

## **Corrigendum 3**

for

Tender Number: OICL/HO/ITD/WAN/2022/01

for Selection of Vendor for Supply, Installation, Migration & Support for Managed Wide Area Network (WAN) and Secure Internet Infrastructure and Services



The Oriental Insurance Company Limited Information Technology Department, Block 4, Plate A, NBCC Office Building, East Kidwai Nagar, New Delhi 110023

## Corrigendum – 3 Supply, Installation, Migration & Support for Managed Wide Area Network (WAN) and Secure Internet Infrastructure and Services

In reference to the aforesaid RFP, all are advised to note following:

S.No.	Description	Clarification
1	Network Interface Module (NIM) Card Issue	OICL will facilitate the provisioning of NIM cards to the Bidders till the time new branch routers are procured and installed.  The Bidder will be end to end responsible for the NIM cards being used at OICL in terms of maintenance and uptime. However if any time during the contract period and before the change of the branch routers, if there is a need to change / replace the NIM card, bidder needs to do the ticket logging and follow-up with all the stakeholders so that the card can be replaced well within the SLA timelines.

S. No.	Page no.	Point / section #	Existing Clause	Changes
1	Pg.22	2.1 Implementation, configuration & management of Data connectivity at Data Centres, Branch & offices: Point No. 19 & Point No. 24	Pt. No. 19 Implementation and maintenance of electrical earthing pit at all branch location for inscope equipment. The earthing should have adequate differential between earth and neutral voltage. Bidder is required to provide annual preventive maintenance and fault rectification of the earthing pit for the entire tenure of the contract. Bidder will be required to replace its supplied equipment free of cost in case of equipment fault due to electrical earthing.  a. Electrical Resistivity should not be more than 3 Ohm after compression.	Revised Clause on Pg. No. 21, Point No. 19 may be read as:  Implementation of electrical earthing pit at all branch location will be done by OICL. For earthing issues, coordination with local electrician for rectifying earthing issues at OICL office locations will be the bidders' responsibility.  The earthing should have adequate differential between earth and neutral voltage. Bidder will be required to replace its supplied equipment free of cost in case of equipment fault due to electrical earthing.  a. Electrical Resistivity should not be more than 3 Ohm after compression.

			Pt. No. 22 OICL will only provide space and UPS Power supply for installing the requisite devices. All other required infra should be arranged by bidder at no extra cost to OICL. OICL will not take any responsibility for installation of MUX/MAST/RF/Tower antenna/Modems etc. Bidder should take adequate insurance for deploying hardware (MUX/MAST/RF/Tower antenna/Modems/) at no cost to OICL for preventing the equipment from any kind of damage. Bidder should take up yearly preventive maintenance of the mast installed at OICL premises. The bidder should provision separate earthing pit for the mast implemented at branch/office site. Roof / ground access for pole or mast installation will be bidder's responsibility. It will be bidder's responsibility to manage the installation and support. OICL will not pay anything for roof or ground access.	Revised Clause on Pg. No. 22, Point No. 24 of WAN RFP to be read as:  OICL will only provide space and UPS Power supply for installing the requisite devices. All other required infra should be arranged by bidder at no extra cost to OICL. OICL will not take any responsibility for installation of MUX/MAST/RF/Tower antenna/Modems etc. Bidder should take adequate insurance for deploying hardware (MUX/MAST/RF/Tower antenna/Modems/) at no cost to OICL for preventing the equipment from any kind of damage. Bidder should take up yearly preventive maintenance of the mast installed at OICL premises. Roof / ground access for pole or mast installation will be bidder's responsibility. It will be bidder's responsibility to manage the installation and support. OICL will not pay anything for roof or ground access.
2	Pg. 78	6.6 Technical Evaluation	The bidder must have experience in implementing and maintaining/managing BSNL links in BFSI in India (Max – 10 Marks)  More than 1000 Links in the last 5 years - 10 Marks More than 800 Links in the last 5 years - 8 Marks	The bidder must have experience in implementing and maintaining/managing BSNL links in BFSI in India (Max – 10 Marks)  100-200 – 2 Marks  201-400 – 4 Marks  401-600 – 6 marks  601-800 – 8 Marks  More than 800 – 10 marks