

Public Disclosures on quantitative and qualitative Parameters of Health services rendered  
Information as at 31/03/2023 for FY 2022-23 for OICL

a.

Name of TPA	License number	Valid From DD/MM/YYYY	To DD/MM/YYYY
Health Insurance TPA of India Ltd.	036	06-06-20	05-06-23

b. Number of policies and lives serviced in respect of which public disclosure is made:

Description	Individual	Group	Government	Total
No of policies serviced	153539	46	2	153587
No of lives serviced	389934	94536	2698446	3182916

c. Geographical Area of services Rendered in respect of which public disclosure is made:

Sr. No.	Name of State	Name of District	No. of policies serviced	No. of lives serviced
1	GUJARAT	Ahmedabad	23730	2757829
2	GUJARAT	Vadodara	17182	45472
3	Delhi	Delhi	15715	114733
4	MAHARASHTRA	Mumbai	11813	43072
5	GUJARAT	Surat	9864	28711
6	KERALA	COCHIN	7335	17032
7	KERALA	Ernakulam	6739	17666
8	TELANGANA	Hyderabad	6625	16102
9	HARYANA	Gurgaon	4621	12058
10	HARYANA	Faridabad	4357	12703
11	MAHARASHTRA	Thane	4187	11354
12	TAMIL NADU	Chennai	4058	10165
13	UTTAR PRADESH	Ghaziabad	4048	11124
14	WEST BENGAL	Kolkata	2729	5937
15	GUJARAT	Valsad	2410	5988
16	KARNATAKA	Bangalore	1947	4611
17	KERALA	Kottayam	1926	5029
18	MAHARASHTRA	Nagpur	1823	4984
19	KERALA	Palakkad	1737	3608
20	GUJARAT	Anand	1724	4118
21	GUJARAT	Kheda	1145	2892
22	GUJARAT	BARDOLI	1073	2146
23	UTTAR PRADESH	Noida	1031	2247
24	UTTAR PRADESH	Agra	918	2376
25	MAHARASHTRA	Buldhana	559	1616
26	ASSAM	Guwahati	549	1366
27	MADHYA PRADESH	Bhopal	384	872



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28	ASSAM	Kamrup	371	801
29	ASSAM	BONGAIGAON	344	943
30	MAHARASHTRA	JALGAON	325	662
31	ODISHA	Khorda	322	835
32	TELANGANA	Nizamabad	314	906
33	KERALA	IDIKKI	307	614
34	KERALA	Thiruvananthapura	304	659
35	GUJARAT	Navsari	303	892
36	MADHYA PRADESH	Katni	299	763
37	TELANGANA	Nalgonda	288	739
38	KERALA	TRICHUR	281	562
39	KERALA	Kannur	276	638
40	MAHARASHTRA	Pune	259	839
41	KERALA	Thrissur	233	585
42	GUJARAT	Rajkot	231	557
43	HARYANA	MANESAR	204	410
44	UTTAR PRADESH	Meerut	202	557
45	WEST BENGAL	Howrah	198	476
46	WEST BENGAL	North 24 Parganas	175	417
47	KERALA	ALLEPPEY	169	338
48	ODISHA	Bhubaneswar	159	398
49	MADHYA PRADESH	Indore	150	380
50	GUJARAT	VAPI	148	294
51	GUJARAT	BARODA	145	391
52	HARYANA	Panipat	132	332
53	MAHARASHTRA	Amravati	132	364
54	KERALA	Kollam	129	302
55	UTTARAKHAND	Nainital	129	332
56	MADHYA PRADESH	Jabalpur	124	262
57	UTTAR PRADESH	Mathura	119	332
58	TELANGANA	K.V Rangareddy	113	313
59	HARYANA	Palwal	108	262
60	GUJARAT	Jamnagar	99	220
61	MAHARASHTRA	Raigarh	90	233
62	MAHARASHTRA	Gondia	90	233
63	MAHARASHTRA	Wardha	87	232
64	UTTAR PRADESH	Firozabad	81	219
65	MAHARASHTRA	Akola	80	179
66	GUJARAT	Gandhinagar	79	200
67	BIHAR	Patna	78	203
68	CHATTISGARH	Durg	73	184
69	GUJARAT	Amreli	72	169
70	PUNJAB	Chandigarh	70	156
71	GUJARAT	Bhavnagar	69	170
72	RAJASTHAN	Jaipur	68	190



73	TELANGANA	Karim Nagar	66	177
74	KERALA	Kozhikode	64	158
75	ASSAM	Dhubri	64	171
76	TELANGANA	Medak	63	143
77	UTTAR PRADESH	Lucknow	59	235
78	MAHARASHTRA	PALGHAR	57	116
79	TAMIL NADU	Coimbatore	57	153
80	UTTAR PRADESH	Gautam Buddha Na	56	132
81	PUNJAB	Ludhiana	55	133
82	MAHARASHTRA	NAGPUR	55	150
83	ASSAM	Guwahati	55	133
84	ODISHA	Sundergarh	53	152
85	ASSAM	Goalpara	51	103
86	BIHAR	Aurangabad(BH)	51	133
87	TELANGANA	Warangal	50	132
88	HARYANA	Rewari	50	129
89	CHATTISGARH	Raipur	50	128
90	UTTARAKHAND	Dehradun	49	136
91	HARYANA	Karnal	48	112
92	ODISHA	Sambalpur	47	107
93	PUNJAB	Amritsar	47	100
94	TAMIL NADU	Madurai	46	91
95	ASSAM	Barpeta	46	121
96	ODISHA	Bhadrak	46	129
97	ASSAM	Sonitpur	45	130
98	HARYANA	Rohtak	45	117
99	DAMAN & DIU	Daman	44	127
100	HARYANA	Ambala	43	109
101	ASSAM	Nalbari	42	78
102	ANDHRA PRADESH	KAKINADA	42	89
103	BIHAR	Gaya	42	106
104	ANDHRA PRADESH	Cuddapah	40	92
105	WEST BENGAL	West Midnapore	39	91
106	ANDHRA PRADESH	Ananthapur	39	116
107	UTTAR PRADESH	FEROZABAD	39	78
108	ANDHRA PRADESH	Nellore	38	96
109	MAHARASHTRA	Nanded	38	87
110	ANDHRA PRADESH	VISAKHAPATNAM	37	104
111	ANDHRA PRADESH	Chittoor	37	98
112	UTTAR PRADESH	Bareilly	37	99
113	UTTAR PRADESH	KANPUR	37	74
114	KERALA	Kasargod	36	98
115	JHARKHAND	Dhanbad	36	102
116	CHATTISGARH	Korba	35	82
117	JHARKHAND	Lohardaga	35	85



118	GUJARAT	NADIAD	35	70
119	CHATTISGARH	Janjgir-champa	35	103
120	KERALA	Pathanamthitta	34	72
121	UTTAR PRADESH	Aligarh	34	108
122	WEST BENGAL	Hooghly	34	75
123	GUJARAT	Dahod	34	107
124	GUJARAT	Junagadh	34	78
125	PUNJAB	Patiala	33	81
126	ANDHRA PRADESH	Krishna	33	69
127	UTTARAKHAND	Bageshwar	33	78
128	GUJARAT	VADODARA	33	65
129	HARYANA	Ambala	32	88
130	ODISHA	BHUBANESHWAR	32	63
131	GOA	GOA SOUTH DIST	31	63
132	JHARKHAND	East Singhbhum	31	75
133	HARYANA	Jhajjar	31	93
134	UTTAR PRADESH	Kanpur Dehat	31	74
135	GUJARAT	SURENDRANAGAR	30	60
136	UTTAR PRADESH	Muzaffarnagar	30	70
137	TAMIL NADU	Thanjavur	29	74
138	TAMIL NADU	Dindigul	29	83
139	UTTAR PRADESH	Gorakhpur	29	75
140	UTTARAKHAND	HALDWANI	28	60
141	JAMMU KASHMIR	Jammu	28	58
142	RAJASTHAN	Alwar	28	77
143	GUJARAT	Porbandar	27	61
144	ODISHA	Puri	27	77
145	GUJARAT	PANCHAMAHAL	27	60
146	KERALA	Malappuram	26	75
147	PUNJAB	Jalandhar	26	61
148	ANDHRA PRADESH	Guntur	26	73
149	ODISHA	Cuttack	26	54
150	MAHARASHTRA	Dhule	25	71
151	ODISHA	Baleswar	25	62
152	ASSAM	Kokrajhar	24	57
153	GUJARAT	Panch Mahals	24	69
154	ANDHRA PRADESH	East Godavari	24	55
155	GUJARAT	Bharuch	23	60
156	KARNATAKA	Mysore	22	53
157	TAMIL NADU	Tiruvallur	22	59
158	UTTAR PRADESH	Varanasi	22	62
159	GOA	SOUTH GOA	22	55
160	TAMIL NADU	Namakkal	22	59
161	KARNATAKA	Chickmagalur	22	49
162	CHATTISGARH	Bilaspur(CGH)	22	52



163	GUJARAT	Himatnagar	22	44
164	RAJASTHAN	Ajmer	21	55
165	UTTAR PRADESH	Etah	20	64
166	UTTARAKHAND	ALMORA	20	40
167	GOA	GOA NORTH DIST	20	40
168	TELANGANA	Adilabad	20	49
169	JHARKHAND	Ranchi	19	47
170	GOA	North Goa	19	51
171	GUJARAT	Kachchh	19	42
172	KERALA	Alappuzha	19	53
173	ASSAM	Sibsagar	18	45
174	HARYANA	Sirsa	18	40
175	KERALA	Idukki	18	56
176	MADHYA PRADESH	Gwalior	18	49
177	GUJARAT	BHUJ-KUTCH	18	36
178	ODISHA	Koraput	17	41
179	ANDHRA PRADESH	Prakasam	17	43
180	MADHYA PRADESH	Hoshangabad	17	49
181	ASSAM	Dibrugarh	17	43
182	TAMIL NADU	Kanchipuram	17	46
183	HARYANA	Mahendragarh	16	35
184	UTTAR PRADESH	Bagpat	16	48
185	CHATTISGARH	RAIPUR	16	47
186	HARYANA	Bhiwani	16	39
187	UTTAR PRADESH	Mainpuri	15	39
188	ANDHRA PRADESH	Vizianagaram	15	41
189	TELANGANA	Khammam	15	53
190	UTTAR PRADESH	Solan	15	34
191	PUNJAB	Muktsar	15	38
192	CHATTISGARH	Rajnandgaon	15	39
193	GUJARAT	Gandhi Nagar	15	32
194	UTTAR PRADESH	Bulandshahr	15	46
195	MAHARASHTRA	Ratnagiri	14	34
196	KARNATAKA	Dakshina Kannada	14	30
197	UTTARAKHAND	Haridwar	14	38
198	UTTAR PRADESH	Etawah	14	34
199	HARYANA	Sonapat	13	36
200	ANDHRA PRADESH	Kurnool	13	42
201	UTTAR PRADESH	Saharanpur	13	33
202	ASSAM	Golaghat	13	27
203	MAHARASHTRA	Aurangabad	13	25
204	BIHAR	Araria	13	39
205	RAJASTHAN	Bhilwara	13	39
206	MADHYA PRADESH	Vidisha	12	31
207	RAJASTHAN	UDAIPUR	12	24



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208	TAMIL NADU	Tiruvannamalai	12	34
209	GUJARAT	Sabarkantha	12	29
210	MAHARASHTRA	Ahmed Nagar	12	21
211	ASSAM	Cachar	12	34
212	MADHYA PRADESH	Chhatarpur	12	30
213	RAJASTHAN	Chittorgarh	12	20
214	MAHARASHTRA	KHAMGAON	11	22
215	GUJARAT	UMARGAON	11	22
216	ODISHA	ROURKELA	11	26
217	GOA	PANJIM	11	23
218	GUJARAT	MEHSANA	11	27
219	PUNJAB	Faridkot	11	23
220	UTTAR PRADESH	Kangra	11	31
221	RAJASTHAN	Bharatpur	11	24
222	HARYANA	Fatehabad	11	14
223	UTTAR PRADESH	Moradabad	10	23
224	MAHARASHTRA	Nandurbar	10	22
225	UTTAR PRADESH	PARWANOC	10	20
226	GUJARAT	SURENDRA NAGAR	10	27
227	PUNJAB	Sangrur	10	21
228	KARNATAKA	Tumkur	10	25
229	UTTAR PRADESH	Allahabad	10	17
230	ODISHA	BALASORE	10	22
231	TAMIL NADU	Cuddalore	10	25
232	MAHARASHTRA	Chandrapur	10	21
233	GUJARAT	VIRAMGAM	9	18
234	ASSAM	Karimganj	9	23
235	MAHARASHTRA	Satara	9	21
236	WEST BENGAL	South 24 Parganas	9	20
237	MAHARASHTRA	Yavatmal	9	21
238	MADHYA PRADESH	Ujjain	9	23
239	HARYANA	Kaithal	9	26
240	ODISHA	Dhenkanal	9	24
241	PUNJAB	Hoshiarpur	9	23
242	JAMMU KASHMIR	Srinagar	8	21
243	KERALA	Muvattupuzha	8	23
244	MAHARASHTRA	Raigarh(MH)	8	21
245	MAHARASHTRA	Nashik	8	20
246	MAHARASHTRA	Parbhani	8	19
247	UTTAR PRADESH	Jyotiba Phule Naga	8	24
248	WEST BENGAL	Jalpaiguri	8	15
249	ODISHA	Bhubaneswar	8	19
250	WEST BENGAL	Birbhum	8	14
251	UTTAR PRADESH	Azamgarh	8	18
252	ODISHA	Ganjam	8	23



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253	GUJARAT	Mahesana	7	19
254	BIHAR	Muzaffarpur	7	19
255	MAHARASHTRA	Washim	7	20
256	MADHYA PRADESH	Sagar	7	16
257	KARNATAKA	VIRAJPET	7	14
258	TAMIL NADU	Tiruchirappalli	7	19
259	TAMIL NADU	Nagapattinam	7	15
260	GUJARAT	PETLAD	7	14
261	UTTAR PRADESH	Jhansi	7	26
262	UTTAR PRADESH	Faizabad	7	13
263	ANDHRA PRADESH	KADAPA	7	14
264	UTTAR PRADESH	Jaunpur	7	19
265	BIHAR	PATNA	7	14
266	HARYANA	Ballabgarh	7	22
267	PUNJAB	Kapurthala	7	21
268	BIHAR	Darbhanga	7	14
269	WEST BENGAL	Darjiling	7	15
270	UTTAR PRADESH	Mandi	6	16
271	ANDHRA PRADESH	TIRUPATI	6	12
272	HARYANA	Yamuna Nagar	6	15
273	GUJARAT	KUTCH	6	18
274	KARNATAKA	Kolar	6	15
275	MAHARASHTRA	NAVI MUMBAI	6	16
276	UTTAR PRADESH	Unnao	6	15
277	WEST BENGAL	Puruliya	6	11
278	ODISHA	Jajapur	6	16
279	GUJARAT	ANKLESHWAR	6	12
280	UTTAR PRADESH	Farrukhabad	6	16
281	BIHAR	East Champaran	6	20
282	ODISHA	Gajapati	6	8
283	UTTAR PRADESH	Bahraich	6	11
284	RAJASTHAN	Jalor	6	20
285	UTTAR PRADESH	Bijnor	6	11
286	UTTAR PRADESH	Ballia	6	13
287	UTTAR PRADESH	Shimla	5	12
288	TAMIL NADU	Tirunelveli	5	8
289	RAJASTHAN	Sirohi	5	10
290	BIHAR	Vaishali	5	13
291	WEST BENGAL	Midnapore	5	10
292	ANDHRA PRADESH	PRODDUTUR	5	10
293	TAMIL NADU	Karur	5	10
294	ANDHRA PRADESH	NANDYAL	5	10
295	ODISHA	Kendujhar	5	15
296	WEST BENGAL	Murshidabad	5	8
297	BIHAR	Madhubani	5	11



298	MADHYA PRADESH	SATNA	5	10
299	TAMIL NADU	Sivaganga	5	13
300	ANDHRA PRADESH	Vijayawada	5	13
301	ASSAM	Karbi Anglong	5	16
302	TAMIL NADU	KARAIKUDI	5	10
303	UTTAR PRADESH	Basti	5	18
304	GUJARAT	CHIKHODRA	5	16
305	WEST BENGAL	Bardhaman	5	9
306	CHATTISGARH	BHILAI	5	12
307	UTTAR PRADESH	Hardoi	5	14
308	GUJARAT	HIMMATNAGAR	5	12
309	HARYANA	Jind	5	14
310	BIHAR	Rohtas	4	5
311	BIHAR	Nalanda	4	8
312	JAMMU KASHMIR	Udhampur	4	8
313	KARNATAKA	Belgaum	4	9
314	HARYANA	GOHANA	4	8
315	MAHARASHTRA	Jalna	4	7
316	HARYANA	BAHADURGARH	4	8
317	ODISHA	Jagatsinghapur	4	11
318	KARNATAKA	Hassan	4	8
319	HARYANA	Basai Road	4	14
320	PUNJAB	Ferozpur	4	8
321	CHATTISGARH	BILASPUR	4	8
322	HARYANA	HISSAR	4	8
323	BIHAR	Bhojpur	4	11
324	MEGHALAYA	East Khasi Hills	4	13
325	MAHARASHTRA	BULDANA	4	8
326	UTTAR PRADESH	Deoria	4	14
327	MADHYA PRADESH	Burhanpur	4	8
328	PONDICHERRY	Karaikal	4	10
329	TAMIL NADU	Villupuram	3	7
330	KARNATAKA	Mangalore	3	9
331	KARNATAKA	Uttara Kannada	3	8
332	GUJARAT	Narmada	3	6
333	RAJASTHAN	Sikar	3	11
334	HARYANA	PANCHKULA	3	8
335	MADHYA PRADESH	Rewa	3	7
336	HARYANA	MEWAT	3	11
337	TELANGANA	Secunderabad	3	4
338	RAJASTHAN	Tonk	3	9
339	KARNATAKA	Shimoga	3	10
340	HARYANA	SAMALAKHA	3	6
341	CHATTISGARH	Surguja	3	6
342	TAMIL NADU	Virudhunagar	3	8





343	ASSAM	Lakhimpur	3	6
344	HARYANA	SONEPAT	3	6
345	TRIPURA	West Tripura	3	4
346	ANDHRA PRADESH	PUTTUR	3	6
347	ANDHRA PRADESH	Srikakulam	3	7
348	PUNJAB	MOHALI	3	8
349	ODISHA	Mayurbhanj	3	10
350	UTTAR PRADESH	Kannauj	3	8
351	ANDHRA PRADESH	ADONI	3	6
352	RAJASTHAN	Barmer	3	11
353	UTTAR PRADESH	Budaun	3	6
354	ANDHRA PRADESH	EASTGODAVARI	3	9
355	UTTAR PRADESH	Ghaziipur	3	8
356	RAJASTHAN	Hanumangarh	3	4
357	WEST BENGAL	Bankura	3	7
358	WEST BENGAL	24 PARGANAS	3	8
359	WEST BENGAL	Burdwan	3	6
360	KERALA	Aluva	3	8
361	GUJARAT	GODHRA	3	11
362	GUJARAT	BANASKANTHA	3	5
363	JHARKHAND	CHAIBASA	3	6
364	PUNJAB	GURDASPUR	3	6
365	RAJASTHAN	Ganganagar	3	6
366	MADHYA PRADESH	Panna	2	6
367	MADHYA PRADESH	West Nimar	2	4
368	TAMIL NADU	MAYILADUTHURAI	2	4
369	RAJASTHAN	Nagaur	2	8
370	BIHAR	PURNEA	2	4
371	UTTAR PRADESH	Lalitpur	2	5
372	UTTAR PRADESH	Mirzapur	2	5
373	MAHARASHTRA	NASIK	2	4
374	ANDHRA PRADESH	West Godavari	2	8
375	GUJARAT	Tapi	2	8
376	ANDHRA PRADESH	Mahabub Nagar	2	4
377	WEST BENGAL	Nadia	2	6
378	KERALA	Trichy	2	3
379	KERALA	Kochi	31	4226
380	TAMIL NADU	Tuticorin	2	9
381	PONDICHERRY	PUDUCHERRY	2	4
382	KARNATAKA	Raichur	2	2
383	BIHAR	Saharsa	2	3
384	KERALA	WAYANAD	2	4
385	TAMIL NADU	Vellore	2	9
386	BIHAR	Munger	2	6
387	MAHARASHTRA	Osmanabad	2	6



388	TAMIL NADU	Theni	2	6
389	KERALA	Kothamangalam	2	3
390	TAMIL NADU	Salem	2	5
391	PONDICHERRY	Pondicherry	2	6
392	UTTAR PRADESH	Pilibhit	2	5
393	MADHYA PRADESH	Damoh	2	5
394	MAHARASHTRA	Kalyan	2	3
395	HARYANA	BERI	2	4
396	MADHYA PRADESH	Chhindwara	2	9
397	BIHAR	Begusarai	2	7
398	GUJARAT	Chhotaudepur	2	4
399	UTTAR PRADESH	Auraiya	2	4
400	CHATTISGARH	CHAMPA	2	4
401	BIHAR	Bhagalpur	2	3
402	KARNATAKA	Dharwad	2	3
403	TRIPURA	AGARTALA	2	2
404	TAMIL NADU	Kanyakumari	2	4
405	BIHAR	Jehanabad	2	4
406	KARNATAKA	GULBARGA	2	4
407	RAJASTHAN	Jhujhunu	2	6
408	MADHYA PRADESH	Guna	2	4
409	JHARKHAND	Bokaro	2	4
410	GOA	CORTALIM	2	5
411	GUJARAT	KACHCHH BHUJ	2	6
412	HARYANA	Ellanabad	2	4
413	GOA	GOA	2	8
414	PUNJAB	Bathinda	2	5
415	GUJARAT	ANJAR	2	4
416	JHARKHAND	JAMSHEDPUR	2	4
417	ODISHA	BARGARH	2	4
418	MAHARASHTRA	Beed	2	3
419	PUNJAB	Barnala	2	4
420	JHARKHAND	Dumka	2	5
421	JHARKHAND	Palamau	1	3
422	ASSAM	SIBASAGAR	1	2
423	UTTAR PRADESH	Shahjahanpur	1	5
424	ODISHA	Sundargarh	1	4
425	HARYANA	KURUKSHETRA	1	2
426	RAJASTHAN	Pali	1	6
427	GUJARAT	UMRETH	1	2
428	MAHARASHTRA	KOLHAPUR	1	2
429	KERALA	Kunnathunad	1	4
430	GUJARAT	Surat City	1	2
431	WEST BENGAL	SILIGURI	1	2
432	PUNJAB	RAJPURA	1	2



433	ASSAM	Nagaon	1	2
434	GUJARAT	MODASA	1	2
435	MAHARASHTRA	Malad West	1	1
436	ANDHRA PRADESH	Rangareddy	1	2
437	MAHARASHTRA	SAWANTWADI	1	2
438	ANDHRA PRADESH	T. P. GUEDEM	1	2
439	BIHAR	Sheohar	1	1
440	ANDHRA PRADESH	TANUKU	1	2
441	KERALA	VENNALA	1	2
442	TAMIL NADU	Krishnagiri	1	1
443	MADHYA PRADESH	Sidhi	1	2
444	ASSAM	TEZPUR	1	2
445	ANDHRA PRADESH	VISAKHAPATNAM	1	2
446	KARNATAKA	Mandya	1	2
447	BIHAR	Katihar	1	2
448	MADHYA PRADESH	Morena	1	1
449	GUJARAT	Padra	1	2
450	GUJARAT	MORVI	1	2
451	HARYANA	YAMUNANAGAR	1	2
452	KERALA	Thiruvalla	1	2
453	ASSAM	Marigaon	1	2
454	BIHAR	MOTIHARI	1	2
455	UTTAR PRADESH	Una	1	3
456	KERALA	Thodupuzha	1	1
457	BIHAR	Madhepura	1	1
458	KERALA	Paravur	1	2
459	UTTAR PRADESH	Shamli	1	3
460	PUNJAB	Rupnagar	1	2
461	BIHAR	Nawada	1	4
462	UTTAR PRADESH	Kullu	1	4
463	MAHARASHTRA	SHOLAPUR	1	3
464	ANDHRA PRADESH	NARASARAOPET,	1	2
465	GUJARAT	VERAVAL	1	2
466	GUJARAT	Patan	1	2
467	TAMIL NADU	NILGIRIS	1	5
468	ASSAM	LUMDING	1	2
469	RAJASTHAN	KOTA	1	2
470	TAMIL NADU	Tiruvarur	1	1
471	MAHARASHTRA	Sindhudurg	1	2
472	TAMIL NADU	Tondiarpet Fort St	1	4
473	ANDHRA PRADESH	VISHAKHAPATNAM	1	2
474	KERALA	MANJERI	1	1
475	TAMIL NADU	Pudukkottai	1	1
476	PUNJAB	Mansa	1	2
477	BIHAR	Siwan	1	4



478	TAMIL NADU	Perambur Purasaw	1	2	
479	GUJARAT	Khedbrahma	1	2	
480	GUJARAT	Sanand	1	1	
481	ANDHRA PRADESH	Khairatabad	1	2	
482	MAHARASHTRA	Sangli	1	2	
483	HIMACHAL PRADESH	PALAMPUR	1	2	
484	KERALA	Perinthalmanna	1	1	
485	GUJARAT	PALANPUR	1	4	
486	HIMACHAL PRADESH	SARKAGHAT	1	2	
487	KERALA	PERUMBAVOOR	1	4	
488	TAMIL NADU	HOSUR	1	2	
489	KARNATAKA	Bellary	1	2	
490	JAMMU KASHMIR	Budgam	1	2	
491	MADHYA PRADESH	Balaghat	1	1	
492	BIHAR	Gopalganj	1	1	
493	RAJASTHAN	Churu	1	1	
494	CHATTISGARH	Dhamtari	1	3	
495	ANDHRA PRADESH	BHIMAVARAM	1	2	
496	RAJASTHAN	Jodhpur	1	4	
497	TAMIL NADU	ERODE	1	2	
498	RAJASTHAN	ABU ROAD	1	2	
499	PUNJAB	BHATINDA	1	2	
500	ANDHRA PRADESH	GUDIVADA	1	2	
501	PUNJAB	Fatehgarh Sahib	1	2	
502	TRIPURA	Dhalai	1	2	
503	JAMMU KASHMIR	Baramulla	1	1	
504	MADHYA PRADESH	Huzur	1	2	
505	NAGALAND	Dimapur	1	1	
506	KARNATAKA	Chitradurga	1	1	
507	PUNJAB	FEROZEPUR	1	2	
508	ASSAM	JORHAT	1	2	
509	CHATTISGARH	Bastar	1	3	
510	MAHARASHTRA	Hingoli	1	2	
511	HARYANA	CHARKHI DADRI	1	2	
512	ASSAM	B.s. Gram	1	3	
513	UTTAR PRADESH	BAGHPAT	1	4	
514	JHARKHAND	Giridh	1	4	
515	GUJARAT	DHRANGADHRA	1	2	
516	TAMIL NADU	DEVAKOTTAI	1	2	
517	UTTAR PRADESH	Gonda	1	3	
518	MADHYA PRADESH	Dewas	1	4	
519	TELANGANA	Balanagar	1	5	
e:	520	MAHARASHTRA	Kandivlai West	1	1
	521	TAMIL NADU	Ambattur	1	5
1a	522	ANDHRA PRADESH	Ellanthakunta	1	4



523	ASSAM	DISPUR	1	3
524	MADHYA PRADESH	Dhar	1	2
525	PUNJAB	ABOHAR	1	2
526	UTTAR PRADESH	Kanpur Nagar	1	3
527	TAMIL NADU	Chennai City Corpo	1	3
528	UTTARAKHAND	Champawat	1	4
529	GUJARAT	Bhuj	1	4
530	JHARKHAND	Chatra	1	1
531	HIMACHAL PRADESH	Hamirpur(HP)	1	2
532	ASSAM	Darrang	1	3

d. Data of number of claims processed:

TPA	No. of claims outstanding at the beginning of year	No. of claims received during the year	No. of claims paid during the year	Settlement ratio(%)	No. of claims repudiated during the year	Claims repudiation %	No. of claims outstanding at the end of the year
Health Insurance TPA of India Ltd.	5844	77368	75156	94%	3390	4%	4666

e. Turn Around Time (TAT) for cashless claims (in respect of number of claims):

Sr. No.	Description	Individual Policies (in %)		Group Policies (in %)	
		TAT for pre-auth**	TAT for discharge***	TAT for pre-auth**	TAT for discharge***
1	Within <1 Hour	90	92	91	96
2	Within 1-2 Hours	10	8	9	4
3	Within 2-6 Hours	0	0	0	0
4	Within 6-12 Hours	0	0	0	0
5	Within 12-24 Hours	0	0	0	0
6	>24 Hours	0	0	0	0
Total					

\*percentage to be calculated on total of respective column

\*\*Reckoned from the time last necessary document is received by insurer/TPA (whichever is earlier) and till final pre auth is issued in the hospital)

\*\*\*Reckoned as final discharge summary sent to hospital from the time discharge bill is received by TPA

f. Turn Around Time (TAT) in respect of payment/ repudiation of claims:

Description (to be reckoned from the date of receipt of last necessary document)	Individual		Group		Government		Total	
	No. of claims	percentage (%)	No. of claims	percentage (%)	No. of claims	percentage (%)	No. of claims	percentage (%)




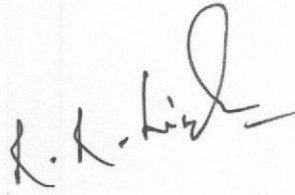
Within 1 Month	51766	87%	16843	89%	0	0%	68609	87%
Between 1-3 Months	5525	9%	1516	8%	0	0%	7041	9%
Between 3-6 Months	2323	4%	573	3%	0	0%	2896	4%
More than 6 Months	0	0%	0	0%	0	0%	0	0%
Total	59614	100%	18932	100%	0	0%	78546	100%

\*Percentage shall be calculated on total of respective column

8. Data of grievances received against the TPA:

Sr. No.	Description	No. of Grievances
1	Grievances outstanding at the beginning of year	0
2	Grievances received during the year	95
3	Grievances resolved during the year	95
4	Grievances outstanding at the end of the year	0

  
 Chief Executive Officer  
 Matthew George  
 Managing Director and CEO  
 Health Insurance TPA of India Ltd.



आर.आर. सिंह  
 अध्यक्ष एवं प्रबंध निदेशक  
**R.R. SINGH**  
 Chairman Cum Managing Director