Reply to pre-bid queries for Tender Ref. No. OICL/HO/ITD/PC-AMC/2024/01 dated 04/01/2024

S. No.	Page No.	Point/Sec tion	Existing clause	Query Sought	Reply from OICL
1	Pg. 9	Section 3.1,	Bid Security Rs. 2,00,000/- (Rupees Two Lakh Only) in form of Bank Guarantee with 180 Days validity from the last date of submission of the Bid. This shall not carry any interest. (Exempt for MSE (Micro and Small Enterprises) as defined in MSE Procurement Policy issued by department of MSME/NSIC, as per Government of India Guidelines, subject to submission of the relevant certificate. Certificate shall be valid on the date of Bid Submission).	Refer to tender, EMD of Rs. 2 Lakh in the form of BG is asked and for MSE firms, you had given them exemption, therefore request you to waived off the EMD amount for MSME firms those comes under Medium Category.	As per Terms and Conditions of the RFP
2	Pg. 13	Section 6, Point 5	The Service Engineer/Resident Engineer should have minimum two years of relevant experience in managing PC Hardware, LAN Services and Network Switches.	We would like to request you to please clear the educational qualification of engineers to be deployed.	As per Terms and Conditions of the RFP

