

(LEGAL DISCLAIMER) NOTE: The information must be read in conjunction with the Prospectus and Policy Document. In case of any conflict between the CIS and the Policy Document the terms and conditions mentioned in the Policy Document shall prevail.

ORIENTAL DENGUE KAVACH

CUSTOMER INFORMATION SHEET

Sl. No.	TITLE	DESCRIPTION	Refer to Policy Clause No.
1.	Product Name	ORIENTAL DENGUE KAVACH	
2.	Policy No		
3.	Type of insurance Product/Policy	Benefit Product/Policy	
4	Sum Insured Basis (Along with Amount)	Individual Basis Sum Insured under 2 slabs of INR 10000, INR 20000	Clause 2
5	Policy Coverage (what policy cover)	1. Lump-sum benefit upto sum insured, If a person is first diagnosed with Dengue Fever during the policy period.	Clause 2
6	Exclusion (what policy doesn't cover)	Following is a list of the policy exclusions. Please refer to the policy document for the complete list of exclusions:	Clause 4
		1. For Any Illness, sickness or disease other than Dengue 2. Any claim with respect to Dengue diagnosed prior to Commencement date of this policy or during the waiting period.	
7	Waiting period	First 30 days from the first policy commencement date shall be.	Clause 4
8	Financial Limit of coverage	Sum Insured under 2 slabs : INR 10000, INR 20000	
9	Claims	For benefit: For claims the insured person may upload the necessary documents Company's Portal	Clause 5.5

		<p>within the prescribed time limit as specified hereunder. For details on claim procedure please refer the policy document.</p> <p>2. Download/getting claim form https://orientalinsurance.org.in/en/download-claim-form?isSelected=policyDownload&isRefresh=true</p>	
10	Policy Servicing	<p>1. Company officials : Website: www.orientalinsurance.org.in</p> <p>2. Toll free: 1800118485 Or 011-33208485</p> <p>3. Policy issuing office</p>	
11	Grievances/ Complaints	<p>a. www.orientalinsurance.org.in</p> <p>b. IRDAI Integrated Grievance Management System http://igms.irda.gov.in</p> <p>c. Insurance Ombudsman – Contact details of the Insurance Ombudsman have been provided in Annexure I of the policy document.</p>	
12	Things to Remember	<p>a. Free Look period of 15 days from the date of receipt of the policy shall be applicable at the Inception.</p>	6.6
		<p>b. Lifelong renewability (except on certain specific grounds)</p>	
		<p>c. Change in SI during the policy term or at the time of renewal (please contact the policy issuing office)</p>	6.5
		<p>Cancellation</p> <p>a. The Insured may cancel this Policy by giving 15 days' written notice, and in such an event, the Company shall refund premium on short term rates for the unexpired Policy Period as per the rates detailed in the policy terms and conditions.</p> <p>b. The Company may cancel the policy at any time on grounds of misrepresentation, non-disclosure of material facts, and fraud by the Insured Person by giving 30 days' written notice.</p>	5.13(B)
		<p>Renewal Condition :</p> <p>The policy shall ordinarily be renewable except on grounds of fraud, moral hazard, misrepresentation by the insured person. Renewal shall not be denied on the ground that the insured had made a claim or claims in the preceding policy years and there will be no loading on renewals on Individual claims</p>	6.8

		experience basis.	
13	Insured's Obligations	<ol style="list-style-type: none"> 1. Please disclose all pre-existing disease/s or condition/s before buying a policy. Non-disclosure may result in rejection of claim. 2. Disclosure of change in Material Information during the policy period. Fresh proposal form may be submitted if required 	
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Declaration by the Policy Holder:

I have read the above and confirm having noted the details

Place:

Date:

Signature of the Policy Holder