

THE ORIENTAL INSURANCE COMPANY LIMITED
A-25/27 ASAF ALI ROAD NEW DELHI
HEAD OFFICE

10.12.2019

NOTICE IN CONNECTION WITH TPA ALLOCATION / RE-ALLOCATION FOR BANCASSURANCE.

The Oriental Insurance Company Limited carried out an exercise for Allocation / Re-allocation of Third Party Administrators (Health) for Bancassurance business.

The objective of the exercise was that the business emanating from Bancassurance is consistently giving high loss ratio and it is critical that besides claim review steps taken by the department, Allocation / Re-allocation of TPAs be effected in this segment of Health Insurance Business for better claims management, service to the policy holder.

The committee has Allocated/Re-allocated TPAs for Bancassurance business to the Regional Offices. A list of TPAs proposed for Allocation/Reallocation for Bancassurance done by the committee is given below:

<u>RO wise list of proposed Allocation/Reallocation done by the Committee for Bancassurance</u>	
Regional Office	Name of TPA
MRO-I	RAKSHA
MRO-II	GOOD HEALTH
MRO-III	GOOD HEALTH
AHMEDABAD	RAKSHA
INDORE	RAKSHA
PUNE	RAKSHA
VADODARA	RAKSHA
NAGPUR	RAKSHA
RAIPUR	RAKSHA
DRO-I	HERITAGE
LUCKNOW	MEDIASSIST
CHANDIGARH	MEDIASSIST
JAIPUR	MEDIASSIST
DEHRADUN	MEDIASSIST
AMBALA	HERITAGE
DRO-II	HERITAGE
KOLKATA	HERITAGE
GUWAHATI	GOOD HEALTH
PATNA	GOOD HEALTH
BHUBANESWAR	GOOD HEALTH
CHENNAI	RAKSHA

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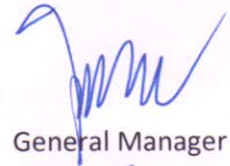
BANGALORE	RAKSHA
HYDERABAD	MEDIASSIST
COCHIN	HITPA
COIMBATORE	MEDIASSIST
VIZAG	MEDIASSIST
HUBLI	RAKSHA
MADURAI	MEDIASSIST
CBRO DELHI	MEDIASSIST

After completion of exercise of Allocation/Re-allocation (proposed), it was decided by the Competent Authority that for transparency and information of all the stakeholders the said list be uploaded on the portal and kept in public domain for any representation , observation , grievance and objection to the same for redressal by specially constituted Appellate Committee for the same.

The representations / observations of various stakeholders is invited and needs to be sent to the following email id within next 15 days from the date of publication of this notice.

Email id:appellatecommittee-tpa-2019@orientalinsurance.co.in

The appellate committee will examine and address all such references received suitably. After receipt of the final report of the Appellate Committee the effective date of implementation of the revised empanelment will be decided in accordance with the Regulations.



General Manager (Health)

