJ PRO 201-202DW	VNC4L21173
393	461302	BO SRIKAKULAM	PRINTER	HP	LJ PRO 201-202DW	VNC4L22197
394	461302	BO SRIKAKULAM	PRINTER	HP	HPLJ P1606DN	VNC3D24170
395	461302	BO SRIKAKULAM	PRINTER	HP	HP LJ-1566	VNC3F21035
396	461390	BC PENDURTHY	PRINTER	HP	HP LJ P1007	VNFPB15671
397	461300	DO III Vizag	PRINTER	HP	LJ PRO 201-202DW	VNC4L21171
398	462100	DO I Vijayawada	PRINTER	HP	LJ PRO 201-202DW	VNC4L21117
399	462100	DO I Vijayawada	PRINTER	HP	LJ PRO 201-202DW	VNC4L20988
400	462100	DO I Vijayawada	PRINTER	HP	LJ PRO 201-202DW	VNC4L21132
401	462100	DO I Vijayawada	PRINTER	HP	LJ PRO 201-202DW	VNC4L21001
402	462102	CBO I Vijayawada	PRINTER	HP	HP LJ P1007	VNFNS97717
403	462102	CBO I Vijayawada	PRINTER	HP	LJ PRO 201-202DW	VNC4L22207
404	462102	CBO I Vijayawada	PRINTER	HP	LJ PRO 201-202DW	VNC4L22293
405	462102	CBO I Vijayawada	PRINTER	HP	LJ PRO 201-202DW	VNC4L20963
406	462100	DO I Vijayawada	PRINTER	HP	LJ PRO 201-202DW	VNC4L22209
407	462192	DO I Vijayawada	PRINTER	HP	HPLJ P1108	VNC7K46522
408	462193	BC NUZIVEEDU	PRINTER	HP	LJ PRO 201-202DW	VNC4L22299
409	462193	BC NUZIVEEDU	PRINTER	HP	HP LJ P1007	VNFN134971
410	462300	DO I Guntur	PRINTER	HP	LJ PRO 201-202DW	VNC4L20990
411	462300	DO I Guntur	PRINTER	HP	LJ PRO 201-202DW	VNC4L22289
412	462300	DO I Guntur	PRINTER	HP	HPLJ P1108	VNC7K46793
413	462300	DO I Guntur	PRINTER	HP	LJ PRO 201-202DW	VNC4L20748
414	462300	DO I Guntur	PRINTER	HP	LJ PRO 201-202DW	VNC4L20742
415	462303	CBO II Guntur	PRINTER	HP	HP LJ P1007	VNFNS97719
416	462303	CBO II Guntur	PRINTER	HP	LJ PRO 201-202DW	VNC4L21236
417	462303	CBO II Guntur	PRINTER	HP	LJ PRO 201-202DW	VNC4L21368
418	462393	BC Sattenapally	PRINTER	HP	LJ PRO 201-202DW	VNC4L21120
419	462500	DO Kakinada	PRINTER	HP	LJ PRO 201-202DW	VNC4L21385
420	462500	DO Kakinada	PRINTER	HP	LJ PRO 201-202DW	VNC4L21240
421	462500	DO Kakinada	PRINTER	HP	HPLJ P1108	VNF4811915
422	462500	DO Kakinada	PRINTER	HP	HP LJ P1007	VNC7K32245
423	462500	DO Kakinada	PRINTER	HP	HP LJ P1007	VNFX42739
424	462500	DO Kakinada	PRINTER	HP	HPLJ P1606DN	VNC3D24180
425	462500	DO Kakinada	PRINTER	HP	HPLJ P1606DN	VNC3D17190
426	462502	CBO I Kakinada	PRINTER	HP	LJ PRO 201-202DW	VNC4L20969
427	462502	CBO I Kakinada	PRINTER	HP	LJ PRO 201-202DW	VNC4L21244
428	462500	DO Kakinada	PRINTER	HP	LJ PRO 201-202DW	VNC4L21242
429	462500	DO Kakinada	PRINTER	HP	LJ PRO 201-202DW	VNC4L21250
430	462504	BO Anaparthi	PRINTER	HP	HP LJ P1007	VNCFPB06506
431	462504	BO Anaparthi	PRINTER	HP	HPLJ P1606DN	VNC3D24186
432	462504	BO Anaparthi	PRINTER	HP	LJ PRO 201-202DW	VNC4L21379
433	462500	DO Kakinada	PRINTER	HP	LJ PRO 201-202DW	VNC4L20965
434	462500	DO Kakinada	PRINTER	CANON LBP 2900	L11121E	MBGA503842
435	462592	BC PITAPURAM	PRINTER	HP	LJ PRO 201-202DW	VNC4L21388
436	462593	BC RAMANAYYA PETA	PRINTER	HP	LJ PRO 201-202DW	VNC4L21396

437	462600	DO TANUKU	PRINTER	HP	LJ PRO 201-202DW	VNC4L21126
438	462600	DO TANUKU	PRINTER	HP	LJ PRO 201-202DW	VNC4L21232
439	462600	DO TANUKU	PRINTER	HP	LJ PRO 201-202DW	VNC4L21125
440	462600	DO TANUKU	PRINTER	HP	LJ PRO 201-202DW	VNC4L21373
441	462607	BO PALAKOLLU	PRINTER	HP	LJ PRO 201-202DW	VNC4L21119
442	462607	BO PALAKOLLU	PRINTER	HP	LJ PRO 201-202DW	VNC4L20743
443	462607	BO PALAKOLLU	PRINTER	HP	HPLJ P1606DN	VNCV24188
444	462607	BO PALAKOLLU	PRINTER	HP	LJ PRO 201-202DW	VNC4L21334
445	462607	BO PALAKOLLU	PRINTER	HP	LJ PRO 201-202DW	VNC4L21394
446	462607	BO PALAKOLLU	PRINTER	HP	LJ PRO 201-202DW	VNC4L21386
447	462690	BC TP GUEDEM	PRINTER	HP	LJ PRO 201-202DW	VNC4L21393
448	462691	BC RAZOLE	PRINTER	HP	LJ PRO 201-202DW	VNC4L21381
449	462800	DO RAJAMUNDRY	PRINTER	HP	1020 +	CNCHD31198
450	462800	DO RAJAMUNDRY	PRINTER	HP	HPLJ P1606DN	VNC3D22997
451	462800	DO RAJAMUNDRY	PRINTER	HP	LJ PRO 201-202DW	VNC4L21391
452	462800	DO RAJAMUNDRY	PRINTER	HP	LJ PRO 201-202DW	VNC4L21383
453	462800	DO RAJAMUNDRY	PRINTER	HP	LJ PRO 201-202DW	VNC4L24967
454	462800	DO RAJAMUNDRY	PRINTER	HP	LJ PRO 201-202DW	VNC4L21251
455	462800	DO RAJAMUNDRY	PRINTER	HP	LJ PRO 201-202DW	VNC4L21241
456	462800	DO RAJAMUNDRY	PRINTER	HP	LJ PRO 201-202DW	VNC4L21246
457	462800	DO RAJAMUNDRY	PRINTER	HP	HP LJ P1007	VNFNS99076
458	462800	DO RAJAMUNDRY	PRINTER	HP	HP LJ P1007	VNF599078
459	462800	DO RAJAMUNDRY	PRINTER	HP	LJ PRO 201-202DW	VNC4L21113
460	462805	BO RAVULAPALEM	PRINTER	HP	LJ PRO 201-202DW	VNC4L21398
461	462805	BO RAVULAPALEM	PRINTER	HP	104A	VNC4N01301
462	462891	BC MORAMPUDI JN	PRINTER	HP	LJ PRO 201-202DW	VNC4L21387
463	462800	DO RAJAMUNDRY	PRINTER	HP	LJ PRO 201-202DW	VNC4L21377
464	462800	DO RAJAMUNDRY	PRINTER	HP	HPLJ P1108	VNC7L46457
465	462900	DO ONGOLE	PRINTER	HP	LJ PRO 201-202DW	VNC4L21324
466	462900	DO ONGOLE	PRINTER	HP	LJ PRO 201-202DW	VNC4L20962
467	462900	DO ONGOLE	PRINTER	HP	LJ PRO 201-202DW	VNC4L21247
468	462900	DO ONGOLE	PRINTER	HP	HPLJ P1108	VNF3N25687
469	462900	DO ONGOLE	PRINTER	HP	HPLJ 501DN	PHCVR16536
470	462900	DO ONGOLE	PRINTER	HP	LJ PRO 201-202DW	VNC4L21169
471	462901	BO NELLORE	PRINTER	HP	LJ PRO 201-202DW	VNC4L21325
472	462901	BO NELLORE	PRINTER	HP	LJ PRO 201-202DW	VNC4L20764
473	460021	TP HUB VIJAYAWADA	PRINTER	HP	LJ PRO 201-202DW	VNC4L21245
474	463000	DO GUDIVADA	PRINTER	HP	LJ PRO 201-202DW	VNC4L20974
475	463000	DO GUDIVADA	PRINTER	HP	LJ PRO 201-202DW	VNC4L21168
476	463000	DO GUDIVADA	PRINTER	HP	LJ PRO 201-202DW	VNC4L21243
477	463000	DO GUDIVADA	PRINTER	HP	LJ PRO 201-202DW	VNC4L21336
478	463000	DO Gudivada	PRINTER	HP	HPLJ P1108	VNF3N26061
479	463001	BO-Eluru	PRINTER	HP	HPLJ 501DN	PHCVR15918
480	463001	BO-Eluru	PRINTER	HP	HP LJ-1566	VNC3F23091
481	463001	BO-Eluru	PRINTER	HP	LJ PRO 201-202DW	VNC4L21239
482	463090	BC JAN RED GUEDEM	PRINTER	HP	HPLJ P1606DN	VNC3D23244
483	463091	BC KAIKALURU	PRINTER	HP	HPLJ P1108	VNF4839094
484	463092	BC MACHILIPATNAM	PRINTER	HP	LJ PRO 201-202DW	VNC4L21234



485	463300	DO II Guntur	PRINTER	HP	HP LJ P1007	VNFX42451
486	463300	DO II Guntur	Printer	HP	LJ PRO 201-202DW	VNC4L21248
487	463300	DO II Guntur	Printer	HP	LJ PRO 201-202DW	VNC4L21329
488	463300	DO II Guntur	Printer	HP	LJ PRO 201-202DW	VNC4L21328
489	463300	DO II Guntur	Printer	HP	LJ PRO 201-202DW	VNC4L21231
490	463300	DO II Guntur	Printer	HP	LJ PRO 201-202DW	VNC4L21340
491	463300	DO II Guntur	Printer	HP	M403DN	PHCRD07749
492	463301	BO Tenali	PRINTER	HP	LJ PRO 201-202DW	VNC4L21335
493	463090	BC JAN RED GUDEM	PRINTER	HP	LJ PRO 201-202DW	VNC4L21323
494	463301	BO Tenali	PRINTER	HP	HPLJ P1108	VNC6307293
495	463400	DO II Vijayawada	PRINTER	HP	LJ PRO 201-202DW	VNC4L21235
496	463400	DO II Vijayawada	PRINTER	HP	LJ PRO 201-202DW	VNC4L20964
497	463400	DO II Vijayawada	PRINTER	HP	LJ PRO 201-202DW	VNC4L21333
498	463400	DO II Vijayawada	PRINTER	HP	LJ PRO 201-202DW	VNC4L21345
499	463400	DO II Vijayawada	PRINTER	HP	LJ PRO 201-202DW	VNC4L21237
500	463400	DO II Vijayawada	PRINTER	HP	LJ PRO 201-202DW	VNC4L20796
501	463491	BC MANGALAGIRI	PRINTER	HP	HPLJ P1108	VNF8320702
502	463492	BC PORANKI	PRINTER	HP	HPLJ P1108	VNC6415922
503	463493	BC BHAVANIPURAM	PRINTER	HP	HPLJ P1108	VNF3N35427
504	460000	RO VIZAG	Projector	Epson	EB-X05	X4GV8700790
505	460000	RO VIZAG	SCANNER	HP	200 S	CN68NB1066
506	460000	RO VIZAG	SCANNER	HP	200 S	CN69FB11P1
507	460000	RO VIZAG	SCANNER	HP	200 S	CN69QB10MS
508	460000	RO VIZAG	SCANNER	HP	200 S	CN69QB114T
509	460000	RO VIZAG	SCANNER	HP	200 S	CN69QB1162
510	460000	RO VIZAG	SCANNER	HP	2000 S1	CN6BJA103Z
511	460000	RO VIZAG	SCANNER	HP	2000 S1	CN6BJA104K
512	460000	RO VIZAG	SCANNER	HP	2000 S1	CN6BNA100J
513	460000	RO VIZAG	SCANNER	HP	2000 S1	CN6BJA1034
514	460011	SVC VIZAG	SCANNER	HP	2000 S1	CN6BJA103S
515	460011	SVC VIZAG	SCANNER	HP	2000 S1	CN6BJA1042
516	460011	SVC VIZAG	SCANNER	HP	2000 S1	CN6BNA1001
517	460011	SVC VIZAG	SCANNER	HP	2000 S1	CN6BNA1006
518	460011	SVC VIZAG	SCANNER	HP	200 S	CN69QB115B
519	460012	SVC Vijayawada	SCANNER	HP	2000 S1	CN6BJA100H
520	460012	SVC Vijayawada	SCANNER	HP	2000 S1	CN6BJA103H
521	460012	SVC Vijayawada	SCANNER	HP	2000 S1	CN6BJA102M
522	460021	TP HUB VIJAYAWADA	SCANNER	HP	2000 S1	CN6BJA1025
523	460021	TP HUB VIJAYAWADA	SCANNER	HP	2000 S1	CN6BJA1049
524	460021	TP HUB VIJAYAWADA	SCANNER	HP	2000 S1	CN6BJA102H
525	460021	TP HUB VIJAYAWADA	SCANNER	HP	2000 S1	CN68NB104S
526	460022	TP-HUB VIZAG	SCANNER	HP	2000 S1	CN6BZA104H
527	460022	TP-HUB VIZAG	SCANNER	HP	2000 S1	CNCBZA1044
528	460022	TP-HUB VIZAG	Scanner	HP	200 S	CN69QB112G
529	461100	DO I Vizag	Scanner	HP	200 S	CN69FB10KT
530	461100	DO I Vizag	Scanner	HP	2000 S1	CN6BJA102C
531	461200	DO II Vizag	Scanner	HP	2000 S1	CN6BJA1043

532	461200	DO II Vizag	Scanner	HP	200 S	CN69QB114K
533	461200	DO II Vizag	Scanner	HP	200 S	VN68NB1061
534	461290	BC VIZIANAGARAM	Scanner	HP	200 S	CN69QB114M
535	461291	BC NAD	Scanner	HP	200 S	CN69QB1154
536	461290	BC VIZIANAGARAM	Scanner	HP	200 S	CN69QB116D
537	461300	DO III Vizag	Scanner	HP	2000 S1	CN69QB114Z
538	461300	DO III Vizag	Scanner	HP	200 S	CN6BLA10N2
539	461300	DO III Vizag	Scanner	HP	2000 S1	CN6BJA103W
540	461302	BO SRIKAKULAM	Scanner	HP	2000 S1	CN6BLA1002
541	461302	BO SRIKAKULAM	Scanner	HP	200 S	CN69QB115P
542	462100	DO I Vijayawada	Scanner	HP	2000 S1	CN6BJA1036
543	462100	DO I Vijayawada	Scanner	HP	200 S	CN69QB1155
544	462102	CBO I Vijayawada	Scanner	HP	2000 S1	CN6BJA103T
545	462102	CBO I Vijayawada	Scanner	HP	200 S	CN68NB1058
546	462102	CBO I Vijayawada	Scanner	HP	2000 S1	CN6BJA1048
547	462100	DO I Vijayawada	Scanner	HP	200 S	CN69QB1173
548	462192	DO I Vijayawada	Scanner	HP	200 S	CN69QB115Y
549	462193	BC NUZIVEEDU	Scanner	HP	200 S	CN69QB115K
550	462300	DO I Guntur	Scanner	HP	2000 S1	CN6BJA102R
551	462300	DO I Guntur	Scanner	HP	200 S	CN69QB117J
552	462303	CBO II Guntur	Scanner	HP	2000 S1	CN6BJA103G
553	462303	CBO II Guntur	Scanner	HP	200 S	CN69QB115V
554	462393	BC Sattenapally	Scanner	HP	200 S	CN69QB116J
555	462500	DO Kakinada	Scanner	HP	2000 S1	CN6BJA104N
556	462500	DO Kakinada	Scanner	HP	200 S	CN69QB10Z8
557	462502	CBO I Kakinada	Scanner	HP	2000 S1	CN6BNA100F
558	462502	CBO I Kakinada	Scanner	HP	200 S	CN69QB1147
559	462500	DO Kakinada	Scanner	HP	2000 S1	CN6BJA104B
560	462500	DO Kakinada	Scanner	HP	200 S	CN69QB115J
561	462504	BO Anaparthi	Scanner	HP	2000 S1	CN6BJA1032
562	462504	BO Anaparthi	Scanner	HP	200 S	CN69QB116Q
563	462500	DO Kakinada	Scanner	HP	200 S	CN69QB116E
564	462500	DO Kakinada	Scanner	HP	200 S	CN69QB115C
565	462592	BC PITAPURAM	Scanner	HP	200 S	CN69QB1167
566	462593	BC RAMANAYYA PETA	Scanner	HP	200 S	CN68NB1042
567	462600	DO TANUKU	Scanner	HP	2000 S1	CN6BJA1031
568	462600	DO TANUKU	Scanner	HP	200 S	CN69QB114V
569	462607	BO PALAKOLLU	Scanner	HP	2000 S1	CN6BJA1047
570	462607	BO PALAKOLLU	Scanner	HP	200 S	CN69QB115X
571	462607	BO PALAKOLLU	Scanner	HP	2000 S1	CN6BJA102V
572	462607	BO PALAKOLLU	Scanner	HP	200 S	CN69QB116N
573	462690	BC TP GUEDEM	Scanner	HP	200 S	CN69QB114P
574	462691	BC RAZOLE	Scanner	HP	200 S	CN69QB115F
575	462800	DO RAJAMUNDRY	Scanner	HP	2000 S1	CN6BJA103J
576	462800	DO RAJAMUNDRY	Scanner	HP	200 S	CN69QB1157
577	462800	DO RAJAMUNDRY	Scanner	HP	2000 S1	CN6BJA1035
578	462800	DO RAJAMUNDRY	Scanner	HP	200 S	CN69QB1150
579	462800	DO RAJAMUNDRY	Scanner	HP	2000 S1	CN6BJA1022

580	462805	BO RAVULAPALEM	Scanner	HP	2000 S1	CN6BLA100D
581	462805	BO RAVULAPALEM	Scanner	HP	200 S	CN69QB1158
582	462891	BC MORAMPUDI JN	Scanner	HP	200 S	CN69QB115R
583	462800	DO RAJAMUNDRY	Scanner	HP	200 S	CN69QB1166
584	462800	DO RAJAMUNDRY	Scanner	HP	200 S	CN69QB114R
585	462900	DO ONGOLE	Scanner	HP	200 S	CN6BNA100S
586	462900	DO ONGOLE	Scanner	HP	2000 S1	CN69QB114G
587	462900	DO ONGOLE	Scanner	HP	2000 S1	CN69FB11P0
588	462901	BO NELLORE	Scanner	HP	2000 S1	CN6BJA103Q
589	462901	BO NELLORE	Scanner	HP	200 S	CN68NB105G
590	460021	TP HUB VIJAYAWADA	Scanner	HP	200 S	CN69FB11P6
591	463000	DO GUDIVADA	Scanner	HP	2000 S1	CN6BJA102D
592	463000	DO GUDIVADA	Scanner	HP	200 S	CN69QB115D
593	463000	DO Gudivada	Scanner	HP	200 S	CN69QB114F
594	463001	BO-Eluru	Scanner	HP	2000 S1	CN69QN1174
595	463001	BO-Eluru	Scanner	HP	200 S	CN6BJA104M
596	463090	BC JAN RED GUDEM	Scanner	HP	200 S	CN69QB114D
597	463091	BC KAIKALURU	Scanner	HP	200 S	CN69QB1144
598	463092	BC MACHILIPATNAM	Scanner	HP	200 S	CN69FB11NR
599	463300	DO II Guntur	Scanner	HP	200 S	CN69QB116C
600	463300	DO II Guntur	Scanner	HP	200 S	CN69QB114B
601	463300	DO II Guntur	Scanner	HP	2000 S1	CN6BJA103Y
602	463301	BO Tenali	Scanner	HP	2000 S1	CN6BJA102K
603	463301	BO Tenali	Scanner	HP	200 S	CN69QB116P
604	463301	BO Tenali	Scanner	HP	200 S	CN69QBB115H
605	463400	DO II Vijayawada	Scanner	HP	2000 S1	CN6BJA1046
606	463400	DO II Vijayawada	Scanner	HP	200 S	CN69QB115G
607	463400	DO II Vijayawada	Scanner	HP	200 S	CN69QB1169
608	463491	BC MANGALAGIRI	Scanner	HP	200 S	CN69QB116B
609	463492	BC PORANKI	Scanner	HP	200 S	CN68NB103M
610	463493	BC BHAVANIPURAM	Scanner	HP	200 S	CN69QB114C
611	460000	RO VIZAG	Switch	CISCO	CATALYST 2950 SERIES	
612	460000	RO VIZAG	Switch	CISCO	CATALYST 2950 SERIES	
613	460012	SVC Vijayawada	Switch	CISCO	CATALYST 2950 SERIES	FCW2137A4MD
614	460022	TP HUB Vizag	Switch	D LINK	24 PORT	UB4P1B1002272
615	460021	TP HUB VIJAYAWADA	Switch	D LINK	24 PORT	
616	461100	DO I Vizag	Switch	CISCO	CATALYST 2950 SERIES	
617	461200	DO II Vizag	Switch	CISCO	CATALYST 2950 SERIES	
618	461290	BC VIZIANAGARAM	Switch	D LINK	8 PORT	461290/EC/SWITCH/001
619	461300	DO III Vizag	Switch	CISCO	CATALYST 2950 SERIES	461300DOS001
620	461300	DO III Vizag	Switch	CISCO	CATALYST 2950 SERIES	
621	461302	BO SRIKAKULAM	Switch	CISCO	CATALYST 2950 SERIES	GN30590200SUP
622	462100	DO I Vijayawada	Switch	CISCO	CATALYST 2950 SERIES	
623	462102	CBO I Vijayawada	Switch	CISCO	CATALYST 2950 SERIES	
624	462300	DO I Guntur	Switch	CISCO	CATALYST 2950 SERIES	
625	462303	CBO II Guntur	Switch	CISCO	CATALYST 2950 SERIES	
626	462500	DO Kakinada	Switch	CISCO	CATALYST 2950 SERIES	FCW2137A4HS

627	462502	CBO I Kakinada	Switch	CISCO	CATALYST 2950 SERIES	FOC2137Y5M8
628	462500	DO Kakinada	Switch	CISCO	CATALYST 2950 SERIES	FOC2137Y5GN
629	462504	BO Anaparthi	Switch	CISCO	CATALYST 2950 SERIES	
630	462600	DO TANUKU	Switch	CISCO	CATALYST 2950 SERIES	
631	462607	BO PALAKOLLU	Switch	CISCO	CATALYST 2950 SERIES	3902A815
632	462607	BO PALAKOLLU	Switch	CISCO	CATALYST 2950 SERIES	
633	462800	DO RAJAMUNDRY	Switch	CISCO	CATALYST 2950 SERIES	
634	462800	DO RAJAMUNDRY	Switch	CISCO	CATALYST 2950 SERIES	
635	462800	DO RAJAMUNDRY	Switch	CISCO	CATALYST 2950 SERIES	
636	462900	DO ONGOLE	Switch	CISCO	CATALYST 2950 SERIES	
637	462900	DO ONGOLE	Switch	CISCO	CATALYST 2950 SERIES	
638	462901	BO NELLORE	Switch	CISCO	CATALYST 2950 SERIES	FCW2137A4TW
639	463000	DO GUDIVADA	Switch	CISCO	CATALYST 2950 SERIES	
640	463001	BO-Eluru	Switch	CISCO	CATALYST 2950 SERIES	
641	463300	DO II Guntur	Switch	CISCO	CATALYST 2950 SERIES	
642	463301	BO Tenali	Switch	CISCO	CATALYST 2950 SERIES	FCW2137A4X4
643	463400	DO II Vijayawada	Switch	CISCO	CATALYST 2950 SERIES	
644	463400	DO II Vijayawada	Switch	CISCO	CATALYST 2950 SERIES	
645	460000	RO VIZAG	UPS	Numeric	5 KVA	I090901697
646	460000	RO VIZAG	UPS	Numeric	5 KVA	I090901698
647	460011	SVC VIZAG	UPS	APC	5 KVA	NS0743016677
648	460022	TP-HUB VIZAG	UPS	Numeric	5 KVA	I100604358
649	461300	DO III Vizag	UPS	APC	5 KVA	NS0607018901
650	461302	BO SRIKAKULAM	UPS	APC	5 KVA	I190505678
651	462102	CBO I Vijayawada	UPS	APC	5 KVA	LR63938
652	462303	CBO II Guntur	UPS	APC	5 KVA	NS0620004479
653	462502	CBO I Kakinada	UPS	APC	5 KVA	NS0712016819
654	462500	DO Kakinada	UPS	APC	5 KVA	JQ0452005725
655	462504	BO Anaparthi	UPS	APC	5 KVA	PQ1019007334
656	462601	BO BHIMAVARAM	UPS	APC	5 KVA	WQ5522003906
657	462607	BO PALAKOLLU	UPS	APC	5 KVA	N00703001629
658	462803	CBO RAJAHMUNDRY	UPS	APC	5 KVA	NQ0748042613
659	462804	BC NIDADAVOLE	UPS	APC	5 KVA	NS0552003687
660	462805	BO RAVULAPALEM	UPS	Numeric	5 KVA	I1140907369
661	462901	BO Nellore	UPS	APC	5 KVA	NS0651017113
662	463001	BO-Eluru	UPS	APC	5 KVA	NQ0826009439
663	463301	BO Tenali	UPS	APC	5 KVA	NQ0725014482
664	460012	SVC Vijayawada	UPS	APC	10 KVA	ZQ0714110250
665	461100	DO I Vizag	UPS	APC	10 KVA	BQ1202000298
666	461200	DO II Vizag	UPS	APC	10 KVA	NQ0826006688
667	462100	DO I Vijayawada	UPS	APC	10 KVA	JQ0607030675
668	462300	DO I Guntur	UPS	APC	10 KVA	JQ0838001083
669	462500	DO Kakinada	UPS	APC	10 KVA	NQ0646009836
670	462600	DO TANUKU	UPS	APC	10 KVA	BQ1202000273
671	462800	DO RAJAMUNDRY	UPS	APC	10 KVA	BQ1320000472
672	462900	DO ONGOLE	UPS	APC	10 KVA	B21902005344
673	463000	DO GUDIVADA	UPS	APC	10 KVA	NQ0750024728
674	463300	DO II Guntur	UPS	APC	10 KVA	BQ1512002587

675	463400	DO II Vijayawada	UPS	APC	10 KVA	IQ0821000658
676	461290	BC VIZIANAGARAM	UPS	APC	1 KVA	JS0427009065
677	461291	BC NAD	UPS	Numeric	1 KVA	11110808665
678	461290	BC Vizianagaram	UPS -2	EATON ESERLOS	1 KVA	12091780260038
679	461390	BC PENDURTHY	UPS	HP	1 KVA	HP301
680	461300	DO III Vizag	UPS	Techeser	1 KVA	1.10626E+12
681	462100	DO I Vijayawada	UPS	Numeric	1 KVA	11110708569
682	462192	DO I Vijayawada	UPS	EATON ESERLOS	1 KVA	120829-65240001
683	462193	BC NUZIVEEDU	UPS	EATON ESERLOS	1 KVA	1.20917E+13
684	462500	DO Kakinada	UPS	EATON ESERLOS	1 KVA	1.20917E+13
685	462500	DO Kakinada	UPS	Numeric	1 KVA	110301-99820030
686	462592	BC PITAPURAM	UPS	Numeric	1 KVA	101229-38520086
687	462593	BC RAMANAYYA PETA	UPS	EATON ESERLOS	1 KVA	120917-48680035
688	462691	BC RAZOLE	UPS	Numeric	1 KVA	1110808664
689	462891	BC MORAMPUDI JN	UPS	Numeric	1 KVA	120917-80260030
690	462892	BC KOVVUR	UPS	Numeric	1 KVA	180917-8026012
691	463091	BC KAIKALURU	UPS	Numeric	1 KVA	1100604356
692	463092	BC MACHILIPATNAM	UPS	Numeric	1 KVA	1110708568
693	463093	BC PEDANA	UPS	EATON ESERLOS	1 KVA	120920-52580044
694	463301	BO Tenali	UPS-2	Numeric	1 KVA	110301-83180063
695	463490	BC NANDIGAMA	UPS	Numeric	1 KVA	110808666
696	463491	BC MANGALAGIRI	UPS	EATON ESERLOS	1 KVA	11031-998200004
697	463492	BC PORANKI	UPS	EATON ESERLOS	1 KVA	120917-80260029
698	463493	BC BHAVANIPURAM	UPS	Numeric	1 KVA	1140902421

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