

## NOTICE INVITING TENDER FOR HIRING SERVICES TO EXECUTE VARIOUS NON-CORE ACTIVITIES RELATED TO PMFBY IN ANDHRAPRADESH



**Registered Office: ORIENTAL HOUSE, A - 25/27, Asaf Ali Road, New Delhi – 110002**

## Tender Document

Notice inviting tender for hiring services to execute various non-core activities related to PMFBY in Andhra Pradesh	
Office of issue	The Oriental Insurance Company Ltd., Regional Office, 48-14-111, SRINITYA , 2 <sup>nd</sup> Floor , Opp KARNATAKA Bank , Rama Talkies Road , VISAKHAPATNAM - 530013
Tender No.	OIC/VPRO/CROP/2023/01
Tender forms available at Website	<a href="http://www.orientalinsurance.org.in">www.orientalinsurance.org.in</a>
Date of Issue / Publishing	31-10-2023
Last date of submission of bids	06th November -2023 by 12:00 pm
Place of submission of bids	The Oriental Insurance Company Ltd., Regional Office, 48-14-11, SRI NITYA , 2 <sup>nd</sup> Floor , Opp: KARNATAKA Bank , Rama Talkies Road , VISAKHAPATNAM – 530003.
Date & Time of opening of technical bid & Technical Presentation	Technical Bid Opening on – 06-11-2023, 15.00 pm Technical Bid Presentation on -06-11-2023, 15.00 pm
Place of Opening & Presentation of technical bid	The Oriental Insurance Company Ltd., Regional Office, 48-14-11, SRINITYA , 2 <sup>nd</sup> Floor , Opp KARNATAKA Bank , Rama Talkies Road , VISAKHAPATNAM - 530013
Date and time of opening of Financial bid	After Technical Bid Presentation on 07-11-2023, 10.00 am
Place of opening of Financial bid	The Oriental Insurance Company Ltd., Regional Office, 48-14-11, SRINITYA , 2 <sup>nd</sup> Floor , Opp: KARNATAKA Bank , Rama Talkies Road , VISAKHAPATNAM - 530013

Tenders are invited from reputed and experienced agencies/firms/companies for hiring services to execute noncore activities under Pradhan Mantri Fasal Bima Yojana for The Oriental Insurance Company Ltd. in the state of Andhra Pradesh.

**Ref no: OIC/VPRO/CROP/2023/01**

**TENDER NOTICE**

The Oriental Insurance Company Ltd invites sealed tender from reputed agencies/firms/companies execution of various non-core activities related to implementing Pradhan Mantri Fasal Bima Yojana (PMFBY) in the State of Andhra Pradesh.

Tender documents containing full details of the activities to be executed can be downloaded from our portal [www.orientalinsurance.org.in](http://www.orientalinsurance.org.in)

The last date for submission of sealed technical and financial bid is 06-11-2023 by 12.00 pm at below address:

**The Oriental Insurance Company Ltd., Regional Office, 48-14-111, SRINITYA , 2<sup>nd</sup> Floor , Opp KARNATAKA Bank , Rama Talkies Road , VISAKHAPATNAM – 530013**

The technical bid will be opened on 06th November at 3 pm in presence of bidder's representatives.

The company reserves the right to cancel the tender, reject any or all bids at any stage of the tender process without assigning any reason thereof.

**1. Nature of tender**

This tender is for seeking execution of specified non-core activities in implementation of PMFBY – for various jobs / functions to be assigned from time to time for state of Andhra Pradesh. At present, we will be operating in 12 districts of the state viz. Anakapalli, Konaseema, Alluri Seetaramaraju, Annamayya, Sri Satyasai, Srikakulam, Eluru, Tirupati, Kakinada for Kharif 2023 & Rabi 2023-24.

**2. Eligible bidders**

The bidder, before submitting the bid shall satisfy that it has all the required eligibility criteria and shall submit documentary proof for all the above mentioned eligibility criteria. The bid of any bidder failing to follow the mentioned criteria will be rejected and financial bid will not be opened.

All service providing Firms / Companies fulfilling following conditions are eligible to bid and must have more than one year service record beside experience in supporting insurers with PMBY implementation and or having received any mandate within the last six months from any insurer for PMFBY, preferably from a PSU insurer.

- The firm/agency/company must not have been blacklisted by any Government/Ministry/department/PSU, nor should they have been debarred from dealing with any company/public department.

- The firm must be registered with all Government/statutory authorities such as GST Department, Income Tax Department, etc. as required in the normal course of business to render similar services.
- The tax/PF/ESI /professional tax/minimum wage and allied liability arising out of manpower employment shall be the responsibility of the agency.

### **3. Area of work**

Area of work would be confined mainly to 12 districts allotted to OIC for implementing PMFBY in the state for allotted crops. Other areas may also be included depending upon requirement.

### **4. Duration of Agreement**

The initial duration of agreement shall be for Kharif 2023 from the date of award of contract, which may be extended on mutual consent for Rabi 2023-24 also.

### **5. Validity of rate quoted**

Rate quoted would remain valid for Kharif 2023 from date of submission of bid to enable insurer to finalize the terms and should be applicable during the entire period of tender tenure. No modifications shall be permitted after the deadline for submission of the Tender.

### **6. Scope of Work**

Coordinating with Agency Officials of PMFBY- District coordinators of outsourcing agency to establish rapport with Revenue Officials District Collector, ADM, District Planning Officer, Agriculture Department Officials – JD s ,DD s AD s & MAO s, Officials of SLCCCI , any other officer /s of any deptt. connected to allotted activity and District Managers of Common Service Centre with officials of Revenue Deptt / Agriculture Deptt / District Planning Officer or any other department of State Govt in connection with the implementation of PMFBY.

- Remaining in constant touch with Agriculture related/ Officials through WHATSAPP group/mobile and attending meeting called by Govt. Officials and timely informing insurer on daily basis through mail and whatsapp.
- Collecting Area Sown data with relevant forms (whatever name it is available) in close coordination with officials of Revenue, Agriculture, planning (Field Investigator and Planning officer) and bringing it to the notice of Govt. Officials and Insurance Company after sowing season is over to rule out over insurance and multiple insurance and other operational matter..
- Identifying crop condition in plots selected for CCE in relevant Form during the tillering stage (vegetative stage).Providing assistance to Agency entrusted with Crop Cutting Experiment in matching crop growth vis-a-vis final yield.
- Matching portal land data with Online Revenue records – land records web portal of Andhra Pradesh and /or mandal (Mee Bhoomi).
- Appointing District Coordinator for all districts allotted (12 District coordinators for 12 districts) to us for carrying out non core activities who would represent our company with regard to activities under PMFBY in any Village/Mandal/Revenue Division of the District.
- Coordinator for bulk business emanating from cooperative sector preferably a senior retired official of Andhra Pradesh State Cooperative Bank for sorting out operational matter.
- Providing manpower one each at OIC Regional Office VISAKHAPATNAM and one at KBO, Vijayawada to carry out data analysis and act as SPOC for your District coordinators.

## **Data Analysis and Data Upload:**

Ensuring continuous follow up to ensure that any technical snag in data upload is being addressed forthwith

- Checking the e-crop data uploaded on the portal and ensuring that MIS is correct in all aspects.
- Checking e-crop data for any discrepancy and duplication Validation of MIS for the information relating to reference unit area, crop, area declared for insurance and premium. This would include checking any possible cases of duplication or over insurance, checking any overlaps.
- Has expertise to identify such cases using software algorithms.
- Preparation of reports for Government in their desired formats as and when required and submission of the same within time limit
- Daily and weekly reports to be submitted regarding the progress district wise
- Complete the work in time bound manner, with proper preparation and planning at each of the stages.

**The jobs are to be completed within the window time available to Insurance Company in PMFBY PORTAL for acceptance of uploaded data.**

## **7. Instructions to Bidders**

- The Bidder is expected to examine all instructions, forms, terms and specifications in the Tender Documents. Failure to furnish any of the information required as per the Tender Documents or submission of bids not substantially responsive to the Tender Documents in every respect will be at the bidder's risk and may result in rejection of the bid. The bidder must bid for Andhra Pradesh State, all the districts allocated to OIC under PMFBY, when bidding for a state. He / She may submit different rates for all districts within a state.
- No queries with regard to tender process will be entertained after the tender process is over.
- The company reserves the right to empanel one or more agencies for different district and / or different activities / functions subject to split clause – The insurer may, at its sole discretion allot the work to one or more Service providers based on bidders in ascending order agreeing to parity of rates quoted by L1. Basis of allotment will be decided later based on competencies of the bidders in ascending order and the volume of work involved subject to condition that L1 will be awarded the highest share.
- Bidder should have IT infrastructure and skilled manpower to perform tasks enlisted in this tender.
- List of manpower deployed on field at the 12 districts, should be submitted to us. The following is the required minimum qualification for the work force to be deployed:

Manpower on field: Graduation preferably in Agriculture / Rural Studies / Agri – Business Management, conversant with Crop Insurance.

Manpower to deployed at our Offices: Working knowledge of MS Office (including Word, Excel and Power Point) and having experience in data handling using Tablet / Laptop / Mobile / Desktop and comprehension skills.

Well versed in Telugu and English (Read, Write and Speak ) with good communication skills.

## **8. Clarification of Bid Documents**

A prospective bidder, requiring any clarification of the Tender Document shall notify OIC through its official mail at [ttvraman@orientalinsurance.co.in](mailto:ttvraman@orientalinsurance.co.in), and [sandhya@orientalinsurance.co.in](mailto:sandhya@orientalinsurance.co.in) by 02-11-2023 15.00pm. OIC shall respond through mail to any request for clarification of the Tender Document. Any clarification issued by OIC in response to query raised by prospective bidders shall form an integral part of Tender documents and it may amount to an amendment of relevant clauses of Tender document.

## **9. AMENDMENT OF TENDER DOCUMENT**

At any time, prior to the date of submission of bids, OIC may, for any reason, whether at its own initiative or in response to a clarification requested by a prospective bidder, modify the Tender documents by amendments. The amendments shall be notified online only through corrigenda, if any. In order to provide prospective bidders reasonable time in which one has to take the amendments into account in preparing their bids, OIC may, at its discretion, extend the deadline for the submission of bids suitably.

## **10. Mode of submission of Bid**

The bid may be submitted by hand or through post / courier at the following address:

**The Oriental Insurance Company Ltd., Regional Office, 48-14-11, SRI NITYA , 2<sup>nd</sup> Floor , Opp KARNATAKA Bank , Rama Talkies Road , VISAKHAPATNAM - 530013**

Bids shall be submitted under single stage two bid systems i.e. Technical and Financial Bids. Bidders are advised to go through the details thoroughly before bid submission as OIC will not be responsible for rejection of bids due to incorrect/faulty bid submission. Bidders may be called to present their profile. Bid Documents will contain following in a large envelope:

- 1. Technical Bid**
- 2. Financial Bid**
- 3. Bid / EMD Security**

**1. Technical bid** – To be submitted in single sealed envelope super scribed as “Short listing of agencies for execution of PMFBY Kharif 2023 & related activities – Technical bid”. The Technical Bid shall be as per duly signed and stamped **proforma** enclosed and shall contain the properly signed and stamped copy of documents mentioned therein.

Bidders have to submit copy of this tender document duly signed with stamp on each page implying acceptance of terms and conditions of this tender.

**2. Financial bid** – To be submitted in single sealed envelope super scribed as “Short listing of agencies for execution of PMFBY KHARIF 2023 related activities – Financial bid”. The financial bid shall contain the price to be submitted as per the attached **proforma** on their letter head with quoted rates, sign stamp and seal.

**All the bidders to submit single price bid for all the 12 districts / clusters allotted to OICL.**

OIC shall not pay any other amount on any account including mobilization charges, office expenses, transport charges, phone charges etc.

**3. Bid / EMD security** – Bidders shall have to furnish as part of bid, interest free EMD / bid security for an amount of Rs. 25,000/- in the form of an account payee Demand draft in favor of “The Oriental Insurance Company Limited” payable at Visakhapatnam valid for 60 days beyond the final bid validity. A bid not accompanied by EMD / bid security shall be rejected summarily at the bid opening stage and returned to the bidder unopened.

- The bid security of the unsuccessful bidder will be discharged / returned to the bidder without any interest after evaluation of the bid on or before 60th day after the award of the contract.
- EMD will be forfeited if the successful bidder fails to commence the work as per the award or violates any terms of the agreement to be executed with the successful bidder.
- In case the bidder submits any forged / irrelevant / misleading documents or information, the bid will be rejected and EMD forfeited.

The Demand Draft of EMD, Envelopes of Technical Bid and Financial bid shall be kept in a bigger single envelope super scribed as “Short listing of agencies for execution of PMFBY Related Activities in the state of Andhra Pradesh”.

## **11. Opening of bids**

Technical and Financial bids will be opened by Tender committee on the scheduled dates. One representative of the bidder shall be authorized and permitted to attend the bid opening process.

## **12. Award of Contract**

OIC will award the contract as per the tender terms and successful bidder will be required to sign a separate Service Level Agreement in the format provided by OIC. OIC reserves the right to accept / reject any or all bids party or fully without assigning any reason thereof.

## **13. ANNULMENT OF AWARD:**

- a) Read all the terms and conditions of the tender carefully before submitting the bids. The prospective bidders should ensure itself that it qualifies as per the technical criteria.
- b) All the relevant information pertaining to technical bid evaluation should be provided.
- c) In case bidder fails to provide any required documents as mentioned in the technical bid proforma, then the bid will be rejected as “technically unqualified”.
- d) The technical and financial bids should be duly signed by the Authorized signatory of the Agency mentioning his / her name, designation, address and contact no, with seal and date.
- e) The successful bidder shall not assign or transfer the rights and responsibilities assigned to him to any other person / entity / sub-contract his services in any way to others without the prior written consent of OICL
- f) No condition / deviation which is either additional or in modification of the tender conditions shall be included in the tender. If the tender contains any such condition or deviation from tender conditions, the tender is liable to be rejected.

Failure of the successful bidder to comply with the requirement of the tender document shall constitute sufficient ground for the annulment of the award and forfeiture of the bid security in which event OIC may make the award to second highest scorer on L1 rates, or to subsequent bidders in case second highest bidder does not agree at L1 rates, or call fresh bids.

**PROFORMA FOR TECHNICAL BID**  
(On firm's letter head)

1. Bidder Information:

a) Name of the Company: .....

b) Registered Address: .....

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c) Local Office Address: .....

.....

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2. Contact Person :

a) Name : .....

b) Designation : .....

c) Mobile number : .....

d) Landline number : .....

S.No.	Item	Remarks
1.	Previous experience in conducting similar kind of exercise	_____ Years _____ Insurer
2.	Financial Status, turnover as per the audited accounts of the firm during each of the previous two financial years.	_____ Lakh Rs.
3.	Letter of recommendation from previous insurers	To be attached
4.	Technical Qualification  Number of Agriculture Graduate personnel. Years' experience in implementing PMFBY Number of members in team to be engaged district wise for OICL Detailed plan to implement the scope of work with number of days and manpower details.	

**Note: Please submit documentary proof in respect of each item above failing which it shall be construed that the firm does not have requisite experience.**



**Please enclose the following with this proforma:**

1. A brief profile of firm mentioning address of its registered head office and addresses of all branch offices.
2. Certificate of Incorporation/ Registration of Firm/ Memorandum and Articles of Association/ Partnership Deed/ Proprietorship Deed/ Declaration of Proprietorship etc. as the case may be.
3. Bank account RTGS details (attach a cancelled cheque)
4. Copy of PAN/TAN numbers.
5. Copy of Income Tax Return for last two Financial Years i.e. FY 2022-23 and 2021-22.
6. Audited accounts (Balance Sheet and Profit and Loss Account etc.) for the last two years.
7. Any document which can be taken as proof of similar type of activity /assignment completed or doing presently with any organization.
8. Copy of GSTN Registration Certificate.
9. Certificate by the Bidder to the effect that the firm is not blacklisted by any Govt. Organization/ DGS&D/ NCCF / PSU.
10. Tender Acceptance Letter on firm's letter head which should be filled, signed and Stamped / certified properly.
11. Copies of experience certificates/order for award of contract for related services.
12. Certificate by bidder that the company / agency have not been blacklisted by any Government/Ministry/Department/PSU, nor been debarred from dealing with any public Department.
13. Certificate by bidder that the company / agency is registered with all Government/statutory authorities such as GST Department, Income Tax Department, etc. as required in the normal course of business to render similar services.
14. Authorisation Letter for Authorised Signatory.

Signature of authorized person with seal

Date: \_\_\_\_\_

Name of Authorised\* Signatory .....

Place: \_\_\_\_\_

Note: \* Authorisation letter should be attached

**PROFORMA FOR FINANCIAL BID**

**(On firm's letter head)**

At present we have 12 districts covering farmers in Andhra Pradesh.

Amount chargeable by the bidder (Applicable equally for all the districts):

1. Per Application	_____ % of Total Farmers Share of Premium for each approved application.
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Signature of authorized person with seal

Name of Authorised Signatory \_\_\_\_\_

Date: \_\_\_\_\_

Place: \_\_\_\_\_

Cover Letter (On Bidder's Letter head)

To,

Dy. General Manager,  
The Oriental Insurance  
Co.Ltd

Crop Department

Regional Office Visa-  
khaptananm

Dear Sir / Madam,

Sub: Tender No: OIC/VPRO/CROP/2023/01 for various activities under Crop Insurance (PMFBY)

Having examined the Tender documents including all annexures, the receipt of which is hereby duly acknowledged, we, the undersigned, offer to provide Services to OICL as mentioned in Tender document in conformity with the said Tender documents and be made part of this Tender document.

We understand that the Tender document provides generic specifications about all the items, and it has not been prepared by keeping in view any specific bidder. We have ensured ourselves about the eligibility criteria before submitting the tender. We have read, understood and accepted the terms/ conditions/ rules / obligations / performance criterion mentioned in the Tender document. Until a formal contract is prepared and executed, this Tender offer, together with OICL's written acceptance thereof and OICL's notification of award, shall constitute a binding contract between us.

We undertake that in competing for and if the award is made to us, in executing the subject Contract, we will strictly observe the laws against fraud and corruption in force in India namely "Prevention of Corruption Act 1988".

We are neither blacklisted currently by any Government/ Ministry/Department/PSU/ Insurance Company nor debarred from dealing with any company/ public department.

We understand that OICL is not bound to accept the lowest or any offer OICL may receive. We also understand that the whole bidding exercise may be scrapped without assigning any reason and it is acceptable to us. This Bid, together with your written acceptance thereof and your notification of award, shall constitute a binding Contract between us.

We undertake to comply all the terms and conditions of the tender. There are no deviations (null deviations) from the terms and conditions of the tender. All the terms and conditions of the tender are acceptable to us.

We certify that we have provided all the information requested by OICL in the format requested for. We also understand that OICL has the exclusive right to reject this offer in case OICL is of the opinion that the required information is not provided, incomplete, partly provided or is provided in a different format.

We certify that the work will not be assigned to any other agency nor any sub contract will be made for work execution by us.

It is also confirmed that the information submitted is true to the best of our knowledge and belief and that the OICL reserves the right to reject the offer if anything contained herein is found incorrect, false, misleading or suppressed etc.

Place:

Date:

Seal:

Signature of the bidder: