The Oriental Insurance Company Limited



Request for Proposal
for
Procurement of IT Support Service
(Annual Maintenance Contract & Facility Management Services).

(Tender No.: OICL/AMRO/ITD/AMC/2023/01 Dated 31/03/2023)

The Oriental Insurance Company Limited Information Technology Department
Regional Office Ambala
Address: LIC Building 2rd Floor,
Jagadhari Road,
Ambala Cantt
Haryana
133001

Non-Refundable Tender Fee

Non-Transferable Receipt

To be filled by OICL Official

OICL's Copy

Tender Ref. No.	OICL/AMRO/ITD/AMC/2023/01 Dated 31/03/2023
Copy No.	
Date of Issue	
Tender Issued to	
Bidder	
Cheque No./Draft No.	
Date	
Cheque/Draft Amount	
Bank Name	
Name of OICL Official	
Designation of OICL	
Official	
	Signature

Important Notice

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This tender document is not transferable.

Bidders are advised to study this tender document carefully. Submission of bid shall be deemed to have been done after careful study and examination of the tender document with full understanding of its implications.

The response to this tender should be full and complete in all respects. Incomplete or partial bids shall be rejected. The Bidder must quote for all the items asked for, in this tender.

The Bidder shall bear all costs associated with the preparation and submission of the bid, including cost of presentation and demonstration for the purposes of clarification of the bid, if so desired by OICL. OICL will in no case be responsible or liable for those costs, regardless of the conduct or outcome of the bidding process.

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Purpose of this document

The purpose of this Request for Proposal (hereafter referred to as "RFP") is to define scope of work for the Bidder for IT Support Services (Annual maintenance Contract and Facility Management). This RFP contains details regarding scope, project timelines, evaluation process, terms and conditions as well as other relevant details which Bidder needs to factor while responding to this RFP.

Definitions and Acronyms

Following terms are used in the document interchangeably to mean:

AMC	Annual Maintenance Contract	
API	Application Program Interface	
ATR	Acceptance Test Report	
ATS	Annual Technical Support	
Bidder	Single point appointed by OICL for procurement and supply of the solution, based on the bill of materials shared by OICL.	
DC	Data Centre which is located at Bengaluru	
DRS/DRC/ DR	Disaster Recovery Site which is located in Navi-Mumbai	
НО	Head Office (Head Office includes OSTC Faridabad as well)	
RO	Regional Office	
DO	Divisional Office	
ВО	Branch Office	
SVC	Service Centre	
ВС	Business Centre	

МО	Micro Office	
INR	Indian Rupees	
LAN	Local Area Network	
Mbps	Million Bits per Second	
MS	Microsoft	
NCR	National Capital Region	
РО	Purchase Order	
OEM	Original Equipment Manufacturer	
OICL	Oriental Insurance Company Limited	
os	Operating System	
RF	Radio Frequency	
RFP	Request for Proposal	
SOW	Scope of Work	
SDK	Software Development Kit	
T&C	Terms & Conditions	
TCO	Total Cost of Ownership	
ToR	Terms of Reference	
UAT	User Acceptance Test	
Vendor	Selected / Successful Bidder as an outcome of the RFP with whom OICL signs the Contract.	
VSAT	Very Small Aperture Terminal	

Introduction

About the Company

The Oriental Insurance Company Limited (OICL), a public sector undertaking dealing in non-life insurance, is ahead of its peers in the industry in adopting Information Technology. OICL has been enjoying the highest rating from leading Indian Credit Rating agencies such as CRISIL and ICRA.

OICL has its Office at Ambala, Primary Data Centre (PDC) at Bengaluru and Secondary Data Centre (SDC/DR) at Navi Mumbai, 29 Regional offices in various cities, Oriental Staff Training College (OSTC) at Faridabad, 450+ divisional offices, 500+ branch offices, Regional Training Centers, 30+ Claims Service centers, 30+ Legal Hubs and 900+ Business Centres/micro-offices geographically spread out across India. Currently head office has 5 buildings located in Delhi along with OSTC Faridabad.

As on date, all offices of OICL are provisioned with dual active-active links using MPLS over RF, leased lines etc. Further, Roam connectivity is provided to BCs and Micro Offices. For more than a decade, OICL has leveraged information technology to serve its customers effectively. The company also has a presence in Nepal, Dubai and Kuwait. Apart from the Core-Insurance application (INLIAS), OICL has various centralized applications like web portal, E-mail, Video Conferencing, HRMS etc. hosted at its Data Centers at Bengaluru and Navi Mumbai. These Data Centers are equipped with Rack Mounted Servers, Blade Servers, Enterprise Class Storage systems, Tape Libraries, SAN Switches, Backup Solution and other related tools and solutions.

The company has sold more than 12 million new policies in the year 2022-23. The Company has more than 100 General Insurance products to cater to the varied insurance needs of its customers. It also has a strong workforce of about 10,000 employees and over 35,000 agents. The Company has a web portal www.orientalinsurance.org.in for use of its customers and agents with a provision for premium calculator, payment gateway and online issue/ renewal of policies.

Notice inviting bids for purchase of IT Support and FM Services.

The Regional Manager (IT), The Oriental Insurance Company Limited invites online bids from eligible companies / organizations/firms to provide 'IT Support Services' for IT Infrastructure' and 'Softwares' in OICL Regional Office-Ambala for a period of <u>3 years</u> with effect from <u>01</u>st <u>May 2023 to 30th April 2026</u>. The existing 'IT Support Services' contract of 'IT Infrastructure' and 'Software is expiring on 31st March 2023. The Vendor shall familiarize itself with the OICL Environment and infrastructure before the start of the contract.

Project Objective

The Oriental Insurance Company Ltd. (OICL) envisages procurement of IT Support Services (Annual maintenance Contract and Facility Management) to meet its business and technology requirements. OICL proposes to invite online bids from eligible Bidders for IT Support Services (Annual maintenance Contract and Facility Management).

3.0 Schedule of Events

Events	Target Date
	06/04/2023 to
Sale of RFP Document	27/04/2023
Last date to send in requests for pre-bid clarification	
on mail id sandeepthapa@orientalinsurance.co.in;	
ashish.taluja@orientalinsurance.co.in	11/04/2023 till 03:00 PM
Pre-Bid meeting (to be held online through video	
conference)	As per GEM
Last date for submission of online bid	As per GEM
Opening of Eligibility bid	As per GEM
Declaration of bidders shortlisted for opening of	
technical bid	As per GEM
Opening of Technical bid	As per GEM
Declaration of bidders shortlisted for opening of	
commercial bid	As per GEM
Opening of Commercial bid	As per GEM
Declaration of L1 Bidder	As per GEM

- OICL reserves the exclusive right to make any amendments / changes to or cancel any
 of the above events or any other action related to this RFP.
- If any of the above dates is declared a holiday for OICL, the next working day will be considered. OICL reserves the right to change the dates mentioned in the RFP.

4.1 Pre-Bid Clarifications Meeting

- 1) Pre-Bid Clarifications meeting will be held online through the mode of video conferencing.
- 2) To participate in the pre-Bid Clarifications meeting, it is mandatory for the Bidder to purchase the tender document and provide the transaction ID/Demand Draft no. over e-mail sandeepthapa@orientalinsurance.co.in; & ashish.taluja@orientalinsurance.co.in at least one day before the scheduled date of prebid meeting.
- 3) Video Conference link for Pre-Bid Meeting will be provided one day before the scheduled date of pre-bid meeting after the Bidder shares the transaction
 - a. ID/Demand Draft no. of tender purchase over e-mail sandeepthapa@orientalinsurance.co.in; & ashish.taluja@orientalinsurance.co.in. In case of Bidder claiming MSME/NSIC exemption, a valid certificate should be submitted one day before the scheduled date of pre-bid meeting over e-mail ID sandeepthapa@orientalinsurance.co.in; & ashish.taluja@orientalinsurance.co.in
- 4) Response to Pre-Bid clarifications will be published after the Pre-Bid Meeting.
- 5) All queries/ requests for clarification from Bidders must reach us by e-mail (sandeepthapa@orientalinsurance.co.in; & ashish.taluja@orientalinsurance.co.in) as per the schedule mentioned in Section 3.1 of the RFP.

- 6) Format for the queries / clarification is provided in "Appendix 3 Query Format". No clarification or queries will be responded in any other format. OICL will respond to any request for clarification of the tender document in the pre-bid meeting to be held as per the schedule mentioned in Section 3.1 of the RFP.
- 7) Any modification to the Bidding Documents, which may become necessary as a result of the pre-bid meeting, shall be made by the Company exclusively through the issuance of an Addendum and not through the minutes of the prebid meeting.

4. 2 Availability of tender document

Non-transferable RFP document containing conditions of pre-qualification, detailed requirement specifications and also the terms and conditions can be obtained from the below address:

1) The Oriental Insurance Company Limited Information Technology Department
Regional Office Ambala
Address: LIC Building 2rd Floor,
Jagadhari Road,
Ambala Cantt
Haryana
133001

- 2) The RFP document will be available for sale at the above address on all working days as per the schedule mentioned in Section. 4.1 on payment of non-refundable Tender Fee of Rs.1,000/- + 18% GST by crossed Demand Draft/ Banker's Pay Order in favour of "The Oriental Insurance Company Limited" payable at Ambala. (Exemption for eligible entities (i.e. MSME/NSIC), as per Government of India Guidelines, subject to submission of the relevant certificate. Certificate should be valid on the date of Bid Submission)
- 3) The Tender Document can also be purchased by online bank NEFT transaction with following bank details:

mowning barin details.			
Name of Bank A/c (ie	The Oriental Insurance Company Limited		
beneficiary)			
Name of Bank & Address of the	Yes Bank Ltd. Chanakya puri branch New		
Bank	Delhi		
Account type	Current		
Account No	AMBL2600009100		
IFSC Code	YESB0CMSNOC (5th character is num-		
	ber "zero" and 10th character is alpha-		
	bet "O")		

- 4) Copy of Tender document will be available on our web portal www.orientalinsurance.org.in under the link 'Tenders'.
- 5) Bidders have to purchase Tender document in order to submit bids. Please note that the Company shall not accept any liability for non-receipt/non-delivery of bid document(s) in time.
- 6) Exemption for eligible entities (i.e. MSME/NSIC), as per Government of India Guidelines, subject to submission of the relevant certificate. Certificate should be valid on the date of Bid Submission

5. Eligibility Criteria

Bidders should meet the following Eligibility Criteria in order to bid for the RFP:

1	Bidder should be a registered company in India under Companies Act 1956. Bidder should be in operation in India for minimum of Three years.	Certificate of incorporation
2	Bidder's annual turnover should be more than Rupees 25 Crore and Bidder should have positive Net worth (measured as paid-up capital plus free reserves) in the previous three financial years viz. FY 2019-20, 2020-21 & 2021-22.	 Audited Financial statements for the respective financial years and/or Published Balance Sheet and/or CA certificate clearly highlighting the turnover and net worth as per the formula in the RFP
3	Bidder should be able to provide support at Haryana, Himachal Pradesh, Jammu and Kashimir and Ladakh	Undertaking specifying the list of support location/service centres mapped with Haryana, Himachal Pradesh, Jammu and Kashimir and Ladakh as a part of the bid document and undertaking duly signed and stamped by the Authorized signatory stating that bidder will be able to provide the support as required in the RFP for the entire contract period at all the locations specified in the RFP.
4	Bidder should have local presence and must have prior experience of successfully providing IT Support Services for at least three BFSI/PSU/Govt. Customers in last three financial years (2019-20, 2020-21 & 2021-22).	 Undertaking from bidder specifying their offices and the quantity of staff in Haryana, Himachal Pradesh, Jammu and Kashimir and Ladakh Copy of original PO / Contract OICL may at its discretion ask the bidder to provide the name, designation, contact details and address of a contact person for each reference.

5	Bidder must provide minimum three references of Bidder's clients who have made purchase of IT Services (AMC / FM Services) in excess of Rupees Twenty Lakhs (single order) during last three financial years (2019-20, 2020-21 & 2021-22).	Copy of original PO / Contract
6	The bidder should not be debarred / black listed by any Government or PSU enterprise in India as on date of the submission of RFP.	Self-Declaration on Bidder's Letterhead signed by authorized signatory.
7	Bidder should have at least 3 resources with ITIL certification valid as on the date of bid submission or Bidder shall have ISO 20000 Certification	Copy of Certifications
8	The Bidder should have their own service centre setup within Haryana, Himachal Pradesh, Jammu and Kashimir and Ladakh and they should have complete tools for support/repair of computers and peripherals.	Relevant Documentary proof to be attached for both states.

5 Scope of Work

The Scope of Work includes:

- 1. Onsite comprehensive Maintenance Support for all IT Equipment as per list given in Annexure-6 at offices under Regional Office Ambala.
- 2. Onsite Facility Management Services for assets under AMC as per list given in Annexure-6, assets under OEM/Supplier warranty and onsite support to employees of Regional Office Ambala while performing their duties from office/home in Haryana, Himachal Pradesh, Jammu and Kashimir and Ladakh. The Facility Management services shall consist of following:
- 3. Support for installation/reinstallation/uninstallation of Operating System, Device drivers, configuration of computer peripherals, Adobe Reader, Open Office, MSOffice (Licensed Version), Hindi Typing Software, INLIAS configuration, and any other software required in office PCs for OICL functioning.

 Client /Agents Management and patch update Management in OICL's PCs in coordination with Head Office teams for:- Centralized Anti-virus software (Symantec)

Enterprise Management Solution (Sapphire)

Centralized Helpdesk (Sapphire) at HO.

Biometric Solution (Secugen)

Data Loss Prevention (DLP) Solution

Network Access Control (NAC)

Mail Microsoft Exchange

Enterprise Content Management (EMC

Documentum)

Any other application required for OICL functioning.

- 5. Domain Joining of PCs including proxy server settings in PCs in coordination with HO team.
- 6. Configuration/reconfiguration of Network Switches.
- 7. Coordinate with OEM/ Supplier for support for Items under warranty.
- Service Desk Management at RO Ambala. Service calls will be recorded and monitored through centralized Helpdesk portal (Sapphire) installed at OICL HO.
- 9. The Bidder shall deploy 1 Resident Engineer and 1 Helpdesk Coordinator at Regional Office subject to acceptance by OICL. OICL may at its discretion ask the bidder to deploy additional resources, OICL will make the payment of the additional resource on the Pro-rata basis as per the Base Unit Price provided in the commercial (Table -2).
- 10. The Resident Engineer should have minimum 8 years of relevant experience and Helpdesk Coordinator 4 years of relevant experience in managing PC Hardware/software, LAN Services and Network Switches CISCO WebEx video conferencing. Application software MS Word Excel. The Resident Engineer and Helpdesk Coordinator deployed should be permanent employees of the Vendor in their regular pay roll. The attendance registers for the Resident Engineer, Helpdesk Coordinator or replacement engineer deployed will have to be maintained by the vendor and shall be submitted along with the quarterly AMC invoice.
- 11 OICL has the right to ask for the removal of any person deployed by the vendor, who is not found to be competent and orderly in the discharge of his/her duty.
- 12 The Vendor shall also be required to train backup personnel who are likely to be posted at the OICL site in the absence of the regular Resident Engineer and Helpdesk Coordinator. All the Engineers should have good

- communication skill, positive attitude and technical understanding. In case agreed number of Resident Engineer and Helpdesk Coordinator are not deployed on any particular day a penalty would be deducted.
- 13. In case of leave to be taken by any person deployed by the vendor, advance written permission is to be taken by the person from the vendor so that backup can be arranged.
- 14. All the engineers posted / deputed at OICL sites shall be provided with a photo Identity card by the Vendor which they should carry / wear during their working hours in the OICL.
- 15 In case Resident Engineer or Helpdesk Coordinator are required to be deputed at some other location to resolve any IT related issue, the cost travelling / stay will be borne by the Vendor.
- 16. Remote Call Maintenance for IT Assets mentioned in Annexure-6 installed at various location in Uttarakhand/ UP and to users of OICL while working from home.
- 17. Quarterly Preventive Maintenance Activity in all the Offices of OICL Haryana, Himachal Pradesh, Jammu and Kashimir and Ladakh PM activities should be planned before each quarter start and details shall be shared with the OICL team before start of each quarter.
- 18. The Vendor shall arrange for (as a part of Quarterly Preventive Maintenance Activity) cleaning of all IT hardware (PC/Printer/Scanner/UPS/Rack etc) using dry vacuum cleaner and soft muslin clothes. If not done properly penalty will be imposed. If in some office PM is not done, the payment for PM in that office will not be done.
- 19. The Vendor shall carry out corrective maintenance of all the IT assets under AMC & FMS. This would cover identification of problem and its rectification including installation/reinstallation of operating system, setup/configuration of printer, reinstalling/installing application software either developed in-house or developed by the 3rd party, printer drivers, anti-virus agent etc. In case of systems covered under warranty which are not under the purview of AMC, the resident engineers shall identify and rectify the problem without breach of warranty conditions. If required they shall escalate the service call to the concerned vendor/OEM, note down the serial number/Inventory number, take up necessary follow-up activities for the same.
- 20. It is mandatory to submit the Quarterly Preventive Maintenance Activity report for each office. Failure to do so will result in penalty for each office.
- 21. The Vendor shall replace any worn out or defective part/component of all the IT assets under AMC, at no extra cost to the OICL. In case of printers, all the components of the equipment excluding Fuser Assembly and Printer / toner Heads / printer cartridge shall be covered under this AMC contract and hence fall under the replaceable category. The consumables as stated above, shall be replaced, if required (in case of external physical damage), at an additional cost to the OICL at actuals on submission of prior approval of OICL and proper bills by the Vendor.
- 22. In case of replacement of any of the parts or whole of the system under AMC, the vendor shall be required to provide replacement with the same brand/model at no extra cost. If the vendor is not able to maintain any

equipment due to non-availability of components/parts, the vendor shall upgrade the component(s)/part(s) at its own cost and responsibility in order to make the equipment/s operational; or else, the vendor shall provide alternate/substitute system/s of same or higher compatible configuration at its cost and responsibility till the above components are repaired or replaced by the vendor.

- 23. The Vendor shall arrange for shifting of all IT assets/parts (both under AMC as well as Warranty) from one place to other for carrying out the repair work or for relocation of the system within OICL premises, from OICL to the Vendor's place and vice versa or from one premises of the OICL to another.
- 24. This Contract is not transferable under no circumstance.
- 25. The Vendor is expected to reply to all queries/ complaints that may be raised by the OICL from time to time. Evasive attitude by the Vendor shall subject the contract being terminated without notice/ non-renewal of further contracts with the Vendor.
- 26. Maintenance of Local Area Network (LAN), which includes reconfiguration of network switches, maintenance & replacement of damaged I/O ports and existing LAN Cabling.
- 27. Office wise earthing parameters Voltage (P-N, P-E and N-E) should be measured with the help of meter during Preventive Maintenance activity of UPS and office wise statement should be submitted to RO Ambala. In case earthing parameters are beyond permissible limits, the same should be discussed with RO for issue resolution. The standard earthing parameters are:

Phase to Neutral (PN): 220V-240V

Phase to Earth (PE): 220V-240V

Neutral to Earth (NE): 0.5V -3 V

- 28. Health Check-up of all IT equipment's under Ambala region along with Asset Tagging of each IT equipment is to be done by the vendor. The format for the same will be provided by OICL. The report has to be submitted to OICL before commencement of the AMC. OICL will not be responsible if any asset is found not working after inception of the contract.
- 29. The Vendor shall maintain onsite inventory of computer hardware, peripherals and components like new Mouse (04 Nos.), new Keyboard (04 Nos.), Hard disk (01 Nos.), DVD/CD-ROM and other spare parts at Divisional offices to ensure that the uptime of all systems at all of the operating offices.
- 30. Old IT hardware which is obsolete and cannot be repaired/used need to be disposed off. The vendor will have to prepare inventory of all such IT equipment's under Ambala Region and share the same with IT Department RO Ambala.

Terms and Conditions

7.1 Definitions

- a. OICL/ PURCHASER: Shall mean The Oriental Insurance Company Limited, RO Ambala.
- b. 'IT Support Services' shall mean onsite comprehensive maintenance support to all
 - 'IT Infrastructure', onsite 'Facility Management' support and loading/reloading, configuration/reconfiguration 'Softwares' Services as per detailed scope of work defined.
- **c.** 'IT Infrastructure' shall mean Workstations, LaserJet (stand alone and Network) Printers, All-in-One Printers, High Speed Dot Matrix Printers, Line Matrix Printers, Scanners, Unix Servers, Windows Servers, LAN Switches, Online UPSs including External Chargers & Isolation Transformers, LAN Cabling, etc.
- d. 'Facility Management' shall mean soft call support (excluding part replacement) for the IT assets which are under OEM/Supplier's warranty, support for dealer counters where IT Asset not owned by OICL, onsite support to employees of RO Ambala.
- **e. 'Software'** shall mean Default OS, Device drivers, Adobe Reader, Open Office, MSOffice (Licensed Version), Hindi Typing Software, Clients / Agents for Anti-virus, Enterprise Management Solution, Patch management, Email software, INLIAS configuration, and any other software required for OICL functioning.
- f. 'Regional Office' or 'RO' shall mean following offices under Regional Office:-

Office		
Code	Office Name	ADDRESS
260000	RO AMBALA	LIC BULDING , 2ND FLOOR JAGADHRI ROAD, AMBALA CANTT.
260011	SVC AMBALA	LIC BULDING , 2ND FLOOR JAGADHRI ROAD, AMBALA CANTT.
260012	SVC JAMMU	1, Subash Nagar, JDA Market Opp. J & K Bank Topsherkhania, Jammu
260013	SVC ROHTAK	JAWAHAR MARKET, IN-FRONT-OF D.PARK MODEL TOWN DELHI ROAD ROHTAK
260014	SVC HISAR	SCO 174-175, RAILWAY ROAD, HISAR
		1, Subash Nagar, JDA Market Opp. J & K Bank Topsherkhania,
260022	LH JAMMU	Jammu
260023	LH AMBALA	LIC BULDING , 2ND FLOOR JAGADHRI ROAD, AMBALA CANTT.
260024	LH HISAR	SCO 174-175, RAILWAY ROAD, HISAR
260025	LH SHIMLA	3RD FLOOR, ISTB, TUTI KANDI, SHIMLA
261100	DO AMBALA	170/2-5, NETAJI SUBASH MARG, AMBALA CANTT.
261190	BC SAHA	NEAR CENTRALBANK OF INDIA, PANCHKULA ROAD
		NEAR BANK OF BARODA, RANDHAWA MARKET, LADWA ROAD
261191	BC SHAHABAD	SHAHABAD
261192	BC BABYAL	NEAR SBI BABYAL, AMBALA CANTT

261200	DO ROHTAK	JAWAHAR MARKET, IN-FRONT-OF D.PARK MODEL TOWN DELHI ROAD ROHTAK
261202	BO BHIWANI	174 CIRCULAR ROAD, BHIWANI
261203	BO NARNAUL	OPPOSITE MINI SBCRETARIAT, FIRST FLOOR NARNAUL
261204	BO CHARKHI DADRI	LOHARU ROAD, NEAR BUS STAND, CHARKHI DADRI
261293	BC MAHINDERGARH	ABOVE JAIPUR DENTAL HOSPITAL, SHANTI COLONY OPPOSITE NEW BUS STAND
261295	BC REWARI	SATYAVEER COMPLEX, REWARI
261297	BC LOHARU	THE ORIENTAL INSUARNCE CO. LTD. C/O SH. SANDEEP KUMAR, SHASTRI PARK, RAILWAY ROAD LOHARU,
261298	BC BERI	C/O JITENDER S/O MEHTAB SINGH, NR.MKT CONNET PARK, BEHIND BIJLI BOARD, BERI
261299	BC KANINA	C/O PARVEEN MEDICAL HALL, NEAR BUS STAND, KANINA
261300	DO KARNAL	M/s Rajesh Bhamba & Ashish Bhamba, Mahila Ashram Complex, Above Hero Honda Showroom, Near Bus Stand, Karnal
261303	BO KURUKSHETRA	SABARWAL MARKET RAILWAY ROAD, KURUKSHETRA
261303	BC CHEEKA	HAFED ROAD, CHEEKA
261390	BC CHEEKA BC KAITHAL	PEHOWA CHOWK, KAITHAL
261400	DO PANIPAT	NEAR RAMLAL CHOWK, ABOVE CANARA BANK, OLD COURT ROAD, PANIPAT
261401	BO PANIPAT	ABOVE AXIS BANK, G T ROAD PANIPAT
261402	BO JIND	SCO 183-2 nd Floor, Huda Market, Urban Estate, Jind
261403	BO GOHANA	CIVIL ROAD GOHANA
261404	BO SAFIDON	OPPOSITE B.D.O. OFFICE, JIND ROAD, SAFIDON
261493	BC SAMALKHA	BOOTH NO. 151, NEW GRAIN MARKET
261496	BC PANIPAT REFIN- ERY	OPPOSITE IOCL MARKETING COMPLEX, NEAR DTDC COURIER BOHLI PANIPAT REFINERY
261500	DO HISSAR	SCO 174-175, RAILWAY ROAD, HISAR
261591	BC ADAMPUR	17 CLOATH MARKET, NEAR RAJ CINEMA MANDI
261592	BC ELLNABAD	BOOTH NO. 1,FIRST FLOOR, ANAJ MANDI, ELLNABAD
261593	BC HANSI	ABOVE M/S M D TRADERS, OPP BUS STAND HANSI
261594	BC SIRSA	JANTA HOSPITAL ROAD, NEAR DR. SHAM SUNDAR, SIRSA
261595	BC FATEHABAD	1ST FLOOR, ABOVE UJJIVAN SMALL FINANCE BANK, GT ROAD, FATEHABAD
261600	DO SONEPAT	204-R, MODEL TOWN, ATLAS ROAD, SONEPAT
261690	BC KUNDLI	JANTI ROAD, KUNDLI
261691	BC BAHADURGARH	OPPOSITE PILLAR NO. 835, PARNALA ROAD, FIRST FLOOR APOLLO TYRES, BAHADURGARH
261700	DO YAMUNA NAGAR	OPPOSITE MADHU CINEMA, JAGADHARI ROAD, YAMUNA NA-GAR
261792	BC NAHAN	NEAR INDANE GAS AGENCY, HRCC WORKSHOP ROAD, NAHAN
262100	DO1 JAMMU	213/2, Channi Himmat, Jammu
262101	BO1 JAMMU	ABOVE PNB CANAL ROAD, JAMMU
262102	BO UDHAMPUR	DHAR ROAD, NEAR RAJ THEATRE UDHAMPUR
262104	BO GANGYAL	GANGYAL BYE-PASS, JAMMU TAWI, JAMMU TAWI
262105	BO KATHUA	COLLEGE ROAD, KATHUA
262191	BC SAMBA	FIRST FLOOR, HOTEL HOME INTERNATIONAL, NATIONAL HIGHWAY SAMBA

262192	BC LEH	NEAR PNB LEH, LEH
262194	BC AKHNOOR	AKHNOOR
262193	BC Sunjwan	FIRST FLOOR,NARWAL CHOWK, BY PASS,SUNJWAN
262300	DO SRINAGAR	MUNICIPAL COMPLEX, REGAL LANE, 3RD FLOOR
262393	BC PULWAMA	MAIN ROAD, OPPOSITE DISTT. COURT,
262394	BC GANDERBAL	IST FLOOR OF BUILDING,S/A: MAIN BAZAR, BEEHAMA GAN- DERBAL, OPPOSITE OLD MASJID SHARIEF, GANDERBAL
262395	BC KULGAM	IST FLOOR OF BUILDING IN ASIF COMPLEX, NEAR CLOCK TOWER KULGAM, ADJACENT PNB
262398	BC ANANTNAG	KP ROAD, NAYI BASTI, NEAR ANANTNAG GAS AGENCY, ANANTNAG
263100	DO SHIMLA	3RD FLOOR, ISTB, TUTI KANDI, SHIMLA
263102	BO SHIMLA	KOTHI NO. 4, OPPOSITE ANUP SERVICE
263103	BO SOLAN	NEAR MURARI MARKET, THE MALL
263105	BO BADDI	NEAR OBC,SAI ROAD BADDI, SAI ROAD
263191	BC PARWANOO	PARWANOO, DISTT. SOLAN, HP
263192	BC RAMPUR BUSHAR	SHEESH MEHAL, NEAR POST OFFICE,
263195	BC SUNI	OM NIWAS, MAIN BAZAR - 171301
263196	BC SHIMLA	11, THE MALL SHIMLA - 171001,
263197	BC DARLAGHAT	GANDHI COTTAGE, SULHI ROAD, DARLAGHAT, TEH.ARKI, DISTT. SOLAN,HP
263200	DO MANDI	VIDYA BHAWAN HOSPITAL ROAD, MANDI
263201	BO PALAMPUR	NEAR SUBASH CHOWK, OPP. POST OFFICE
263202	BO KULLU	NEAR COLLEGE GATE, DHALPUR
263203	BO BILASPUR	SANKHYAN COMPLEX, MAIN MARKET
263204	BO DHARAMSHALA	DEWAN COMPLEX, 1ST FLOOR, KOTWALI BAZAR DHARAMSALA
263292	BC HAMIRPUR	SHARMA NIWAS, WARD NO. 8, DEV PAL CHOWK HAMIRPUR
263294	BC JOGINDER NAGAR	BUILDING OF SMT. RAJ RANI SHARMA, W/O LT. SH. RUDDER DUTT SHARMA, NEAR SBI JOGINDER NAGAR
263296	BC Sarkaghat	C/O MRS. ASHAPURI GUPTA, LOWER BAZAR SARKAGHAT
263297	BC Manali	HOTEL HIGHWAY INN, THE MALL, MANALI

The above list is not exhaustive and is subject to changes / modifications.

7.1 Amendment to Bid Document

At any time prior to the deadline for submission of Bids, OICL may for any reason either on its own initiative or in response to a clarification requested by a prospective Bidder, modify the Bid Document, by amendment.

All prospective Bidders that have received the Bid Document will be notified of the amendment. The same will be binding on them. In order to allow prospective Bidders reasonable time in which to take the amendment into account in preparing their Bids, OICL may, at its discretion, extend the deadline for a reasonable period to be decided by OICL for the submission of Bids. Details will be communicated and published on our portal www.orientalinsurance.org.in.

- a. OICL also reserves the right to change any terms and conditions of the RFP and its subsequent addendums, as it deems necessary at its sole discretion. OICL will inform the Bidder about changes, if any, before the deadline of bids submission.
- b. OICL may revise any part of the RFP, by providing an addendum to the Bidder at stage till commercial bids are opened. OICL reserves the right to issue revisions to this RFP at any time before the deadline for bid submissions.
- c. OICL reserves the right to extend the dates for submission of responses to this document.
- d. Preliminary Scrutiny OICL will scrutinize the offer to determine whether it is complete, whether any errors have been made in the offer, whether required technical documentation has been furnished, whether the documents have been properly signed, and whether items are quoted as per the schedule. OICL may, at its discretion, waive any minor non-conformity or any minor deficiency in an offer. This shall be binding on the Bidder and OICL reserves the right for such waivers and OICLs decision in the matter will be final.
- e. Clarification of Offer To assist in the scrutiny, evaluation and comparison of offer, OICL may, at its discretion, ask the Bidder for clarification of their offer. OICL has the right to disqualify the Bidder whose clarification is found not suitable to the proposed project.
- f. OICL reserves the right to make any changes in the terms and conditions of purchase. OICL will not be obliged to meet and have discussions with any Bidder, and / or to listen to any representations.
- g. Erasures or Alterations The offer containing erasures or alterations will not be considered. There should be no hand-written material, corrections or alterations in the offer. Technical details must be completely filled up. Correct technical information of the product being offered must be filled in. Filling up of the information using terms such as "OK", "accepted", "noted", "as given in brochure / manual" is not acceptable. OICL may treat the offers not adhering to these guidelines as unacceptable.
- h. Right to Alter Quantities OICL reserves the right to alter the requirements specified in the tender. OICL also reserves the right to delete or increase one or more items from the list of items specified in the tender. OICL will inform the Bidder about changes, if any. In the event of any alteration in the quantities the price quoted by the Bidder against the item would be considered for such alteration. The Bidder agrees that the prices quoted for each line item & component is valid for period of contract and can be used by OICL for alteration in quantities. Bidder agrees that there is no limit on the quantities that can be altered under this contract. During the contract period the Bidder agrees to pass on the benefit of reduction in pricing for any additional items to be procured by OICL in the event the market prices / rate offered by the Bidder are lower than what has been quoted by the Bidder as the part of commercial offer. Any price

benefit in the products, licenses, software, services & equipment should be passed on to OICL within the contract period.

7.1 Sub-contracts

It is clarified that notwithstanding the use of sub-contractors by the Bidder, the Bidder shall be solely responsible for performance of all obligations under the RFP irrespective of the failure or inability of the subcontractor chosen by the Bidder to perform its obligations. The Bidder shall also have the responsibility for payment of all dues and contributions, as applicable including any statutory requirement and compliance. No additional cost will be incurred by OICL on account of sub-contract, if any.

7.2 Conditional bids

Conditional bids shall not be accepted on any ground and shall be rejected straightway.

If any clarification is required, the same should be obtained before submission of bids.

7.3 Submission of Bids

Bidders shall submit the Bids online. For details please refer RFP Section 11 – Instructions to Bidders.

7.4 Performance Security

Within 15 days after the receipt of Notification of Award from OICL, the Bidder shall furnish performance security to OICL as per Appendix - 4, which shall be equal to <u>3 percent</u> of the value of the contract – and its validity date will be till two months after, expiry of contract period in the form of a bank guarantee from a nationalized/ scheduled bank as per the norms laid by the RBI. i.e., this contract will expire on 30th April 2026 so bank guarantee will be valid till 30th June 2026.

Failure by Bidder to submit the Performance security will result in invocation of Bid security held by the Company (OICL).

7.5 Delay in Bidder's performance

Performance of service shall be made by the Bidder in accordance with the time schedule specified by OICL in the contract. Any unexcused delay by the Bidder in the performance of his implementation/service/other obligations shall render the Bidder liable to any or all of the following sanctions: forfeiture of his performance security, imposition of liquidated damages, and/ or termination of the contract for default.

If at any time during performance of the contract, the Bidder should encounter conditions impeding timely performance of services, the Bidder shall promptly notify OICL in writing of the fact of delay, its likely duration and cause(s), before the scheduled delivery / installation / implementation date. OICL shall evaluate the situation after receipt of the Bidder's notice and may at their discretion extend the Bidder's time for delivery / installation / implementation, in which case the extension shall be ratified by the parties by amendment of the contract. If the Bidder's request to delay the performance of services is not found acceptable to OICL, the above-mentioned clause would be invoked.

7.6 Payment terms

All the Amounts will be paid quarterly in arrears in Indian Rupees Only (INR).

7.7 Mode of Payment

OICL shall make all payments only through Electronic Payment mechanism (viz. ECS). Bidders should invariably provide the following particulars along with their offers:

- a. Account Number and Type of Bank account (Current / Savings/Cash Credit).
- b. IFSC / NEFT Code (11 digit code) / MICR code, as applicable, along with a cancelled cheque leaf.
- c. Permanent Account Number (PAN) under Income Tax Act.
- d. GST Number.
- e. E-mail address of the Bidder / authorized official (for receiving the updates on status of payments).

7.8 Currency of Payments

Payment shall be made in Indian Rupees (INR) only.

7.9 Other RFP Requirements

Quoting multiple options for any of the line item mentioned in the Bill of Material is not allowed.

7.10 Extension of the Contract

The AMC Contract may be extended for a further period up to one year (maximum) on pro-rata basis price negotiated up to max. 10% of the expiring contract value on mutually agreed terms between OICL and Bidder.

7.11 The payment to the vendor for the AMC service provided shall be made on quarterly basis subject to the following conditions:

- a. The work has been satisfactorily executed, as per the Terms & Conditions of the contract, for the quarter for which the vendor has raised the bill.
- b. The disbursement of the wages to the Resident Engineer and Helpdesk Coordinator has already been done by the vendor for the quarter for which the payment to the vendor is under consideration. The payment of wages should not be less than as agreed in this RFP. Further written records for having made these payments for all months in the said quarter, are to be compulsorily submitted to the OICL along with quarterly bills.
- c. Submission of Quarterly PM reports for all offices under Ambala Region.
- d. Submission of attendance record of the Resident Engineer and Helpdesk Coordinator deployed at RO for the quarter.

Terms of Reference ('ToR')

8.1 Contract Commitment

OICL intends that the contract, which is contemplated herein with the Bidder, shall be for a period of three years.

8.2 Completeness of Project

The project will be deemed as incomplete if the desired objectives of the project Section 6 – Scope of Work of this document are not achieved.

8.3 Assignment

OICL shall have the right to assign such portion of the services to any of the subcontractors, at its sole option, upon the occurrence of the following: (i) Bidder refuses to perform; (ii) Bidder is unable to perform; (iii) termination of the contract with the Bidder for any reason whatsoever; (iv) Expiry of the contract. Such right shall be without prejudice to the rights and remedies, which OICL may have against the Bidder. The Bidder shall ensure that the said subcontractors shall agree to provide such services to OICL at no less favourable terms than that provided by the Bidder and shall include appropriate wordings to this effect in the agreement entered into by the Bidder with such sub-contractors. The assignment envisaged in this scenario is only in certain extreme events such as refusal or inability of the Bidder to perform or termination/expiry of the contract.

8.4 Canvassing/Contacting

Any effort by a Bidder to influence the Company in its decisions on Bid evaluation, Bid comparison or award of contract may result in the rejection of the Bidder's Bid. No Bidder shall contact the Company on any matter relating to its Bid, from the time of opening of Commercial Bid to the time the Contract is awarded.

8.5 Indemnity

The Bidder should indemnify OICL (including its employees, directors or representatives) from and against claims, losses, and liabilities arising from:

- a. Non-compliance of the Bidder with Laws / Governmental Requirements
- b. IP infringement
- c. Negligence and misconduct of the Bidder, its employees, and agents

Indemnity would be limited to court awarded damages and shall exclude indirect, consequential and incidental damages.

The Bidder shall not indemnify OICL for

- i. Any loss of profits, revenue, contracts, or anticipated savings or
- ii. Any consequential or indirect loss or damage however caused

8.6 Inspection of Records

All Bidder records with respect to any matters covered by this tender shall be made available to OICL or its designees at any time during normal business hours, as often as OICL deems necessary, to audit, examine, and make excerpts or transcripts of all relevant data. Said records are subject to examination. OICL's auditors would execute confidentiality agreement with the Bidder, provided that the auditors would be permitted to submit their findings to OICL, which would be used by OICL. The cost of the audit will be borne by OICL. The scope of such audit would be limited to Service Levels being covered under the contract, and financial information would be excluded from such inspection, which will be subject to the requirements of statutory and regulatory authorities.

8.7 Publicity

Any publicity by the Bidder in which the name of OICL is to be used should be done only with the explicit written permission of OICL.

8.8 Solicitation of Employees

Both the parties agree not to hire, solicit, or accept solicitation (either directly, indirectly, or through a third party) for their employees directly involved in this contract during the period of the contract and one year thereafter, except as the parties may agree on a case-by-case basis. The parties agree that for the period of the contract and one year thereafter, neither party will cause or permit any of its directors or employees who have knowledge of the agreement to directly or indirectly solicit for employment the key personnel working on the project contemplated in this proposal except with the written consent of the other party. The above restriction would not apply to either party for hiring such key personnel who (i) initiate discussions regarding such employment without any direct or indirect solicitation by the other party (ii) respond to any public advertisement placed by either party or its affiliates in a publication of general circulation or (iii) has been terminated by a party prior to the commencement of employment discussions with the other party.

8.9 Information Ownership

All information processed, stored, or transmitted by Bidder equipment belongs to OICL. By having the responsibility to maintain the equipment, the Bidder does not acquire implicit access rights to the information or rights to redistribute the information. The Bidder understands that civil, criminal, or administrative penalties may apply for failure to protect information appropriately.

8.10 Sensitive Information

The Bidder is prohibited from unauthorized disclosure, modification or access any information considered sensitive.

Types of sensitive information that will be found on OICL systems the Bidder may support or have access to include, but are not limited to: Information subject to special statutory protection, legal actions, disciplinary actions, complaints, IT security, pending cases, civil and criminal investigations, etc.

8.11 Confidentiality

Bidder understands and agrees that all materials and information marked and identified by OICL as 'Confidential' are valuable assets of OICL and are to be considered OICL's proprietary information and property. Bidder will treat all confidential materials and information provided by OICL with the highest degree of care necessary to ensure that unauthorized disclosure does not occur. Bidder

will not use or disclose any materials or information provided by OICL without OICL's prior written approval.

Bidder shall not be liable for disclosure or use of any materials or information provided by OICL or developed by Bidder, which is:

- a) possessed by Bidder prior to receipt from OICL, other than through prior disclosure by OICL, as documented by Bidder's written records;
- b) published or available to the general public otherwise than through a breach of Confidentiality; or
- c) obtained by Bidder from a third party with a valid right to make such disclosure, provided that said third party is not under a confidentiality obligation to OICL; or
- d) Developed independently by the Bidder.

In the event that Bidder is required by judicial or administrative process to disclose any information or materials required to be held confidential hereunder, Bidder shall promptly notify OICL and allow OICL a reasonable time to oppose such process before making disclosure.

Bidder understands and agrees that any use or dissemination of information in violation of this Confidentiality Clause will cause OICL irreparable harm, may leave OICL with no adequate remedy at law and OICL is entitled to seek to injunctive relief.

Nothing herein shall be construed as granting to either party any right or license under any copyrights, inventions, or patents now or hereafter owned or controlled by the other party.

The requirements of use and confidentiality set forth herein shall survive the expiration, termination or cancellation of this tender.

Nothing contained in this contract shall limit the Bidder from providing similar services to any third parties or reusing the skills, know-how, and experience gained by the employees in providing the services contemplated under this contract. The confidentiality obligations shall survive for a period of one year post the termination/expiration of the Agreement.

The Bidder shall adhere to the norms of Information Security guidelines laid down by OICL.

8.12 Termination for Default

OICL may, without prejudice to any other remedy for breach of contract, by 30 calendar days written notice of default sent to the Bidder, terminate the contract in whole or in part:

- a. If the Bidder fails to deliver any or all of the Solution and services within the time period(s) specified in the contract, or any extension thereof granted by OICL; or
- b. If the Bidder fails to perform any other obligation(s) under the contract

In the event of OICL terminating the contract in whole or in part, pursuant to above mentioned clause, OICL may procure, upon such terms and in such manner, as it deems appropriate, goods and services similar to those undelivered and the Bidder shall be liable to OICL for any excess costs incurred for procurement of such similar goods or services (capped at 5% differential value). However, the Bidder shall continue performance of the contract to the extent not terminated.

8.13 Force Majeure

The Bidder shall not be liable for forfeiture of his performance security, liquidated damages or termination for default, if and to the extent that, his delay in performance or other failure to perform his obligations under the contract is the result of an event of Force Majeure.

For purposes of this clause, "Force Majeure" means an event beyond the control of the Bidder and not involving the Bidder and not involving the Bidder's fault or negligence and not foreseeable. Such events may include, but are not restricted to, acts of OICL either in its sovereign or contractual capacity, wars or revolutions, fires, floods, epidemics, quarantine restrictions and freight embargoes.

If a Force Majeure situation arises, the Bidder shall promptly notify OICL in writing of such conditions and the cause(s) thereof. Unless otherwise directed by OICL, the Bidder shall seek all reasonable alternative means for performance not prevented by the Force Majeure event.

8.14 Termination for Insolvency

OICL may, at any time, terminate the contract by giving written notice to the Bidder, without any compensation to the Bidder, whatsoever if:

- a.1.i. The Bidder becomes bankrupt or otherwise insolvent, provided that such termination will not prejudice or affect any right of action or remedy which has accrued or will accrue thereafter to OICL.
- a.1.ii. The Supplier being a company is wound up voluntarily or by the order of a court or a receiver, or manager is appointed on behalf of the debenture/shareholders or circumstances occur entitling the court or debenture/shareholders to appoint a receiver or a manager, provided that such termination will not prejudice or affect any right of action or remedy accrued or that might accrue thereafter to the OICL.

8.15 Termination for Convenience

OICL may send by 30 calendar days written notice to the Bidder to terminate the contract, in whole or in part at any time of their convenience. The notice of termination shall specify the extent to which performance of work under the contract is terminated, and the date upon which such termination becomes effective. In the event of the Bidder wishing to terminate this agreement, the bidder may send by 90 calendar days written notice to OICL to terminate the contract, in whole or in part at any time of their convenience. The notice of termination shall specify the extent to which performance of work under the contract is terminated, and the date upon which such termination becomes effective. Further if the bidder does not provide 90 days' notice as per above, bidder is liable to any or all of the following sanctions: forfeiture of his performance security, imposition of liquidated damages.

The goods and services that are complete and ready for shipment within 30 calendar days after the receipt of notice of termination by the Bidder shall be purchased by OICL at the contracted terms and prices. For the remaining goods and services, OICL may elect:

- i. To have any portion completed and delivered at the contracted terms and prices; and/ or
- ii. To cancel the remainder and pay to the Bidder a mutually agreed amount for partially completed goods and services and for materials and parts previously procured by the Bidder.

8.16 Resolution of disputes

OICL and the Bidder shall make every effort to resolve amicably, by direct informal negotiation between the respective project managers of OICL and the Bidder, any disagreement or dispute arising between them under or in connection with the contract. If OICL project manager and the Bidder project manager are unable to resolve the dispute they shall immediately escalate the dispute to the senior authorized personnel designated by the Bidder and OICL respectively. If after thirty days from the commencement of such negotiations between the senior authorized personnel designated by the Bidder and OICL, OICL and the Bidder have been unable to resolve amicably a contract dispute; either party may require that the dispute be referred for resolution through formal arbitration. All questions, claims, disputes or differences arising under and out of, or in connection with the contract or carrying out of the work whether during the progress of the work or after the completion and whether before or after the determination, abandonment or breach of the contract shall be referred to arbitration by a sole Arbitrator acceptable to both parties failing which the number of arbitrators shall be three, with each side to the dispute being entitled to appoint one arbitrator. The two arbitrators appointed by the parties shall appoint a third arbitrator who shall act as the presiding arbitrator. The Arbitration and Reconciliation Act, 1996 or any statutory modification thereof shall apply to the arbitration proceedings and the venue of the arbitration shall be Ambala. The arbitration proceedings shall be conducted in English language. Subject to the above, the courts of law at Ambala alone shall have the jurisdiction in respect of all matters connected with the Contract. The arbitration award shall be final, conclusive and binding upon the Parties and judgment may be entered thereon, upon the application of either Party to a court of competent jurisdiction. Each Party shall bear the cost of preparing and presenting its case, and the cost of arbitration, including fees and expenses of the arbitrators, shall be shared equally by the Parties unless the award otherwise provides.

8.17 Governing Language

The contract shall be written in the language of the bid i.e., English. All correspondence and other documents pertaining to the contract, which are exchanged by the parties, shall be written in that same language. English Language version of the contract shall govern its implementation.

8.18 Applicable Law

The contract shall be interpreted in accordance with the Indian Laws for the time being in force and will be subject to the exclusive jurisdiction of Courts at Ambala (with the exclusion of all other Courts).

The personnel employed by Bidder in OICL's premises shall be engaged by him as his own employee in all respects and responsibilities/obligations under Contract Labour (Regulation & Abolition) Act 1970, Factories Act 1948, Workmen's Compensation Act 1923, the Employees' Provident Fund and Miscellaneous Provisions Act 1952, The Minimum Wages Act 1948, Child Labour (Prohibition & Regulation) Act, 1986 and other applicable statutory enactments shall be that of the Bidder. The Bidder shall indemnify OICL against all claims whatsoever in respect of the said personnel under the aforesaid Acts or any other statutory provisions or the like in respect of any damage, penalty, compensation, interest, fines payable consequent to any accident or injury sustained by any worker of the Bidder during the period of contract.

8.19 Minimum Wages

The Bidder during the period of contract shall pay wages not less that minimum wage prescribed by Government from time to time to the personnel engaged by him in this contract.

The Bidder must ensure that the wages to the Workers are paid within the stipulated time as provided under relevant Rules & Regulations/Law/Statute in force. The Service Provider/ Contractor will not link the payment of wages to the workers with settlement of his bills by OICL.

The Bidder will deduct ESI contribution and Provident fund contribution of the employees from the minimum wages of the workers at the rate as applicable from time to time and deposit the same with the appropriate authorities along with Employer's contribution of ESI and PF as per the rate applicable from time to time wherever applicable.

The Bidder will be liable to get the Provident fund refunded from the Provident Fund Commissioner of the worker, if he is terminated, dies, or leaves the job.

8.20 Prices

The prices quoted (as mentioned in Appendix 01- Bill of Materials submitted by the Bidder) for the solution and services shall be firm throughout the period of contract and shall not be subject to any escalation.

8.21 Taxes & Duties

The Prices Quoted by the bidder shall be exclusive of all the applicable taxes. OICL shall pay the taxes on actuals.

8.22 Deduction

Payments shall be subject to deductions (such as TDS) of any amount, for which the Bidder is liable under the agreement against this tender.

8.23 No Claim Certificate

The Bidder shall not be entitled to make any claim whatsoever against OICL under or by virtue of or arising out of this contract, nor shall OICL entertain or consider any such claim, if made by the Bidder after he shall have signed a "No Claim" certificate in favour of OICL in such forms as shall be required by OICL after all payments due to the Supplier are made in full.

8.24 Rights reserved by OICL

- i. Company reserves the right to accept or reject any or all Bids without assigning any reasons.
- ii. Company reserves the right to verify the validity of information given by the Bidders. If at any future point of time, it is found that the Bidder had made a statement, which is factually incorrect, OICL will reserve the right to debar the Bidder from bidding prospectively for a period to be decided by OICL and take any other action as maybe deemed necessary.
- iii. OICL reserves the right to issue a fresh RFP for this project at any time during the validity of the contract period with the selected Bidder.

8.25 Limitation of Liability

Bidder's cumulative liability for its obligations under the contract shall not exceed the total contract value and the Bidder shall not be liable for incidental / consequential or indirect damages including loss of profit or saving.

8.26 Waiver

No failure or delay on the part of either party relating to the exercise of any right power privilege or remedy provided under this tender document or subsequent agreement with the other party shall operate as a waiver of such right power privilege or remedy or as a waiver of any preceding or succeeding breach by the other party nor shall any single or partial exercise of any right power privilege or remedy preclude any other or further exercise of such or any other right power privilege or remedy provided in this tender document all of which are several and cumulative and are not exclusive of each other or of any other rights or remedies otherwise available to either party at law or in equity.

8.27 Violation of terms

OICL clarifies that OICL shall be entitled to an injunction, restraining order, right for recovery, suit for specific performance or such other equitable relief as a court of competent jurisdiction may deem necessary or appropriate to restrain the Bidder from committing any violation or enforce the performance of the covenants, obligations and representations contained in this tender document. These injunctive remedies are cumulative and are in addition to any other rights and remedies OICL may have at law or in equity, including without limitation a right for recovery of any amounts and related costs and a right for damages.

Instructions to Bidders

9. Procedure for submission of Bids: Bids will be submitted in online mode on GeM

Portal The Bidders will be required to submit following three separate documents.

- 7.1.1. Eligibility Bid
- 7.1.2. Technical Bid
- 7.1.3. Commercial Bid

9.1 Offline Submissions

The Bidder is requested to submit the following documents offline in a Sealed Envelope at the address mentioned in **Section 4** before the start of Public Online Tender Opening Event.

The envelope shall bear (the project name), the tender number and the words 'DO NOT

OPEN BEFORE' (due date & time).

- 1. Hard Copy of Commercial Bid in a sealed envelope as per format mentioned in
- 2. Bill of Material.
- 3. Original copy of the power-of-attorney.

Note: The Bidder should also upload the scanned copies of all the abovementioned original documents as Bid-Annexures during Online Bid-Submission. Note:

- a. The Bid shall be typed in English and signed by the Bidder or a person duly authorized to bind the Bidder to the Contract. The person(s) signing the Bids shall initial all pages of the Bids.
- b. All envelopes should be securely sealed and stamped.
 - a. It is mandatory for the Bidder to quote for all the items mentioned in the RFP.

Evaluation Criteria

The competitive bids shall be evaluated in three stages:

10.1 Eligibility Evaluation

Eligibility criterion for the Bidders to qualify this stage is clearly mentioned in Section 5 - Eligibility Criteria of this document. The Bidders who meet ALL these criteria would only qualify for the second stage of evaluation. The Bidder would also need to provide supporting documents for eligibility proof. All the credentials of the Bidder necessarily need to be relevant to the Indian market.

The decision of OICL shall be final and binding on all the Bidders to this document. OICL may accept or reject an offer without assigning any reason whatsoever.

10.2 Technical Evaluation

The Technical bids of bidders qualifying the eligibility criteria will be opened and reviewed to determine whether the technical bids are substantially responsive. Bids that are not substantially responsive are liable to be disqualified at OICL'S discretion. It is mandatory for the Bidder to comply with all the line items given in the technical specifications (Annexure 1). In case if the Bidder does not comply with any of the line items given in technical specifications (Annexure 1), it will not qualify to Stage 3 of evaluation process.

10.3 Commercial Evaluation

The commercial bids for the technically qualified Bidders will be opened and reviewed to determine whether the commercial bids are substantially responsive. Bids that are not substantially responsive are liable to be disqualified at OICL'S discretion.

OICL will award the contract to the successful Bidder whose bid has been determined to be substantially responsive and has been determined as the lowest commercial bid (L1), provided further that the Bidder is determined to be qualified to perform the contract satisfactorily.

Bid Documents

11.1 Eligibility Bid Documents

Eligibility document should contain following: -

- 4 Compliance to Eligibility Criteria on the Bidder's letter head along with required supporting documents as per Section 5 duly signed and stamped by the Authorized signatory.
- En The power of attorney or authorization, or any other document consisting of adequate proof of the ability of the signatory to bind the Bidder.
- 3. Undertaking that the Bidder has quoted for all items and the bid validity will be for 180 days from the date of submission of commercial bid.
- 4. Statement of No-Deviation as per Appendix-5.
- 5. Application Form for Eligibility Bid as per Annexure 3.
- € Confirmation of Tender Fee Submission.
- A Non-Disclosure Agreement Signed and Stamped as per Annexure-5

Note:

- 1. Participation in this tender will mean that the Bidder has accepted all terms and conditions and clauses of this tender and subsequent modifications to this tender, if any.
- 2 The documentary evidence asked in respect of the eligibility criteria would be essential. Bids not accompanied by documentary evidence may be subject to rejection. Clarification/ Additional documents, if any, sought by OICL from the Bidder has to be submitted within the stipulated time. Otherwise, bid will be rejected and no further correspondence in the matter will be entertained by OICL.
- 3. Any alterations, erasures or discrepancies in figures etc. may render the bid invalid. The bid may be rejected in case of non-adherence to any of the instructions given above.

11.2 Technical Bid Documents

Technical Bid should contain the following:

- 1. Executive Summary of Bidder's response: The Executive Summary should be limited to a maximum of five pages and should summarize the content of the response. It should initially provide an overview of Bidder's organization and position with regards to proposed solution and professional services. A brief description of the unique qualifications of the Bidder should be included. Information provided in the Executive Summary is to be presented in a clear and concise manner.
- 2. Covering Technical Letter (Appendix 2), giving reference of this tender and consent for acceptance of all the Terms and Conditions of this tender.
- 3. Implementation Methodology & Detailed Work Plan (Project Plan).
- 4. Compliance to Minimum Technical Specifications as per Annexure-1.
- 5. Masked Commercial Bid: The Bidder should also include a replica of the final commercial bid without prices in the technical bid. "The Bidder must note that the masked commercial bid should be actual copy of the commercial bid submitted with prices masked and not copy of the Proforma/format of the Appendix 1 Bill of Materials in the RFP."

6. Escalation Matrix for call logging and escalation purpose.

OICL reserves the right not to allow / permit changes in the technical specifications and not to evaluate the offer in case of non-submission or partial submission of technical details.

OICL may at its discretion waive any minor non-conformity in any offer and the same shall be binding on all Bidders and OICL reserves the right for such waivers.

If OICL is not satisfied with the technical specifications in any tender and observes major deviations, the technical bids of such Bidders will not be short-listed and the price bids of such Bidders will not be opened. No further discussions shall be entertained with such Bidders in respect of the subject technical bid.

11.3 Commercial Bid Documents

Commercial Bid should be as per the format mentioned in Appendix 1 – Bill of Materials. The Commercial Bid should give all relevant price information and should not contradict the Technical Bid in any manner. There should be no hidden costs for items quoted.

The rates quoted should be in Indian Rupees only and same should be rounded off to the nearest rupee and filled in both words and figures.

12. Service Level Agreement:

The bidder is required to provide a draft SLA covering all the equipment and services supplied. The SLA must clearly mention how the commitments will be monitored and measured. The final SLA shall be drafted in consultation with OICL.

The SLA should ensure that the entire 'IT Infrastructure' is available for use during business hours (09:00 AM to 06:00 PM, Monday to Friday) and any Complaint Booking: onsite engineers or OICL officials can book Complaint.

In case office operate on Saturdays, Sundays or any other holiday, OICL office will inform in advance and the bidder shall arrange support accordingly.

Telephone / Web / Fax / E-mail etc will intimate breakdown / failure calls to the bidder. The bidder should compulsorily allot a complaint ID for every complaint booked by any office by any medium. The downtime / breakdown period will be reckoned from the date and time of logging of the complaint by OICL.

Complaint Resolution: in case of Physical visit by the engineer, Company's authorized personnel will validate all the reports of complaint resolution / closure. Complaints will be deemed resolved if the customer call report is signed by both the service engineer and company's authorised personnel specifying that the complaint is satisfactorily resolved and giving the date and time of complaint booking and resolution.

- 4. Conditions: The bidder has to ensure that all the complaints lodged by the company are attended to and rectified within the shortest possible time. Sufficient spares need to be maintained by the bidder at appropriate locations to address any equipment related problem within the stipulated resolution time frame desired by OICL.
- 2. 80% of the Machines shall be with latest versions/patches of Antivirus as released by OEM(Symantec) and bidder shall submit the report to OICL about the versions running in the PC at the end of every quarter. For every default, a penalty of 5% of the quarterly pay-out will be deducted.
- 3. Resolution time:

City offices – 48 Hrs (2 Working Days) and Other Offices – 72 Hrs (3Working Days).

If the breakdown call is not resolved within the resolution time as above and the bidder also does not provide any standby equipment, penalty will be charged as per the rates mentioned below:

S.No.	Item Description	Per day Penalty
1	Windows 10 PCs including OS- Acer or Dell	500
2	Windows 7 PCs including OS - Wipro	500
3	Windows 8 PCs including OS - Wipro	500
4	PCs including OS - other make	500
5	LJPs - HP 1566, HP 1007,HP 1108	500
6	Network LJPs - HP	1000
7	Colour LJPs CP-1525n -HP	500
8	Multifunction Printer	1000
9	LJPs - other make	500
10	UPS 10 KVA	3000
11	External Charger for 10 KVA UPS	1500
12	Isolation Transformer for 10 KVA UPS	2500
13	UPS 5 KVA	3000
14	External Charger for 5 KVA UPS	1000
15	Isolation Transformer for 5 KVA UPS	2000
16	UPS 1 KVA	1000
17	External Charger for 1 KVA UPS	1000

18	Isolation Transformer for 1 KVA UPS	2000
19	UPS Inverter	2000
20	UPS – other make	1000
21	Network Switch (Manageable) – Cisco WS- C2960+24	2000
22	Racks	200
23	Scanner hp Scanjet 200	200
24	Scanner HP 2000 S1	500
25	LIPI Printer/ High Speed DMP	1000
26	Laptop	2000

Note: Failure/crashing of Operating System (OS) shall also be considered as machine breakdown.

Exclusions from downtime calculations:

- Scheduled downtime approved by OICL for preventive maintenance, testing, system upgrades etc.
- ii. Failures due to source power unavailability.
- iii. Downtime because of LAN cabling faults or WAN link failures
- iv. Force Majeure conditions not foreseen but mutually agreed by both parties.

APPENDIX:

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13. Appendix

Appendix 1: Bill of Material

Table.1 AMC and PM Activity (Amount in Rs.)

S. No.	I AMC and PM Activity (Amount Item Description	Year of Purchase	Basic Unit Price	Qty	Total Price Year 1	Total Price Year 2	Total Price Year 3
				A	C=A x B	D	E
1	Windows 10 PC Dell - (Pentium dual core G4400/4GB RAM/500GB HDD) Acer - (AMD A6 7400/4 GB RAM/1 TB HDD)	2017 2019		385			
2	Windows 8 PC - Wipro (Intel Core i3-3240/4 GB RAM/500 GB HDD)	2013		69			
3	Windows 7 PC HP + HCL	2011		16			
4	LJP- HP 403 DN/501 DN	2020		9			
5	LJP - HP M203d	2017		56			
6	LJP- HP 1566/1505, HP 1007/1006,HP 1108/HP 1606/HP M 202DW/1022	2011		166			
7	Network LJP – HP E82540 MFP	2020		2			
8	Multifunction Printer	2016		5			
9	UPS 10 KVA - APC	2007		2			
10	External Charger for 10 KVA UPS	2007		2			
11	Isolation Transformer for 10 KVA UPS	2007		2			
12	UPS 5 KVA – APC/ OTHERS	2007		44			
13	External Charger for 5 KVA UPS	2007		44			
14	Isolation Transformer for 5 KVA UPS	2007		44			
15	UPS 1 KVA – APC	2007		2			

16	External Charger for 1 KVA UPS			2		
17	Isolation Transformer for 1 KVA UPS			2		
18	UPS Inverter/ 2 KVA			4		
19	UPS – Other make/INVERTER	VARIOUS		41		
20	Network Switch (Manageable) – Cisco 2960	2017		45		
21	Racks			45		
22	Laptops	VARIOUS		16		
23	Earthing pit					
Total	Total Price					
Total Price for 1st +2nd + 3rd Year (C+D+E)						,

Note:- Total cost for each line item quoted in Table 1 shall be sum of AMC and PM Activity out of which 20% of total quoted cost for each line item will be considered as cost of PM Activity for that line item.

Table.2 Resident Engineer and Helpdesk Coordinator (Excluding taxes)

(Amount

in

Rs.)

Charges For Resident Engineer		Charges For Helpdesk Coordinator
Quantity	1	1
Monthly in hand Salary	30000	18000
ESIC@%		
EPF @% / Insurance		
Service Charge		
Total for year 1		
Total for year 2		
Total for year 3		
Total Price For 3 years		

Total Price (Amount in Rs.) (Excluding taxes)	
Table1 (AMC and PM Activity)	
Table 2 (Resident Engineer and Helpdesk Coordinator)	
Total Price (Table 1 + Table 2)	

Total	Cost	in	figures:
Total	Cost	in	Words:
Grand Total in (Rupees	Words –)	
Note:			

- 1. Bidder should strictly follow the format given in Table.
- 2. OICL also reserves the right to delete or increase one or more items from the list of items specified in the tender. OICL will inform the Bidder about changes, if any. In the event of any alteration in the quantities the price quoted by the bidder against the item would be considered for such alteration. The bidder agrees that the prices quoted for each line item & component is valid for period of contract and can be used by OICL for alteration in quantities. Bidder agrees that there is no limit on the quantities that can be altered under this contract. During the contract period the bidder agrees to pass on the benefit of reduction in pricing for any additional items to be procured by OICL in the event the market prices / rate offered by the bidder are lower than what has been quoted by the bidder as the part of commercial offer. The Bidder is responsible for all the arithmetic computation and price flows. OICL is not responsible for any errors.

13.1 Appendix 2: Covering Technical Offer

To.

The Deputy General Manager,

IT Department,

Regional Office, Ambala

Dear Sir,

- i.a.i.1. Having examined the Scope Documents including all Annexures and Appendices, the receipt of which is hereby duly acknowledged, we, the undersigned offer to supply and deliver all the items mentioned in the 'Request for Proposal' and the other schedules of requirements and services for your company in conformity with the said Scope Documents in accordance with the schedule of Prices indicated in the Price Bid and made part of this Scope.
- i.a.i.2. If our Bid is accepted, we undertake to abide by all terms and conditions of this Scope and also to comply with the delivery schedule as mentioned in the Scope Document.
- i.a.i.3. We agree to abide by this Scope Offer for 180 days after the last date of submission of commercial bid and our Offer shall remain binding on us and may be accepted by OICL any time before expiry of the offer.
- i.a.i.4. This Bid, together with your written acceptance thereof and your notification of award, shall constitute a binding Contract between us.
- i.a.i.5. We undertake that in competing for and if the award is made to us, in executing the subject Contract, we will strictly observe the laws against fraud and corruption in force in India namely "Prevention of Corruption Act 1988".
- i.a.i.6. We certify that we have provided all the information requested by OICL in the format requested for. We also understand that OICL has the exclusive right to reject this offer in case OICL is of the opinion that the required information is not provided or is provided in a different format.

Dated this	by	20
Authorised Signatory		
(Name: Contact Person, Phone No.,	Fax, E-mail)	
(This letter should be on the letterhe	ad of the Bidder duly signe	ed by an authorized signatory)

Signature and Seal of the Bidder

13.1 Appendix 3: Query Format

S.N.	Page No.	Point / Section #	Existing Clause	Query Sought
1				
2				
3				
4				
5				

13.2 Appendix 4: Pro forma for Performance Security

To: (Name of Purchaser)
WHEREAS(Name of Supplier) (Hereinafter called "the
Supplier") has undertaken, in pursuance of Contract No dated
supply(Description of Products and
Services) (Hereinafter called "the Contract").
AND WHEREAS it has been stipulated by you in the said Contract that the Supplier shall furnish
you with a Bank Guarantee by a recognized Bank for the sum specified therein, as security for
compliance with the Supplier's performance obligations in accordance with the Contract.
AND WHEREAS we have agreed to give the Supplier a Guarantee:
THEREFORE, WE hereby affirm that we are Guarantors and responsible to you, on behalf of the
Supplier, up to a total of(Amount of the Guarantee in
Words and Figures) and we undertake to pay you, upon your first written demand declaring the
Supplier to be in default under the Contract and without cavil or argument, any sum or sums
within the limit of (Amount of Guarantee) as aforesaid, without your needing
to prove or to show grounds or reasons for your demand or the sum specified therein.
This guarantee is valid until theday of
Signature and Seal of Guarantors (Supplier's Bank)
D :
Date

13.3	Appendix 5: Statement of No Deviation from	om Tender Terms and
	Conditions To,	
	The Deputy General Manager,	
	IT Department,	
	Regional Office, Ambala	
	Tender Ref. No. OICL/DF	RO/ITD/PC-AMC/2023/01
	Dear Sir,	
	There are no deviations (null deviations) from terms and conditions of the tender are accept	
	Yours faithfully,	
	For and on behalf of M/s	(Name of the manufacturer)
	Signature	
	Name	
	Designation	
	Address	
	Date	
	Company Seal	

13.4 Appendix 6: Non-Blacklisting Declaration form

To,

The Deputy General Manager,

IT Department,

Regional Office, Ambala

Tender Ref. No. OICL/DRO/ITD/PC-AMC/2023/01

Dear Sir /Madam,

With reference to your above referred tender regarding procurement of Procurement of IT Support Services(Annual Maintenance Contract & Facility Management Services), we hereby confirm that we are not debarred / black listed by any Government or PSU enterprise in India as on date of the submission of RFP.

Name:	
	Authorized Signatory
(Stamp)	
Date:	
Place:	

Annexure

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14.1 Annexure 1: Technical Specifications

S. No.	Mandatory Technical Requirements	Bidder's Detailed Response
Α	Comprehensive Annual Maintenance Contract:	
	ii. The onsite AMC support will be for <u>3 years</u> i.e. from <u>01</u> st May <u>2023 to 30th April 2026</u> . The normal support window would be applicable from 09:30 AM to 5:30 PM (Monday to Friday) as per Company's current working hours. In case, office working hours change, the support window will change accordingly.	
	iii. In case office operate on Saturdays, Sundays or any other holiday, OICL office will inform in advance and the bidder shall arrange support accordingly.	
	iv. Resolution Time: – 48Hrs in cities and 72 hours in rest of areas	
	Here Bidder is required to adhere to the Scope, terms and SLA of the RFP.	
	vi. In case problem persists or the equipment needs to be removed to workshop for repairs, a standby should be provided within 24 hours of receiving complaint. The standby equipment provided should be of equivalent or higher specifications, so that normal job of OICL is not hampered. In this case, the repaired original equipment is to be installed back/permanent replacement provided within 25 days of removal.	
	vii. The bidder shall provide 'IT Support Services' as per detailed scope of work defined. The list of IT equipment is as per Annexure-6.	
	viii. The support will survive even after change of location of the IT Equipment.	
	ix. All the parts of the machines will be covered under AMC except printer cartridge, UPS Batteries and user induced externally visible broken components.	
	* AMC would also cover maintenance of patches/bug fixes (available from the original software vendor) for Operating	

System, Antivirus, and other softwares under use or OICL Procures during the contract period.

**E. The Bidder shall ensure Proper Data Backup in consultation with user in case of OS reinstallation and restore the machine to the earlier state. The Bidder will have to carry external CD/DVD drive wherever OS installation is required.

xii. Any deletion of IT Asset will be done on the discretion of OICL during the contract. Billing for such excluded assets will stop from the date of intimation from OICL for exclusion xiii. Any addition of IT Asset will be done on the discretion of OICL during the contract period. Billing for such included assets will be made on pro rata basis.

xiv. The Bidder is also required to arrange resource to coordinate with OICL's WAN Service Provider and PCNOC helpdesk teams enabling their network access through office router to the office networking equipment as and when required.

The Bidder will keep 10% spares in stock for PC & Its sub Component, Printers and Its sub component at Head Office to meet day-to-day requirement for speedy complaint resolution.



- ₩ The Bidder shall deploy 1 Resident Engineers and 1 Helpdesk Coordinator at OICL RO Ambala Office subject to acceptance by OICL.
- ## The Service Engineer/Resident Engineer should have minimum 8 years of relevant experience in Managing PC Hardware/software, Printer, Laptop, LAN Services and Network Switches CISCO WebEx video conferencing. Application software MS Word Excel, PPT.
- iii. In case of absence of Resident Engineer / Helpdesk Coordinator, the Bidder without any delay shall provide a backup Resource.
- iv. OICL has its centralised helpdesk portal for which limited access will be provided to the Bidder for complaints lodging/monitoring/reporting and penalty calculation, etc.
- Here Bidder shall facilitate and coordinate with users for registering complaints through telephone call, email, web interface on centralised helpdesk portal.
- ₩i. Call tracking reports from the help-desk will be made available online to OICL by the bidder.
- vii. The Bidder, on its own expenses will arrange all PCs and Phone lines to be used by Helpdesk coordinators and Resident Engineers.
- viii. In case the total number of assets under warranty (i.e.

UPS, Printer, Desktop etc.) increases, for every 20% increase in assets, OICL will ask the bidder to deploy additional engineer. Payment will be made for the additional resource on pro rata basis at the rates provided in the Bill of material –Table 2. If the asset increment is less than 20% than Facility Management services has to be performed by the deployed resources only, no additional payment will be provided by OICL. The Resource services are required till the warranty of the assets and once the warranty expires the assets will be included in the AMC and PM activity assets list and same shall be paid on pro rata basis as per the costing provided in the Bill of Material (Table 1)

C

Symantec Antivirus Software Updates:

- ₩ The bidder shall implement /integrate/ maintain/manage/support (includes patches, updates and upgrade implementation) regularly with latest version as well as check and clean the system for Viruses.
- ii. Though the Symantec Anti Virus client updation in PCs will be regularly done through centralised system but in case any PC is not able to take automatic update due to malfunctioning, auto update from Data Centre will be stopped to avoid choking of office band width and in such cases, the Bidder shall update Anti Virus client manually/Remote and verify in the details in the reports shared by OICL for Anti Virus iii. The daily/weekly reports giving information for nonupdated Antivirus clients will be provided by the OICL. The Bidder will submit compliance analysis report to RO Ambala.
- iv. The Bidder shall coordinate with Centralized Antivirus Helpdesk Team for maintenance and upkeeping of Group Update Provider (GUP) Server.

D

Clients/Agents Management and patch update Management in coordination with Head Office teams: The bidder shall implement /integrate/ maintain/manage/support (includes patches, updates and upgrade implementation) on all workstations across all OICL offices mentioned in Annexure-6 and keep it up to date throughout the contract period for following applications:-

- a) Centralised Anti-virus software (Symantec)
- **b)** Enterprise Management Solution (Sapphire)
- e) Centralized Helpdesk (Sapphire) at HO having partitions for individual ROs
- d) Biometric Solution (Secugen)
- e) Data Loss Prevention (DLP) Solution
 - f) Network Access Control (NAC)
 - g) Mail Microsoft Exchange
 - h) Enterprise Content Management (EMC Documentum)
 - i) Any other application required for OICL functioning.

Ε **Preventive Maintenance Activity:** The bidder shall perform quarterly preventive maintenance of all the equipment under AMC. II. The PM activity sheet will be provided by the OICL 15 days prior to the beginning of every quarter for each type of machine. The Bidder shall provide office wise PM activity schedule III. one week prior to the beginning of every quarter. IV. The Bidder shall install necessary softwares, OS patches, Anti-Virus patches etc. as per the requirement of OICL during PM activity. V. The Bidder shall ensure that all machines are in domain. VI. The Bidder shall make any changes required in configuration and settings of OS or any other software during PM activity. VII. PM activity for Network Switch and UPS will becarried out either after working hours or on weekends after finalizing the date in consultation with OICL. VIII. The Bidder shall check the earthing status for each office during PM activity and report the same in PM call sheet. IX. The PM activity report signed by user is to be submitted to OICL quarterly along with quarterly bill/invoice. X. The bidder shall arrange for regular cleaning and hygiene of the Racks. F **Monthly Meeting:** The Bidder will have Monthly Review Meeting with concerned RO-IT team and submit Minutes of Meeting. G **Training:** The Resident Engineer shall prepare, update and provide documentation to Field Engineers/Service Engineers deployed across OICL Offices as mentioned in the RFP resolution.

14.1 Annexure 2: Authorization letter to attend tender opening

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lder
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Note: Authorization should be on the letterhead of the concerned Bidder and should be signed by Authorized Signatory to bind the Bidder.

14.2 Annexure 3: Application form for Eligibility Bid

To,

The Deputy General Manager,

Regional Office, Ambala

Application form for the Eligibility of the Bidder

Tender Ref. No. OICL/DRO/ITD/PC-AMC/2023/01

Company Details

1	Registered Name, Date and Address of The Bidder.	
2	Location of Corporate Headquarters.	
3	Address for Communication	
4	Contact Person 1 (Name, Designation, Phone, Email ID)	
5	Contact Person 2 (Name, Designation, Phone, Email ID)	

Turnover and Net worth

Financial Year	Turnover (Rs. In Crores)	Net Worth
2019-20		
2020-21		
2021-22		

Signature:
Name:
Designation:

Date:
_

(Company Seal)

14.3	Annexure 4	: Contract	Form					
	S AGREEME					•	- <u></u>	
	ween The Ori t and " <name< td=""><td></td><td></td><td></td><td></td><td>•</td><td>"the Purchaser ner part:</td><td>") of one</td></name<>					•	"the Purchaser ner part:	") of one
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acc	epted a bid b	y the Bido					and Id services in th Figures) (herein	
Co	ntract Price").		(
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	this Agreeme pectively assi		•				same meaning rred to.	as are
	•		shall be de	emed to fo	rm a	and be read a	and construed a	as part of
The	Agreement ver Tender Door Tifications		ef. No. O	ICL/AMRO	/ITC)/PC-AMC/20	023/01 and su	bsequent
The	Schedule of	Requirem	nents and t	he Require	eme	nt Specificati	ons	
The	Service Leve	el Agreem	ent					
The	e General Con	ditions of	Contract					
The	Purchaser's	Notification	on of Award	4				
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the the	hardware, as	sociated or such	software, a other sum a	and service as may be	es a	nd the remede payable un	ration of the production of defects der the provision act.	s therein,
	ef particulars Bidder, are a	•		services,	whi	ch shall be s	supplied/ provi	ded by
	Description	of th	Quantity	Price	pe r	Total Price	Payment	
	Item			Unit*			Terms	
ık-up	would be as p	per comm	ercial bid f	ormat				•
Valu	· ·							

* Brea

Total Value:	
Delivery Schedule	

Outsourcing Agreement

The outsourcing contract, inter alia, shall have in place following clauses or conditions listed below:-

Item

- 4. Contingency Planning: The Bidder is responsible for contingency planning of the outsourcing service to provide business continuity for the outsourced arrangements that are material in nature.
- **Express Clause:** The contract shall neither prevent nor impede the company from meeting its respective regulatory obligations, nor the IRDAI from exercising its regulatory powers of conducting inspection, investigation, obtaining information from either the company or the Bidder.
- 3. Handing over of the Data, Assets etc.: In case of termination of the contract, the Bidder is responsible for handing over of the data, assets (hardware/software) or any other relevant information specific to the contract and ensure that there is no further use of the same by the Bidder.
- 4. Inspection and Audit by the Company: The Company shall conduct periodic inspection or audit on the Bidder either by internal auditors or by Chartered Accountant firms appointed by the Company to examine the compliance of the outsourcing agreement while carrying out the activities outsourced.
- 5. Legal and Regulatory Obligations: The Bidder shall ensure that the outsourcing contract/ arrangements do not:-
 - Diminish the Company's ability to fulfil their obligations to Policyholders and the IRDAI. a)
 - b) Impede effective supervision by the IRDAI.
 - Result in Company's internal control, business conduct or reputation being compromised c) or weakened.
 - 1. Applicability of the laws/regulations: The Regulations apply irrespective of whether the outsourcing arrangements are entered into with an affiliated entity within the same group as the Company, or an outsourcing service Provider external to the group or the one who has been given sub-contract. The Outsourcing Agreement shall not diminish the obligations of the Company and its Board & Senior Management to comply with the relevant law/s and regulations. The Bidder engaged by the company is subject to the provisions of the Insurance Act 1938, IRDA Act 1999, rules & regulations and any other order issued thereunder.

In case, the Bidder operates from outside India, it shall ensure that the terms of the agreement are in compliance with respective local regulations governing the Bidder and laws of the country concerned and such laws and regulations do not impede the regulatory access and oversight by the Authority.

IN WITNESS where of the parties hereto have caused this Agreement to be executed in accordance with their respective laws the day and the year first above written.

Signed, Sealed and Delivered for Ltd." by it's constituted Attorney a constituted	Signed, Sealed "The Oriental Insurance Co. and Delivered for M/s by its
oonomatou	Attorney
Signature	Signature
Name	Name
Designation	Designation
Address	Address
Company	Company
Date	Date

Company Seal
Seal
Witness I
Witness II

Signature Signature
Name Name
Designation Designation

Address Address Company Company

Date Date

14.1 Annexure 5: Non-Disclosure Agreement

(On Rs.100 Non-Judicial stamp paper) This Non-Disclosure Agreement made and

entered into at							
This	day	of	2023	BY	AND		
BETWEEN		Company	Limited,	a company	incorporated		
under the Companies Ac	t, 1956 hbavin	g its registe	red office	at	. (Hereinafter		
referred to as the Vendor thereof be deemed to incl					kt or meaning		

AND

The Oriental Insurance Company Ltd, having its headquartered and Corporate Office at Oriental House, A-25/27, Asaf Ali Road, New Delhi - 110002 (hereinafter referred to as "OICL" which expression shall unless it be repugnant to the subject, meaning or context thereof, be deemed to mean and include its successors and assigns) of the OTHER PART.

The Vendor and The Oriental Insurance Company Ltd are hereinafter collectively referred to as "the Parties" and individually as "the Party"

WHEREAS:

- 4. The Oriental Insurance Company Ltd is engaged in the business of providing financial services to its customers and intends to engage Vendor for providing
- In the course of such assignment, it is anticipated that The Oriental Insurance Company Ltd or any of its officers, employees, officials, representatives or agents may disclose, or deliver, to the Vendor some Confidential Information (as hereinafter defined), to enable the Vendor to carry out the aforesaid assignment (hereinafter referred to as "the Purpose").
- 3. The Vendor is aware and confirms that all information, data and other documents made available in the RFP/Bid Documents/Agreement /Contract or in connection with the Services rendered by the Vendor are confidential information and are privileged and strictly confidential and or proprietary of The Oriental Insurance Company Ltd. The Vendor undertakes to safeguard and protect such confidential information as may be received from The Oriental Insurance Company Ltd

NOW, THEREFORE THIS AGREEMENT WITNESSED THAT in consideration of the above premises and The Oriental Insurance Company Ltd granting the Vendor and or his agents, representatives to have specific access to The Oriental Insurance Company Ltd property / information and other data it is hereby agreed by and between the parties hereto as follows:

- 1. Confidential Information:
- i. "Confidential Information" means all information disclosed/furnished by The Oriental Insurance Company Ltd to the Vendor whether orally, in writing or in electronic, magnetic or other form for the limited purpose of enabling the Vendor to carry out the proposed Implementation assignment, and shall mean and include data, documents and information or any copy, abstract, extract, sample, note or module thereof, explicitly designated as "Confidential"; Provided the oral information is set forth in writing and marked "Confidential" within seven (7) days of such oral disclosure.

- ii. The Vendor may use the Confidential Information solely for and in connection with the Purpose and shall not use the Confidential Information or any part thereof for any reason other than the Purpose stated above.
 - Confidential Information in oral form must be identified as confidential at the time of disclosure and confirmed as such in writing within seven (7) days of such disclosure. Confidential Information does not include information which:
- a) Is or subsequently becomes legally and publicly available without breach of this Agreement by either party,
- (b) was rightfully in the possession of the Vendor without any obligation of confidentiality prior to receiving it from The Oriental Insurance Company Ltd,
- (e) Was rightfully obtained by the Vendor from a source other than The Oriental Insurance Company Ltd without any obligation of confidentiality,
- (d) was developed by for the Vendor independently and without reference to any Confidential Information and such independent development can be shown by documentary evidence, or is/was disclosed pursuant to an order of a court or governmental agency as so required by such order, provided that the Vendor shall, unless prohibited by law or regulation, promptly notify The Oriental Insurance Company Ltd of such order and afford The Oriental Insurance Company Ltd the opportunity to seek appropriate protective order relating to such disclosure.
- (e)the recipient knew or had in its possession, prior to disclosure, without limitation on its confidentiality;
- (f) is released from confidentiality with the prior written consent of the other party.

The recipient shall have the burden of proving hereinabove are applicable to the information in the possession of the recipient. Confidential Information shall at all times remain the sole and exclusive property of the disclosing party. Upon termination of this Agreement, Confidential Information shall be returned to the disclosing party or destroyed, if incapable of return. The destruction shall be witnessed and so recorded, in writing, by an authorized representative of each of the parties.

Nothing contained herein shall in any manner impair or affect rights of The Oriental Insurance Company Ltd in respect of the Confidential Information.

In the event that any of the Parties hereto becomes legally compelled to disclose any Confidential Information, such Party shall give sufficient notice to the other party to enable the other Party to prevent or minimize to the extent possible, such disclosure. Neither party shall disclose to a third party any Confidential Information or the contents of this Agreement without the prior written consent of the other party. The obligations of this Clause shall be satisfied by handling Confidential Information with the same degree of care, which the receiving party applies to its own similar confidential information but in no event less than reasonable care.

The obligations of this clause shall survive the expiration, cancellation or termination of this Agreement

2. Non-disclosure: The Vendor shall not commercially use or disclose any Confidential Information or any materials derived there from to any other person or entity other than persons in the direct employment of the Vendor who have a need to have access to and knowledge of the Confidential Information solely for the Purpose authorized above. The Vendor shall take appropriate measures by instruction and written agreement prior to disclosure to such employees to assure against unauthorized use or disclosure. The Vendor may disclose Confidential Information to others only if the Vendor has executed a Non-Disclosure Agreement with the other party to whom it is disclosed that contains terms and conditions that are no less restrictive than these presents and the Vendor agrees to notify The Oriental Insurance Company Ltd immediately if it learns of any use or disclosure of the Confidential Information in violation of terms of this Agreement.

Notwithstanding the marking and identification requirements above, the following categories of information shall be treated as Confidential Information under this Agreement irrespective of whether it is marked or identified as confidential:

- a) Information regarding The Oriental Insurance Company Ltd and any of its Affiliates, customers and their accounts ("Customer Information"). For purposes of this Agreement, Affiliate means a business entity now or hereafter controlled by, controlling or under common control. Control exists when an entity owns or controls more than 10% of the outstanding shares or securities representing the right to vote for the election of directors or other managing authority of another entity; or
- Any aspect of The Oriental Insurance Company Ltd business that is protected by patent, copyright, trademark, trade secret or other similar intellectual property right; or
- e) Business processes and procedures; or
- d) Current and future business plans; or
- e) Personnel information; or
- f) Financial information.
- 3. Publications: The Vendor shall not make news releases, public announcements, give interviews, issue or publish advertisements or publicize in any other manner whatsoever in connection with this Agreement, the contents / provisions thereof, other information relating to this Agreement, the Purpose, the Confidential Information or other matter of this Agreement, without the prior written approval of The Oriental Insurance Company Ltd.
- Term: This Agreement shall be effective from the date hereof and shall continue till expiration of the Purpose or termination of this Agreement by The Oriental Insurance Company Ltd, whichever is earlier. The Vendor hereby agrees and undertakes to The Oriental Insurance Company Ltd that immediately on termination of this Agreement it would forthwith cease using the Confidential Information and further promptly return or destroy, under information to The Oriental Insurance Company Ltd, all information received by it from The Oriental Insurance Company Ltd for the Purpose, whether marked Confidential or otherwise, and whether in written, graphic or other tangible form and all copies, abstracts, extracts, samples, notes or modules thereof. The Vendor further agree and undertake to The Oriental Insurance Company Ltd to certify in writing upon request of The Oriental Insurance Company Ltd that the obligations set forth in this Agreement have been complied with.

Any provisions of this Agreement which by their nature extend beyond its termination shall continue to be binding and applicable without limit in point in time except and until such information enters the public domain

- 5. Title and Proprietary Rights: Notwithstanding the disclosure of any Confidential Information by The Oriental Insurance Company Ltd to the Vendor, the title and all intellectual property and proprietary rights in the Confidential Information shall remain with The Oriental Insurance Company Ltd.
- Remedies: The Vendor acknowledges the confidential nature of Confidential Information and that damage could result to The Oriental Insurance Company Ltd if the Vendor breaches any provision of this Agreement and agrees that, if it or any of its directors, officers or employees should engage or cause or permit any other person to engage in any act in violation of any provision hereof, The Oriental Insurance Company Ltd may suffer immediate irreparable loss for which monetary compensation may not be adequate. The Oriental Insurance Company Ltd shall be entitled, in addition to other remedies for damages & relief as may be available to it, to an injunction or similar relief prohibiting the Vendor, its directors, officers etc. from engaging in any such act which constitutes or results in breach of any of the covenants of this Agreement.

Any claim for relief to The Oriental Insurance Company Ltd shall include The Oriental Insurance Company Ltd costs and expenses of enforcement (including the attorney's fees).

- Entire Agreement, Amendment and Assignment: This Agreement constitutes the entire agreement between the Parties relating to the matters discussed herein and supersedes any and all prior oral discussions and / or written correspondence or agreements between the Parties. This Agreement may be amended or modified only with the mutual written consent of the Parties. Neither this Agreement nor any right granted hereunder shall be assignable or otherwise transferable.
- 8. Governing Law: The provisions of this Agreement shall be governed by the laws of India and the competent court at Ambala shall have exclusive jurisdiction in relation thereto even though other Courts in India may also have similar jurisdictions.
- 9. Indemnity: The Vendor shall defend, indemnify and hold harmless The Oriental Insurance Company Ltd, its affiliates, subsidiaries, successors, assigns, and their respective officers, directors and employees, at all times, from and against any and all claims, demands, damages, assertions of liability whether civil, criminal, tortuous or of any nature whatsoever, arising out of or pertaining to or resulting from any breach of representations and warranties made by the Vendor. and/or breach of any provisions of this Agreement, including but not limited to any claim from third party pursuant to any act or omission of the Vendor, in the course of discharge of its obligations under this agreement.
- 40. General: The Vendor shall not reverse engineer, decompile, disassemble or otherwise interfere with any software disclosed hereunder.

All Confidential Information is provided "as is". In no event shall The Oriental Insurance Company Ltd be liable for the inaccuracy or incompleteness of the Confidential Information. None of the Confidential Information disclosed by The Oriental Insurance Company Ltd constitutes any representation, warranty, assurance, guarantee or

The Oriental Insurance Company Ltd discloses the Confidential Information without any representation or warranty, whether express, implied or otherwise, on truthfulness, Accuracy, completeness, lawfulness, and merchantability, fitness for a particular purpose, title, non-infringement, or anything else.

Waiver: A waiver (whether express or implied) by The Oriental Insurance Company Ltd of any of the provisions of this Agreement, or of any breach or default by the Vendor in performing any of the provisions hereof, shall not constitute a continuing waiver and such waiver shall not prevent The Oriental Insurance Company Ltd from subsequently enforcing any of the subsequent breach or default by the Vendor under any of the provisions of this Agreement.

In witness whereof, the Parties hereto have executed these presents the day, month and year first herein above written.

For and on behalf of (Company Name)
Name ()
(Designation)
For and on behalf of The Oriental Insurance Company Ltd
Name: ()
(Designation)

14.2 Annexure 6: Location wise List of IT Equipment

Note: Each 10 KVA APC make UPS and 5 KVA APC make UPS is with 1 External Charger and 1 isolation transformer.

OF-				
FICE CODE	OFFICE NAME	MAKE	MODEL	ASSET SERIAL NO.
260000	RO AMBALA	ACER	ACER	UXVQNSI524J3261908
260000	RO AMBALA	ACER	ACER	UXVQNS1524J3261247
260000	RO AMBALA	ACER	ACER	UXVQNSI524J3261909
260000	RO AMBALA	DELL	VOSTRO 3669	G0Y1HL2
260000	RO AMBALA	DELL	VOSTRO 3669	G214HL2
260000	RO AMBALA	DELL	VOSTRO 3669	G235HL2
260000	RO AMBALA	DELL	VOSTRO 3669	GMD2HL2
260000	RO AMBALA	DELL	VOSTRO 3669	G1Y1HL2
260000	RO AMBALA	DELL	VOSTRO 3669	G2D6HL2
260000	RO AMBALA	DELL	VOSTRO 3669	G2Z4HL2
260000	RO AMBALA	DELL	VOSTRO 3669	GMJ3HL2
260000	RO AMBALA	DELL	VOSTRO 3669	G1Z5HL2
260000	RO AMBALA	DELL	VOSTRO 3669	G2J3HL2
260000	RO AMBALA	DELL	VOSTRO 3669	G1Y7HL2
260000	RO AMBALA	WIPRO	SUPER GENIUS	13HGUG02400909
260000	RO AMBALA	DELL	VOSTRO 3669	GMB1HL2
260000	RO AMBALA	DELL	VOSTRO 3669	G2L4HL2
260000	RO AMBALA	WIPRO	SUPER GENIUS	13HGUG02400895
260000	RO AMBALA	WIPRO	SUPER GENIUS	11FF1T20903818
260000	RO AMBALA	DELL	VOSTRO 3669	GMF5HL2
260000	RO AMBALA	WIPRO	SUPER GENIUS	13HGUG02400899
260000	RO AMBALA	WIPRO	SUPER GENIUS	13HGUG02400940
260000	RO AMBALA	WIPRO	SUPER GENIUS	13HGUG02400960
260000	RO AMBALA	WIPRO	SUPER GENIUS	13HGUG02400904
260000	RO AMBALA	WIPRO	SUPER GENIUS	13HGUG02400893
260000	RO AMBALA	WIPRO	SUPER GENIUS	13HGUG02400921
260000	RO AMBALA	WIPRO	SUPER GENIUS	13HGUG02400930
260000	RO AMBALA	DELL	VOSTRO 3669	GMF3HL2
260000	RO AMBALA	WIPRO	SUPER GENIUS	13HGUG02400944
260000	RO AMBALA	WIPRO	SUPER GENIUS	11FF1T20903814
260000	RO AMBALA	DELL	VOSTRO 3669	GMC9HL2
260000	RO AMBALA	DELL	VOSTRO 3669	GMD7HL2
260000	RO AMBALA	WIPRO	SUPER GENIUS	13HGUG02400919
260000	RO AMBALA	DELL	VOSTRO 3669	GMG7HL2
260000	RO AMBALA	DELL	VOSTRO 3669	GMC3HL2
260000	RO AMBALA	DELL	VOSTRO 3669	GMB5HL2
260000	RO AMBALA	WIPRO	SUPER GENIUS	13HGUG02400920
260000	RO AMBALA	WIPRO	SUPER GENIUS	13HGUG02400898
260000	RO AMBALA	WIPRO	SUPER GENIUS	13HGUG02400907
260000	RO AMBALA	WIPRO	SUPER GENIUS	13HGUG02400951
260000	RO AMBALA	WIPRO	SUPER GENIUS	13HGUG02400910
260000	RO AMBALA	WIPRO	SUPER GENIUS	13HGUG02400959
260000	RO AMBALA	DELL	VOSTRO 3669	GMH7HL2
260000	RO AMBALA	WIPRO	SUPER GENIUS	13HGUG02400967

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260000	RO AMBALA	WIPRO	SUPER GENIUS	13HGUG02400953
260000	RO AMBALA	WIPRO	SUPER GENIUS	13HGUG02400900
260000	RO AMBALA	WIPRO	SUPER GENIUS	13HGUG02400935
260000	RO AMBALA	WIPRO	SUPER GENIUS	13HGUG02400928
260000	RO AMBALA	DELL	VOSTRO 3669	G2B9HL2
260000	RO AMBALA	WIPRO	SUPER GENIUS	13HGUG02400913
260000	RO AMBALA	DELL	VOSTRO 3669	GMC5HL2
260000	RO AMBALA	DELL	VOSTRO 3669	GMJ7HL2
260000	RO AMBALA	DELL	VOSTRO 3669	GMB3HL2
260000	RO AMBALA	WIPRO	SUPER GENIUS	13HGUG02400966
260000	RO AMBALA	DELL	VOSTRO 3669	GMB8HL2
260000	RO AMBALA	DELL	VOSTRO 3669	GMC1HL2
260000	RO AMBALA	WIPRO	SUPER GENIUS	13HGUG02400956
260000	RO AMBALA	WIPRO	SUPER GENIUS	13HGUG02400941
260000	RO AMBALA	WIPRO	SUPER GENIUS	11FFIT20903815
260000	RO AMBALA	WIPRO	SUPER GENIUS	13HGUG02400908
260000	RO AMBALA	WIPRO	SUPER GENIUS	13HGUG02400942
260000	RO AMBALA	DELL	VOSTRO 3669	G273HL2
260000	RO AMBALA	WIPRO	SUPER GENIUS	13HGUG02400924
260000	RO AMBALA	WIPRO	SUPER GENIUS	13HGUG02400938
260000	RO AMBALA	CANON	CANON MFO\P 4450	HCE37424
260000	RO AMBALA	HP	HP PRO M203D	VNC3K03919
260000	RO AMBALA	HP	HP P1007	VNFN147789
260000	RO AMBALA	HP	HP 1022	VNRJ7670R5
260000	RO AMBALA	HP	HP 1022	VNRJ7681SS
260000	RO AMBALA	HP	HP P1007	VNFNX56423
260000	RO AMBALA	HP	HP PRO M203D	VNC3K04207
260000	RO AMBALA	HP	HP P1007	VNFNP33466
260000	RO AMBALA	HP	HP 1022	VNRJ74400R
260000	RO AMBALA	HP	HP PRO M203D	VNC3K04133
260000	RO AMBALA	HP	HP 1015	SGFB328279
260000	RO AMBALA	HP	HP PRO M203D	VNC3306325
260000	RO AMBALA	HP	HP PRO M203D	VNC3K04204
260000	RO AMBALA	HP	HP 1022	CNRJ66L0V8
260000	RO AMBALA	HP	HP 1015	SGFB841624
260000	RO AMBALA	HP	HP 1022	CNBJ63P0HF
260000	RO AMBALA	HP	HP PRO M203D	VNC3K04126
260000	RO AMBALA	HP	HP P1566	VNC3F14693
260000	RO AMBALA	HP	HP M202DW	VNC3J04095
260000	RO AMBALA	HP	HP PRO M203D	VNC3300326
260000	RO AMBALA	HP	HP PRO M203D	VNC3K03921
260000	RO AMBALA	HP	HP PRO M203D	VNC3K04138
260000	RO AMBALA	HP	HP 1015	SGFB841611
260000	RO AMBALA	HP	HP 82540 MFP	JPRXCDFQ17
260000	RO AMBALA	HP	HP 85540 MFP	JPRXCDFQ19
260000	RO AMBALA	HP	HP M1136MFP	CNG7DBBJ2H
260000	RO AMBALA	HP	HP PRO M203D	VNC3K03936
260000	RO AMBALA	HP	HP P1007	VNF4K11055

260000	RO AMBALA	HP	HP 1022	CNBJ55K0F5
260000	RO AMBALA	HP	HP 1022	VNRJ76B0C3
260000	RO AMBALA	HP	HP P1007	VNF7C39904
260000	RO AMBALA	HP	HP P1007	VNF7K39831
260000			HP P1007	VNF7K39840
	RO AMBALA	HP		
260000	RO AMBALA	HP	HP 1022	VNRJ76B13B
260000	RO AMBALA	HP	HP 1005MFP	CB7600001EN
260000	RO AMBALA	HP	HP P1566	VNC3F14696
260000	RO AMBALA	HP	CANON IMAGE CLASS 4150	KBZ19212
260000	RO AMBALA	HP	HP P1566	VNC3F14698
260000	RO AMBALA	HP	HP 1015	SGFB123945
260000	RO AMBALA	HP	HP P1007	VNF731765
260000	RO AMBALA	HP	HP PRO M203D	VNC3K04207
260000	RO AMBALA	HP	HP SCANNER 200	CN69QB10B9
260000	RO AMBALA	HP	HP SCANNER 200	CN67PB1156
260000	RO AMBALA	HP	HP SCANNER 200	CN67PB114Y
260000	RO AMBALA	HP	HP SCANNER 200	CN69QB10CB
260000	RO AMBALA	HP	HP SCANNER 200	CN69QB10B2
260000	RO AMBALA	HP	HP SCANNER 200	CN69QB109N
260000	RO AMBALA	HP	HP SCANNER 200	CN69QB10BK
260000	RO AMBALA	HP	CANON LIDE 110	KEFC34522
260000	RO AMBALA	HP	HP SCANNERJET PRO 2000	CN726A1098
260000	RO AMBALA	HP	HP SCANNER 200	CN69QB10BG
260000	RO AMBALA	HP	HP SCANNERJET PRO 2000	CN727A104C
260000	RO AMBALA	HP	HP SCANNERJET PRO 2000	CN727A1049
260000	RO AMBALA	HP	HP SCANNER 200	CN69QB108M
260000	RO AMBALA	HP	HP SCANNER 200	CN69QB109Y
260000	RO AMBALA	HP	HP SCANNER 200	CN69QB10BP
260000	RO AMBALA	APC	SURT10000UXI	EQ1018001378
260000	RO AMBALA	APC	SURTI0000UXI	NS0806017211
260000	RO AMBALA	APC	EXTERNAL CHARGER	APC
260000	RO AMBALA	APC	TRANSFORMER	APC
260000	RO AMBALA	CISCO	C2960	FCW2137A4UX
260000	RO AMBALA	CISCO	C2960	FCW2137A4SP
260000	RO AMBALA	CISCO	C2960	FCW2137A4UL
260000	RO AMBALA	CISCO	C2960	FCW2137A4RM
260000	RO AMBALA	CISCO	CISCO 1941	FGL16411143
260000	RO AMBALA	DELL	Inspiron 3567	25W83F2
260000	RO AMBALA	HP	HO-240G5-7200U	5CG80524TK
260000		HP	CORE-15	CND8032C8B
	RO AMBALA			
260000	RO AMBALA	HP	HO-240G5-7200U	5CG80520JD
260000	RO AMBALA	DELL	DELL VOSTRO 3500	76CWRD3
260000	RO AMBALA	DELL	DELL VOSTRO 3500	66CWRD3
260000	RO AMBALA	HCL	HCL	260000RACK
260022	LH JAMMU	DELL	VOSTRO	92Q7HL2
260022	LH JAMMU	DELL	VOSTRO	92M1HL2
260022	LH JAMMU	DELL	VOSTRO	92K6HL2
260022	LH JAMMU	DELL	VOSTRO	92L4HL2
260022	LH JAMMU	DELL	VOSTRO	92N2HL2

260022	260022	LH JAMMU	DELL	VOSTRO	92Q1HL2
Page	260022	LH JAMMU		VOSTRO	92P1HL2
260022	260022	LH JAMMU	HP	HP P1007	
260022			HP		VNFNS00914
260022 LH JAMMU HP HP SCANJET 2400 CN144T2194 260022 LH JAMMU CISCO CISCO CISCO 260022 LJ JAMMU UPS SURT50000UXI NO07430100 260024 LH HISAR DELL VOSTRO GM2HL2 260024 LH HISAR DELL VOSTRO GM18HL2 260024 LH HISAR DELL VOSTRO GL22HL2 260024 LH HISAR DELL VOSTRO GL22HL2 260024 LH HISAR HP HP P1007 VNC3K02401 260024 LH HISAR HP HP P606DN VNF4K20908 261100 DO AMBALA WIPRO SUPER GENIUS 318H34G20409911 261100 DO AMBALA WIPRO SUPER GENIUS 31FFIT20903817 261100 DO AMBALA DELL VOSTRO GM39HL2 261100 DO AMBALA DELL VOSTRO GM89HL2 261100 DO AMBALA DELL VOSTRO GM89HL2 261100<			HP		VNF261047
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260024 LH HISAR DELL VOSTRO GM22HL2 260024 LH HISAR DELL VOSTRO GM18HL2 260024 LH HISAR DELL VOSTRO GL22HL2 260024 LH HISAR DELL VOSTRO GL22HL2 260024 LH HISAR HP HP PHP1007 VNC36V4201 260024 LH HISAR HP HP PGON 200 CN69QB109H 260024 LH HISAR HP HP BGODN VNF4K20908 261100 DO AMBALA WIPRO SUPER GENIUS 113FG4022400911 261100 DO AMBALA WIPRO SUPER GENIUS 11FFIT29903173 261100 DO AMBALA WIPRO SUPER GENIUS 11FFIT29905143 261100 DO AMBALA DELL VOSTRO GM83HL2 261100 DO AMBALA DELL VOSTRO GM88HL2 261100 DO AMBALA DELL VOSTRO GM82HL2 261100 DO AMBALA DELL VOSTRO GM96HL2 <td< td=""><td></td><td></td><td></td><td></td><td></td></td<>					
260024 LH HISAR DELL VOSTRO GMH5HL2 260024 LH HISAR DELL VOSTRO GM18HL2 260024 LH HISAR DELL VOSTRO GL22HL2 260024 LH HISAR HP HP P1007 VNC3K04201 260024 LH HISAR HP HP SCAN 200 CN69QB109H 26100 DAMBALA WIPRO SUPER GENIUS 13HG4G02400911 261100 DO AMBALA WIPRO SUPER GENIUS 11FFIT20903817 261100 DO AMBALA WIPRO SUPER GENIUS 11FFIT20903817 261100 DO AMBALA WIPRO SUPER GENIUS 11FFIT20903817 261100 DO AMBALA DELL VOSTRO GM93HL2 261100 DO AMBALA DELL VOSTRO GM89HL2 261100 DO AMBALA DELL VOSTRO GM82HL2 261100 DO AMBALA DELL VOSTRO GM95HL2 261100 DO AMBALA DELL VOSTRO GM96HL2					
260024 LH HISAR DELL VOSTRO GM18HL2 260024 LH HISAR DELL VOSTRO GL22HL2 260024 LH HISAR HP HP PP007 VNC36V4201 260024 LH HISAR HP HP SCAN 200 CN69QB109H 260024 LH HISAR HP HP BCON 200 CN69QB109H 261100 DO AMBALA WIPRO SUPER GENIUS 114F1720903817 261100 DO AMBALA WIPRO SUPER GENIUS 114F1720905143 261100 DO AMBALA DELL VOSTRO GM93HL2 261100 DO AMBALA DELL VOSTRO GM83HL2 261100 DO AMBALA DELL VOSTRO GM82HL2 261100 DO AMBALA DELL VOSTRO GM82HL2 261100 DO AMBALA DELL VOSTRO GM95HL2 261100 DO AMBALA DELL VOSTRO GM96HL2 261100 DO AMBALA DELL VOSTRO GM96HL2 261100			DELL		
260024 LH HISAR DELL VOSTRO GL22HL2 260024 LH HISAR HP HP P1007 VNC3K04201 260024 LH HISAR HP HP HP SCAN 200 CN890B109H 260024 LH HISAR HP HP 1606DN VNF4K20908 261100 DO AMBALA WIPRO SUPER GENIUS 13HG4G02400911 261100 DO AMBALA WIPRO SUPER GENIUS 11FFIT209038147 261100 DO AMBALA WIPRO SUPER GENIUS 11FFIT20905143 261100 DO AMBALA DELL VOSTRO GM93HL2 261100 DO AMBALA DELL VOSTRO GM83HL2 261100 DO AMBALA DELL VOSTRO GM82HL2 261100 DO AMBALA DELL VOSTRO GM79HL2 261100 DO AMBALA DELL VOSTRO GM96HL2 261100 DO AMBALA DELL VOSTRO GM96HL2 261100 DO AMBALA DELL VOSTRO GM96HL2			DELL		GM18HL2
260024 LH HISAR HP HP P 1007 VNC3K04201 260024 LH HISAR HP HP SCAN 200 CN690B109H 260024 LH HISAR HP HP HP 1606DN VNF420908 261100 DO AMBALA WIPRO SUPER GENIUS 13HG4G02400911 261100 DO AMBALA WIPRO SUPER GENIUS 11FFIT20903817 261100 DO AMBALA WIPRO SUPER GENIUS 11FFIT20905143 261100 DO AMBALA DELL VOSTRO GM89HL2 261100 DO AMBALA DELL VOSTRO GH84HL2 261100 DO AMBALA DELL VOSTRO GM89HL2 261100 DO AMBALA DELL VOSTRO GM79HL2 261100 DO AMBALA DELL VOSTRO GM95HL2 261100 DO AMBALA DELL VOSTRO GM96HL2 261100 DO AMBALA DELL VOSTRO GM96HL2 261100 DO AMBALA HP HP 1606DN VNC3P12489					
260024 LH HISAR HP HP SCAN 200 CN69QB109H 260024 LH HISAR HP HP 1606DN VNF4K20908 261100 DO AMBALA WIPRO SUPER GENIUS 113HG4G02400911 261100 DO AMBALA WIPRO SUPER GENIUS 11FFIT20903817 261100 DO AMBALA WIPRO SUPER GENIUS 11FFIT20905143 261100 DO AMBALA DELL VOSTRO GM83HL2 261100 DO AMBALA DELL VOSTRO GM88HL2 261100 DO AMBALA DELL VOSTRO GM82HL2 261100 DO AMBALA DELL VOSTRO GM82HL2 261100 DO AMBALA DELL VOSTRO GM95HL2 261100 DO AMBALA DELL VOSTRO GM96HL2 261100 DO AMBALA DELL VOSTRO GM96HL2 261100 DO AMBALA HP HP 1606DN VNC3P12489 261100 DO AMBALA HP HP P1007 VNF7C39924	-				
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261192	BC BABYAL	HP	HP P1108	VN7K40520
261192	BC BABYAL	UNILINE	UPS1 KVA	7AAA45295
261200	DO ROHTAK	DELL	VOSTRO	9BG3HL2
261200	DO ROHTAK	DELL	VOSTRO	GMG8HL2
261200	DO ROHTAK	DELL	VOSTRO	9BG5HL2
261200	DO ROHTAK	DELL	VOSTRO	9BG2HL2
261200	DO ROHTAK	DELL	VOSTRO	GMC7HL2
261200	DO ROHTAK	DELL	VOSTRO	9BG8HL2
261200	DO ROHTAK	DELL	VOSTRO	9BG4HL2
261200	DO ROHTAK	DELL	VOSTRO	9BGIHL2
261200	DO ROHTAK	DELL	VOSTRO	9BG6HL2
261200	DO ROHTAK	DELL	VOSTRO	GMF7HL2
261200	DO ROHTAK	DELL	VOSTRO	9BG7HL2
261200	DO ROHTAK	HP	HP	INA234ZMBT
261200	DO ROHTAK	WIPRO	SUPER GENIUS	13HGUG02100906
261200	DO ROHTAK	WIPRO	SUPER GENIUS	13HGUG02400896
261200	DO ROHTAK	WIPRO	SUPER GENIUS	11FFIT20905133
261200	DO ROHTAK	HP	HP P1007	VNF7K39854
261200	DO ROHTAK	HP	HP1020	VNRJ76B12L
261200	DO ROHTAK	HP	HP1022	CNCKS20098
261200	DO ROHTAK	HP	M203D	VNC3K04139
261200	DO ROHTAK	HP	HP202DW	VNC3P12492
261200	DO ROHTAK	HP	HP202DW	VNC3P12493
261200	DO ROHTAK	HP	SCANJET2000S	CN69QB10B7
261200	DO ROHTAK	HP	SCANJET 2000S	CN727A100P
				NETWORK
261200	DO ROHTAK	CISCO	CISCO 1941	SWITCH001
261200	DO ROHTAK	APC	SURT10000	NS0725014441
261200	DO ROHTAK	DELL	DELL VOSTRO	GMH3HL2
261200	DO ROHTAK	HP	HP P1108	VNC7L39184
261200	DO ROHTAK	HP	SCANJET 200	CN692B109K
261200	DO ROHTAK	LUMINUS	LUMINUS	P0309012133
261202	BO BHIWANI	CISCO	2950 SERIES	FOC1125Z5Y1
261202	BO BHIWANI	HCL	HCL	261202BORCK001
261202	BO BHIWANI	APC	SURTD5000uxl	NQ0736031637
261202	BO BHIWANI	HP	HP 1606DN	VNC3D19689
261202	BO BHIWANI	HP	HP 1606DN	VNC3D19700
261202	BO BHIWANI	HP	HP 1566	VNC3F14700
261202	BO BHIWANI	Wipro	SUPER GENIUS	13HGUG02400916
261202	BO BHIWANI	DELL	VOSTRO 3669	GM51HL2
261202	BO BHIWANI	DELL	VOSTRO 3669	GM48HL2
261202	BO BHIWANI	DELL	VOSTRO 3669	GM46HL2
261202	BO BHIWANI	DELL	VOSTRO 3669	GM42HL2
261202	BO BHIWANI	DELL	VOSTRO 3669	GMF8HL2
261202	BO BHIWANI	DELL	VOSTRO 3669	GM44HL2
261202	BO BHIWANI	HP	HP 1022	VNRJ767134
261202	BO BHIWANI	HP	M203d	VNC3K04208
261202	BO BHIWANI	HP	HP SCAN JET 2000	CN707A10BM
261202	BO BHIWANI	APC	TRANSFORMER	IT0708513
261202	BO BHIWANI	APC	EXTERNAL CHARGER	APC
261202	BO BHIWANI	HP	HP SCAN JET 200	CN6NQB109Z

		AQUA-		
261203	BO NARNAUL	POWER	2000KVA	261203BOUPS002
				NETWORK
261203	BO NARNAUL	CISCO	CS500	SWITCH001
261203	BO NARNAUL	APC	SURT5000UXI	BQ1319000524
261203	BO NARNAUL	HP	HP P1606DN	VNC3P12143
261203	BO NARNAUL	HP	HP	INA234ZM8R
261203	BO NARNAUL	DELL	VOSTRO 3669	G2F9HL2
261203	BO NARNAUL	DELL	VOSTRO 3669	G269HL2
261203	BO NARNAUL	DELL	VOSTRO 3669	G2K3HL2
261203	BO NARNAUL	DELL	VOSTRO 3669	G2W5HL2
261203	BO NARNAUL	DELL	VOSTRO 3669	G296HL2
261203	BO NARNAUL	DELL	VOSTRO 3669	GLP1HL2
261203	BO NARNAUL	HP	1022DN	VNRJ76B10P
261203	BO NARNAUL	HP	M203d	VNC3300409
261203	BO NARNAUL	HP	HP SCAN JET 200	CN69QB10BY
261203	BO NARNAUL	HP	HP SCAN JET 2000	CN71GA1086
261203	BO NARNAUL	APC	TRANSFORMER	NA
261203	BO NARNAUL	APC	EXTERNAL CHARGER	NA
				NETWORK
261204	BO CHARKHI DADRI	CISCO	CISCO	SWITCH001
261204	BO CHARKHI DADRI	APC	SURT5000UXI	J00526050160
261204	BO CHARKHI DADRI	HP	HP P1606DN	VNC3D19701
261204	BO CHARKHI DADRI	HP	HP P1606DN	VNC3D19706
261204	BO CHARKHI DADRI	Wipro	SUPER GENIUS	IIFFIT20903841
261204	BO CHARKHI DADRI	APC	SURT5000UXI	EQ1028004525
261204	BO CHARKHI DADRI	Wipro	SUPER GENIUS	13HGUG02400954
261204	BO CHARKHI DADRI	DELL	VOSTRO 3669	GM32HL2
261204	BO CHARKHI DADRI	DELL	VOSTRO 3669	GM38HL2
261204	BO CHARKHI DADRI	DELL	VOSTRO 3669	GM28HL2
261204	BO CHARKHI DADRI	DELL	VOSTRO 3669	GM34HL2
261204	BO CHARKHI DADRI	DELL	VOSTRO 3669	GM36HL2
261204	BO CHARKHI DADRI	HP	M203d	VNC3K03925
261204	BO CHARKHI DADRI	HP	HP SCAN JET 200	CN67PB114W
261204	BO CHARKHI DADRI	HP	HP SCAN JET 2000	CN727A1043
261204	BO CHARKHI DADRI	APC	ISO TRANSFORMER	IT0708712
261204	BO CHARKHI DADRI	APC	EXTERNAL CHARGER	NA
261293	BC MAHINDERGARH	DELL	DELL	GMG1HL2
261293	BC MAHINDERGARH	HP	HP P1007	VNFNX84754
261293	BC MAHINDERGARH	HP	SCANJET 200 HP	CN69QB10BW
261293	BC MAHINDERGARH	ONLINE UPS	SURT100UNI	JQ0538006902
261295	BC REWARI	WIPRO	SUPER GENIUS	13HGUG02400896
261295	BC REWARI	DELL	VOSTRO	GMJ1HL2
261295	BC REWARI	HP	HP M202DW	VNC3K06134
261295	BC REWARI	HP	HP 200 SCAN	CNCKW2401
261295	BC REWARI	HP	M203D	VNC3K4129
261295	BC REWARI	ACER	ACER	6076A4077738
261297	BC LOHARU	DELL	VOSTRO	GMJ5FHL2
261297	BC LOHARU	HP	HP SCANJET200	CN69QB10C2
261297	BC LOHARU	HP	HP LASER 1007	VNFNP32655
261297	BC LOHARU	LUMINIOUS	1 KVA	P0308312123
261298	BC BERI	HP	1108	VNC7L30758

261298	BC BERI	Luminous	1 KVA	P0309012123
261298	BC BERI	DELL	VOSTRO 3669	GMD9HL2
261298	BC BERI	HP	HP SCAN JET 200	CN69QB10B6
261299	BC KANINA	ACER	ACER	UXVKSSI216H0465859
261299	BC KANINA	HP	HP	INA304VYRW
261299	BC KANINA	HP	HP	VNF4300924
261299	BC KANINA	HP	HP	CN690B10BC
261299	BC KANINA	UNILINE	1KVA	ULP13D221AA
261300	DO KARNAL	WIPRO	SUPER GENIUS	11FFIT20903840
261300	DO KARNAL	HP	HP P 1108	VNC7K40533
261300	DO KARNAL	HP	HP SCAN 200	CN67PB114N
261300	DO KARNAL	LUMINUS	LUMINUS	308812123
261300	DO KARNAL	DELL	VODTRO	9BD3HL2
261300	DO KARNAL	DELL	VODTRO	9BD2HL2
261300	DO KARNAL	DELL	VODTRO	9BC8HL2
261300	DO KARNAL	DELL	VODTRO	9BD5HL2
261300	DO KARNAL	DELL	VODTRO	9BD7HL2
261300	DO KARNAL	DELL	VODTRO	9BD6HL2
261300	DO KARNAL	WIPRO	SUPER GENIUS	11FFIT20903807
261300	DO KARNAL	WIPRO	SUPER GENIUS	13HGOGG02400926
261300	DO KARNAL	ACER	ACER	UXVQPSI52453261902
261300	DO KARNAL	HP	HP P1007	VNFN837129
261300	DO KARNAL	HP	1022D	VNRJ76B0VN
261300	DO KARNAL	HP	M203D	VNC3K04129
261300	DO KARNAL	HP	HP 1606DN	VNC3P12127
261300	DO KARNAL	HP	HP 1606DN	VNC3P12124
261300	DO KARNAL	HP	M203D	VNC4L22701
261300	DO KARNAL	HP	M203D	VNC4L23177
261300	DO KARNAL	HP	HP 200 SCANNER	CN69QB10C3
261300	DO KARNAL	HP	HP 2000 S	CN727A103M
261300	DO KARNAL	CISCO	CISCO 1912	CISCO
261300	DO KARNAL	APC	NQ0608003887	SURTD5000UXIQ
261300	DO KARNAL	DELL	VOSTRO	9BC7HL2
261300	DO KARNAL	DELL	VOSTRO	9BC9HL2
261300	DO KARNAL	DELL	VOSTRO	9BC3HL2
261300	DO KARNAL	DELL	VOSTRO	9BC8HL2
261300	DO KARNAL	DELL	VOSTRO	9BC5HL2
261300	DO KARNAL	DELL	VOSTRO	9BD1HL2
261300	DO KARNAL	DELL	VOSTRO	9BC4HL2
261300	DO KARNAL	DELL	VOSTRO	9BC6HL2
261300	DO KARNAL	ACER	ACER	UXVQPSI52453261903
261300	DO KARNAL	ACER	ACER	UXVQPSI52453261904
261300	DO KARNAL	HP	HP P1108	VNC7K40534
261300	DO KARNAL	HP	HP 1606 DN	VNC3D19958
261300	DO KARNAL	HP	HP 1606 DN	VNC3D19987
261300	DO KARNAL	HP	HP P1007	VNF7K39839
261300	DO KARNAL	HP	HP P1008	VNFNS01078
261300	DO KARNAL	HP	HP P1108	VNC7L45221
261300	DO KARNAL	HP	HP 1022	VNRJ7680GF
261300	DO KARNAL	HP	M203D	VNC3K04103
261300	DO KARNAL	HP	M203D	VNC4L23166
201000		ı · ··	1112000	V.10 1220100

261300	DO KARNAL	HP	M203D	VNC4223176
261300	DO KARNAL	HP	HP 200	CN69QB108W
261300	DO KARNAL	HP	HP 200	CN69QB1095
261300	DO KARNAL	HP	HP 200	CN726A107R
261300	DO KARNAL	CISCO	CISCO 1912	NA
261300	DO KARNAL	APC	SURTD5000UXIQ	NQ0826009389
261303	BO KURUKSHETRA	DELL	VERITON	9ZT86D2
261303	BO KURUKSHETRA	DELL	VERITON	60V86D2
261303	BO KURUKSHETRA	DELL	VERITON	5GS86D2
261303	BO KURUKSHETRA	DELL	VERITON	9BF1HL2
261303	BO KURUKSHETRA	DELL	VERITON	JZT86D2
261303	BO KURUKSHETRA	WIPRO	SUPER GENIUS	ULP13D221AA
261303	BO KURUKSHETRA	ACER	ACER	UXVQNSI524J3262001
261303	BO KURUKSHETRA	WIPRO	SUPER GENIUS	UQUG1130020J2959A
261303	BO KURUKSHETRA	HP	HP LJ 1108	VNC7K42484
261303	BO KURUKSHETRA	HP	HP 202 DW	VNC4L22881
261303	BO KURUKSHETRA	HP	HP 1022 DW	VNRJ7670P6
261303	BO KURUKSHETRA	HP	HP 200 SCANJET	CN69QB1095
261303	BO KURUKSHETRA	HP	HP 2000 S1	CN727A103S
261303	BO KURUKSHETRA	CISCO	CISCO	NA
261303	BO KURUKSHETRA	APC	SURT5000UXI	NQ0821008089
261390	BC CHEEKA	ACER	ACER	UXVQNS1524J3261848
261390	BC CHEEKA	WIPRO	SUPER GENIUS	11AFIT20903843
261390	BC CHEEKA	HP	P1566 LASER	VNC3Q05191
261390	BC CHEEKA	HP	HP 200	CN69QB109R
261390	BC CHEEKA	UNILINE	IKVA	BP07100362
261391	BC KAITHAL	WIPRO	SUPER GENIUS	13HGH0400963
261391	BC KAITHAL	DELL	DELL	9BF5HL2
261391	BC KAITHAL	DELL	DELL	9BF8HL2
261391	BC KAITHAL	DELL	DELL	9BF9HL2
261391	BC KAITHAL	DELL	DELL	9BF7HL2
261391	BC KAITHAL	DELL	DELL	9BF6HL2
261391	BC KAITHAL	HP	HP 1606 DN	VNCP12128
261391	BC KAITHAL	HP	HP	VNRY7670140
261391	BC KAITHAL	HP	HP	VNC3K04209
261391	BC KAITHAL	HP	HP	CN69QB109Q
261391	BC KAITHAL	HP	HP	CN727A1045
261391	BC KAITHAL	HP	CISCO 1912	CISCO
261391	BC KAITHAL	APC	SURTD5000UXI	6Q1143Z00089
261400	DO PANIPAT	DELL	VOSTRO	G2T8HL2
261400	DO PANIPAT	DELL	VOSTRO	G2C6HL2
261400	DO PANIPAT	DELL	VOSTRO	G244HL2
261400	DO PANIPAT	DELL	VOSTRO	G2RAHL2
261400	DO PANIPAT	DELL	VOSTRO	G306HL2
261400	DO PANIPAT	DELL	VOSTRO	G2V8HL2
261400	DO PANIPAT	DELL	VOSTRO	G209HL2
261400	DO PANIPAT	DELL	VOSTRO	G286HL2
261400	DO PANIPAT	DELL	VOSTRO	G241HL2
261400	DO PANIPAT	WIPRO	SUPER GENIUS	11FFIT20903822
261400	DO PANIPAT	WIPRO	SUPER GENIUS	11FFIT20903819
261400	DO PANIPAT	WIPRO	SUPER GENIUS	11FFIT20903824

261400	DO PANIPAT	WIPRO	SUPER GENIUS	13HGUG02400955
261400	DO PANIPAT	ACER	VERITON	UXVQNSI524J3475144
261400	DO PANIPAT	ACER	VERITON	UXVQNSI524J3475134
261400	DO PANIPAT	HP	1022DN	VNRJ76BO4
261400	DO PANIPAT	HP	HPLASER1020	CNCH521928
261400	DO PANIPAT	HP	HPLASER1021	CNCH589537
261400	DO PANIPAT	HP	HPLASER1022	CNCFL04352
261400	DO PANIPAT	HP	HP203D	VNC3K03833
261400	DO PANIPAT	HP	SCANNER 2000	CN726A104T
261400	DO PANIPAT	HP	HP200	CN67PB114T
261400	DO PANIPAT	HP	HP200	CN445B11RG
261400	DO PANIPAT	HP	HP P1007	VNFN50086
261400	DO PANIPAT	HP	HP P1007	VNFN537179
261400	DO PANIPAT	HP	HP P1007	VNF4912083
261400	DO PANIPAT	APC	SURT5000UXIQ	NS0552003959
261400	DO PANIPAT	CISCO2960	CISCO 2960	N00824003184
261400	BO PANIPAT		SUPER GENIUS	13HGUG02400936
261401	BO PANIPAT	Wipro	SUPER GENIUS	11FFIT20903843
261401	BO PANIPAT	Wipro DELL	VOSTRO 3669	G2H6HL2
261401	BO PANIPAT	DELL	VOSTRO 3669	G289HL2
261401	BO PANIPAT	DELL	VOSTRO 3669	G248HL2
261401	BO PANIPAT	DELL	VOSTRO 3669	G2K6HL2
261401	BO PANIPAT	DELL	VOSTRO 3669	G2P4HL2
261401	BO PANIPAT	DELL	VOSTRO 3669	G316HL2
261401	BO PANIPAT	HP	HP 1606DN	VNC3D19764
261401	BO PANIPAT	HP	HP 1020	VNRJ76B0TM
261401	BO PANIPAT	HP	HP P1007	VNF739920
261401	BO PANIPAT	HP	HP P1007	VNFNF33469
261401	BO PANIPAT	HP	M203d	VNC3K03927
261401	BO PANIPAT	HP	HP 1020	CNCFL56382
261401	BO PANIPAT	HP	HP 1556	VNC3R00P31
261401	BO PANIPAT	HP	HP P1108	VNC3631917
261401	BO PANIPAT	HP	HP 200	CN6BI483NY
261401	BO PANIPAT	HP	HP 3015DN	VNBXC9LS7F
261401	BO PANIPAT	CISCO	CS500	CISCO
261401	BO PANIPAT	APC	SURT5000UXI	RACK
261401	BO PANIPAT	HP	HP SCAN JET 200	CN67PB1107C
261401	BO PANIPAT	HP	HP SCAN JET 2000	CN6BLA10MP
261401	BO PANIPAT	APC	EXTERNAL CHARGER	
261401	BO PANIPAT	APC	TRANSFORMER	
261401	BO PANIPAT	APC	SURT 5000 UXI	EQ1011005341
261402	BO JIND	DELL	VOSTRO	4JKBNK2
261402	BO JIND	DELL	VOSTRO	G217HL2
261402	BO JIND	DELL	VOSTRO	G319HL2
261402	BO JIND	DELL	VOSTRO	G276HL2
261402	BO JIND	WIPRO	SUPER GENIUS	UXVQNS1524J3261247
261402	BO JIND	DELL	VOSTRO	G2C3HL2
261402	BO JIND	DELL	VOSTRO	BVPT6D2
261402	BO JIND	DELL	VOSTRO	GRQT6D2
261402	BO JIND	DELL	VOSTRO	CTQT6D2
261402	BO JIND	DELL	VOSTRO	FTQT6D2

261402	BO JIND	DELL	VOSTRO	6GRT6D2
261402	BO JIND	ACER	ACER	UR147010039200E
261402	BO JIND	HP	HP1022	VNRJ7671HF
261402	BO JIND	HP	HP P1007	VNFN147179
261402	BO JIND	HP	203D	VNC3K04107
261402	BO JIND	HP	202DW	VNC4L21697
261402	BO JIND	HP	202DW	VNC4L23230
261402	BO JIND	HP	HP200	CN67PB1144
261402	BO JIND	HP	HP2000S1	CN727A1042
261402	BO JIND	CISCO	CISCO	CMMHF10ARA
261402	BO JIND	APC	SURT5000UXI	SMART UPS RT5000
261403	BO GOHANA	DELL	VOSTRO	GM12HL2
261403	BO GOHANA	DELL	VOSTRO	GM02HL2
261403	BO GOHANA	DELL	VOSTRO	GM04HL2
261403	BO GOHANA	DELL	VOSTRO	GM08HL2
H	BO GOHANA	DELL		
261403	BO GOHANA	DELL	VOSTRO	GM06HL2
261403		HP	VOSTRO	GM98HL2
261403	BO GOHANA	<u> </u>	HP 1022	VNRJ766B0R6
261403	BO GOHANA	HP	HP203D	CNC3K04136
261403	BO GOHANA	HP	HP SCANJET 2000S	CN727A10BQ
261403	BO GOHANA	HP	HP SCANJET 200	CN727A10A8
261403	BO GOHANA	HP	HP 202DW	VNC4L21661
261403	BO GOHANA	HP	HP P1007	VMFNX47148
261403	BO GOHANA	CISCO	CISCO	CISCO
261403	BO GOHANA	APC	SURTD5000UXI	NQ0743013258
261493	BC SAMALKHA	WIPRO	SUPER GENIUS	11FFIT20903823
261493	BC SAMALKHA	DELL	VOSTRO	GMH8HL2
261493	BC SAMALKHA	HP	HP 1606DN	VNC3P12400
261493	BC SAMALKHA	HP	HP SCANJET200	CN67PB10VM
261493	BC SAMALKHA	HP	HP 202DW	VNC4221696
261493	BC SAMALKHA	UNILINE	UNILINE 1KV	ULP13D223AA
201400	BC PANIPAT REFIN-	DELL	VOSTRO	110 1942
261496	ERY BC PANIPAT REFIN-	DELL	VOSTRO	HQJ812
261496	ERY	HP	HP P1108	VNF5N19138
	BC PANIPAT REFIN-	1		1111 51115 155
261496	ERY	TECHSER	TECHSER	P1308177
261500	DO HISSAR	WIPRO	SUPER GENIUS	11FFIT20903845
261500	DO HISSAR	WIPRO	SUPER GENIUS	13HGUG02400922
261500	DO HISSAR	DELL	VOSTRO	GLY4HL2
261500	DO HISSAR	DELL	VOSTRO	GLY2HL2
261500	DO HISSAR	DELL	VOSTRO	GLZ6HL2
261500	DO HISSAR	DELL	VOSTRO	GLY6HL2
261500	DO HISSAR	DELL	VOSTRO	GLZ7HL2
261500	DO HISSAR	WIPRO	SUPER GENIUS	13HGUG02400897
261500	DO HISSAR	HP	HP P1007	VNF4K20908
261500	DO HISSAR	CANON	LIDE110	VNFNS35782
261500	DO HISSAR	HP	HP 1606DN	VNCD19765
261500		HP	HP 1022	VNRJ76712B
	DO DISSAK			
261500	DO HISSAR DO HISSAR	HP	HP SCANJET 2000S	CN707A103R
261500 261500	DO HISSAR DO HISSAR	<u> </u>	HP SCANJET 2000S HP 1022	

261500	DO HISSAR	APC	SURTD5000UXI	SURTD5000UXI
261500	DO HISSAR	WIPRO	SUPER GENIUS	11FFIT20903845
261500	DO HISSAR	WIPRO	SUPER GENIUS	13HGUGO2400922
261500	DO HISSAR	DELL	DELL	GLY4HL2
261500	DO HISSAR	DELL	DELL	GLY2HL2
261500	DO HISSAR	DELL	DELL	GLZ6HL2
261500	DO HISSAR	DELL	DELL	GLY6HL2
261500	DO HISSAR	DELL	DELL	GLZ7HL2
261500	DO HISSAR	DELL	DELL	13HGUG02400897
261500	DO HISSAR	HP	HP P1007	VNF4K20908
261500	DO HISSAR	HP1606	HP1606DN	VNCD19765
261500	DO HISSAR	HP	HP 1022	VNRJ76712B
261500	DO HISSAR	HP	HP 1022	VNRJ7670M2
261500	DO HISSAR	HP	HP SCANNER 2000	CN707A103R
261500	DO HISSAR	HP	HP SCANNER LID100	VNFNS35782
261500	DO HISSAR	CISCO	CISCO	FGL213090TQ
261500	DO HISSAR	APC	APC 5000	NQO809010084
261500	DO HISSAR	HP	HP	INA234ZMFS
261500	DO HISSAR	DELL	DELL	9BB6HL2
261500	DO HISSAR	DELL	DELL	GLY6HL2
261500	DO HISSAR	DELL	DELL	9BB5HL2
261500	DO HISSAR	DELL	DELL	9BB9HL2
261500	DO HISSAR	DELL	DELL	9BB8HL2
261500	DO HISSAR	DELL	DELL	9BC1HL2
261500	DO HISSAR	HP	HP P1007	VNFNX57331
261500	DO HISSAR	HP	HP 1606 DN	VNC3P12506
261500	DO HISSAR	HP	HP 1022	CNBJ64T00J
261500	DO HISSAR	DELL	M203D	VNC3K04211
261500	DO HISSAR	HP	HP SCANJET 200	CN69QB10B7
261500	DO HISSAR	HP	HP SCANNER 2000 S	CN727A10C0
261500	DO HISSAR	CISCO	CISCO 1921	FCL213094T
261500	DO HISSAR	APC	NQO828001619	SURTD5000UXIQ
261591	BC ADAMPUR	HP	HP 1606DN	VNC3P12505
261591	BC ADAMPUR	HCL	HCL	700854691
261591	BC ADAMPUR	DELTA	2000 VA ONLINE	261591ECUPS001
261592	BC ELLNABAD	DELL	VOSTRO	GMGJHL2
261592	BC ELLNABAD	HP	P1008	VNC3Z08633
261592	BC ELLNABAD	HP	SCANJET 200	CN690B107W
261593	BC HANSI	DELL	VOSTRO	GLY8HL2
261593	BC HANSI	HP	P1606	VNC3210285
261593	BC HANSI	HP	SCANJET 200	CN67PB114X
261593	BC HANSI	LUMINIOUS	1KVA	P041441111
261594	BC SIRSA	HP	1505	VNF3F05861
261594	BC SIRSA	CISCO	CS500	CISCO
261594	BC SIRSA	HCL	HCL	261503BORCK001
261594	BC SIRSA	APC	SURTD5000UXIQ	NQ0828001700
261594	BC SIRSA	HP	HP 1606DN	VNC3P12138
261594	BC SIRSA	HP	HP 1606DN	VNC3P12144
261594	BC SIRSA	Wipro	SUPER GENIUS	13HGUG02400969
261594	BC SIRSA	DELL	VOSTRO 3669	G2G6HL2
261594	BC SIRSA	DELL	VOSTRO 3669	G2R5HL2

261594	BC SIRSA	DELL	VOSTRO 3669	G2B6HL2
261594	BC SIRSA	DELL	VOSTRO 3669	G2N7HL2
261594	BC SIRSA	DELL	VOSTRO 3669	G2X2HL2
261594	BC SIRSA	DELL	VOSTRO 3669	G2Z1HL2
261594	BC SIRSA	HP	HP SCAN JET 2000	CN727A103N
261594	BC SIRSA	HP	M203d	VNC3K03904
261595	BC FATEHABAD	DELL	VOSTRO	GM14GL2
261595	BC FATEHABAD	DELL	VOSTRO	GM16GL2
261595	BC FATEHABAD	DELL	VOSTRO	GM24GL2
261595	BC FATEHABAD	DELL	VOSTRO	GM26GL2
261595	BC FATEHABAD	HP	HP P1007	CNBJ707130
261595	BC FATEHABAD	HP	HP 1022	VNR576713Q
261595	BC FATEHABAD	HP	HP 203D	VNC3K03931
261595	BC FATEHABAD	HP	HP 1606 DN	VNC3P15960
261595	BC FATEHABAD	HP	HP SCAN 2000S	CN727A103
261595	BC FATEHABAD	HP	HP SCAN 200	CN67PB114Q
				NETWORK
261595	BC FATEHABAD	CISCO	CISCO 2950	SWITCH001
261595	BC FATEHABAD	APC	SURTD5000UXIQ	NQ0952001220
261600	DO SONEPAT	WIPRO	SUPER GENIUS	13HGUG02400917
261600	DO SONEPAT	DELL	VOSTRO	G2C9HL2
261600	DO SONEPAT	DELL	VOSTRO	G2J9HL2
261600	DO SONEPAT	DELL	VOSTRO	J2L1HL2
261600	DO SONEPAT	DELL	VOSTRO	G2L7HL2
261600	DO SONEPAT	DELL	VOSTRO	G2Y6HL2
261600	DO SONEPAT	DELL	VOSTRO	G2Q7HL2
261600	DO SONEPAT	DELL	VOSTRO	G2M4HL2
261600	DO SONEPAT	DELL	VOSTRO	G2R2HL2
261600	DO SONEPAT	DELL	VOSTRO	G222HL2
261600	DO SONEPAT	DELL	VOSTRO	G2J6HL2
261600	DO SONEPAT	ACER	VERITON	UXVQNSI524J524
261600	DO SONEPAT	ACER	VERITON	UXVQNSI524J3474334
261600	DO SONEPAT	ACER	VERITON	UXVQNSI524J3475245
261600	DO SONEPAT	ACER	VERITON	UXVQNSI524J3475181
261600	DO SONEPAT	HP	HP P1007	VNFNX56440
261600	DO SONEPAT	HP	HP202DW	VNC3D20082
261600	DO SONEPAT	HP	HP1020	VNRJ76B14V
261600	DO SONEPAT	HP	HP P1007	VNF4512019
261600	DO SONEPAT	HP	M1136MFP	CNG7DBBJ6P
261600	DO SONEPAT	HP	M203D	VNVC3K04121
261600	DO SONEPAT	HP	SCANJET 2000S	CN727A104G
261600	DO SONEPAT	HP	SCANJET200	CN69QB107P
261600	DO SONEPAT	HP	HPM203D	VNC4L23039
261600	DO SONEPAT	HP	MPRO 403D	PHCRF06729
261600	DO SONEPAT	CISCO	CISCO SWITCH	CISCO
261600	DO SONEPAT	APC	SURTD5000UXIQ	NQ0730015959
261690	BC KUNDLI	ACER	ACER	UXVQNSI524J3262135
261690	BC KUNDLI	HP	HP P1008	VNF3237683
261690	BC KUNDLI	UNILINE	UNILINE 1 KVA	UL-B16-1156
261691	BC BAHADURGARH	Numeric	Numeric 2000	1015006128

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261691	BC BAHADURGARH	POWER	AQUAPOWER 2000	261602BOUPS002
261691	BC BAHADURGARH	Wipro	SUPER GENIUS	11FFIT20903847
261691	BC BAHADURGARH	CISCO	CISCO	CISCO
261691	BC BAHADURGARH	HP	1606DN	VNC3P12142
261691	BC BAHADURGARH	APC	SURT5000UXI	NSO809028461
261700	DO YAMUNA NAGAR	DELL	VOSTRO	G228HL2
261700	DO YAMUNA NAGAR	DELL	VOSTRO	GIY4HL2
261700	DO YAMUNA NAGAR	DELL	VOSTRO	G2D3HL2
261700	DO YAMUNA NAGAR	DELL	VOSTRO	G324HL2
261700	DO YAMUNA NAGAR	DELL	VOSTRO	G303HL2
261700	DO YAMUNA NAGAR	DELL	VOSTRO	G2Z7HL2
261700	DO YAMUNA NAGAR	DELL	VOSTRO	G2T2HL2
261700	DO YAMUNA NAGAR	DELL	VOSTRO	G2S2HL2
261700	DO YAMUNA NAGAR	DELL	VOSTRO	G2W8HL2
261700	DO YAMUNA NAGAR	ACER	ACER	UXVQNS1524J3261904
261700	DO YAMUNA NAGAR	ACER	ACER	UXVGII30020J3515A
261700	DO YAMUNA NAGAR	HP	HP LJ M1136 MFP	CNJ8F7VC56
261700	DO YAMUNA NAGAR	HP	HP M203D	VNC3K04179
261700	DO YAMUNA NAGAR	HP	HP P1108	VNF3N02821
261700	DO YAMUNA NAGAR	HP	HP M202DW	VNC4L22758
261700	DO YAMUNA NAGAR	HP	HP M202DW	VNC4L23052
261700	DO YAMUNA NAGAR	HP	HP M202DW	VNC4L21590
261700	DO YAMUNA NAGAR	HP	HP SCANJET 200	CN69QB1087
261700	DO YAMUNA NAGAR	HP	hp scanjet 200	CN67PB114K
261700	DO YAMUNA NAGAR	HP	HP SCANJET 2000S	CN727A103Z
261700	DO YAMUNA NAGAR	APC	SURTD5000UXI	NS0726001220
261700	DO YAMUNA NAGAR	CISCO	CISCO	CISCO
261700	DO YAMUNA NAGAR	Wipro	SUPER GENIUS	13HGUG02400915
261700	DO YAMUNA NAGAR	Wipro	SUPER GENIUS	11FFIT20903835
261700	DO YAMUNA NAGAR	Wipro	SUPER GENIUS	11FFIT20903836
261700	DO YAMUNA NAGAR	Wipro	SUPER GENIUS	11FFIT20903837
261700	DO YAMUNA NAGAR	CISCO	CS500	CISCO
261700	DO YAMUNA NAGAR	HP	HP P1007	VNFNX45562
261700	DO YAMUNA NAGAR	HP	HP 3015DN	VNBXC9LS7R
261700	DO YAMUNA NAGAR	HP	HP 1606DN	VNC3P11657
261700	DO YAMUNA NAGAR	HP	HP P1007	VNFNP04065
261700	DO YAMUNA NAGAR	HCL	HCL	261701BORCK001
261700	DO YAMUNA NAGAR	APC	SURT5000UXI	NS0805016814
261700	DO YAMUNA NAGAR	DELL	VOSTRO 3669	GLX5HL2
261700	DO YAMUNA NAGAR	DELL	VOSTRO 3669	GLX9HL2
261700	DO YAMUNA NAGAR	DELL	VOSTRO 3669	GLX3HL2
261700	DO YAMUNA NAGAR	DELL	VOSTRO 3669	GLX1HL2
261700	DO YAMUNA NAGAR	DELL	VOSTRO 3669	GLX7HL2
261700	DO YAMUNA NAGAR	APC	TRANSFORMER	123589
261700	DO YAMUNA NAGAR	HP	HP SCAN JET 2000	CN727A1048
261700	DO YAMUNA NAGAR	HP	M203d	VNC3K04215
261700	DO YAMUNA NAGAR	HP	HP 1022	VNRJ76B17X
261792	BC NAHAN	DELL	VOSTRO	9T35HL2
261792	BC NAHAN	DELL	VOSTRO	9SV2HL2
261792	BC NAHAN	DELL	VOSTRO	9TQ6HL2
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261792	BC NAHAN	DELL	VOSTRO	9SRBHL2
261792	BC NAHAN	DELL	VOSTRO	9SN3HL2
261792	BC NAHAN	DELL	VOSTRO	9TB2HL2
261792	BC NAHAN	DELL	VOSTRO	7076A4002947
261792	BC NAHAN	HP	HP1606DN	VNRJ7681GP
261792	BC NAHAN	HP	HP1606DN	VNC3K01521
261792	BC NAHAN	HP	HP1606DN	CN67PB11JC
261792	BC NAHAN	HP	M203D	CN6BJA1015
261792	BC NAHAN	HP	HPSCANJET 2000	CN727A1048
261792	BC NAHAN	HP	HPSCANJET 200	CN67PB11K6
261792	BC NAHAN	HP	HPSCANJET 2000	CN6BJA100P
261792	BC NAHAN	CISCO	CISCO 2960	NETWORK SWITCH01
261792	BC NAHAN	APC	TRANSFORMER	APC12586
261792	BC NAHAN	APC	SURT5000UXIQ	BQ1418001411
262100	DO1 JAMMU	Wipro	SUPER GENIUS	11FF1T20905130
262100	DO1 JAMMU	Wipro	SUPER GENIUS	11FF1T20905131
262100	DO1 JAMMU	Wipro	SUPER GENIUS	11FF1T20905129
262100	DO1 JAMMU	Wipro	SUPER GENIUS	11FF1T20905128
262100	DO1 JAMMU	HP	HP P1007	VNF7C39921
262100	DO1 JAMMU	APC	SURT5000UXIQ	JQ0543019909
262100	DO1 JAMMU	HP	HP 1606DN	VNC3D23003
262100	DO1 JAMMU	HP	HP 1606DN	VNC3D23204
262100	DO1 JAMMU	CISCO	2950 SERIES	NETWORK SWITCH01
262100	DO1 JAMMU	HCL	HCL	262100DORCK001
262100	DO1 JAMMU	Wipro	SUPER GENIUS	13HGU02400903
262100	DO1 JAMMU	HP	HP SCAN JET 200	CN67PB1144
262100	DO1 JAMMU	HP	HP SCAN JET 2000	CN6BJA1004
262100	DO1 JAMMU	DELL	VOSTRO 3669	92S1HL2
262100	DO1 JAMMU	DELL	VOSTRO 3669	92S6HL2
262100	DO1 JAMMU	DELL	VOSTRO 3669	G9C6HL2
262100	DO1 JAMMU	DELL	VOSTRO 3669	G9C3HL2
262100	DO1 JAMMU	DELL	VOSTRO 3669	G9B9HL2
262100	DO1 JAMMU	DELL	VOSTRO 3669	G9D1HL2
262100	DO1 JAMMU	Wipro	SUPER GENIUS	13HGU02400946
262100	DO1 JAMMU	DELL	VOSTRO 3669	92V4HL2
262100	DO1 JAMMU	DELL	VOSTRO 3669	92R4HL2
262100	DO1 JAMMU	DELL	VOSTRO 3669	92T7HL2
262100	DO1 JAMMU	HP	HP1022DN	VNRJ76B16L
262100	DO1 JAMMU	HP	HP P1108	VNC6313637
262101	BO1 JAMMU	HP	1606DN	VNC3D21580
262101	BO1 JAMMU	HP	1606DN	VNC3D21581
262101	BO1 JAMMU	CISCO	2950 SERIES	FOC1125Z60D
262101	BO1 JAMMU	HCL	HCL	262101BORCK001
262101	BO1 JAMMU	APC	SURTD5000uxl	BQ1423000398
262101	BO1 JAMMU	Wipro	SUPER GENIUS	11FFIT20905133
262101	BO1 JAMMU	Wipro	SUPER GENIUS	11FFIT20905134
262101	BO1 JAMMU	Wipro	SUPER GENIUS	13HGUG02400962
262101	BO1 JAMMU	DELL	VOSTRO 3669	G9G8HL2
262101	BO1 JAMMU	DELL	VOSTRO 3669	G9H4HL2
262101	BO1 JAMMU	DELL	VOSTRO 3669	G907HL2
262101	BO1 JAMMU	DELL	VOSTRO 3669	G9F6HL2

262101 BO1 JAMMU DELL VOSTRO 3669 G9G2HL2 262101 BO1 JAMMU HP HP 1022 VNR7670RZ 262101 BO1 JAMMU HP M203d VNC3K03228 262101 BO1 JAMMU HP HP SCAN JET 200 CN67PB11H 262102 BO UDHAMPUR APC SURTD5000UXI NSO7250148 262102 BO UDHAMPUR HP HP SCAN JET 200 CN67PB11H 262102 BO UDHAMPUR HP HP SCAN JET 2000 CN6VJA100F 262102 BO UDHAMPUR HP M203d VNC3K03238 262102 BO UDHAMPUR HP 1020 PLUS CNCH78785	5 IT 9 526 IX R 8
262101 BO1 JAMMU HP M203d VNC3K03225 262101 BO1 JAMMU HP HP SCAN JET 200 CN67PB11H 262101 BO1 JAMMU HP HP SCAN JET 2000 CN6BJA1005 262102 BO UDHAMPUR APC SURTD5000UXI NSO7250145 262102 BO UDHAMPUR HP HP SCAN JET 200 CN67PB11H 262102 BO UDHAMPUR HP HP SCAN JET 2000 CN6VJA100F 262102 BO UDHAMPUR HP M203d VNC3K03238 262102 BO UDHAMPUR HP 1020 PLUS CNCH78785	5 IT 9 526 IX R 8
262101 BO1 JAMMU HP HP SCAN JET 200 CN67PB11H 262101 BO1 JAMMU HP HP SCAN JET 2000 CN6BJA1009 262102 BO UDHAMPUR APC SURTD5000UXI NSO7250145 262102 BO UDHAMPUR HP HP SCAN JET 200 CN67PB11H 262102 BO UDHAMPUR HP HP SCAN JET 2000 CN6VJA100F 262102 BO UDHAMPUR HP M203d VNC3K03238 262102 BO UDHAMPUR HP 1020 PLUS CNCH78785	9 526 IX R 8
262101 BO1 JAMMU HP HP SCAN JET 2000 CN6BJA1009 262102 BO UDHAMPUR APC SURTD5000UXI NSO7250145 262102 BO UDHAMPUR HP HP SCAN JET 200 CN67PB11H 262102 BO UDHAMPUR HP HP SCAN JET 2000 CN6VJA100F 262102 BO UDHAMPUR HP M203d VNC3K03238 262102 BO UDHAMPUR HP 1020 PLUS CNCH78785	9 526 IX R 8
262102 BO UDHAMPUR APC SURTD5000UXI NSO7250145 262102 BO UDHAMPUR HP HP SCAN JET 200 CN67PB11H 262102 BO UDHAMPUR HP HP SCAN JET 2000 CN6VJA100F 262102 BO UDHAMPUR HP M203d VNC3K03238 262102 BO UDHAMPUR HP 1020 PLUS CNCH78785	526 IX R 8
262102 BO UDHAMPUR HP HP SCAN JET 200 CN67PB11H 262102 BO UDHAMPUR HP HP SCAN JET 2000 CN6VJA100F 262102 BO UDHAMPUR HP M203d VNC3K03238 262102 BO UDHAMPUR HP 1020 PLUS CNCH78785	IX R 8
262102 BO UDHAMPUR HP HP SCAN JET 2000 CN6VJA100F 262102 BO UDHAMPUR HP M203d VNC3K03238 262102 BO UDHAMPUR HP 1020 PLUS CNCH78785	R 8
262102 BO UDHAMPUR HP M203d VNC3K03238 262102 BO UDHAMPUR HP 1020 PLUS CNCH78785	8
262102 BO UDHAMPUR HP 1020 PLUS CNCH78785	
262102 BO UDHAMPUR HP 1022DN VNRJ76V0X	
262102 BO UDHAMPUR HP 1606DN VNC3D21582	
NETWORK	
262102 BO UDHAMPUR NA Catalyst express 500 SWITCH001	
262102 BO UDHAMPUR HCL HCL 262102BORG	CK001
262102 BO UDHAMPUR DELL VOSTRO 3669 G9P9HL2	
262102 BO UDHAMPUR DELL VOSTRO 3669 G9R8HL2	
262102 BO UDHAMPUR DELL VOSTRO 3669 G9T1HL2	
262102 BO UDHAMPUR DELL VOSTRO 3669 G9Q6HL2	
262102 BO UDHAMPUR DELL VOSTRO 3669 G9R2HL2	
262102 BO UDHAMPUR Wipro SUPER GENIUS 11FFIT20905	5135
262100 DO1 JAMMU DELL VOSTRO 3669 G9Z7HL2	
262100 DO1 JAMMU HP 1108 DN VNF484183Z	7
262100 DO1 JAMMU UNILINE 1 KVA UNILINE	
262300 DO SRINAGAR WIPRO SUPER GENIUS 13HGO24009	929
262300 DO SRINAGAR HP HP INA2342MHL	
262300 DO SRINAGAR DELL VOSTRO GB63HL2	
262300 DO SRINAGAR DELL VOSTRO GB69HL2	
262300 DO SRINAGAR DELL VOSTRO GB75HL2	
262300 DO SRINAGAR DELL VOSTRO GB82HL2	
262300 DO SRINAGAR DELL VOSTRO GB87HL2	
262300 DO SRINAGAR DELL VOSTRO GB93HL2	
262300 DO SRINAGAR DELL VOSTRO GB98HL2	
262300 DO SRINAGAR DELL VOSTRO GB84HL2	
262300 DO SRINAGAR DELL VOSTRO GBC5HL2	
262300 DO SRINAGAR DELL VOSTRO GBD8HL2	
262300 DO SRINAGAR HP WIPRO 11FFIT20905	5132
262300 DO SRINAGAR HP HP 2000 S CN726A1076	3
262300 DO SRINAGAR HP HP SCAN 200 CN726A1075	<u></u>
262300 DO SRINAGAR HP HP 1606 DN VNC3D21569	9
262300 DO SRINAGAR HP HP P1108 VNF4812096	
262300 DO SRINAGAR HP HP P1108 VNFSN09039	9
262300 DO SRINAGAR HP M203D VNC3K03736	6
262300 DO SRINAGAR HP HP P1007 VNFNS47553	3
262300 DO SRINAGAR HP HP P1108 VNF5N09104	4
262300 DO SRINAGAR CISCO CISCO 1912 FOC112427F	R
262300 DO SRINAGAR UPS SURTD5000UXI NSO7260011	172
262300 DO SRINAGAR HP HP P1108 VNF3N31245	 5
262300 DO SRINAGAR UNILINE UNILINE 1KV UL-B16-1153	
262300 DO SRINAGAR HP HP SCAN JET 200 CN67PB11JV	W
262300 DO SRINAGAR DELL VOSTRO 3669 GBD2HL2	

262100	DO1 JAMMU	DELL	VOSTRO 3669	GBD3HL1
262393	BC PULWAMA	HP	HP P1108	VNF4S12008
262393	BC PULWAMA	Luminous	1 KVA	A101611110-1
262394	BC GANDERBAL	DELL	VOSTRO	GBG6HL2
262394	BC GANDERBAL	HP	HP LJ 1108	VFNF3250546
262394	BC GANDERBAL	HP	HP SCANNER200	CN67PB11KD
262394	BC GANDERBAL	UNLINE	UNILINE 1KV	P0308212123
262395	BC KULGAM	WIPRO	SUPER GENIUS	13HGU02400941
262395	BC KULGAM	DELL	VOSTRO	G8HGHL2
262395	BC KULGAM	HP	P1108	VNC7L38326
262395	BC KULGAM	HP	HP SCANER 2400	CN67P813PV
262395	BC KULGAM	LUMINUS	LUMINUS	P0309212123
262398	BC ANANTNAG	DELL	VOSTRO	GB56HL2
262398	BC ANANTNAG	DELL	VOSTRO	GBC5HL2
262398	BC ANANTNAG	HP	HP 1606 DN	VNC3D21573
262398	BC ANANTNAG	HP	HP 200	CN67PB11KO
262398	BC ANANTNAG	HP	HP 2000 S	CN6BLA10M2
262398	BC ANANTNAG	CISCO	CISCO	CISCO
262398	BC ANANTNAG	APC	SURTD5000UXIQ	NSO725017184
263100	DO SHIMLA	HP	HP P1007	VNF6F71349
263100	DO SHIMLA	HP	HP P1007	VNFN135852
263100	DO SHIMLA	HP	HP M1005	CNEY73QK8B
263100	DO SHIMLA	CISCO	CS500	F0C1123U28R
263100	DO SHIMLA	APC	SURTD5000uxl	NS0725020800
263100	DO SHIMLA	HP	HP 202DW	VNC3Z06787
263100	DO SHIMLA	HP	HP 202DW	VNC3Z06792
263100	DO SHIMLA	Wipro	SUPER GENIUS	11FFIT20905140
263100	DO SHIMLA	Wipro	SUPER GENIUS	11FFIT20905141
263100	DO SHIMLA	Wipro	SUPER GENIUS	13HGUG02400965
263100	DO SHIMLA	DELL	VOSTRO 3669	9TDQHL2
263100	DO SHIMLA	DELL	VOSTRO 3669	9T02HL2
263100	DO SHIMLA	DELL	VOSTRO 3669	9T35HL2
263100	DO SHIMLA	DELL	VOSTRO 3669	9SV2HL2
263100	DO SHIMLA	DELL	VOSTRO 3669	9TQ6HL2
263100	DO SHIMLA	DELL	VOSTRO 3669	9SRBHL2
263100	DO SHIMLA	DELL	VOSTRO 3669	9SN3HL2
263100	DO SHIMLA	DELL	VOSTRO 3669	9TB2HL2
263100	DO SHIMLA	ACER	ACER	UXVQNSI524J3261708
263100	DO SHIMLA	HP	HP 1022DN	VNRJ7681GP
263100	DO SHIMLA	HP	M203d	VNC3K01521
263100	DO SHIMLA	HP	HP SCAN JET 200	CN67PB11JC
263100	DO SHIMLA	HP	HP SCAN JET 2000	CN6BJA1015
263102	BO SHIMLA	CISCO	CISCO CS500	FOC1123U25P
263102	BO SHIMLA	ACER	ACER	UXVQNSI524J3261704
263102	BO SHIMLA	APC	SURTD5000uxl	NQ0932021829
263102	BO SHIMLA	HP	HP 1606DN	VNC3D22091
263102	BO SHIMLA	Wipro	SUPER GENIUS	13HGUG02400925
263102	BO SHIMLA	HP	HP	INA234ZMJB
263102	BO SHIMLA	DELL	VOSTRO 3669	9T42HL2
263102	BO SHIMLA	DELL	VOSTRO 3669	9T32HL2
263102	BO SHIMLA	DELL	VOSTRO 3669	9SP5HL2

263102	BO SHIMLA	DELL	VOSTRO 3669	9TN3HL2
263102	BO SHIMLA	DELL	VOSTRO 3669	9SR2HL2
263102	BO SHIMLA	DELL	VOSTRO 3669	9T19HL2
263102	BO SHIMLA	HP	HP SCAN JET 200	CN67PB11J0
263102	BO SHIMLA	HP	HP SCAN JET 200	CN69QB1054
263102	BO SHIMLA	HP	HP SCAN JET 2000	CN6BJA1015
263102	BO SHIMLA	HP	M203d	VNC3300042
263102	BO SHIMLA	HP	M203d	VNC3300394
263102	BO SHIMLA	HP	HP 1022DN	VNRJ760LH
200102	DO OF MINIER		OFFICE JET 4500 DEST	VIVIO7 66211
263102	BO SHIMLA	HP	JET	CN06AF638R
263102	BO SHIMLA	HP	HP P1007	VNF6F71349
263102	BO SHIMLA	ACER	ACER	UXVQNSI524J3261712
263103	BO SOLAN	CISCO	CS500	SWITCH001
263103	BO SOLAN	HCL	HCL	FHK11395504
263103	BO SOLAN	APC	SURTD5000uxl	NS0948000831
263103	BO SOLAN	HP	HP 1606DN	VNC3D22105
263103	BO SOLAN	DELL	VOSTRO 3669	G4S5HL2
263103	BO SOLAN	DELL	VOSTRO 3669	G4G4HL2
263103	BO SOLAN	DELL	VOSTRO 3669	G4D9HL2
263103	BO SOLAN	DELL	VOSTRO 3669	G592HL2
263103	BO SOLAN	DELL	VOSTRO 3669	G4W1GL2
263103	BO SOLAN	ACER	ACER	UXVQNSI524J32611
263103	BO SOLAN	ACER	ACER	UXVQNSI524J32610
263103	BO SOLAN	HP	1022DN	VNRJ76B112
263103	BO SOLAN	HP	M203d	VNC3K01283
263103	BO SOLAN	HP	HP SCAN JET 200	CN67PB11JH
263103	BO SOLAN	HP	HP SCAN JET 2000	CN6BJA1003
263105	BO BADDI	WIPRO	SUPER GENIUS	11F00028570
263105	BO BADDI	Wipro	SUPER GENIUS	13GHGU00014
263105	BO BADDI	DELL	VOSTRO	9TDQHL2
263105	BO BADDI	DELL	VOSTRO	9TDQHL2
263105	BO BADDI	DELL	VOSTRO	9TD4HL2
263105	BO BADDI	HP	HP1606DN	VNC3D22091
263105	BO BADDI	HP	HP200	C10BTA1013
263105	BO BADDI	HP	HP1020	VNRJ660LH
263105	BO BADDI	NUMERIC	NUMERIC	NQH2345F
263191	BC PARWANOO	DELL	VOSTRO	G562HL2
263191	BC PARWANOO	DELL	VOSTRO	GHX8HL2
263191	BC PARWANOO	DELL	VOSTRO	2400927
263191	BC PARWANOO	DELL	VOSTRO	G4T5HL2
263191	BC PARWANOO	HP	HP1020	VNRJ76B16D
263191	BC PARWANOO	HP	M203D	VNC3K03929
263191	BC PARWANOO	HP	HP1606DN	VNC3D19994
263191	BC PARWANOO	HP	HP SCANJET200	CN6BLA10M8
263191	BC PARWANOO	CISCO	CISCO 1941	LGL2B095D
263191	BC PARWANOO	APC	SURT10000	B1609045855
263192	BC RAMPUR BUSHAR	Wipro	SUPER GENIUS	13HGUG02400931
263192	BC RAMPUR BUSHAR	DELL	DELL	G456HL2
263192	BC RAMPUR BUSHAR	HP	HP SCAN JET 200	CN5C1B13X

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263192	BC RAMPUR BUSHAR	IKVA	UPS1000	11110402495
263192	BC RAMPUR BUSHAR	HP	HP 202DW	VNC3D22376
263195	BC SUNI	HP	HP202 DW	VNC3P14784
263195	BC SUNI	CENTRIO	1 KVA	15AAAA19832
263195	BC SUNI	HP	HPDESKJET1050	CN1743D0M6
263195	BC SUNI	DELL	VOSTRO 3669	GMF2HL2
263195	BC SUNI	HP	HP SCAN JET 200	CN67PB11JF
263196	BC SHIMLA	HP	HP 1606DN	VNC3Z05663
263196	BC SHIMLA	UNILINE	1 KVA	ULP11L-257
263196	BC SHIMLA	HP	HP SCAN JET 200	CN67PB11JR
263196	BC SHIMLA	DELL	VOSTRO 3669	GMD5HL2
263197	BC DARLAGHAT	DELL	VOSTRO	GMB7HL2
263197	BC DARLAGHAT	HP	HP P1108	VNF3222990
263197	BC DARLAGHAT	HP	HP SCAN 200	CN67PB11KT
263197	BC DARLAGHAT	TECHSER	TECHSER	P1308176
263200	DO MANDI	WIPRO	SUPER GENIUS	INA234ZMFP
263200	DO MANDI	DELL	VOSTRO	G536HL2
263200	DO MANDI	DELL	VOSTRO	G418HL2
263200	DO MANDI	DELL	VOSTRO	G583HL2
263200	DO MANDI	DELL	VOSTRO	G518HL2
263200	DO MANDI	DELL	VOSTRO	G4K9HL2
263200	DO MANDI	DELL	VOSTRO	G526HL2
263200	DO MANDI	DELL	VOSTRO	G538HL2
263200	DO MANDI	DELL	VOSTRO	G5F3HL2
263200	DO MANDI	DELL	VOSTRO	G458HL2
263200	DO MANDI	DELL	VOSTRO	G5C5HL2
263200	DO MANDI	HP	HP 3015 P	VNBXC9LS7Z
263200	DO MANDI	HP	HP P1007	VNF4K11068
263200	DO MANDI	HP	HP P1007	VNFNP36068
263200	DO MANDI	HP	HP 1022DN	VNRJ76B12X
263200	DO MANDI	HP	HP 203DW	VNC3K01154
263200	DO MANDI	HP	HP SCANNER 200	CN5C1B1326
263200	DO MANDI	HP	HP SCANNER 2000 S	CN6VJA101M
263200	DO MANDI	HP	CISCO	POC1124Z25Q
263200	DO MANDI	HP	APC SURTD5000UXI	IQ113800709
263200	DO MANDI	UNILINE	1 KVA	ULB161157
263200	DO MANDI	DELL	VOSTRO 3669	G5F7HL2
263200	DO MANDI	HP	HP P1108	VNF3253328
263201	BO PALAMPUR	DELL	VOSTRO	G571HL2
263201	BO PALAMPUR	DELL	VOSTRO	G5F1HL2
263201	BO PALAMPUR	DELL	VOSTRO	G575HL2
263201	BO PALAMPUR	DELL	VOSTRO	G3X7HL2
263201	BO PALAMPUR	DELL	VOSTRO	G589HL2
263201	BO PALAMPUR	WIPRO	SUPER GENIUS	13HGU0Z400957
263201	BO PALAMPUR	WIPRO	SUPER GENIUS	11FFIT20905149
263201	BO PALAMPUR	HP	HP P1007	VNFNP37324
263201	BO PALAMPUR	HP	2055DN	VNC3T17111
263201	BO PALAMPUR	HP	HP1606DN	VNC3D21490
263201	BO PALAMPUR	HP	HP SCANJET200	CN5C1B131G
263201	BO PALAMPUR	HP	HP SCANNER 2000	CN6B1A10MG
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263201	BO PALAMPUR	HP	HP 1022DN	VNRJ7670NH
263201	BO PALAMPUR	HP	M203D	VNC3K01222
263201	BO PALAMPUR	CISCO	CISCO 1941	IPM9W00CRA
263201	BO PALAMPUR	APC	APC	EQ1104002198
263202	BO KULLU	DELL	VOSTRO	G4R6HL2
263202	BO KULLU	DELL	VOSTRO	5D6HL2
263202	BO KULLU	DELL	VOSTRO	G544HL2
263202	BO KULLU	DELL	VOSTRO	G5B8HL2
263202	BO KULLU	DELL	VOSTRO	G529HL2
263202	BO KULLU	WIPRO	SUPER GENIUS	11FFT2090512
263202	BO KULLU	WIPRO	SUPER GENIUS	11FFT20905151
263202	BO KULLU	WIPRO	SUPER GENIUS	11FFT20905153
263202	BO KULLU	HP	HP LJ 1007	VNFX57347
263202	BO KULLU	HP	HP M203D	VNC4700052
263202	BO KULLU	HP	HP 2055	VNC3T20453
263202	BO KULLU	HP	HP 1606DN	VNC3D1565
263202	BO KULLU	HP	HP 1022DN	VNRJ7670NL
263202	BO KULLU	HP	HP SCAN 200	CN67PB11J6
263202	BO KULLU	HP	HP SCAN 2000S	CN6BLA10MY
263202	BO KULLU	CISCO	CISCO 2690	WS-C2690 247CL
263202	BO KULLU	APC	SURTD5000UXIQ	NS0726001166
263203	BO BILASPUR	HP	HP	INA234ZMBO
263203	BO BILASPUR	CISCO	2950 SERIES	FOC1124Z8LX
263203	BO BILASPUR	HCL	HCL	263203BORCK001
263203	BO BILASPUR	APC	SURTD5000uxl	EQ1020001495
263203	BO BILASPUR	HP	HP 1606DN	SVNC3D21570
263203	BO BILASPUR	HP	HP 1606DN	SVNC3D21577
263203	BO BILASPUR	Wipro	SUPER GENIUS	11FFIT20905154
263203	BO BILASPUR	HP	HP P1007	VNFNS37139
263203	BO BILASPUR	Wipro	SUPER GENIUS	13HGUG02400949
263203	BO BILASPUR	DELL	VOSTRO 3669	G559HL2
263203	BO BILASPUR	DELL	VOSTRO 3669	G573HL2
263203	BO BILASPUR	DELL	VOSTRO 3669	G4S1HL2
263203	BO BILASPUR	DELL	VOSTRO 3669	G5C7HL2
263203	BO BILASPUR	DELL	VOSTRO 3669	G542HL2
263203	BO BILASPUR	ACER	ACER	UXVQNSI524J3261700
263203	BO BILASPUR	HP	HP SCAN JET 200	CN561B131T
263203	BO BILASPUR	HP	HP SCAN JET 2000	CN68JN100F
263203	BO BILASPUR	HP	1022DN	VNRJ76B162
263203	BO BILASPUR	HP	M203d	VNC3K03992
263204	BO DHARAMSHALA	WIPRO	SUPER GENIUS	11FF1T20905146
263204	BO DHARAMSHALA	WIPRO	SUPER GENIUS	13HGUG02400933
263204	BO DHARAMSHALA	WIPRO	SUPER GENIUS	13HG4G02400911
263204	BO DHARAMSHALA	WIPRO	SUPER GENIUS	11FFIT20905147
263204	BO DHARAMSHALA	HP	HP P1007	VNF4K20910
263204	BO DHARAMSHALA	HP	HP1606 DN	VNC3D23010
263204	BO DHARAMSHALA	HP	HP SCANJET200	CN5C1B131P
263204	BO DHARAMSHALA	HP	HP SCANJET2000S	CN6BLA10MH
263204	BO DHARAMSHALA	TECHCOM	TECHCOM	N8090112460
263204	BO DHARAMSHALA	APC	SURTD5000UXI	NS0835017513
263292	BO DHARAMSHALA	DELL	VOSTRO	G5B0HL2

263292	BC HAMIRPUR	Wipro	SUPER GENIUS	11FFIT20905144
263292	BC HAMIRPUR	HP	HP1606DN	VNC3Z06386
263292	BC HAMIRPUR	UNILINE	1 KVA	ULP11L-259
263292	BC HAMIRPUR	HP	HP SCAN JET 200	CN5C1B13V
263294	BC JOGINDER NAGAR	HP	HP P1108	VNF3222542
263294	BC JOGINDER NAGAR	TECHSER	1 KVA	P1Z08178
263294	BC JOGINDER NAGAR	DELL	VOSTRO	GHX8HL4
263294	BC JOGINDER NAGAR	Wipro	SUPER GENIUS	13HGUG02400958
263294	BC JOGINDER NAGAR	HP	HP SCAN JET 200	CN67PB11J1
263296	BC Sarkaghat	HP	HP P1108	VNF323825
263296	BC Sarkaghat	HP	WIPRO	11FFIT209051154
263296	BC Sarkaghat	UNILINE	1 KVA	ULB161158
263296	BC Sarkaghat	UNILINE	1 KVA	ULB161158
263297	BC Manali	Wipro	SUPER GENIUS	13HGUG02400914
263297	BC Manali	HP	HP P1108	VNF3N40149
263297	BC Manali	EMERSON	1 KVA	P0308412123
261400	DO PANIPAT	APC	SURT5000UXIQ	NS0552003959
262292	BC LEH	ACER	ACER	UXVQNSI524J3261040
262292	BC LEH	ACER	ACER	UXVQNSI524J3261037
262292	BC LEH	HP	HP 1566	VNC3F13597
262292	BC LEH	HP	HP 1566	VNC3Q04993
262292	BC LEH	HP	HP 200 SCAN	CN67PB11JK
262392	BC SRINAGAR	DELL	VOSTRO	G893HL2
262392	BC SRINAGAR	HP	HP P1007	VFNN548675
262392	BC SRINAGAR	HP	HP SCAN 200	CN67PB11K7
262193	BC Sunjwan	DELL	VOSTRO 3669	G9Y4HL2
262193	BC Sunjwan	HP	1108 DN	VNF3N42747
262193	BC Sunjwan	UNILINE	1 KVA	ULB161154
262194	BC Akhnoor	DELL	VOSTRO 3669	G9Z7HL2
262194	BC Akhnoor	HP	1108 DN	VNF484183Z
262194	BC Akhnoor	UNILINE	1 KVA	UNILINE
262105	BO Kathua	HCL	HCL	262204BORCK001
262105	BO Kathua	APC	SURTD5000uxl	NS0725010360
262105	BO Kathua	HP	HP P1007	VNFN537704
262105	BO Kathua	HP	HP 1606DN	VNC3D19990
262105	BO Kathua	DELL	VOSTRO 3669	GB51HL2
262105	BO Kathua	DELL	VOSTRO 3669	GB29HL2
262105	BO Kathua	DELL	VOSTRO 3669	GB36HL2
262105	BO Kathua	DELL	VOSTRO 3669	GB45HL2
262105	BO Kathua	Wipro	WIPRO	13HGUG02400952
262105	BO Kathua	HP	HP SCAN JET 200	CN67PB11JD
262105	BO Kathua	HP	HP SCAN JET 2000	CN67B2A10KW
262105	BO Kathua	HP	M203d	VNC3K03141
262104	GANGYAL	HP	1606DN	VNC3D19985
262104	GANGYAL	HP	1606DN	VNC3D19982
262104	GANGYAL	APC	SURTD5000uxl	NQ0826009405
262104	GANGYAL	NA	NA	262202BORCK001
262104	GANGYAL	Wipro	WSG68105W8	13HGUG02400961
262104	GANGYAL	DELL	VOSTRO 3669	GM51HL2
262104	GANGYAL	DELL	VOSTRO 3669	GM48HL2
262104	GANGYAL	DELL	VOSTRO 3669	GM46HL2

262104	GANGYAL	DELL	VOSTRO 3669	GM44HL2
262104	GANGYAL	DELL	VOSTRO 3669	GM42HL2
262104	GANGYAL	HP	HP SCAN JET 2000	CN6BLA1003
262104	GANGYAL	HP	1022DN	VNRJ76B11T
262104	GANGYAL	HP	M203d	VNC3K03738