S.No.	Section	Extract from RFP	Clarification Required	OICL Response
		Reply to Pre-bid Queries Selection of Agency for Conducting ISO 27001:2013/2022 Certification Audit, Award of Certification, Training and Subsequent Surveillance AuditsTender Ref. No. OICL/HO/ITD/ISO-Cert/2023/01 dated 12/06/2023		
1	1.6 Eligibility Criteria	Bidder must have valid ISO 9001: 2015 & ISO/IEC 27001:2013/ ISO 20001 certificates on the date of submission of bid	Bidder must have valid ISO 9001: 2015 & ISO/IEC 27001:2013 OR ISO 20001 certificates on the date of submission of bid	Clarification: The existing clause also specifies the same requirement. Hence valid ISO 9001: 2015 & ISO/IEC 27001:2013 OR ISO 20001 certificates are acceptable.
2	1.6 Eligibility Criteria	The bidder should have provided the similar services to at least 3 BFSI/Govt/PSU for ISO certification ISMS (27001:2013/2022) in last 5 years.	Request you to amend the clause as follows: The bidder should have provided the similar services to at least 1 BFSI/ Private Organization for ISO certification ISMS (27001:2013/2022) in last 5 years. Similar service includes conducting ISO certifications OR Information security audits or performing Risk Assessment	As Per RFP
3	6.4 Eligibility cum Technical Evaluation	Bidder's Past Experience: The bidder should have provided the similar services to at least 3 BFSI/PSU/Govt for ISO certification ISMS (27001:2013/2022) in last 5 years.	Bidder's Past Experience: The bidder should have provided the similar services to at least 1 BFSI / Private Organization for ISO certification ISMS (27001:2013/2022)OR conducted Information Security (IS)/ Risk Assessment (RA) Audits in BFSI in last 5 years.	As Per RFP
4	2. Scope of Work	(Certificate should be from accredited agency from national accreditation board for certification bodies).	Certificate should be from accredited agency from national accreditation board for certification bodies) OR Certification should be from certificate body whose accreditation board is a member of International Accreditation Form (IAF)	As per RFP
5	2.1	Additional Requirement	Number of Employees under the ambit of ISO 27001 certification	OICL's Data Center Team 7 Team members and approx 25 Outsourced resources
6	2.1.iii	Implementation of Information Security Management System (ISMS) Certification as per latest ISO 27001:2022 (ISMS) for DC located at Bengaluru and DR located at Mumbai.	Whether the DC/DR data centres are co located or owned by OICL.	DC and DR are co-located with M/s SIFY's data centers.
7		Selection of Agency for Conducting ISO 27001:2022 Certification Audit, Award of Certification, Training and Subsequent Surveillance Audits	In eligibility criteria you have mentioned that the bidder turnover should be of Rs. 5 Crore per annum. We are MSME empanelled so pls confirm, is there any exemption for MSME.We are registered with MSME, so we request you to please provide us exemption in Turnover up to 4 cr.	As per RFP
8	Page no: 15(Eligibility criteria)	1.6 - Eligibility Criteria	This clause may be revised to read as "The Bidder should have minimum no. of 01 senior resource with 10+ experience having CISA/ CISM/ CISSP certification and 02 resources with ISO 27001 certification having 3-5 years' experience on their permanent payroll".	As per RFP