

**FORM NL-37-CLAIMS DATA**

Name of the Insurer: THE ORIENTAL INSURANCE CO.LTD.

Upto the quarter ending \_30th September 2023

Sl. No.	Claims Experience	Fire	Marine Cargo	Marine Hull	Total Marine	Motor OD	Motor TP	Total Motor	Health	Personal Accident	Travel	Total Health	Workmen's Compensation/	Public/Product Liability	Engineering	Aviation	Crop Insurance	No. of claims only		
																		Other segments **	Miscellaneous	Total
1	Claims O/S at the beginning of the period	2342	2582	197	2779	28237	91274	119511	141926	6264	7	141933	853	1094	1348	69	254872	7226	533170	538291
2	Claims reported during the period																			
	(a) Booked During the period	3753	9212	361	9573	145218	25728	170946	1440799	13553	13	1440812	924	1339	2585	183	23470	26200	1680012	1693338
	(b) Reopened during the Period	173	300	12	312	3257	2389	5646	6934	1116	1	6935	62	30	125	1	50	688	14653	15138
	(c) Other Adjustment (to be specified)																			
	(i) _____				0			0				0							0	0
	(ii) _____																			
3	Claims Settled during the period	2917	7701	346	8047	123494	26558	150052	1329535	11285	7	1329542	703	1386	2117	177	258768	23390	1777420	1788384
	(a) paid during the period																			
	(b) Other Adjustment (to be specified)																			
	(i) _____				0			0				0							0	0
	(ii) _____																			
4	Claims Repudiated during the period	201	351	4	355	2905	878	3783	72658	2160	4	72662	125	29	192	3	17270	1727	97951	98507
	Other Adjustment (to be specified)																			
	(i) _____				0			0				0							0	0
	(ii) _____																		0	0
5	Unclaimed (Pending claims which are transferred to Unclaimed A/c. after the mandatory period as prescribed by the Authority)																			
6	Claims O/S at End of the period	3150	4042	220	4262	50313	91955	142268	187466	7488	10	187476	1011	1048	1749	73	2354	8997	352464	359876
	Less than 3months	1427	2486	139	2625	35666	13478	49144	171425	4254	6	171431	363	435	855	58	55	5424	232019	236071
	3 months to 6 months	743	926	41	967	7548	9111	16659	11665	1495	1	11666	198	151	390	4	41	1153	31757	33467
	6months to 1 year	568	377	18	395	5237	13400	18637	3236	1345	1	3237	180	284	362	3	82	1176	25306	26269
	1year and above	412	253	22	275	1862	55966	57828	1140	394	2	1142	270	178	142	8	2176	1244	63382	64069

Notes:-

- (a) The Claims O/S figures are consistent with all relevant NL forms
- (b) Repudiated means rejected, partial rejection on account of policy terms and conditions
- (c) Claim o/s should be exclusive of IBNR AND IBNER reserves

Upto the quarter ending \_30th September 2023

Sl. No.	Claims Experience	Fire	Marine Cargo	Marine Hull	Total Marine	Motor OD	Motor TP	Total Motor	Health	Personal Accident	Travel	Total Health	Workmen's Compensation/	Public/Product Liability	Engineering	Aviation	Crop Insurance	(Amount in Rs. Lakhs)		
																		Other segments **	Miscellaneous	Total
1	Claims O/S at the beginning of the period	256765.38	16405.94	55971.81	72377.75	46038.07	628769.88	674807.95	117415.82	24541.44	9.77	117425.59	2208.96	17781.17	42197.00	6135.93	77376.39	28750.07	991224.51	1320367.64
2	Claims reported during the period																			
	(a) Booked During the period	48934.34	13969.27	665.58	14634.85	71616.09	77623.54	149239.62	362291.61	43548.82	42.56	362334.17	765.14	724.05	8597.11	433.92	3348.39	24015.91	593007.13	656576.32
	(b) Reopened during the Period	35371.93	1403.60	355.19	1758.79	3909.87	8493.94	12403.81	4546.47	3637.20	0.22	4546.69	141.16	115.41	3291.45	10.00	275.54	1735.56	26156.81	63287.54
	(c) Other Adjustment (to be specified)																			
	(i) _____				0.00			0.00				0.00							0.00	0.00
	(ii) _____																			
3	Claims Settled during the period	51613.40	6653.64	2147.40	8801.04	57005.10	99995.44	157000.54	442291.72	32508.48	40.80	442332.52	919.87	650.18	2905.27	1185.99	27561.48	12791.46	677855.79	738270.23
	(a) paid during the period																			
	(b) Other Adjustment (to be specified)																			
	(i) _____				0.00			0.00				0.00							0.00	0.00
	(ii) _____																			
4	Claims Repudiated during the period	592.35	12.06	0.70	12.76	280.35	50.57	330.92	56.87	3945.52	0.00	56.87	19.96	28.02	23.05	0.00	0.21	1121.34	5525.89	6131.00
	Other Adjustment (to be specified)																			
	(i) _____																		0.00	0.00
	(ii) _____																		0.00	0.00
5	Unclaimed (Pending claims which are transferred to Unclaimed A/c. after the mandatory period as prescribed by the Authority)																			
6	Claims O/S at End of the period	258880.37	18887.89	65883.34	84771.24	60465.91	660946.57	721412.47	104832.30	51926.93	24.77	104857.07	2565.04	17548.53	43411.12	6024.72	41602.31	30989.28	1020337.48	1363989.08
	Less than 3months	76581.28	9048.64	51373.76	60422.40	33417.58	115715.02	149132.61	82772.98	45767.20	17.66	82790.64	459.32	12816.75	26290.43	3143.10	8640.69	16664.87	345705.59	482709.27
	3 months to 6 months	80267.27	4253.16	13269.78	17522.94	11937.25	65566.52	77503.77	10952.76	2593.39	2.00	10954.76	959.75	1862.17	3000.76	2577.08	253.06	3863.48	103568.21	201358.41
	6months to 1 year	56464.55	1698.33	658.06	2356.39	10291.35	105809.78	116101.13	1353.29	2436.58	3.13	1356.42	104.91	1869.01	12114.01	11.69	767.11	3013.24	137774.10	196595.03
	1year and above	45567.28	3887.76	581.75	4469.51	4819.73	373855.24	378674.97	9753.27	1129.77	1.98	9755.25	1041.07	1000.60	2005.92	292.86	31941.45	7447.69	433289.58	483326.37

Notes:-

- (a) The Claims O/S figures are consistent with all relevant NL forms
- (b) Repudiated means rejected, partial rejection on account of policy terms and conditions
- (c) Claim o/s should be exclusive of IBNR AND IBNER reserves